Maximising the role of Community Children’s Nursing teams Service contribution to high quality, compassionate and excellent health and wellbeing outcomes for children cared for in community settings

The core values and behaviours of the community children’s nursing team and the contribution they make in ensuring the inter-connectivity between the child and their family and health and social care service provision. This scope is set in the context of the broader national nursing strategy – Compassion in practice. This scope builds on the core values and behaviours for community children’s nurses together with the six priority actions for maintaining health and wellbeing outcomes.
Maximising health and wellbeing, helping people to stay independent

- Enhancing local needs
- Using patient stories to illustrate satisfaction of patient journey
- Using evidence to illustrate impact and improve outcomes
- Linking to care plan management
- Demonstrating cost-effective outcomes e.g. early discharge/prevention of hospital admission
- Adapting safety measures for children and young people
- Utilising user feedback systems to measure impact e.g. NHS Friends and Family Test

Delivering Care and Measuring Impact

- Ensuring meeting local needs
- Using patient stories to illustrate satisfaction of patient journey
- Using evidence to illustrate impact and improve outcomes
- Linking to care plan management
- Demonstrating cost-effective outcomes e.g. early discharge/prevention of hospital admission
- Adapting safety measures for children and young people
- Utilising user feedback systems to measure impact e.g. NHS Friends and Family Test

Working with people to provide a positive experience

- Being responsive and flexible to individual needs by using family-centred approaches
- Ensuring staff are highly skilled and competent
- Strengthening communication between organisations, partners and multi-disciplinary teams
- Using appropriate ways to engage with service users to adapt and inform service delivery
- Using the community children’s nursing service to support care throughout the 24-hour period where appropriate

Supporting positive staff experience

- Ensuring exposure of nursing students during pre-registration programmes, developing robust career pathways
- Providing clear career pathways and a competency framework for staff
- Ensuring skill mix within team to extend knowledge and skills
- Support networking with other teams
- Ensuring succession planning e.g. pre-registration, leadership, executive level
- Supporting innovative approaches to promote community children’s nursing as a career option e.g. rotation of costs and robust

Ensuring we have the right staff, with the right skills in the right place

- Developing competence, and ensuring education courses are fit for purpose
- Standardising competencies required for role and promoting work-based learning
- Adapting to where the child needs the service – in and outside hospital
- Supporting new ways of working, including virtual ward
- Influencing HES/annex education commissioners to ensure the workforce can meet demands of children’s needs
- Providing opportunities to ensure staff are up to date and use the best

Building and strengthening leadership

- Ensuring leadership at all levels within the team
- Developing leadership skills
- Creating opportunities for professional development and growth of staff
- Using reflective practice and action learning sets and supportive leadership practices

The Community Children’s Nursing Service

- Providing leadership and case management
- Delivering nursing and care to children, young people and families across the lifecycle
- Assessing, planning, implementing and evaluating evidence-based care interventions within the community setting
- Contributing to the assessment of health needs of children and monitor the effectiveness of safe care packages
- Working in partnership with parents/carers and families to provide nursing care and support to meet the individual child’s needs over a 24-hour period
- Delivering nursing care to the defined delegated cases under the supervision of case manager (named nurse)
- Liaising with GPs and secondary care to reduce hospital admission and support early discharge
- Advocating for the child/young person to ensure their needs are safeguarded at all times
- Encouraging integration of the child/young person into a normal family life and supporting transition across the life course (0-19 years)
- Empowering children and families to manage care closer to home
  - Nursing specialist in the environment and care closer to home
  - Nursing care management throughout childhood
  - Active in a lead professional and key worker role
- Assessing risk

Using technology, e.g. apps, tablets, etc., to maintain independence and enhance communication
- Enhancing families and carers to care for their child at home
- Ensuring signposting and referral to relevant professionals and services