



If you have an immunisation query, please check the following links firstly to obtain additional information:

- Green book: <https://www.gov.uk/government/collections/immunisation-against-infectious-disease-the-green-book>
- Complete immunisation schedule: <https://www.gov.uk/government/publications/the-complete-routine-immunisation-schedule>
- Vaccination of individuals with uncertain or incomplete immunisation status: <https://www.gov.uk/government/publications/vaccination-of-individuals-with-uncertain-or-incomplete-immunisation-status>
- Vaccine update: <https://www.gov.uk/government/collections/vaccine-update>
- West Midlands Patient Group Directions: <https://www.england.nhs.uk/mids-east/info-professionals/west-midlands-screening-and-immunisation-team-sit/patient-group-directions-pgds/>

If you still require additional information to answer your query, please contact the relevant specialist area below: All immunisation queries from the general public should be addressed by the immunisation service provider e.g. patients GP



PHE/NHS England Screening & Immunisation Team

For routine immunisation queries and reporting of vaccine related incidents please email your query to england.wmid-imms@nhs.net

Please ensure you include the following information:

- ✓ Your name and job title
- ✓ NHS E-mail address for response to be sent to
- ✓ GP practice name and code or organisation name for other providers
- ✓ Contact number in case we need to speak to you over the telephone
- ✓ Details of your enquiry and relevant immunisation history (Please do not include PID unless specifically requested)

Types of queries routinely emailed include:

1. Clarifications on published materials
2. Incomplete immunisations
3. Reporting of immunisation incidents including cold chain
 4. Advice on cold chains
5. PGDs authorised by NHS England
6. Programme related queries
7. Clinically complex queries

PHE Health Protection Team

For specialist support with notifiable diseases, post-exposure vaccination and investigating and managing health protection incidents and outbreaks:
West Midlands Health Protection Team (HPT):
0344 225 3560 (option 2)
Out of hours advice - 01384 679 031

Contract / Payment queries for NHS England commissioned Immunisation programmes

For any queries in relation to contracts or payments for immunisation programmes which are commissioned by NHS England please contact contracting:
england.gp-contracting@nhs.net

Travel Vaccinations

For travel related queries please see; Travel Health Pro (NathNac - National Travel Health Network and Centre):
<http://nathnac.net/>
Health professional advice line: 0845 602 6712

Other (SAIS, CHIS, Occupational health)

School Aged Immunisation Teams (SAIS)

Birmingham: BCHNT.HPVTeamSouth@nhs.net
Sandwell: BCHNT.ImmsTeamSandwell@nhs.net
Dudley: vaccinationdudley@evguk.co.uk
Walsall: vaccinationwalsall@evguk.co.uk
Wolverhampton: vaccinationwolverhampton@evguk.co.uk
Coventry: bewise.immunise@covwarkpt.nhs.uk
Warwickshire North: northimms@covwarkpt.nhs.uk
South Warwickshire: southimms@covwarkpt.nhs.uk
Herefordshire: herefordshireimms@covwarkpt.nhs.uk
Worcestershire: worcestershireimms@covwarkpt.nhs.uk
Solihull: solihull.imms@covwarkpt.nhs.uk

CHIS (Child Health)

For any scheduling, appointments, practice que-list and immunisation history queries please contact local child health information system

Occupational Health

For occupational health immunisations please refer to the relevant employer