



# **Lancashire Local Pharmacy Network** Work Plan Summary 2013/15

The LPN aims to inform and support the implementation of national strategy and policy at a local level, work with key stakeholders on the development and delivery of local priorities and provide local clinical leadership.

Lancashire LPN will deliver its aims through clinical leadership and working in alignment with CCGs, LAs, HWBs, neighbouring LPNs, the LPN assembly and LPC for Lancashire AT. Priorities will be based on analysis of local need and national priorities and will feed into the Area Team primary care strategy, overarching Lancashire and national strategy

# PRIORITY 1: Workforce Development / Defining Competency Requirements/Clinical Leadership

Linking with HEE/LETB the LPN will set standards of competence for providers delivering community services (LES) commissioned by LA and CCGs. In order to allow influence and ownership of the local commissioning agenda the LPN will develop members to be effective leaders and facilitate a leadership programme at three levels for, professionals at grass roots, middle managers and strategic leaders and include a mentor programme.

## PRIORITY 2: Continuity of Safe Service Provision

To support the Lancashire health economy to secure the provision of high quality pharmaceutical services, including secondary care, to meet the needs of the population. The LPN will collaboratively work with local Authorities and CCGs to review existing commissioned enhanced services to standardise and redesign in accordance with patient need and commissioners intentions.

## PRIORITY 3: Improve Quality and Performance Including Implementation of Healthy Living Pharmacy Programme

The HLP programme will not only be used as vehicle to promote healthy lifestyle and promote the public health agenda but the LPN will utilise the HLP programme as a quality framework to drive up standards of service. In addition the LPN will review Pharmacy Dashboards to identify trends and outliers and through peer review drive up standards of service

#### **PRIORITY 4: Medicines Optimisation**

Patient

Capitalising on the New Medicines Service and Medicines Use Reviews the LPN will work with contractors to disseminate examples of best practice to ensure patients get maximum benefit from their medicines. Aligning with CCG priorities in particular respiratory health and discharge services subgroups of the LPN will work with chief pharmacists and medicines management colleagues to prevent waste medicines, avoidable harm and maximise inhaler techniques to reduce high volume prescribing in respiratory health and contribute to reducing morbidity/mortality rates.

#### **PRIORITY 5: Pharmacy Needs Assessment**

The LPN will work with Local Authorities and Health and Wellbeing Board to advise and support the production of robust fit for purpose Pharmaceutical Needs Assessment to ensure commissioners effectively use resource and commission service against need securing value for money.

# **NHS/PH OUTCOMES**

Ensure high quality, reduce service variation and reduce inequalities (domains 1-3 of NHS outcomes)

Ensuring that people have a positive experience of care. Enhancing quality of life for people with longterm conditions

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## **Contact Details**

#### **Local Pharmacy Network Chair**

Linda Bracewell is the Chair of the Local Pharmacy Network. Linda is a practising community pharmacist and owns Baxenden pharmacy. Linda, working collaboratively with LPN members and stakeholders has the responsibility for implementing the priorities listed in the plan on a page delivered within an 18 month work-plan signed off by NHS England and the Health and Wellbeing Boards across Lancashire. Contact Linda on <a href="mailto:linda.bracwell@nhs.net">linda.bracwell@nhs.net</a>

#### Local Professional Network Manager

Stephen Gough is employed by NHS England, Lancashire to provide support and oversight to the three local professional networks for Pharmacy, Dentistry and Eye Health. Contact Stephen on <a href="mailto:Stephen.gough@nhs.net">Stephen.gough@nhs.net</a>

To facilitate the implementation of the plan on the page, the various subgroups of the Local Pharmacy Network have been established, or links forged to existing networks.



## **Local Authority Subgroup**

This group will lead the implementation of priority 5 contribute and contribute to priority 1,2 and 3 including the development of the Pharmaceutical Needs Assessment and the roll out of the Healthy Living Pharmacy Programme.

