

Transforming Primary Care in London: The Futures Summit

Thursday 28 November 2013

Dexter House (etc. venues)

2 Royal Mint Court, Tower Hill, London EC3N 4JR

Conference papers

The Futures Summit is in association with



LONDON HEALTH BOARD



+



national association of primary care

Contents

Welcome letter

Agenda

Sharing & engaging

Speaker biographies

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Dear colleagues

Welcome to *Transforming Primary Care in London - the Futures Summit* which is being hosted by NHS England (London Region) in partnership with the London Clinical Commissioning Groups, Londonwide LMCs, the London Health Board, the Royal College of General Practitioners, the NHS Alliance and the National Association of Primary Care.

We are pleased that a wide cross section of commissioners, providers, patient representatives and other stakeholders from across London are joining us today. In conjunction with this event, NHS England (London Region) has published 'Transforming Primary Care in London: General Practice - A Call to Action'. It sets out the current challenges facing general practice in London, and the priorities that doctors and patients have told us are important to improve. The aim of today's *Futures Summit* is to bring this discussion to the fore and activate the process of collaborative transformation across the London region. As the afternoon is all about shaping the future, we are particularly keen to hear from those who will be delivering primary care in the coming years. We are also especially pleased to have patient representatives here bringing their experiences and keeping patients at the heart of the discussion.

Do take the opportunity to share and engage with colleagues and fellow delegates through the many channels available including the *Talking Wall*, the *From practices to integration Installation* and our *Live Artist*. You can meet the *Experts* from organisations that support primary care transformation in London and you can view *The Gallery* featuring innovations from five projects which came out of the GP Innovation Challenge Fund in London with the support of the Design Council. There will also be a roving videocam to record delegate opinions so please be bold and share your thoughts! Finally, don't miss your opportunity to join in the online conversation. A Twitter hashtag #NHScalltoaction will be used to help capture the conversation and encourage wider engagement.

We look forward to the rich contribution that you will bring and invite you to debate, contribute and reflect as we work together to deliver a whole system approach to create sustainable and quality health and care in London.

Yours sincerely



Dr Clare Gerada
Clinical Chair
Primary Care Transformation Programme
(London region)



Simon Weldon
Director of NHS Operations and Delivery
NHS England (London Region)

Notes

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Thursday 28 November 2013, Dexter House (etc. venues), 2 Royal Mint Court, Tower Hill, London EC3N 4JR

Agenda

Chair: **Dr Clare Gerada**, Clinical Chair for Primary Care Transformation, NHS England

11:30 **Registration and lunch** (from 11:45)

12:00 **Meet the experts exhibition** (the experts will be available throughout the afternoon)

12:45 **Welcome**

Dr Robert Varnam, Head of General Practice Development, NHS England (Event Facilitator)

12:50 **Primary care: Setting the scene**

- **Primary care transformation: case for change and the future of general practice 2022**
Dr Clare Gerada, Clinical Chair for Primary Care Transformation, NHS England
NHS England Call to Action: national strategy for primary care
Ben Dyson, Director of Primary Care, NHS England
- **Securing the future of General Practice in London**
Dr Michelle Drage, Chief Executive, Londonwide LMCs
- **Q&A**

13:45 **Innovations in service models**

- **Accessible care:** **Dr Tom Coffey**, Clinical Lead and Chair of MHCRG, NHS Wandsworth CCG
- **Proactive care:** **Dr Nav Chana**, GP & Dean of General Practice and Community Based Education, London Deanery, Vice Chair, NAPC
- **Co-ordinated care:** **Dr Mark Spencer**, Senior GP Partner, NHS Ealing CCG; MD Quality and Service Design, NHS England
- **Q&A**

14:30 **Break** (15 mins)

14:45 **Group work on service models** (including your top 3 priorities)

16:10 **The Big Debate: Emerging models of primary care delivery**

You can pose questions in advance via Twitter at [#NHScalltoaction](https://twitter.com/NHScalltoaction)

- **Tower Hamlets:** **Dr Simon Brownleader**, GP & Clinical Lead, Achieving Excellence in General Practice Programme, NHS Tower Hamlets CCG
- **Southwark:** **Dr Jonty Heaversedge**, GP Lead, Clinical Lead for Engagement, Public health outcomes and Long Term Conditions (Respiratory), NHS Southwark CCG
- **NWL:** **Dr Mohini Parmar, Clinical Lead**, NHS Ealing CCG
- **Wandsworth:** **Dr Howard Freeman**, Chair of NHS Merton CCG and Chair, London Clinical Commissioning Council

17:10 **Reflections and next steps**

Dr Sian Howell, GP Lead, Clinical Lead for Medicines Management, NHS Southwark CCG, and **Jemma Gilbert**, Programme Director, Primary Care, NHS England

17:20 **Closing remarks**

Simon Weldon, Regional Director for Operations and Delivery (London), NHS England, and **Dr Clare Gerada**

17:30 **Meeting close**

Networking and *Meet the experts* available until **18:00**

Notes

The Futures Summit: sharing and engaging

The objective for the day is to come together and jointly consider what our priorities for the transformation of primary care in London should be – and how we might go about achieving them. Please share your thoughts, comments and feedback, and engage with colleagues during and after the event through the following channels:

Share your thoughts throughout the day

Please share your thoughts by placing post-it notes on the talking wall easels in the lounge area. You will also be able to show us where you are on your own journey of transformation at the *Clouds* installation and please also engage with our artist, who will also be gathering feedback in a graphical format.

