



# NHS Cancelled Elective Operations

**Quarter Ending September 2014**

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## Commentary

This National Statistic release covers NHS cancelled elective operations in England, during the quarter ending 30<sup>th</sup> September 2014.

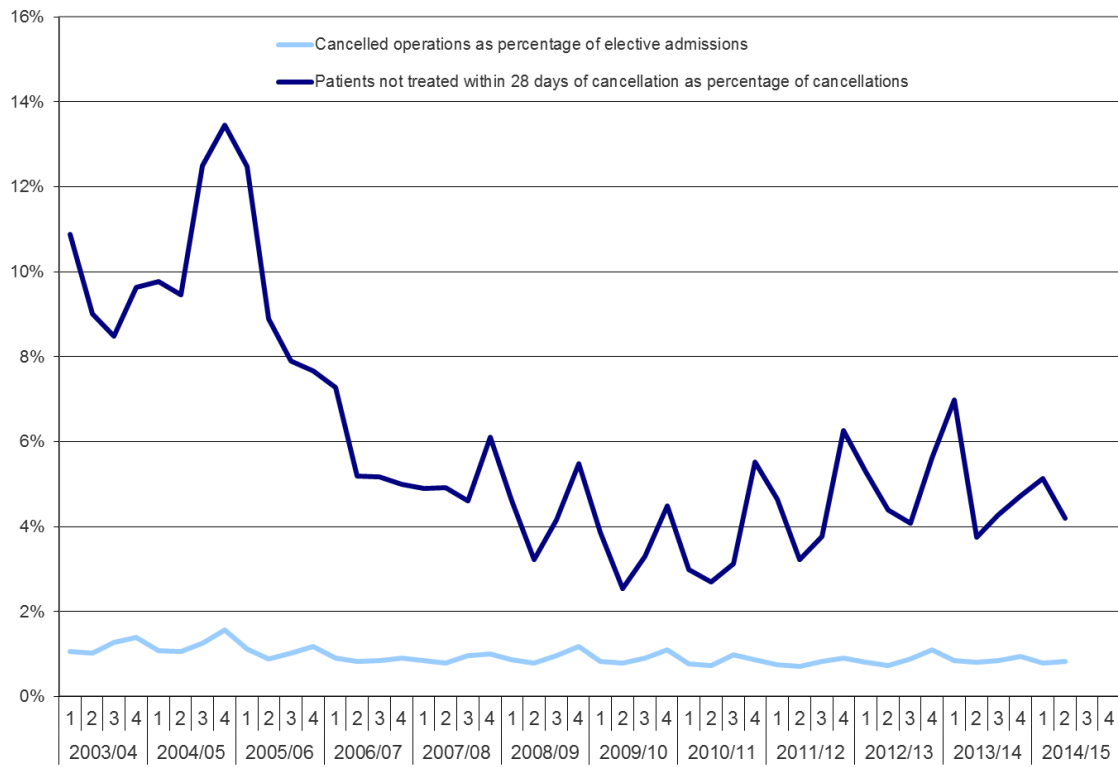
The main points of this release are:

- During the quarter ending 30 September 2014, 15,729 operations were cancelled at the last minute for non-clinical reasons by NHS providers. In the same period in 2013/14, there were 15,032 cancelled operations.
- Cancelled operations during the quarter represented 0.8% of all elective activity, compared to 0.8% in the same period in 2013/14.
- Of these cancellations 660 (4.2%) of patients were not treated within 28 days of a cancellation. In the same period in 2013/14, 564 (3.8%) of patients were not treated within 28 days.

**Table 1: A summary of the above results in comparison with last quarter and the same period in 2013/14.**

Quarter ending	Sept 2013	Jun 2014	Sept 2014
Total Elective activity	1,857,919	1,966,435	1,894,377
Breaches	564	804	660
Cancelled Elective operations	15,032	15,677	15,729
Breaches as % of cancellations	3.8%	5.1%	4.2%
Cancellations as % of total activity.	0.8%	0.8%	0.8%

**Figure 1: Time series of breach and cancellation rates.**



The data for Figure 1 (a national time series) and other full tables by provider and area teams are available here:

<http://www.england.nhs.uk/statistics/cancelled-elective-operations/cancelled-ops-data/>

# Statistical Notes

## 1. National Statistics

The United Kingdom Statistics Authority has designated these statistics as National Statistics, in accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the Code of Practice for Official Statistics. Designation can be broadly interpreted to mean that the statistics:

- meet identified user needs;
- are well explained and readily accessible;
- are produced according to sound methods, and
- are managed impartially and objectively in the public interest.

Once statistics have been designated as National Statistics it is a statutory requirement that the Code of Practice shall continue to be observed.

## 2. Cancelled Elective Operations (QMCO) Data Collection

Cancelled elective operation data is signed off locally and then supplied to NHS England by NHS providers (NHS Trusts and other providers). This report presents a summary of the number of last minute cancelled operations for non-clinical reasons and, of those, the number subsequently re-admitted within 28 days, during the quarter.

The elective cancelled operations standard is a pledge in the Handbook to the NHS Constitution which states “all patients who have operations cancelled, on or after the day of admission (including the day of surgery), for non-clinical reasons to be offered another binding date within 28 days, or the patient’s treatment to be funded at the time and hospital of the patient’s choice.”