Key Contacts include: Dr Helen Lowey, Helen.Lowey@blackburn.gov.uk

Judith Mills <u>judith.mills@blackpool.gov.uk</u>
Janet Walton, <u>Janet.Walton2@lancashire.gov.uk</u>

#### Clinical Leadership and North West Pharmacy Workforce Accreditation Group

This group will lead the on Priority 1 and link into Priority 2 to develop Local Pharmacy Network leaders, grass root contractors whilst also advising on accreditation and competency requirements for pharmacy enhanced services

Key Contacts include: Liz Stafford <u>Istafford@rowlandspharmacy.co.uk</u>

Clive Moss Barkley Clive. Moss-Barclay@salford.nhs.uk

#### Clinical Commissioning Subgroup and Chief Pharmacist Group

These groups will lead priority 4 and link with priority 1 and 2 to maximise the medicines optimisation agenda focusing on reducing medicines waste,

Key Contacts include Lisa Rogan <u>Lisa.Rogan@eastlancsccg.nhs.uk</u>

Neil Fletcher Neil.Fletcher@elht.nhs.uk

Engagement with the Local Pharmacy Network can also be facilitated via the Local Pharmaceutical Committee and Independent Federation of Pharmacists who feed into the national agenda;

Mark Collins Pennine Lancashire LPC
Raymond Lee Central Lancashire LPC
Raymond.lee@hotmail.co.uk

Fin McCaul IPF Chair <u>fin@mccaul.eu</u>



# PRIORITY 1: Workforce Development, Defining Competency Requirements and Clinical Leadership

Over the next 18 months from October 13 until March 15, the Local Pharmacy Network will work to improve the quality and provision of pharmaceutical service through the development of the workforce with a particular focus on setting and implementing standards of competency for the provision of pharmacy enhanced services and providing clinical leadership to the health economy.

#### **Defining Competency Requirements**

Community pharmacies across Lancashire deliver a range of locally commissioned enhanced services that are commissioned from a range of stakeholders, including CCGs, Local Authorities and NHS England.

To deliver these services community pharmacists were previously required to gain accreditation and submit accreditation certificates to PCTs before commencing provision of the service.

The Local Professional Network, working through the Local Authority Subgroup and CCG Subgroup of the LPN will collaboratively review current existing service specifications and amend to include a new process by which pharmacists will self-certify their competence to deliver enhanced services.

The standards by which the pharmacists will be required to meet and demonstrate will be set in conjunction with the North West Pharmacy Workforce sub group known as the Self-Assessment Competency (SAC) group.

Through standardised service specifications across Lancashire and standardised accreditation/competency process pharmacists will be able to gain accreditation in a more timely manner and will help eliminate variation in the quality of service provision.

#### Clinical Leadership

A requirement of the single operating framework is to develop Local Professional Network members to become more influential clinical leaders.

The Local Pharmacy Network endeavours to undertake a multidisciplinary approach to this and with colleagues from the Local Eye Health Network and Local Dental Network will attend Improving Quality leadership programmes or commission a training provider to deliver clinical leadership training to core LPN members.

In addition to developing clinical leader at a local level the Local Pharmacy Network has and will continue to facilitate clinical leadership training to 'grass root pharmacists' via CPPE. For those pharmacists that have completed this training they will be given the opportunity to attend and lead on one of the LPN subgroups and be further developed to become members of the core LPN.

The third area that the LPN will progress with regards to clinical leadership is to establish a mentor programme. Acknowledging that pharmacists are often isolated, the mentorship programme will allow poorly performing pharmacists to shadow or be mentored by trained competent pharmacists willing to be mentors.

#### **Cross Sector Development**

Finally the LPN has a role to represent and develop pharmacy across the full sector. The LPN therefore intends to develop an event facilitated by pharma industry to bring pharmacists from across the sector, e.g. Chief pharmacists, primary care pharmacists Medicines Management Pharmacists and Academics to establish each sectors pressures and priorities and identify the areas for better collaboration.