

**Appendix E:** Did the service accommodate your or someone you care for physical and personal needs, such as a disability, communication need or management of patient or anxiety?

Don't know - not been yet :-)
Nervous patient
N/A
No anxiety management
None needed
The referring dentist refused to consider my requirements. They refused to allow me to update my medical form with new medical issues. They referred me to an oral surgeon I couldn't get to (longer distances makes my medical condition much worse) which was 26miles away from home.
My GP had to write a letter explaining my updated medical condition to my oral surgeon dental pract which is only a couple of miles away. And I am awaiting my appointment with them.
I haven't had the appt
Surgery was up some narrow stairs, unsuitable for patients of any disability
I was incredibly anxious. There was a mix up of dates actually booked and what I was told. They fitted me in on the day I went even though I didn't have an appointment. I waited an hour. No one checked on me. I was terrified.
The care I am referring to is private. Why is there nowhere in this survey for me to tell you this. Perhaps it's not relevant.
I have waiting all through lockdown...to have a hip replacement...and surgery on both feet...I had to climb stairs to the dental area...I clearly remember having to use my hands on the steps to climb them
I asked him to stop as could feel pain but he told me it wasn't pain but pressure. Upon leaving I was in agony and ended up seeing maxillo facial at Iri And having an operation.
I am disabled and had steep stairs to climb. No alternative was offered
No local service which has access to wheelchairs. Hence I had to travel 26 miles to access minor dental services.
The My Dentist on Asfordby road, Melton Mowbray. Was very matter of fact. And took no notice of my denal opinions, regarding the health of my own teeth. And was in total denial of the fact.
In spite of local anaesthetic only partially working and the dentist being made aware of this, he proceeded with the molar extraction causing severe pain and concern for dental nurses.
Live alone and suffer anxiety so had to take a paid and expensive taxi service door to door. Would have preferred not to do that with a local to me practitioners. Surely they are available?