

Shropshire and Staffordshire Pharmacy LPN Steering Group
Friday 14th March 2014, 10.00 – 12.00
Board Room 2, Angelsey House, Rugeley

Attendees

Mani Hussain (Chair) (MH)	Chair – Pharmacy Local Professional Network
Gill Hall (GH)	Service Development Officer, South Staffs LPC
Tania Cork (TC)	Chief Officer, North Staffs LPC
Mark Seaton (MS)	South Staffs CCGs
Julie Lomas (JL)	Director of Pharmacy (MSFT)
Lynne Deavin (LD)	Chief Officer, Shropshire LPC
Lucy Jones (LJ)	Administrator, NHS England (Minutes)

Agenda Item		Actions
1	Welcome and Introductions Apologies: Louise Jackson, Tracy Savage, Liz Welsh, Andy Pickard	
2.	Minutes of the previous meeting (10.01.2014) Agreed as accurate.	
3.	Matters Arising Flu Update <ul style="list-style-type: none"> • Not commissioned as a Winter Pressure this year. • MH/MS attended the Vaccination, Immunisation rates group (VNI) which was followed by a flu strategy meeting for 14/15. It was agreed that pharmacy should be a considered option. • MH has forwarded to Rebecca Woods and Neil Adams the Isle of Wight Patient survey distributed by Alistair Lipp, Deputy Medical Director for the region. • MH to identify how flu has been delivered by pharmacy services in other areas focussing on data collection etc. • MH will attend the next steps meeting and follow up with Public health Advocates • MH will contact Cumbria LPC to gain an understanding of the operational pressures. • There are considerable time pressures surrounding this with regards to organising vaccines and arranging training. • It was noted that there is a plan in place should an epidemic occur – the area team would work closely with providers to deliver. 	 MH MH
4.	Steering group Terms of Reference <ul style="list-style-type: none"> • MH made amendments with input from the group and will send to Sultan for final approval. • It was agreed that deputies should be cc'd into meeting invites / minutes etc for information only and there is only a need to attend when requested. • LJ to check that the lines of accountability in the ToFR reflect that of the flow chart. 	 MH LJ LJ
5.	Winter Pressure MAS Minor Ailments <ul style="list-style-type: none"> • All previous actions have been completed. 	

	<ul style="list-style-type: none"> Minor Ailments by CCG accurate as at 14/03/2014 <table border="1" data-bbox="438 185 1294 477"> <thead> <tr> <th>CCG</th> <th>No of Consultations</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Stoke</td> <td>1510</td> <td>44%</td> </tr> <tr> <td>North Staffs</td> <td>824</td> <td>24%</td> </tr> <tr> <td>Cannock</td> <td>109</td> <td>3%</td> </tr> <tr> <td>East Staffs</td> <td>109</td> <td>3%</td> </tr> <tr> <td>Staffs and Surround</td> <td>149</td> <td>4%</td> </tr> <tr> <td>Seisdon</td> <td>122</td> <td>4%</td> </tr> <tr> <td>Shropshire</td> <td>358</td> <td>11%</td> </tr> <tr> <td>Telford</td> <td>244</td> <td>7%</td> </tr> </tbody> </table> It was noted that Stoke already runs an established scheme resulting in the majority of consultations recorded. Leek pilot MAS has been discussed at CCG Joint Medicines Optimisation Committee. Support from GPs was "luke warm". TC and MH to meet with Dave to follow up. Proposal that the monies identified for Stoke Minor Ailments could be used to continue the scheme. Initially for 3 months so that more robust data can be produced. Head lice treatment needs to be limited under the scheme Sultan is supportive of the continuation. But awaiting confirmation if schemes to continue. Figures from Jan 22nd to March 10th Shows: <ul style="list-style-type: none"> 3313 consultations across 173 Pharmacies 47% were self-referrals 23.9% of patients who wanted to see a GP were diverted away by the Surgery/receptionist. <p>Additional Pharma Outcomes questions to be added:</p> <ul style="list-style-type: none"> Why would you choose to visit the GP if there was no minor ailments scheme in in place? <ul style="list-style-type: none"> Prefer to see a doctor Ease of Access Cost of medicine Other How would you rate the scheme? (Patient) 1-5 Would you recommend the service? 	CCG	No of Consultations	Percentage	Stoke	1510	44%	North Staffs	824	24%	Cannock	109	3%	East Staffs	109	3%	Staffs and Surround	149	4%	Seisdon	122	4%	Shropshire	358	11%	Telford	244	7%	TC/MH
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6.	<p>Emergency Supply</p> <p>Proposed analysis by Keele and brought back to this group in future. Not as important as MAS in terms of using funding to take forward.</p> <ul style="list-style-type: none"> Figures from Jan 22nd to March 10th Shows: <ul style="list-style-type: none"> 403 consultations across 92 Pharmacies 47% of provisions went to the over 65's 69.7% had run out of medication. MH to follow up with Heads of Medicines Management within the CCGs with respect to funding the drug element of the scheme, there are non NHS schemes available providing this service where the patients have to pay. 	MH																											
7.	<p>Pharmacy Call for Action</p> <ul style="list-style-type: none"> JL informed that no official response had been written to the Graham Letter from Mid Staffs Pharmacy. Will consider response before deadline. MH to resend link to JL. JL is to give her reflections on the cross interface between Community Pharmacies and Acute care. 	JL MH																											

