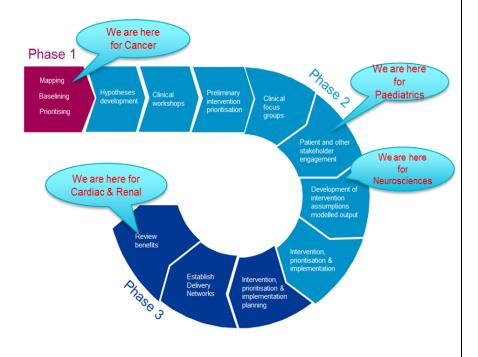
South London Specialised Services Transformational Programme - Bulletin No. 7 (May 2018)

This Bulletin builds on the information contained in Bulletins No. 1 to 6 (December 2016, February , April, July and November 2017, February 2018)

NHSE PROGRAMME PROGRESS:

Over the past 16 months, the programme has conducted three phases of work resulting in a number of identified and prioritised interventions:

- Phase 1: Mapping of specialised services and prioritising cardiac, renal, paediatrics, cancer and neurosciences service groups
- Phase 2: Identification of detailed interventions for each workstream, validating and modelling the impact
- Phase 3: Prioritisation & sequencing of interventions, identification of delivery mechanisms, implementation and incentivisation, modelling potential impact of interventions on North London, and adding the impact of enhancing the acute kidney injury pathway



PRIORITY SERVICE GROUPS: update of progress to date

Cardiac and Renal service groups: From the last bulletin, progress have been made by Cardiac and Renal Operational Delivery Networks (ODNs):

Cardiac:

- Network development: First meeting of the ODN Steering Group to be held 28 June.
- Introduce collective purchasing for procurement:
 - o Clinical lead identified Gerry Carr-White
 - Sub-Specialist Work Groups established and work progressing with interventional cardiology group, and now electrophysiology.
 - Met with NHS Procurement Health Solutions Team (HST) to explore alignment with the National procurement programme.
- Inter-Hospital Transfers:
 - Workshops held in April and May about the Kings Health Partners (KHP) Valve, Electrophysiology (EP), and Cardiac Surgery pathways to agree on cross-site KHP referral criteria, target waiting times, and logistics for pilot. Pilot for Surgery scheduled to begin 11 June. EP and Valve pilots will commence by end of June.
 - Evaluation of first 2 months of ANGIO/PCI pilot being undertaken. Initial results show increased number of patients treated within 72 hours at one site. The 2nd site has internal bed issues resulting in slower progress. Teams are coming together to discuss.
 - Policies and pathways are being formatted and agreed internally for publishing.
 - Enhanced engagement with the referring hospitals across the network is now being prioritised and next steps are to address demand and capacity to enable flow of patients to achieve waiting time standards.
- Cardiac Pathways:
 - Valve Disease: Inaugural Valve Disease Network meeting held in March, second meeting scheduled for 12 July. Working groups have been established to lead on priorities identified by the network. TAVI pathway mapping underway and TAVI Nurse Network is being established to work on common projects. Working on a software solution to track patients through the TAVI pathway. Working with teams at King's College Hospital, Croydon University Hospital, and Princess Royal University Hospital to design and implement an innovative pilot trial using mobile based technology to improve access to specialist consultant input for patients with Endocarditis needing surgery.

- Heart Failure: Working group met on 21 May. Priorities being finalised for clinical pathway standardisation and development. Mapping of services across South London underway.
- o Inherited Cardiac Conditions: Meetings in place to discuss pathways with lead nurse. Hub and spoke project funded by British Heart Foundation for South East London starting roll-out.
- Atrial Fibrillation: Initial meeting held in April to agree priorities for network; access into secondary care identified as a gap in the pathway. Service mapping underway and draft pathway for secondary care developed.
- Acute Aortic Aneurism: Initial project plan developed for merging Guy's and St Thomas' and St George's on-call rota for Acute Aortic Dissection.
- Patient Engagement:
 - o Patient engagement workstream has been planned and resourced.

Next steps include:

- ➤ Valve Disease: Finish mapping TAVI pathway, meet as a network in July, set and progress working group agenda, work with IT and information governance to progress technology-based projects.
- ➤ Heart Failure: Engagement with trusts and CCGs to be extended across the networked organisations.
- Atrial Fibrillation: Explore opportunities for scaling up GP atrial fibrillation pathway.
- Inherited Cardiac Conditions: Plan series of workshops across four tertiary centres to standardise clinical pathways. Explore options for development of shared database for South London patients.
- > Patient engagement:
 - Phase 1: survey to be sent to 500 patients to understand current experience of services.
 - o Phase 2: series of focus groups for each sub specialty area to collect more detailed feedback.
 - o Phase 3: production of detailed report and associated action plan (expected completion September 2018).

