NHS70 theatre zone

1948 - 2018

www.nhs70.nhs.uk/expo #NHS70 #Expo18NHS
NHS at 70: The Story of our Lives

Dr Stephanie Snow

Wednesday 5 September, 10–10.45am
NHS at 70: The Story of Our Lives

@NHSat70 @AntonyTiernan
Stephanie Snow
NHS at 70: The Story of Our Lives
NHS at 70: The Story of Our Lives

2017-2020

• 3 year project
• £1.5m project value
• £900k cash value
• Core team: 15
• Volunteers: 160
• Participants: 2000
NHS at 70: The Story of Our Lives

- **Heritage Hub**
  - one-stop shop for NHS history
  - legacy
- **Citizens Histories**
  - young people (14-25)
  - volunteers in 10 localities across UK
- **Heritage Events**
  - community/health settings
June Rosen

Film clip: https://vimeo.com/user75228606/review/265362864/3f5c3f4b94
Gwen Crossley

Thanks too for all the work you’re doing for the project, in capturing the little details that you can’t get from reading through figures or official records. It’s wonderful to be involved in it, Interviewee.
Acknowledgements

NHS at 70 is only made possible by the dedication and enthusiasm of our volunteers, the generous contribution of stories by interviewees and our supporters.

If you’ve been inspired to share your story get in touch now!

nhs70@manchester.ac.uk
nhs70.org.uk
How simple acts improve the lives of patients

Chris Pointon, Lobke Marsden, Jonny Miree, Kath Evans

Wednesday 5 September, 11–11.45am

www.nhs70.nhs.uk/expo  #NHS70 #Expo18NHS
NHS70
theatre zone

Celebrating 70 years of the NHS
1948 - 2018

www.nhs70.nhs.uk/expo

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How simple acts improve the lives of patients

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Wednesday 5 September, 11–11.45am
How simple acts improve the lives of patients

@PointonChris @lobke_marsden @TheRockinR13 @KathEvans2 @NHSYouthForum

#NHS70 Celebrating 70 years of the NHS - 1948 to 2018
#hello my name is...

Chris Pointon  
Co-founder & Global Campaign Ambassador  
#hellomynamesis  
‘How simple acts improve the lives of patients’
I'm going to start a 'Hello. My name is...' campaign. Sent Chris home to design the logo... #hellomynameis
#NHS70

Celebrating 70 years of the NHS - 1948 to 2018

#hello my name is...  @pointonchris  www.hellomynnameis.org.uk
#NHS70
Celebrating 70 years of the NHS - 1948 to 2018

#hello my name is...
@pointonchris
www.hellomynamesis.org.uk
#NHS70  Celebrating 70 years of the NHS - 1948 to 2018

**Hard Truths**
The Journey to Putting Patients First

Volume One of the Government Response to the Mid Staffordshire NHS Foundation Trust Public Inquiry

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#hello my name is...  @pointonchris  www.hellomynameis.org.uk

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Delighted to be sporting my new #HelloMyNameIs badge today as it approaches its 5th anniversary. A fantastic initiative reminding us how small acts can have a big impact on the lives of patients hellomynameis.org.uk
# hello my name is...

Our core values...

An introduction is the start of a therapeutic relationship. Underpinning the campaign are our core values that help to improve compassionate care and promote a better patient experience.

COMMUNICATION
Is of paramount importance.
Timely and effective communication which is bespoke to the patient makes a huge difference and starts with a simple introduction.

THE LITTLE THINGS
Really do matter – they aren’t little at all, they are indeed huge and of central importance in any practice of healthcare and in society. This could be someone sitting down next to you rather than looming over you or holding the door open for someone coming through.

PATIENT AT THE HEART OF ALL DECISIONS
‘No decision about me without me’. These words ring true in healthcare as the most important person is the patient and everything should be done with them in mind.

SEE ME
See me as a person first and foremost before disease or bed number. Individuals are more than just an illness, they are a human being, they are a family member, they are a friend etc and we should all remember to see more of an individual than just the reason they are using healthcare.

