

## How to update NHS Choices for dental practices

When dental practices update their NHS Choices directory entry, this does not update the information held by the Directory of Services used by NHS 111. The NHS Choices entry is an opportunity for the dental service to describe all the services they can provide, highlighting any locally commissioned services. The NHS Choices information will be used primarily by patients, carers and the general public but is also used in some instances to support a general non-urgent health information enquiry to NHS 111.

Dental practices can contact the NHS Choices service desk via email and by telephone to request new log-in details or to update their log-in details. The NHS Choices service desk is also available for help and guidance in using the log in system.

Tips for updating NHS Choices:

- Must include up to date winter opening hours, especially around public holidays
- Accurate information about availability and accessibility of services
- Commissioners must liaise with providers in the event of practices requesting to close outside of normal hours. Providers must inform commissioners of their buddying practice arrangements, named contact and contact numbers and ensure 111 DoS is updated appropriately.

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<http://www.nhs.uk/aboutNHSChoices/professionals/innovationanddevelopment/Pages/training.aspx>

[http://www.nhs.uk/aboutNHSChoices/professionals/healthandcareprofessionals/our-pages/Pages/NHStrustprofiles.aspx?WT.mc\\_id=51001](http://www.nhs.uk/aboutNHSChoices/professionals/healthandcareprofessionals/our-pages/Pages/NHStrustprofiles.aspx?WT.mc_id=51001)