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Guidance on vaccinations for temporary workers (bank and agency workers) during COVID-19

27 January 2021

On 7 January 2021, NHS England and NHS Improvement [wrote to all NHS trusts](#) with further guidance on the vaccination of frontline health and social care workers. The Standard Operating Procedure for Hospital Hubs vaccinating health and social care workers (Appendix 1 of this guidance) has now been updated to confirm that NHS trusts should offer the vaccination to temporary workers. All frontline workers, including substantive and temporary workers, should be prioritised as recommended by the Joint Committee on Vaccination and Immunisation (JCVI).

The JCVI recommends, as set out in [our guidance](#), that NHS trusts should prioritise the vaccination of frontline workers at high risk of acquiring infection, at high individual risk of developing serious disease, or at risk of transmitting infection to multiple vulnerable persons or other workers in the healthcare environment.¹ This includes temporary workers (bank and agency workers).

Scheduling vaccination appointments

The vaccination should be offered to frontline temporary workers with live assignments or existing bookings with an NHS trust.

NHS trusts should contact their suppliers of temporary staffing to schedule vaccination appointments for temporary workers according to the priorities set by the JCVI. The framework operators can support NHS trusts with this, as required.

¹https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/948757/Greenbook_chapter_14a_v4.pdf

Contact details

For trusts:

Framework operators can support you to contact your suppliers of temporary staffing to schedule vaccination appointments for temporary workers. The framework operators can be contacted on:

- NHS North of England Commercial Procurement Collaborative (NOE CPC): enquiries@noecpc.nhs.uk
- NHS Commercial Solutions (NHS CS): NHSCS.agency@nhs.net
- NHS London Procurement Partnership (LPP): workforcesupport@lpp.nhs.uk
- East of England NHS Collaborative Procurement Hub (EOE CPH): workforce@eoecph.nhs.uk
- Crown Commercial Service: info@crowncommercial.gov.uk
- HealthTrust Europe, Total Workforce Solutions: agency@htepg.com

For temporary workers and suppliers:

If you have any questions or concerns about vaccination, please contact your bank or agency in the first instance and escalate to the framework operators via the above contact details, if required.