



**Shropshire & Staffordshire  
Pharmacy Local Professional Network  
Plan on a page 2013/15**

The Pharmacy LPN will work closely with Commissioners, Health & Wellbeing Boards, other Networks, Clinical Senate, providers and patients to ensure that the contribution of Pharmacy is maximised in the improvement of outcomes and reduction in health inequalities. The LPN will help deliver outcomes through the following workstreams:

	WORKSTREAMS	NHS/PH OUTCOMES	
Patient Engagement ↑	<p><b>PRIORITY 1: Professional Leadership &amp; Workforce Development</b> The LPN will ensure we have a responsive, adequately skilled pharmacy workforce, allowing pharmacy teams to deliver good outcomes within the NHS. We aim to raise professional awareness, encourage a mentoring system, celebrate good practice, and to raise the profile of pharmacy both within NHS and with the general public. The aim is to promote a supporting environment making our area somewhere people want to work.</p>	Ensure high quality, reduce service variation and reduce inequalities (domains 1-3 of NHS outcomes)	System wide Communication ↑
	<p><b>PRIORITY 2: Mental Health</b> The LPN will develop initiatives to support people with mental health needs to manage their physical health better. By collaborative working, pharmacists will aim to improve patient experience of pharmacy by reducing stigma associated with mental health. A key focus will also include supporting patients and carers with dementia to better manage their medicines.</p>	To reduce variation and health inequalities for people with mental health needs (domains 1, 2,4 & 5 of NHS outcomes)	
	<p><b>PRIORITY 3: Therapeutics- Respiratory</b> The LPN will ensure that all sectors of pharmacy are engaged in this QIPP initiative and that learning is cascaded across the network. The aim is to improve patient engagement, reduce avoidable harm associated with inhaled corticosteroids, reduce medicines waste, improve inhaler technique, promoting evidence based, cost-effective prescribing. The LPN will identify and address learning needs.</p>	To improve clinical outcomes for patients with respiratory health needs (domains 1- 3 & 5 of NHS outcomes)	
	<p><b>PRIORITY 4: Self Care</b> Pharmacy will play a key role in promoting self care for a range of conditions and thereby adding capacity and capability to primary care. Contribute to the management of long term conditions by supporting initiatives around medicine compliance. The LPN will use the Health Living Pharmacy Programme to improve the health and wellbeing of the local population.</p>	Ensure high quality, reduce service variation and inequalities, improve access within primary care (domains 1 -5 of NHS outcomes)	
	<p><b>PRIORITY 5: Pharmacy Interface</b> The LPN will look at improving patient safety around medicines by improving communication mechanisms at healthcare interface. It will formulate initiatives which help support the medicines management QIPP agenda and address common issues around compliance aids and homecare standards. Development of medication reconciliation systems at discharge particularly for vulnerable patients will be evaluated for their impact on hospital readmissions.</p>	Ensure high quality, reduce service variation and inequalities, improve patient safety (domains 1-3 & 5 of NHS outcomes)	
	<p><b>PRIORITY 6: Pharmacy Needs Assessment</b> The LPN will work with LA and H&amp;W Boards to advise and support the production of robust fit for purpose Pharmaceutical Needs Assessment to ensure commissioners effectively use resource and commission service against need securing value for money.</p>	Ensure high quality, reduce service variation and reduce inequalities (domains 1-4 of NHS)	
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## Improvement Areas

The LPN has aligned its key areas of work on the NHS Outcomes Framework (2013/14) and through the medicines optimisation agenda will particularly focus on improvements in the following areas:

### Domain 1: Preventing people from dying prematurely

- Reducing premature mortality from the major causes of death
- Reducing premature death in people with mental illness, babies/children and those with learning disabilities

### Domain 2: Enhancing quality of life for people with long term condition

- Ensuring people feel supported to manage their condition
- Reducing time spent in hospital with long term conditions
- Enhancing quality of life for people with mental illness
- Enhancing quality of life with people with dementia

### Domain 3: Helping people to recover from episodes of ill health or following injury

- Helping older people to recover their independence after illness or injury

### Domain 4: Ensuring people have a positive experience of care

- Improving access to primary care services
- Improving experience of healthcare for people with mental illness
- Improving children and young people's experience of healthcare
- Improving people's experience of integrated care

### Domain 5: Treating and caring for people in a safe environment and protect them from avoidable harm

- Reducing the incident of avoidable harm  
(5.4 reducing the incidence of medication errors causing serious harm)

## CONTACTS

### LPN Chair

Dr Mani Hussain is the Chair of the Pharmacy LPN. Mani works as a CCG Head of Medicines Optimisation and can be contacted via email [manir.hussain@nhs.net](mailto:manir.hussain@nhs.net) or mobile 07917874764

### LPN Workstreams

The LPN aims to deliver its priority areas through workstreams made up pharmacists, technicians and other professionals with expertise in that area. Workstreams (1-5) are headed by the following leaders:

Professional Leadership & Workforce Development	Dr Gill Hall	<a href="mailto:gill.southstaffslpc@gmail.com">gill.southstaffslpc@gmail.com</a>
Mental Health	Louise Jackson	<a href="mailto:louise.jackson@northstaffs.nhs.uk">louise.jackson@northstaffs.nhs.uk</a>
Therapeutics – Respiratory	Jacqui Seaton	<a href="mailto:jacqui.seaton@telfordccg.nh.uk">jacqui.seaton@telfordccg.nh.uk</a>
Self Care	Tania Cork	<a href="mailto:taniacork@hotmail.co.uk">taniacork@hotmail.co.uk</a>
Pharmacy Interface	Julie Lomas	<a href="mailto:julie.lomas@midstaffs.nhs.uk">julie.lomas@midstaffs.nhs.uk</a>