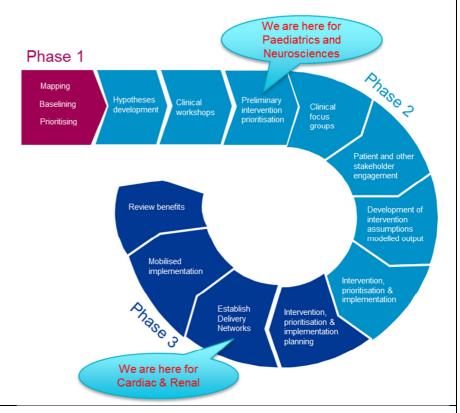
South London Specialised Services Transformational Programme - Bulletin No. 4 (July 2017)

This Bulletin can be read in isolation, but is intended to be read as a follow-on from Bulletins No. 1, 2 and 3 (December 2016, February and April 17)

NHSE PROGRAMME PROGRESS:

Over the past 6 months, the programme has conducted three phases of work resulting in a number of identified and prioritised interventions:

- Phase 1: Mapping of specialised services and prioritising cardiac, renal, paediatric, cancer and neuro service groups
- Phase 2: Identification of detailed interventions for cardiac interventions, validating and modelling the impact
- Phase 3: Prioritisation & sequencing of interventions, identification of delivery mechanisms and incentivisation, modelling potential impact of interventions on North London, and adding the impact of enhancing the acute kidney injury pathway



PRIORITY SERVICE GROUPS: update of progress to date

Renal and cardiac service groups: In June, patient workshops were held for both renal and cardiac service groups. Representatives from the British Heart Foundation and British Kidney Patients Association also attended and co-presented the relevant workshops, drawing upon their wider experiences of improvement work associated with the interventions. Renal and cardiac clinical leads from each of the major providers supported the events by presenting the proposed interventions and responding to questions.

The workshops ran very effectively and feedback received so far has been positive. We collected demographic data of attendees so that we can assess whether high risk groups were represented as identified within the early equalities analyses. If the views of any of these groups have not been collected then we will take action to ensure they are given further opportunities to contribute.

If you are interested in the interventions discussed at each event, they are included in the workshop's pre-read documentation which can be found in the following section of the NHS England website: https://www.england.nhs.uk/london/our-work/transformation-of-specialised-services/south-london-programme/

Next steps:

A summary report will be published by the end of the month; ensuring we collect and incorporate all feedback received, which will help to inform next steps. We are now focusing on unpacking the interventions identified – filling out more detail, including thinking through implementation – time, how led, where changes required.

Paediatrics service group: A workshop was held to develop interventions on 28th June, with good engagement from trusts, including Kent, Surrey and Sussex, and was mainly focused on the national review on critical care. Attendance included: Medical directors, paediatrics leads and paediatrics critical care leads from King's College Hospital, St George's Hospital and Guy's & St Thomas'; Paediatrics leads from District General Hospitals across the South Thames area; South London Sustainability and Transformation Partnership (STP) paediatrics work stream leads; as well as CCG and Healthy London Partnership representation.

Neurosciences service group: A workshop with clinicians is scheduled for 26th July to work on possible interventions; A premeet was held on 7th July, and already highlighted that the overall pathway challenge in Neuroscience is to get the right patient, to the right place at the right time – with current challenges of patients being referred incorrectly, blocks and delays in the system, and the flow not being effective – in terms of access to rehabilitation, repatriation to District General Hospitals, and community support. This is very much aligned with the work we have done as a programme with cardiac and renal workstreams.

Joint Commissioning Strategy with Kent & Medway/Surrey Heartlands/Sussex and East Surrey STPs

We are currently scoping the approach to developing a joint commissioning strategy across the South East, which is jointly sponsored by NHS England's Regional Directors of South and London. This will build on the work already undertaken across South London and the South East of England. This will require working in particular with the STPs, which includes local commissioners and providers of Specialised Services, and linking with NHS Improvement. A key part of this is building on work already done looking at duplication, population flow and fragile services.

There is good support from Sussex & East Surrey STP (which hosts Brighton and Sussex University Hospitals, the main tertiary provider across Kent, Surrey and Sussex) – and we held alignment meeting on 27th June.

PROGRAMME MANAGEMENT: update of progress to date

Managing interdependencies: The importance of effectively managing interdependencies was noted at the start of this Programme. The appropriate level of consideration is continuously being given to interdependencies with non-specialised services as well as wider, pan-London and national work, and interdependencies with other programmes of work impacting south London are being carefully managed. Regular discussions continue to take place with STP Leads across South West London and South East London to ensure that approaches and communications are as unified and streamlined as possible. The South London programme team also regularly shares opportunities for improvement with the wider pan-London programme team, and vice versa.

Broader programme communications and engagement:

Since the last bulletin, the Programme Director and other members of the programme team have held a number of meetings described earlier in this bulletin, including patient workshops for cardiac and renal services and a clinical workshop on paediatrics.

As the Programme moves towards implementation of proposed cardiac and renal interventions, the team has met with Medical Directors to discuss delivery mechanisms and presented at STP meetings.

An update report was noted at Clinical Senate on 17th July.

NHSE London region's internet pages now contain a section about the South London programme, as well as wider pan-London specialised services transformation work taking place. Documents such as these bulletins will be shared on this webpage going forward: https://www.england.nhs.uk/london/our-work/transformation-of-specialised-services/

For more information:

If you would like to find out more about the Programme of work, initially it is suggested that you speak to the contact who sent you this Bulletin. Alternatively you can contact Charlotte Slater, Programme Manager, or Neil Kennett-Brown, Programme Director, who are based within NHS England's Specialised Commissioning Team: charlotte.slater4@nhs.net neil.kennett-brown@nhs.net