9.	<p>Any Other Business</p> <p>www.consultationskillsforpharmacy.com</p> <ul style="list-style-type: none"> • Supports pharmacists through a learning pathway, to develop and improve patient consultation skills. • Forms part of a national training and development programme, created in response to the Modernising Pharmacy Careers (MPC) review of post-registration professional development, which recognised that pharmacy professionals would need to work more closely with patients in order to optimise medicines use and deliver public health messages. • Responsibility for the ongoing training and development programme in consultation skills has now transferred to Health Education England (HEE) and forms part of HEE's national programmes. • This website provides you with easy access to a range of resources, including guidance, a set of practice standards, learning options, assessment tools and signposting for additional support. There is also a section offering advice to employers and trainers. <p>Website</p> <ul style="list-style-type: none"> • This has been progressed with advice from Tony Ahmed (Dental LPN) MH will put some relevant information together to be uploaded, input from the group would be valued. <p>How can the LPN Board Meets be improved</p> <ul style="list-style-type: none"> • Invest more dedicated time to each work stream, utilise the expertise around the table to focus on these areas and share knowledge. • This is an opportunity for outward networking, a relevant Keynote speaker such as Lucy Heath (Joint Frame Outcomes) would enhance the meeting. MH to take forward • Format for future meetings was agreed as – 15 minutes per work stream and a Key note speaker. • It was agreed that members of the steering group should proactively add agenda items, in order to steer discussions and raise issues relevant to specific areas such as Hospital Pharmacy. 	MH MH
	<p>Next Meeting: Friday 25th April - Boardroom 1, Angelsey House</p> <p>Future LPN Steering Group dates – Monthly 10.00am – 12.00pm</p> <p>Friday 23rd May - Room B, Halesfield 6, Telford Friday 20th June - Boardroom 2, Angelsey House Friday 18th July - Boardroom 1, Angelsey House Friday 15th August – Room B, Halesfield 6, Telford Friday 12th September Boardroom 2, Angelsey House Friday 10th October Boardroom 2, Angelsey House Friday 7th November Boardroom 2, Angelsey House Friday 5th December Room B, Halesfield 6, Telford</p> <p>LPN Board Meetings – Quarterly 2.00pm – 4.00pm, Board Room 2, Angelsey House, Rugeley</p> <p>Friday 2nd May 2014 Thursday 31st July 2014 Thursday 30th October 2014</p>	