Meet the experts

Come and meet a selected group of experts from organisations that support primary care transformation in London who will be showcasing their work and services during lunchtime, the refreshment break and throughout the afternoon.

The Gallery

At lunch, the break and throughout the afternoon, we shall also be featuring innovations from 5 projects who took part in the GP Innovation Challenge Fund across London.

Vox-pops

A roving videocam will be recording delegate opinion during lunchtime and the refreshment break: please be bold and share your thoughts! We shall edit these and later make them available from our website.

Twitter

Don't miss your opportunity to join in the online conversation. A Twitter hashtag **#NHScalltoaction** will be used for the event to help capture the conversation and encourage wider engagement. It will be your chance to share your unique insight on how primary care in London needs to change and to take part and influence the online conversations.

Filming and photography

Please be advised that all presentations and workshop sessions will be live streamed on the day and also filmed to be able to share with you after the event, and with those who were unable to participate. There will also be an onsite photographer.

Feedback form

Your feedback is important to us. You will find an evaluation form in your delegate pack – please do complete it and hand in at the end of the meeting. If you don't manage to complete the form, we will also send you a link in our thank you email to a short *surveymonkey* online evaluation form. We will really value your thoughts about what went well on the day and most importantly, what we can do to improve for future events.

Speaker biographies

Dr Simon Brownleader

Dr Simon Brownleader is a GP at Blithedale Health Centre. He is the current chair of East End Health Network (Network 2) in Tower Hamlets and Clinical Lead for the Achieving Excellence Programme in Primary Care, NHS Tower Hamlets CCG.

Dr Nav Chana

Dr Nav Chana is a GP and senior partner at the Cricket Green Medical Practice where he has been a GP for 21 years. He has been appointed as Joint Director of Education Quality (DEQ) for Health Education South London, having previously been the Postgraduate Dean for General Practice and Community Based Education from 2010. Nav has been involved in many aspects of medical education with an educational career spanning 19 years. He is also Vice Chairman of the National Association of Primary Care (NAPC) where he is the clinical lead for primary care innovation. Nav's interests include driving quality in primary care, aligning service with education and creating systems to deliver population based healthcare.

Dr Tom Coffey

Tom is a GP in Wandsworth and a London urgent care lead. He is also a Chelsea fan and got an OBE in 2009

Dr Michelle Drage

Dr Michelle Drage MB BS FRCGP Dip Med Ac is a sessional GP and has been Chief Executive of Londonwide LMCs since 2002, having been Secretary of the Middlesex LMCs. Before that she was a GP Principal in West London, a GP Trainer and also Postgraduate GP Tutor.

Dr Drage has been an elected regional representative on the BMA's General Practitioners Committee (GPC) since 1998 and also a member of the negotiating team between 2004-2008. She was previously joint chair of the GPC/Royal College of General Practitioners' Joint Workforce Subcommittee, chair of the Statutes & Regulations Subcommittee, a member of the Primary Care Development Subcommittee.

Ben Dyson, CBE

Ben was appointed in 2012 as NHS England's Director with responsibility for primary care strategy.

Ben had previously worked at the Department of Health, where he played a leading role in designing and implementing the new NHS commissioning arrangements.

In 2007 Ben was appointed as the Department of Health's Director of Primary Care and helped develop the strategy for primary care and community health services that formed part of Lord Ara Darzi's NHS Next Stage Review.

Ben joined the Department of Health in 1991 and worked across a wide range of areas supporting Ministers in developing health and social care policy.

Ben led the Department of Health's work to champion improvements in health and healthcare for people with learning disabilities.

Dr Howard Freeman

Dr Howard Freeman is the clinical chair of NHS Merton Clinical Commissioning Group, an organisation of GP members which commissions health services for everyone in Merton. He previously worked as a GP at his Raynes Park practice for 30 years. Dr Freeman is also chairman of the London Clinical Commissioning Council.

Dr Clare Gerada

Dr Clare Gerada is a London-based GP and is Clinical Chair of London's Primary Care Transformation Programme. Until her term ended recently, she was Chair of Council of the Royal College of General Practitioners – the first female Chair for over half a century!

She has held a number of local and national leadership positions including Senior Medical Adviser to the Department of Health. She is Medical Director of the largest practitioner health programme in the country and she has published a number of academic papers, articles, books and chapters.

Dr Gerada has a long involvement with the RCGP; she was previously Vice Chair of College Council and past Chair of the Ethics Committee. She established the RCGP's groundbreaking Substance Misuse Unit and also led on the strategic and logistical delivery of the RCGP Annual National Conference.