#hello my name is...  @pointonchris  www.hellomynameis.org.uk

#NHS70  Celebrating 70 years of the NHS - 1948 to 2018
• 2.2 billion Twitter impressions
• Starts a therapeutic relationship
• Global Ambassadors
• Widely used every day across NHS
• One of the most important things you will say today

In UK - NHS – 1m people treated every 36 hours
'One of the most important things you will say today'

#hello my name is...  @pointonchris  www.hellomynameis.org.uk

#NHS70 Celebrating 70 years of the NHS - 1948 to 2018
Continue the legacy...
For people, within people..
Thank you all for continued support…

#hello my name is…
@pointonchris
www.hellomynameis.org.uk

#NHS70 Celebrating 70 years of the NHS - 1948 to 2018
Painting the radiotherapy masks

- Reduces anxiety
- Empowers the child or young person
- Reduces the need for general anaesthesia – Cost saving to the NHS
- Improves patient experience
Reece
A giant leap for patient care

Prof Tony Young, Emily Gravestock

Wednesday 5 September, 12–12.45pm

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#NHS70 #Expo18NHS
A giant leap for patient care

Prof Tony Young, Emily Gravestock

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www.nhs70.nhs.uk/expo  #NHS70 #Expo18NHS
A giant leap for patient care

@DrTonyYoung @GravestockEmily @inara88k
Celebrating Windrush 70

Dr Habib Naqvi, Dr Sanjeev Nayak, Dennis Singson, Imelda Redmond

Wednesday 5 September, 1–1.45pm

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Celebrating Windrush 70

Dr Habib Naqvi, Dr Sanjeev Nayak, Dennis Singson, Imelda Redmond

Wednesday 5 September, 1–1.45pm
Celebrating Windrush 70

@DrHNaqvi @Sanjnayak @dence10 @redmond_imelda
Dr Habib Naqvi
Policy Lead,
Workforce Race Equality Standard (WRES)

@DrHNaqvi @WRES_team
Windrush 70: celebrating the contributions of black and minority ethnic (BME) staff to the NHS
1948: Empire Windrush
1948: NHS
London staff by AfC Bands – 2017

(Data source: National ESR)

![Bar chart showing the distribution of staff by AfC Bands in London in 2017. The chart compares 'White' and 'BME' categories across different bands.]
Windrush film and link [YouTube link](#)
Dennis Singson @dence10

Winner: Clinical excellence award for nursing
Dr Sanjeev Nayak

Winner: Clinical excellence award for medics

#NHS70 Celebrating 70 years of the NHS - 1948 to 2018
# hello my name is...

NHS70 – BME, Innovations and the future....

Dr Sanjeev Nayak
Consultant Interventional Neuroradiologist
Royal Stoke University Hospitals

University Hospitals of North Midlands
NHS Trust

#NHS70 Celebrating 70 years of the NHS - 1948 to 2018
Vast contributions have been made by the black and minority ethnic (BME) colleagues to the NHS over the last 70 years:

- 17% of NHS staff are from BME backgrounds.
- 20% of nurses
- 37% of doctors
- Life expectancy – from 66 for men and 71 for women, to 79 for men and 83 for women in England and Wales now
1946:
The National Health Bill becomes law, based on the principle that good healthcare should be available to all, regardless of wealth.

Britain needs at least 42,000 more hospital staff in the new health service – nurses, midwives, ancillary workers, cleaners, cooks and porters.
1948:
Aneurin Bevan launches the National Health Service by opening Park Hospital in Manchester

The arrival at Tilbury on 22 June of the Empire Windrush, brings some 500 Caribbean men and women to the UK, marking the start of post-war mass immigration from the Caribbean.
1950:
Some 5,000 black Commonwealth citizens have arrived in Britain since 1948 to work or join relatives.

During the 1950s between 20,000 and 30,000 people a year are joining the British economy

Grenadan born David Pitt (later Lord Pitt) sets up medical practice in London.

Brighton General Hospital recruits black nurses for the first time.
1953:

Coronation of Queen Elizabeth II.

More than 300,000 new homes are built in Britain.

The discovery of the double helix structure of DNA

Smoking-cancer link established.
1960 to 1969

Immigration from South Asia starts to increase, equalling that from the Caribbean.

There are about 500,000 Caribbean and South Asian people in Britain – about one per cent of the population.

The NHS begins recruiting doctors from India and Pakistan. More than 18,000 doctors from Indian subcontinent arrive in Britain.

Guyana born Daphne Steele becomes Britain’s first black matron, at St Winifred’s Hospital, West Yorkshire.

