

The Productive Series

The Productive Series enables NHS organisations to take up the challenges and opportunities that currently face them by improving quality, whilst at the same time making significant savings in productivity and efficiency. With resources becoming more challenging in the future, NHS organisations need to find ways to continue delivering safer, more reliable care for their patients that is sustainable. Productive programmes can help NHS teams achieve this by analysing their activities and developing more effective working practices.



The Productive Ward

The Productive Ward programme aims to empower ward teams to identify areas for improvement by giving staff the information, skills and time they need to regain control of their ward and the care they provide. The programme enables teams to improve their ward environment and processes, which will help 'release time' that can be reinvested in improving quality, safety and the patient experience.

How we can help

- Executive team or senior leadership team briefing.
- Training for the Programme Lead on planning and setting up the programme.
- Training on how to implement the modules for frontline team leaders, team members and internal facilitators.
- On site visits to support front line team implementation.
- On site visits to support programme team / facilitators.
- Support for facilitators to become more confident in training ward based staff.
- Review of progress and sustainability (at team or organisational level).
- Webinar advice sessions.
- Support for networking / promotion events.



The Productive Mental Health Ward

The Productive Mental Health Ward builds on The Productive Ward programme. It focuses on mental health care environments and helps achieve improvements in the effectiveness, safety and reliability of mental health wards. The programme also helps deliver more meaningful and engaging therapeutic interventions with patients.

How we can help

- Executive team or senior leadership team briefing.
- Training for the Programme Lead on planning and setting up the programme.
- Training on how to implement the modules for frontline team leaders, team members and internal facilitators.
- On site visits to support front line team implementation.
- On site visits to support programme team / facilitators.
- Support for facilitators to become more confident in training ward based staff.
- Review of progress and sustainability (at team or organisational level).
- Webinar advice sessions.
- Support for networking / promotion events.



The Productive Community Hospital

The Productive Community Hospital aims to help clinical teams to maximise the potential of the services provided in a community hospital setting. There are three key areas the programme focuses on: Inpatients, Day Hospitals and Minor Injuries Units (MIU).

How we can help

- Executive team or senior leadership team briefing.
- Training for the Programme Lead on planning and setting up the programme.
- Training on how to implement the modules for frontline team leaders, team members and internal facilitators.
- On site visits to support front line team implementation.
- On site visits to support programme team / facilitators.
- Support for facilitators to become more confident in training ward based staff.
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The Productive Leader

The Productive Leader looks at personal, team and organisational activity, and aims to instill a culture of improvement at all levels of an organisation. The programme is as much about behavioural change, as it is about looking at the processes staff have in place to do their day-to-day work. By adopting and embedding best practice in how executive and clinical teams manage their workload, run meetings and deal with email, organisations can 'release time' to reinvest in value-adding activities and enable them to make the decisions that matter.

How we can help

- Training and implementation guidance for internal facilitators and project managers – National Train the Trainer and implementation support.
- Local Train the Trainer and implementation support (for 10 to 24 participants).
- Improving Personal and Team Productivity Workshop delivered at local venue (for 10 to 30 participants).
- Bespoke coaching and implementation support.
- Resources to support internal facilitators deliver executive briefings and introduction to Productive Leader sessions.
- Telephone clinics, webinars and signposting to additional resources.



The Productive Operating Theatre

The Productive Operating Theatre programme is for staff who work in theatres including surgeons, anaesthetists, theatre matrons, perioperative practitioners, managers and operating department practitioners. It helps theatre teams to work more effectively together to improve the quality of patient experience, the safety and outcomes of surgical services, the effective use of theatre time and staff experience. This focus on quality and safety helps theatres run more productively and efficiently, which subsequently can lead to significant financial savings.

How we can help

- Onsite coaching and support for the programme team.
- Onsite module training delivered using a Train the Trainer approach.
- Support to develop realistic and achievable scale-up plans.
- Benefits realisation and return on investment - using your data across key measures, you can understand the potential benefit opportunity to your staff, patients and organisation.
- Review and refocus for organisations where the programme has stalled or needs re-energising.

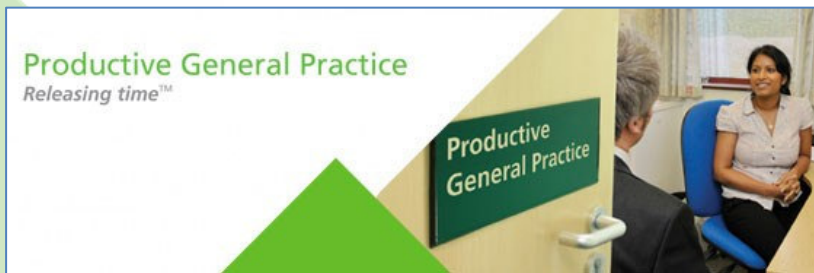


Productive Community Services

Productive Community Services is an organisation-wide change programme which helps systematic engagement of all front line community teams in improving quality and productivity. With community services playing a crucial role in the shape of the future of the NHS, and care shifting away from acute services, Productive Community Services provides a timely opportunity to revitalise the workforce and increase NHS capacity to care for patients in local settings.

How we can help

- Executive team or senior leadership team briefing.
- Training for the Programme Lead on planning and setting up the programme.
- Training on how to implement the modules for frontline team leaders, team members and internal facilitators.
- On site visits to support frontline team implementation.
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- Webinar advice sessions.
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Productive General Practice

The Productive General Practice is a practical, flexible programme co-designed with general practices to help reduce waste and streamline services for the benefit of staff and patients. In test sites, Productive General Practice has created improvements in a number of key areas which are often problematic, including referrals, prescriptions, optimising appointment times, planning and scheduling and patient involvement.

How we can help

- A range of packages based on practice size.
- Package options which include virtual meetings, onsite visits and group based regional working.
- E-learning as an integrative part of the programme resources.



Productives Module Impact Framework

The Productives Module Impact Framework helps NHS organisations to demonstrate the impact The Productive Series has made for them on productivity, efficiency, staff experience and skills development. The tool is able to justify the financial resources that have been invested in a Productive programme, by quantifying spending and savings in a quick and easy way. It can be integrated into existing Productive work and can aggregate the improvements that all Productive programmes have made for an organisation into one framework.

How we can help

Webinar and workshop training sessions on how to use the tool.

How can I find out more?

To find out more about The Productive Series visit

www.institute.nhs.uk/productives or telephone 0800 555 550.