Prior to general practice, she worked in psychiatry at the Maudsley Hospital in South London, specialising in substance misuse. She was awarded an MBE for services to medicine and substance misuse. In 2012 Dr Gerada was presented with the National Order of Merit award in Malta for distinguishing herself in the field of health.

Speaker biographies

Jemma Gilbert

Jemma Gilbert is Regional Head of Primary Care NHS England (London Region). She has extensive experience of strategy, service redesign and primary care commissioning having held a variety of senior positions in the NHS. In her current role she is leading London's large scale change programme to improve primary care services in partnership with London CCGs and the London Health Board. In 2011, Jemma launched the London GP Innovation Challenge, a UK first, with a goal to make general practice in London a hot bed of innovation and enterprise. Prior to this she led the team who developed the London GP Outcome Standards Framework and Once for London commissioning guides which have been adapted for national use. Since graduating from the NHS Management Training Scheme in 2001, Jemma has worked alongside general practice and communities in a variety of roles; establishing community development programmes, practice based commissioning, contracting medical, dental, pharmacy and optometry services and developing large community based hospitals/hubs.

Dr Jonty Heaversedge

Jonty qualified from the University of London with a degree in Psychology and a Masters in Mental Health, as well as a medical degree. Today he is an inner city General Practitioner in a large practice in South East London. He is also does a lot of work with the media - both print, TV and radio - communicating with the public on medical matters.

Jonty is passionate about engaging with the public regarding their health and wellbeing, but he also believes that they should be involved in the commissioning of the health services they use. This has, most recently, resulted in him taking on the role of Clinical Lead on the Governing Body for Southwark CCG, where he has responsibility for public and patient involvement in the CCG. He is approaching the end of a Masters in Health Care Commissioning which he hopes will inform him in his work as a clinical commissioner.

Jonty is Clinical Lead for the Primary and Community Care workstream contributing to the work of the SE London CBC Transformation Board and sits on the Clinical Board for Primary Care Transformation in London.

Dr Sian Howell

Sian is passionate about quality in Primary Care. She has particular interest in how we organise services to best serve patient needs and achieve best possible patient outcomes.

Sian has been an inner city GP in London for 17 years. For 12 years she was a partner in a practice in Tower Hamlets.

While Co-Chair of the Professional Executive Committee in Tower Hamlets she saw the introduction of locality working across the borough. Since 2010 she has been a salaried GP in Southwark, and became a Clinical Lead for Southwark CCG in 2012. She leads on the Primary and Community Care Strategy in the borough.'

Dr Mohini Parmar

Mohini has been a practising GP in Ealing for 26 years and is the Senior Partner in a four-partner practice. She has been Chair of Ealing Clinical Commissioning Group since April 2011, and has been leading and facilitating ECCG through this transition phase. Mohini takes a key role in ensuring clinicians are effectively involved in service design and has worked with other clinical colleagues and the borough team to ensure and promote active engagement with ECCG member practices.

Dr Mark Spencer

Dr Mark Spencer has been a GP in Ealing since 1989. He was trainer, PEC chair, lead clinician and PBC lead in Ealing before becoming Medical Director for North West London. In this role he was lead clinician for Shaping a Healthier Future, reported as the largest service reconfiguration in the NHS. He is now Medical Director for Quality and Service Design for NHS England, London Region. He has responsibilities for integration and primary care transformation in London.

Speaker biographies

Dr Robert Varnam PhD MRCP

Robert is a GP in inner city Manchester. He is a strategic adviser, trainer and coach with interests in transformational leadership, innovation and improvement. He works in the UK and internationally with healthcare teams, senior leaders and policy makers to help them improve quality and outcomes more quickly, safely and successfully.

As a GP, Robert has led a large multiprofessional team and pioneered improvements in quality, safety and patient experience. He has broad experience of local professional leadership in the NHS, through roles in practice based commissioning, service redesign, public health and PCT leadership. His service design work in diabetes has attracted international interest. His research at the University of Manchester spanned a wide range of quality and patient safety issues, incorporating both epidemiological and sociological approaches. Robert co-authored the NHS Future Forum report on integrated care. Recently voted as one of the most influential GPs in the UK, he is passionate about helping people throughout the community of care to create a renewed sense of purpose and possibility, turning great ideas into successful and sustainable solutions.

Simon Weldon

Simon Weldon was appointed Director of Operations and Delivery at NHS England (London Regional Office) in July 2012. He joined NHS England from NHS North West London PCT Cluster, where he was Director of Commissioning and Performance, leading on acute commissioning and contracting management for 8 London PCTs. In addition Simon was also the lead commissioner for London Ambulance Service (LAS) on behalf of NHS London.

Simon has held senior management and Board level roles within the NHS for over 10 years, having worked in the NHS for over 15 years. As Director of Operation and Delivery, Simon provides strategic leadership to support and assure CCGs in their commissioning of high-quality, safe, patient and client-centred services. Simon also fulfils the role of Director of Commissioning for the London Region. This includes responsibility for the commissioning of Primary care and Public Health for London and Specialised Services provided in London for the whole of England.

Notes

