

**Local Professional Network (LPN) for Pharmacy
Shropshire and Staffordshire
Friday 2nd May 2014, 14.00 – 16.00
Board Room 2, Angelsey House, Rugeley**

Members

Mani Hussain (Chair)	(MH)	Chair, Pharmacy Local Professional Network
Andy Pickard (Vice Chair)	(AP)	Pharmacy Advisor, (NHS England)
Julie Shenton	(JSh)	CRN West Midlands
Liz Welsh	(LW)	Primary Care Lead, NHS England
Lynne Deavin	(LD)	Service Development Officer, Shropshire LPC
Peter Prokopa	(PP)	South Staffs LPC
Gill Hall	(GH)	South Staffs LPC
Sue Thomson	(ST)	CD Pharmacy UHNS
Teresa Froggatt	(TF)	SSOTP
Michele Rowland-Jones	(MRJ)	Shropshire CCG
Sharuna Reddy	(SR)	Cannock Chase CCG

In attendance

Lucy Jones	(LJo)	Administrator, NHS England (Minutes)
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Agenda Item		Actions
1	Welcome and Introductions Apologies: Julie Lomas, Tania Cork, Rita Obrien, Jacqui Kinsey, Jacqui Seaton, Susan Bamford, Louise Jackson, Paul Fieldhouse, Cathy Riley, Trish Campbell, Mark Seaton, Mahesh Mistry	
2.	Minutes of the previous meeting (02.05.2014) Minor amendments otherwise agreed as accurate.	
3.	Matters Arising <ul style="list-style-type: none"> • Health and Wellbeing Boards – LD attends and can be used as a link in TW and SC. • Local Pharmacy Forum (LPF) – a highly interactive joint meeting <ul style="list-style-type: none"> ○ An update was given from Keele University regarding the impact on pharmacy and how this will affect the contents of the courses. ○ The outcomes for Winter pressures was discussed and some learning for future projects highlighted. ○ It was thought that these meetings should happen twice yearly to cover hot topics. • Website is now live. 	
4.	Steering Group Minutes <ul style="list-style-type: none"> • The membership of the steering group has been extended to include Peter Prokopa, Cathy Riley, Trish Campbell and Sue Thomson to ensure full representation from all areas. 	

	<p>Call to Action</p> <ul style="list-style-type: none"> • Still awaiting an update • At the LPN central meeting in the Spring, it was stated that the Pharmacy call to action was the most successful with a large number of responses received and they were keen to act on the responses. • Call to action for 'eyes' is currently accessible on the website and closes on the 12th August, it appears to be more contained, MH to follow up with Shelly Stubs as to whether they require a pharmacy response. Claire in Shropshire is in receipt of funding from RNIB to work with dementia and falls patients. 	<p>MH</p>
<p>5.</p>	<p>Consultation Skills for Pharmacy Practice (presentation)</p> <ul style="list-style-type: none"> • GH gave a detailed presentation introducing the project for further information – www.consultationskillsforpharmacy.com • This is not a once only but a lifetime of learning, annual completion would be advised. • GH is running a number of workshops (see enclosed doc) • The Learning Pharmacy is available to all, offering bite sized training, there are lots of topics to choose from with the latest one being Diabetes Type 2. • Declaration of Competence – used to self-certify, CPPE learning can be added, currently being piloted in the NW but happy for it to be shared • SR has previously carried out work in this area focussed on changing the mind-sets of pharmacists and how they carry out their consultations. • Patient outcomes can definitely be improved using the consultation framework – it is key to improving skills, developing rapport and setting goals and outcomes. • The training is generic and would be suitable for both community pharmacies and hospital settings. <p>Actions:</p> <ul style="list-style-type: none"> ○ SR is to put together a briefing around the components of the project ○ Through the steering group an action plan will be devised which will include establishing the format and how it will be implemented and the funding. ○ The large chain pharmacies and Keele University are to be approached to establish if anything similar is happening there. ○ GH to firm up the content of the CPPE event has already has funding for 120 places which could possibly be utilised 	<p>SR MH MH GH</p>
<p>6.</p>	<p>Work Streams</p> <p>Professional Leadership and Workforce Development</p> <ul style="list-style-type: none"> • Currently no specific projects but strongly links in with previous discussions. <p>Medicines Optimisation</p> <ul style="list-style-type: none"> • Inhaler technique training is ongoing continuing to raise awareness • SoT CCG are working jointly with the British Lung Foundation. • Nadine Bodhery is representing the hospital sector, Acute have a respiratory pharmacist working to make links. GH has carried out some 	

