

Name and Address

XXX
XXX
XXX

7 October 2014

Dear Patient

This letter follows on from previous communications I have sent to you. As a patient registered with Burton Road Surgery, you have received this letter to inform you of the decision taken by NHS England on the future of the surgery.

1. Background

Lincolnshire Community Health Services NHS Trust currently provides services at Burton Road Surgery. This contract is due to end on 30 June 2015. When a contract ends, NHS England is required to review services to determine who would like to provide them or if they are no longer required. This is the reason why we asked you for your views on how services can be delivered in the future.

2. Consultation

I would like to thank all those who provided feedback as part of the consultation.

As you are aware, there were two options for you to consider:

Option 1 - To see who might be interested in the opportunity to provide a service to Burton Road patients: this means that the service may remain the same; could be delivered from different premises, by different staff; or may not continue.

Option 2 - To close the Surgery: we would then help you as a registered patient to choose another practice in the area.

Please find attached a summary of the patient consultation feedback. A full report on the consultation will be available from 13 October 2014. Copies will be available in the surgery, at the drop in sessions (see below for details), or you may request a copy by contacting us on the telephone number at the top of this letter. Alternatively the report will be available on the NHS England website www.england.nhs.uk/mids-east/news.

3. Next steps

NHS England, having carefully considered the views expressed by patients and by other stakeholders and a range of other available information, has decided to proceed with Option 1 – to try to find a suitable provider of services for the Burton Road patients.

4. What does this mean?

NHS England will very shortly advertise the opportunity to provide services for Burton Road Surgery patients for at least the next 5 years. It will be some time before we are in a position to know whether we are successful in attracting a suitable organisation to provide these services in the future. Once we know the outcome, we will write to all patients registered with the practice at that time to let them know what will happen next. We hope to be in a position to do this by the end of March 2015.

You should be aware that NHS England cannot guarantee that future services will be provided by the same organisation.

5. Further information

NHS England will be holding three further drop in sessions for patients to answer any questions or queries you may have in relation to the process. These will take place at the Burton Road Methodist Church, 175 Burton Road, Lincoln LN1 3LW.

Drop in session 1: Wednesday 15 October 2014 between 9.30am & 11.30am.

Drop in session 2: Tuesday 21 October 2014 between 1.30pm & 3.30pm.

Drop in session 3: Thursday 23 October 2014 between 6.00pm & 8.00pm.

If you have any questions you can also contact a member of the NHS England primary care team on 0113 824 9525 (Monday to Friday 9am to 5pm) or email your query to england.leiclinicsmedical@nhs.net

Please use the subject line 'Burton Road Surgery'.

Please continue to use Burton Road Surgery as normal. I would like to assure you that our priority remains to find the best possible solution for the provision of services for you as a patient.

Yours faithfully,



Dr David Sharp
Director (Leicestershire and Lincolnshire Area)
NHS England

Enc: summary of the patient consultation feedback

If you require this information in an alternative format, please contact 0113 824 9525 (calls via Typetalk / Text Relay welcome)

Caso pretenda ajuda para compreender o conteúdo deste documento, por favor ligue para o 0116 2954743

如果您在理解本文档的内容时需要任何帮助，请致电 0116 2954743

Jei norétumėte, kad kas nors padėtų suprasti šį dokumentą, skambinkite tel. 0116 2954743

Ja jums nepieciešama palīdzība, lai saprastu šī dokumenta saturu, lūdzam zvanīt uz 0116 2954743

Hadii aad u baahantahay in lagaa caawiyo fahmida qoraalka ku qoran documintigaan fadlan nagala soo xiriir telefoonkaan 01162954743.

Jeśli potrzebujesz pomocy w zrozumieniu treści tego dokumentu prosimy o telefon pod numer 0116 2954743.