**Suggested letter to patients from practices**

We hope you are well and staying safe

We are pleased to announce that we are planning to re-open xxxxxxx from  **xxxx June** for face to face appointments that are pre-booked by phone or email.

We’d like to start by apologising for disruption to your routine care. It has been incredibly frustrating for us, however, we are now able to begin a return to dentistry.

We have undertaken a risk assessment of our premises and have made changes to the way we will be providing your dental care. (insert details) These modifications will help us to prioritise the safety of our patients and staff. The additional safety precautions will naturally slow the pace at which we are able to work, therefore, we ask for your patience during these unprecedented times.

We will be unable to offer the full range of dental treatment until we fulfil further safety requirements. In this early phase we may still need to refer you elsewhere for some treatment while we offer an urgent dental care service for those who are in most need.

We ask that all patients who are termed vulnerable or who are shielding to avoid coming to the practice unless absolutely necessary. If you are unsure as to whether you are in one of these categories, please follow the link below;

[https://www.nhs.uk/conditions/coronavirus-covid-19/people-at-higher-risk-from-coronavirus/whos-at-higher-risk-from-coronavirus/](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nhs.uk%2Fconditions%2Fcoronavirus-covid-19%2Fpeople-at-higher-risk-from-coronavirus%2Fwhos-at-higher-risk-from-coronavirus%2F&data=02%7C01%7C%7Cda03f79a7ca64d6994e208d804c3c2f2%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C637264586121472176&sdata=aADgeD%2FT6cxW4l%2FUCl8TdlEGiuQ1IA9sgx%2B4z9lVWVw%3D&reserved=0)

This is a dynamic situation that is ever changing. We will try to keep you informed to the best of our ability and hope it won’t be long before we can return to full swing.

If you have any concerns please call or email us as we cannot admit people who walk up to the practice without an appointment.

With many thanks

Xxxxx Dental Practice