Renal:

- Maximal Care: group agreed draft objectives, outcomes timelines for 2018-19
- Standardisation of Pathways: developed 1st draft objectives, for 2018-19.
- Standardisation: renal transplant pathways, priorities discussed with clinical leads 30th April.
- Virtual Clinics: base line questionnaire circulated to identify current digital services and outpatient case load. .
- Network Economic evaluation: Draft methodology developed to help quantifying changes to cost and volume
- Programme Management: Support Officer joined April 2018.
- Procurement:
 - Network level planning review held 9th April.
 - o 1 to 1 review meetings with each trust April and May.
- Vascular Access:
 - o Base line questionnaire circulated.
 - Review meeting held 18 May.
- Patient Engagement:
 - Expressions of interest for Patient and Public Scrutiny Group (PPSG) gone to advert in May 2018.
 - o A member of the Patient and Public Scrutiny Group to be appointed to Renal ODN Steering Group.
 - o Patients and third sector reps to be involved in Network Stakeholder event scheduled for 13 June 2018.

Next steps include:

- Network Stakeholder event on 13 June.
- MDT workshop on Procurement on 8 June.

Paediatrics service group: Launch event of the South London and South East Region Paediatric Network, hosted by Guy's and St Thomas' was held on 11 April.

Next steps:

- The Network Director and Network Manager posts will be advertised by the host organisation (Guy's and St Thomas'). Job descriptions have been drafted and the adverts will be live by the end of May. Both roles are part-time, with a fixed-term contract of two years.
- > ODN governance structure is still to be confirmed by the Steering Group.

Neurosciences service group:

- Neuroscience Operational Delivery Network will be hosted by King's College Hospital FT, who will present their mobilisation piece to May Steering Group.
- NHSE Regional Specialised Commissioning teams have begun working with national leads to identify and scope out a requirement for a national improvement programme in neurosciences.

Next steps:

> Draft of financial modelling report to be reviewed and finalised by the Technical Group to ensure correct estimate savings by the implementation of prioritised interventions.

PROGRAMME MANAGEMENT: update of progress to date

Managing interdependencies: The importance of effectively managing interdependencies was noted at the start of this Programme. The appropriate level of consideration is continuously being given to with the impact on non-specialised services as well as wider, pan-London and national work, and interdependencies with other programmes of work which affect south London are being carefully monitored and managed. Regular discussions continue to take place with STP Leads across South West London and South East London to ensure that approaches and communications are as unified and streamlined as possible. The South London programme team also regularly discuss opportunities for improvement with the wider pan-London programme team..

Broader programme communications and engagement:

Since the last bulletin, Public Patient Voice representatives came to interview our Directorate to have a better understanding of Specialised Commissioning's commitment to Patient Voice. Programme members attended this interview, held on 23 March, and provided information about the south London Transformation Programme's approach to patient engagement.

Early equalities screening on Neurosciences were presented at the south east London STP Equalities Steering Group meeting held on 6th April.

Also on neurosciences, the Programme is exploring how to best engage experts by experience in the transformation of neuroscience services in South London. The Programme has invited several national and local neuroscience charities to provide a voice of people with a range of neurological conditions and to co-design the focus of our transformation programme – and, of course, our programme interventions. Events held so far are: FND Hope (19 March) and FND Action (26 March).

Patient representatives attended the Paediatrics network workshop held on 11 April. An advert to recruit for patient representative to our Steering Group was circulated to south west London STP stakeholders and we are in the process of finalising the appointment.

NHSE London region's internet pages contain a section about the South London programme, as well as wider pan-London specialised services transformation work taking place. Documents such as these bulletins will be shared on this webpage going forward: https://www.england.nhs.uk/london/our-work/transformation-of-specialised-services/south-london-programme/

For more information:

If you would like to find out more about the Programme of work, initially it is suggested that you speak to the contact who sent you this Bulletin. Alternatively you can contact Charlotte Slater, Programme Manager, or Silvia Novo, Programme Officer, who are based within NHS England's Specialised Commissioning Team: charlotte.slater4@nhs.nets.novo@nhs.net