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**Immunisation Queries:**

**Immunisation Information for Health Care Services within the West Midlands.**

**Location: West Midlands Screening and Immunisation Team (NHS England)**

**tion information for Health Care Services within the West Midlands area**

Location West Midlands Screening and Immunisation Team (Public Health England)

**If you have an immunisation query, in the first instance please check links below for additional information:**

* **Green book:** <https://www.gov.uk/government/collections/immunisation-against-infectious-disease-the-green-book>
* **Complete immunisation schedule:** <https://www.gov.uk/government/publications/the-complete-routine-immunisation-schedule>
* **Vaccination of individuals with uncertain or incomplete immunisation status:** <https://www.gov.uk/government/publications/vaccination-of-individuals-with-uncertain-or-incomplete-immunisation-status>
* **Vaccine update:** <https://www.gov.uk/government/collections/vaccine-update>
* **West Midlands Patient Group Directions:** <https://www.england.nhs.uk/midlands/information-for-professionals/information-for-professionals-west-midlands-screening-and-immunisation-team-sit/west-midlands-immunisation-service/patient-group-directions-pgds/>

**If you still require additional information to resolve your query, please contact the relevant specialist area below:**

**All immunisation queries from the general public should be addressed by the immunisation service provider e.g. patients GP**

**Other**

**(SAIS, CHIS, Occupational Health)**

Birmingham: [BCHNT.Birminghamimms@nhs.net](mailto:BCHNT.Birminghamimms@nhs.net)

Sandwell: [sandwell@v-uk.co.uk](mailto:sandwell@v-uk.co.uk)

Dudley: [Dudley@v-uk.co.uk](mailto:Dudley@v-uk.co.uk)

Walsall: [walsall@v-uk.co.uk](mailto:walsall@v-uk.co.uk)

Wolverhampton: [Wolverhampton@v-uk.co.uk](mailto:Wolverhampton@v-uk.co.uk)

Coventry: [Bewise.Immunise@covwarkpt.nhs.uk](mailto:Bewise.Immunise@covwarkpt.nhs.uk)

Warwickshire North: [NORTHIMMS@covwarkpt.nhs.uk](mailto:NORTHIMMS@covwarkpt.nhs.uk)

South Warwickshire: [SOUTHIMMS@covwarkpt.nhs.uk](mailto:SOUTHIMMS@covwarkpt.nhs.uk)

Herefordshire: [Herefordshire@v-uk.co.uk](mailto:Herefordshire@v-uk.co.uk)

Worcestershire: [worcestershire@v-uk.co.uk](mailto:worcestershire@v-uk.co.uk)

Solihull: [BCHNT.Solihullimms@nhs.net](mailto:BCHNT.Solihullimms@nhs.net)

Staffordshire & Stoke-on-Trent: [School.immunisations@mpft.nhs.uk](mailto:School.immunisations@mpft.nhs.uk)

Shropshire, Telford & Wrekin: [shropcom.immunisationteam@nhs.net](mailto:shropcom.immunisationteam@nhs.net)

For any scheduling, appointments, practice queue list and immunisation history please contact local Child Health Information System.

For occupational health immunisations please contact the relevant employer.

**NHS England Screening & Immunisation Team**

For routine immunisation queries and reporting of vaccine related incidents please email your query to:

[england.wmid-imms@nhs.net](mailto:england.wmid-imms@nhs.net)

Please ensure you include the following information:

* Your name and job title
* NHS E-mail address for response to be sent to
* GP practice name and code or organisation name for other providers
* Contact number in case we need to speak to you over the telephone
* Details of your enquiry and relevant immunisation history (Please do not include PID unless specifically requested)

Types of queries routinely emailed include:

1. Clarifications on published materials
2. Incomplete immunisations
3. Reporting of immunisation incidents including cold chain
4. Advice on cold chains
5. PGDs authorised by NHS England
6. Programme related queries
7. Clinically complex queries

**UK Health Security Agency (UKSHA)**

**Health Protection Team**

For specialist support with notifiable diseases, post- exposure vaccination and investigating and managing health protection incidents and outbreaks:

UKSHA Health Protection Team (HPT): 0344 225 3560 (option 2)

Out of hours advice - 01384 679 031

## If you still require additional information to answer your query, please contact the relevant specialist area below:

**School Age Immunisation Teams (SAIS)**

**All immunisation queries from the general public should be addressed by the immunisation service provider e.g. patients GP**

**Contract/ Payment Queries for NHS England Commissioned Immunisation Programmes**

For any queries in relation to contracts or payments for immunisation programmes which are commissioned by NHS England please contact contracting:

[england.gp-contracting@nhs.net](mailto:England.gp-contracting@nhs.net)

**CHIS (Child Health)**

**Travel Vaccinations**

For travel related queries please see:

Travel Health Pro (NaTHNac - National Travel Health Network and Centre): <http://nathnac.net/>

Health professional advice line: 020 7383 7474

**Occupational Health**