

Appendix C: Were you or someone you care for satisfied with the amount of time waited for Intermediate Minor Oral Surgery treatment?

first visit was fine. Second hasn't yet materialised
I was referred over 6 months ago. I recently rang the Surgery and they could not even guess when I would be seen.
Took nearly all my teeth out, still waiting for false ones.
I needed 2 extractio. It seemed quite a wait for the procedure when in discomfort, but appreciate there is a back-log due to covid
Needed implant after IMOS extraction so time scale was important
Waited 13 months for treatment but was delayed due to Covid
Still not had it
It was over a year and left me with multiple abscesses and a lot of pain. However I fully understand that covid restrictions and lockdowns were more to blame than the NHS in this case.
Not had any treatment yet had referral saw consultant November 2020 now waiting for surgery
It became apparent that my dental surgery is extremely busy and waiting times for treatment are much longer now.
Very long wait.
I was in so much pain for a very long time.
I am still waiting my appointment for removal of a broken wisdom tooth with some decay. I had to fight to get the referral I requested. My previous dentist did not listen to my requirements. (I have other health conditions and couldn't travel 26miles to the appointment referral dentist. I had to get my GP involved to access an oral surgeon closer to my home (less than 5 miles) . Due to covid delays I am still awaiting the surgery appt. I remived myself and my family from my previous dentist due to their unhelpful and rude attitude. We are now on a waiting list for a new local dentist.
It hasn't happened yet and there has been no contact
My dentist forgot to refer me.
The care I am referring to in this questionnaire wprivate. I did not realise that the NHS offered dental care as all of my previous dentists went private.
Never seems to be done there and then. Sometimes have to be referred to another dental practice
I needed a wisdom tooth extraction...the site was exuding pus...I had a lot of pain...couldn't eat properly...feeling nauseous as this poison was being ingested every time I ate or drank...swollen face etc...I waited months to have my appt for extraction with another dentist...I arrived at my appt after being made to stand outside in a snowstorm...for them to tell me my appt was cancelled...and I had to go away and wait yet another 2 weeks for the next available appt
I was left with a broken tooth for too long. I had to have antibiotics several times due to repeated infections and only got seen because I constantly chased it up
I had to wait over 2 weeks & I was on agony.
Although it took over a year, this was due to the pandemic so not anyone's fault

I was in so much pain but I still had to wait a very long time
I was in agony and still don't understand why it couldn't be done at my own dentist. The treatment center also said it could have been done there. I then had to wait 3 weeks which to me is unacceptable when in so much pain.
After 6 weeks I rang to enquire about the referral and discovered it had not yet been made.
Too long to put up with a problem tooth
The dental.practice consistently rescheduled appointments. The front clerical staff were defensive and rude. In the end I had to go private which I could ill afford. an
Because of the pandemic I had to wait just over a year to receive my treatment!
Waited for a treatment nearly a year. The wisdom tooth that needed to be extracted started coming out more and more and finally chipped tooth next to it
I contracted gum disease through the treatment i received, at My Dentist, Asfordby road, Melton Mowbray. I made numerois complaints to the dentist, ie the manager, but was ignored. The My Dentist Asfordby road, Melton, soon after closed down!? And i feel swept it under the carpet, and fled, as i tried subsequently to get compensation, and reccompence. My gums have severe bleeding, and have drastically receded. I also have alot of discomfort. Mr RA Paulson.
I appreciate COVID may be the reason it took 8 months to get an appointment
Surgery required as result of poorly executed extraction in local practice
Accepting that the COVID-19 situation made this somewhat unavoidable
Was initially told a much shorter waiting time.It was the waiting to hear anything that seemed along time. However it was in "COVID times".
It was very urgent need due to pain, only when 8 rang again, and due to lockdown restrictions slight easing I managed to get in earlier due to bad weather conditions others cancelled
Actually due to Covid I had to re-arrange mum's appointment twice as I couldn't travel to her easily. The initial appointment came quickly as a cancellation happened. Reception is very efficient.
I was in continuous pain and ended up with extreme treatment that may not have been necessary if I'd been seen earlier
Left in pain for too long
But what choice do we have?
This was due to covid 19
Unable to eat properly and left in pain.
Too long a wait
But as dentist closed during covid it was understandable
Covid restrictions delayed treatment
Treatment should have been done 2 years ago when i asked for it to be done
The time I waited for the surgery was acceptable but the denture I had fitted on the day is the same denture I still have now 16 months down the line. I have still not received an appointment to get a proper fitted denture now that

everything has healed. This has caused me multiple problems and is totally unacceptable.