

CARING FOR PEOPLE AT HIGHEST CLINICAL RISK FROM COVID-19

Sources of information for people who are shielding

Updated 30 May 2020

First Published: 2 April 2020

Please note NHS England will no longer be hosting Frequently Asked Questions for people at highest clinical risk from Covid-19. This is to help ensure that people are always clear where to go for the latest information, as the Government updates its policies. For the latest guidance please visit the following sources:

[GOV.UK](#) – for the latest updates on shielding guidance from Public Health England, as well as information on the Government support offer for those on the Shielded Patients List (SPL).

[NHS.UK](#) – provides patient-facing information on health services and medical conditions.

[NHS Digital](#) – for detailed information about the Shielded Patient List and the method that has been used for identifying people who may be clinically extremely vulnerable to Coronavirus.

[NHS Volunteer Responders](#) - the NHS is also providing further support to those at highest clinical risk via the GoodSam App and NHS Volunteer Responders. People who are shielding can request support from the NHS Volunteer Responders by calling 0808 196 3646 between 8am and 8pm. This service will not replace any local voluntary referral schemes already established but will complement these.