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Situation:

I am Dr (name) in (X) practice I am calling about (patient X) I am calling because I am concerned that / I am unsure about / the patient needs

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Background:

Patient (X) has been having $\,\dots$ / was seen on (XX date) with $\,\dots$

They have previously had (X operation/procedure/investigation)

Their other history includes

Their normal condition is (e.g. alert/drowsy/confused/self-caring)

A

Assessment:

On examination I have found....(e.g. wound inflamed, BP raised, breathingXX)

I think the problem is / may be

OR

I don't know what's wrong but I am concerned

R

Recommendation:

I need you to...

See the patient (when?) / Advise me what to do (when? what next?)

Ask receiver to repeat key information to ensure understanding

The SBAR tool originated from the US Navy and was adapted for use in healthcare by Dr M Leonard and colleagues from Kaiser Permanente, Colorado, USA

If you require further copies quote SC062