	<p>training and is keen to provide further training within the hospitals</p> <ul style="list-style-type: none"> • A discussion took place as to whether inhaler techniques could be discussed during patients MUR's, however there would be difficulties in following it up as the MUR is annual. The Area team has senior support for the MUR route. • Commissioned pilot service, South East Staffs set up and carried out a lot of development and gained funding for a pilot to ask the questions, initially there was a lot of interest which unfortunately lessened over the summer, this needs revisiting, reinvigorating and the funding mechanisms and barriers identified. • The HWB Boards have access to the Emergency care fund or could it be funded through Admission avoidance monies – would have to demonstrate that the pharmacy intervention has reduced the number of visits compared to prior the intervention. • Inhaler techniques could be added to the package if a patient is admitted to hospital for respiratory problems – issues around this would be that Pharmacists within A&E are a limited resource and would not be available 24hrs per day. • SC – there is a paper going to the LPV which identifies this as part of the avoidance pathway, not just over 75 but all vulnerable and frail patients. • Winter Pressures allocation has been made, the name has changed and the pot of money increased – could be used as an opportunity. <p>Mental Health</p> <ul style="list-style-type: none"> • Resource packs will be launched at events in September, assurance was sought that following the launch this will be supported by the area team. • Work is ongoing to give confidence to community pharmacists using simple techniques when dealing with mental Health patients. • Mechanism for referring patients: TC has produced a leaflet and is happy for this to be displayed in secondary care setting post launch, it could also be made into a poster for display in outpatient areas and added onto the UHNS website which pharmacy are currently developing their page. • Develop a package of care for vulnerable patients discharged from hospital delivered by the pharmacy to help avoid crisis management. GPs are looking at repetitive MH medicines and monthly targeted interventions <p>Pharmacy Interface</p> <ul style="list-style-type: none"> • It was agreed that there were numerous ideas but was becoming over complicated. It was agreed to keep it simple and focus on communication and MUR's • Quick wins – leaflet – ST to take forward. <p>Within the LPN equal discussion is required from both community and hospital pharmacy. Next meeting is to have a 20 minute presentation from ST MH to contact the new Chief Pharmacist at Burton Hospital</p> <p>Self-Care</p> <ul style="list-style-type: none"> • Met on 23rd June, minutes distributed. • Health living Pharmacies (HLP), have met with Mahesh, looking into available research money. 	<p>ST</p> <p>ST MH</p>
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	<ul style="list-style-type: none"> • MH is meeting with TC to catch up • Will be focussing on filling gaps in long term conditions care and how technology can help with Self-care. • MH met with Ruth Chambers who is leading on a simple texting service called FLO which follows an algorithm – the patient signs into the system and is then asked a series of Yes/No questions by text. Ruth would like to attend the LPC's to give a presentation. • Within the Stoke licence there is potential for pharmacies to link into sending patient texts, already potential within the pharmacy systems to be more proactive. 	
7.	<p>Any Other Business</p> <p>Flu</p> <ul style="list-style-type: none"> • NHS England will be commissioning pharmacy to deliver the flu injections for the over 65's, 18-65 clinical risk groups and pregnant women. • AP was happy for MH to share the V4 draft SAL with heads of medicines management. • Training will take place throughout August and will go live in September; it will be recorded through Pharm Outcomes and uploaded to Immform by GPs. • Still some finalising to be done around the costing. • There is potentially some sensitivity around pharmacies covering this service, RW has written out to the LMC stating that previous targets have not been reached and this is an opportunity to include pharmacy to improve this year's figures., MH to share LMC letter with appropriate individuals. • Area Team are producing promotional material including a press release for GP surgeries and Pharmacies, Call /recall will be the responsibility of the provider. 	MH MH
8	<p>LPN Board Meetings – Quarterly 2.00pm – 4.00pm, Board Room 2, Angelsey House, Rugeley</p> <p>Thursday 30th October 2014 – LJ to do doodle poll to check availability as falls within Half term.</p> <p>Future LPN Steering Group dates – Monthly 10.00am – 12.00pm Friday 15th August – Room B, Halesfield 6, Telford Friday 12th September Boardroom 2, Angelsey House Friday 10th October Boardroom 2, Angelsey House Friday 7th November Boardroom 2, Angelsey House Friday 5th December Room B, Halesfield 6, Telford</p>	

Action Log

310714/4	MH to follow up with Shelly Stubs as to whether they require a pharmacy response. With regards to eye care call to action	MH
310714/5a	SR is to put together a briefing around the components of the consultation skills project	SR

310714/5b	Through the steering group an action plan will be devised which will include establishing the format around consultation skills and how it will be implemented and the funding	MH
310714/5c	Keele University are to be approached to establish if anything similar is happening regarding consultation skills	MH
310714/5d	GH to firm up the content of the CPPE event has already has funding for 120 places which could possibly be utilised	GH
310714/6a	Pharmacy Interface - Quick wins – leaflet – ST to take forward.	ST
310714/6b	Within the LPN equal discussion is required from both community and hospital pharmacy. Next meeting is to have a 20 minute presentation from ST	ST
310714/6c	MH to contact the new Chief Pharmacist at Burton Hospital	MH
310714/7a	MH to share the V4 draft Sla for Flu with Heads of Medicines Management.	MH
310714/7b	MH to share LMC letter with appropriate individuals.	MH
310714/8	LJ to do doodle poll to check availability for next date as falls within half term.	LJ