

DoS Template Examples

Example 1) – Routine Pharmacy

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| symptom groups |
| acne, spots and pimples -> PC assessment and management capability, minor condition |
| allergic reaction -> PC assessment and management capability, minor condition |
| athlete's foot -> PC assessment and management capability, minor condition |
| ear discharge or ear wax -> PC assessment and management capability, minor condition |
| earache -> PC assessment and management capability, minor condition |
| eye, painful -> PC assessment and management capability, minor condition |
| eye, painful -> PC extended ophthalmic assessment and management capability, minor condition (MECS) |
| eye, red or irritable -> PC extended ophthalmic assessment and management capability, minor condition (MECS) |
| eye, sticky or watery -> PC extended ophthalmic assessment and management capability, minor condition (MECS) |
| eye, visual loss or disturbance -> PC extended ophthalmic assessment and management capability, minor condition (MECS) |
| eyelid problems -> PC extended ophthalmic assessment and management capability, minor condition (MECS) |
| failed contraception -> PC failed contraception |
| failed contraception -> PC full Primary Care assessment and prescribing capability |
| hair loss -> PC assessment and management capability, minor condition |
| head lice -> PC assessment and management capability, minor condition |
| health and social information -> PC failed contraception |
| health and social information -> PC medication enquiry |
| health and social information -> PC pharmacy, location information |
| hearing problems or blocked ear -> PC assessment and management capability, minor condition |
| itch -> PC assessment and management capability, minor condition |
| limb, cold or colour change -> PC assessment and management capability, minor condition |
| mouth ulcers -> PC assessment and management capability, minor condition |
| nasal congestion -> PC assessment and management capability, minor condition |
| nhs pathways in house clinician -> PC assessment and management capability, minor condition |
| pain and/or frequency passing urine -> PC assessment and management capability, minor condition |
| rectal pain, swelling, lump or itch -> PC assessment and management capability, minor condition |
| repeat prescription -> PC repeat prescription, routine |
| repeat prescription -> PC repeat prescription, urgent |
| scabies -> PC assessment and management capability, minor condition |
| tattoos, birthmarks or moles -> PC assessment and management capability, minor condition |
| toe pain or swelling -> PC assessment and management capability, minor condition |
| vaginal discharge -> PC assessment and management capability, minor condition |
| vaginal itch or soreness -> PC assessment and management capability, minor condition |
| wrist, hand or finger pain or swelling -> PC assessment and management capability, minor condition |
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| dispositions |
| DX28: Contact Pharmacist within 12 hours |
| DX45: Service Location Information |
| DX82: Medication Enquiry |
| DX97: Emergency Contraception within 2 hours |
| DX98: Emergency Contraception within 12 hours |

Example 2) – Commissioned Urgent Repeat Medication Scheme

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| symptom groups |
| health and social information -> PC pharmacy, location information |
| repeat prescription -> PC repeat prescription, routine |
| repeat prescription -> PC repeat prescription, urgent |
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| dispositions |
| DX45: Service Location Information |
| DX80: Repeat prescription required within 6 hours |
| DX85: Repeat prescription required within 2 hours |
| DX86: Repeat prescription required within 12 hours |
| DX87: Repeat prescription required within 24 hours |

Example 3) – Commissioned Minor Ailments Scheme

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| symptom groups |
| abdominal pain -> PC full Primary Care assessment and prescribing capability |
| allergic reaction -> PC full Primary Care assessment and prescribing capability |
| ankle or foot pain or swelling -> PC full Primary Care assessment and prescribing capability |
| arm, pain or swelling -> PC full Primary Care assessment and prescribing capability |
| athlete's foot -> PC full Primary Care assessment and prescribing capability |
| bites or stings, insect or spider -> PC full Primary Care assessment and prescribing capability |
| cold or flu -> PC full Primary Care assessment and prescribing capability |
| constipation -> PC full Primary Care assessment and prescribing capability |
| constipation, pregnant -> PC full Primary Care assessment and prescribing capability |
| cough -> PC full Primary Care assessment and prescribing capability |
| cough, pregnant -> PC full Primary Care assessment and prescribing capability |
| dental bleeding -> PC full Primary Care assessment and prescribing capability |
| diarrhoea -> PC full Primary Care assessment and prescribing capability |
| ear discharge or ear wax -> PC full Primary Care assessment and prescribing capability |
| earache -> PC full Primary Care assessment and prescribing capability |
| eye, sticky or watery -> PC full Primary Care assessment and prescribing capability |
| fever -> PC full Primary Care assessment and prescribing capability |
| head lice -> PC full Primary Care assessment and prescribing capability |
| headache -> PC full Primary Care assessment and prescribing capability |
| headache, pregnant -> PC full Primary Care assessment and prescribing capability |
| hearing problems or blocked ear -> PC full Primary Care assessment and prescribing capability |

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| itch -> PC full Primary Care assessment and prescribing capability |
| knee or lower leg pain or swelling -> PC full Primary Care assessment and prescribing capability |
| lower back pain -> PC full Primary Care assessment and prescribing capability |
| mouth ulcers -> PC full Primary Care assessment and prescribing capability |
| nasal congestion -> PC full Primary Care assessment and prescribing capability |
| sinusitis -> PC full Primary Care assessment and prescribing capability |
| skin, rash -> PC full Primary Care assessment and prescribing capability |
| sore throat -> PC full Primary Care assessment and prescribing capability |
| sunburn -> PC full Primary Care assessment and prescribing capability |
| teething -> PC full Primary Care assessment and prescribing capability |
| toothache without dental injury -> PC full Primary Care assessment and prescribing capability |
| wound problems -> PC full Primary Care assessment and prescribing capability |
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| dispositions |
| DX06: To contact a Primary Care Service within 6 hours |
| DX07: To contact a Primary Care Service within 12 hours |
| DX08: To contact a Primary Care Service within 24 hours |
| DX10: MUST contact own GP Practice for a non-urgent appointment |
| DX13: Speak to a Primary Care Service within 6 hours |
| DX14: Speak to a Primary Care Service within 12 hours |
| DX15: Speak to a Primary Care Service within 24 hours |
| DX28: Contact Pharmacist within 12 hours |
| DX75: MUST contact own GP Practice within 3 working days |
| DX81: Contact Own GP Practice next working day |
| DX82: Medication Enquiry |
| DX09: For persistent or recurrent symptoms: get in touch with the GP Practice for a non-urgent appointment |
| DX16: For persistent or recurrent symptoms: get in touch with the GP Practice within 3 working days |