The NHS Constitution contains pledges which the NHS is committed to achieve. Pledges go above and beyond legal rights. This means that they are not legally binding, but represent a commitment by the NHS to provide high-quality services.

### Data availability

Data has been published since Q1 2003-04 in the current format as a Provider collection. Prior to this it was collected and published as part of the QMPC return from Q1 1996-97.

The data is published quarterly to a pre-announced timetable. Publication occurs on the second Friday of the month, around 6 weeks after the end of the reference quarter.

## **Data Collection**

NHS England compiles quarterly data from a return (QMCO) collected from all NHS providers of elective operations via Unify2, the standard online tool for the collection and sharing of NHS performance data. Validation checks are applied to the data. Queries arising from the validation checks are raised with data providers. Trusts are then able to resubmit data or provide NHS England with further explanation of the figures.

The information provides a total of the number of last minute elective operations cancelled for non-clinical reason and the number of patients not treated within 28 days of a last minute elective cancellation (breaches). Breaches are counted at the point in which they occur, i.e. if after 28 days of a last minute cancellation the patient has not been treated then the breach should be recorded.

The quarter's figures are presented in Excel, PDF and Comma Separate Values (CSV) file formats.

## **Data Quality**

This collection is a census so we aim to have a complete return, with data from all Providers. Any exceptions to this are noted. To minimise the risk of definitions being interpreted incorrectly during the data gathering process, guidance is issued to help aid providers and commissioners. The QMCO guidance can be found here:

<http://www.england.nhs.uk/statistics/cancelled-elective-operations/>

Validation checks are applied to the data. Queries arising from the validation checks are raised with data providers. Trusts and are then able to resubmit data or provide NHS England with further explanation of the figures. We are happy to answer any queries from users in regards to difficulties in interpreting the data.

## **U.K Data Comparison**

Wales

The Welsh office does not routinely publish this data, although some data was published this year in the Programme for Government Annual report:

<http://wales.gov.uk/about/programmeforgov/healthcare/performance?code=TR068&lang=en>

Scotland

The Scottish office does not routinely publish this data. They do however publish data for cancellation by service (not necessarily last minute) which can be found here:

<http://www.isdscotland.org/Health-Topics/Waiting-Times/Inpatient-Day-Cases-and-Outpatients/>

Northern Ireland

The Northern Ireland Department of Health, Social Services and Public Safety have published this data in the past. However, this has now been discontinued and in the future only data on cases operated on will be published. The last data published from Northern Ireland on cancelled operations can be found here:

[http://www.dhsspsni.gov.uk/ni\\_hospital\\_statistics\\_-\\_inpatient\\_activity\\_2011\\_12.pdf](http://www.dhsspsni.gov.uk/ni_hospital_statistics_-_inpatient_activity_2011_12.pdf)  
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### 3. Data Revision Policy

Revisions to published figures are released on a six-monthly basis and in accordance with the NHS Operations team's revision policy. The revisions policy can be found here:

[http://www.dh.gov.uk/prod\\_consum\\_dh/groups/dh\\_digitalassets/@dh/@en/@ps/@sta/@perf/documents/digitalasset/dh\\_133692.pdf](http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/@ps/@sta/@perf/documents/digitalasset/dh_133692.pdf)

### 4. Glossary

#### **Elective Operations**

Operations that are organised in advance.

#### **Provider**

An organisation that provides NHS treatment or care, for example, an NHS Acute Trust, Mental Health Trust, Community Provider, or an Independent Sector Organisation.

#### **Area Teams**

The NHS in England is currently split into twenty-five area teams.

#### **Last Minute**

A cancellation is last minute if it occurs after the patient has arrived in hospital or on the day of the operation or surgery.

#### **Non-Clinical**

Some common non-clinical reasons for cancellations by the hospital include:

- ward beds being unavailable;
- surgeon being unavailable;
- emergency cases needing the theatre;
- theatre list over-running;
- equipment failure;
- administrative errors;
- anaesthetists unavailable;
- theatre staff unavailable
- critical care bed not available.

These examples are based on information from the Modernisation Agency's Theatres Project and do not necessarily cover all non-clinical reasons

## 5. Feedback

We welcome feedback on the content and presentation of these statistics and those published on the NHS England website. If anyone has any comments or feedback, then please email [Unify2@dh.gsi.gov.uk](mailto:Unify2@dh.gsi.gov.uk)

## 6. Additional Information

A full detail of data for individual organisations is available at:

<http://www.england.nhs.uk/statistics/cancelled-elective-operations/cancelled-ops-data/>

## 7. Press enquiries

For press enquiries please e-mail the NHS England media team at [nhs.cb.media@nhs.net](mailto:nhs.cb.media@nhs.net) or call 07768 901293

The Government Statistical Service (GSS) statistician responsible for producing these data is:

Clare Hiblin  
NHS Operations  
NHS England  
Room 5E15, Quarry House, Quarry Hill, Leeds LS2 7UE  
Email: [unify2@dh.gsi.gov.uk](mailto:unify2@dh.gsi.gov.uk)