Black and minority ethnic nurses now make up about 25% of NHS hospital staff.
My role in the NHS:

Consultant Interventional Neuroradiologist
Royal Stoke University Hospital, Stoke-on-Trent
My team at the UHNM have pioneered a new treatment for stroke patients.
36 year old female with severe right sided weakness

90 mins post onset of symptoms
MECHANICAL THROMBECTOMY
• Discharged home completely independent
Stroke Victim Makes Significant Recovery

‘Grateful for a Second Chance at Life’

xxxxx was 36-years-old when a stroke rudely interrupted her life. While a stroke can have devastating effects on the body – and often leads to death – xxxx survived and made a significant recovery, thanks to the actions of quick-thinking family members, and the medical team at University Hospital of North Midlands in the U.K.
• Resulted in treating more than 400 patients to date
• Reduced mortality rate from 50% to 17%
• Reduced hospital stay of patients from 60-90 days to 14 days
• Resulted in 90% of patients being discharged home, 23% discharged home within 1-week (previously over 70% would go to a nursing home because of significant impairment)
• Improved clinical outcomes and saved £2.4 million annually
REGIONAL REFERRAL CENTRE

Burton
Shrewsbury
Telford
Wolverhampton
Leighton
Macclesfield
North Wales

#NHS70

Years of the NHS - 1948 to 2018
660000 to 3 Million
NHS England to expand provision of 'gamechanging' stroke treatment

Health service to roll out mechanical thrombectomy, currently only offered at a handful of hospitals, to 8,000 patients a year.
Hopes for the next 70 years…..

Need More Resources
Manpower
Better Infrastructure
Goodwill
# hello my name is...

NHS70 – BME, Innovations and the future....

Dennis Singson

Senior Nurse Practitioner / Nurse Prescriber

Urgent Care Service – East Sussex

@dence10
Finished my BScN in the Philippines in 1989
Arrived in the UK in 1999 with a small group of Filipino nurses

The first group of Filipino nurses, drafted in to ease the staffing crisis within the Hastings and Rother NHS Trust, will fly into Britain on Sunday.

Senior nurses Carol Gillan and Karen Paine interviewed 15 potential employees when they arrived in the Philippines in April this year. They found the nurses to be of a very high standard, with a total of 43 performing exceptionally well at interview.

The initial team of successful candidates, six men and 11 women, will be welcomed to Hastings by NHS bosses on Monday. A team has spent four months working on an induction programme and three-month adaptation course for the new recruits.

The Filipinos, who have been awarded work permits for two years, will be supported and supervised on a one-to-one basis at first while they find their feet.

Accommodation in three properties near the hospital will be provided for the new recruits.

Feeling the cold - the Filipino nurses who arrived at the weekend

#NHS70 Celebrating 70 years of the NHS - 1948 to 2018
Did my conversion from being an RGN to RMN in 2006

Became the trust’s BME staff network chair in 2008
Received an award for my work with the BME staff network in 2009 (diversity counts) and 2013 (special recognition); for promoting racial equality in the workforce and supporting colleagues from different BME backgrounds.
2018 got involved with my trust’s NHS70for70 campaign
2018: nominated and won the clinical excellence for nurses in the Windrush Awards to celebrate 70 years of the NHS
The Problem

We have found that service users disengage or don’t feel able to engage with CRHT due to family commitments/work commitments.

Travelling time and increased demand means less capacity and a slower response to crisis, this often also results in delays in joint assessments and discharges due to lack of availability.

Carers/family/friends cannot always commit the time, or live too far away to be present to support service users and be part of their contact with CRHT.
What we did:

• Introduced C.I.T.T - Crisis Intervention Through Tele-psychiatry  Pilot Facilitating CRHT contact/intervention through the use of video conferencing.

• Introducing another means of communication which allows individuals to continue with their activities of daily living without too much disruption whilst still being able to gain intensive support.

• Reduced staff and service user travelling time thus increasing the Teams capacity overall to respond to crisis situations. Also facilitating a more immediate response when required.
THANK YOU!
Shiny shoes and half a crown

Ethel Armstrong, Aneira Thomas, Hilary Garratt

Wednesday 5 September, 1–1.45pm

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Shiny shoes and half a crown

Ethel Armstrong, Aneira Thomas, Hilary Garratt

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www.nhs70.nhs.uk/expo  #NHS70 #Expo18NHS
Shiny shoes and half a crown

Chair: @HilaryGarratt
My injuries were like those from a warzone

Freya Lewis, Beth Booth

Wednesday 5 September, 4–4.45pm

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My injuries were like those from a warzone

Freya Lewis, Beth Booth

Wednesday 5 September, 4–4.45pm
My injuries were like those from a Warzone

Chair: @PaulNVaughan
NHS70 theatre zone

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