

# **UHNS Hospital Pharmacy – Service and Hot Topics**

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Optimisation

- 1,200 beds
- Cancer Centre status
- Trauma Centre
- Cystic Fibrosis centre
- Tertiary referral centre –
  - cardiothoracic; cardiology; neurosurgery; neurology; stroke; critical care; renal / dialysis.
- Integration of services with MSFT



# Pharmacy Vision

“Delivering excellence and innovation in medicines optimisation and pharmaceutical care for the benefit of our patients, customers and staff”



# Pharmacy Directorate

- Approx. 180 wte staff
- Pay budget - £6.3M
- Non Pay - £900K
- Drugs budget - >£35M
- Income: over £1M / pa
- SLAs with CHCT and SSOTP; sales of pre-packs and non sterile products; medical gas testing; QC support; wholesaling
- Reference site: PharmaSee 3000 Automated Dispensing System

# CD Pharmacy and Medicines Optimisation

- Trust Executive Committee and County Management Board
- Accountable Officer for CDs
- Responsible Accountable Officer for Home Care
- Responsible Person for WDL
- Integration with Stafford Pharmacy – 2 sites
- Medicines Safety Officer role – Fiona Bevan

# Summary of services

## 5 core departments:

- ***Clinical Services*** – ward and dispensary based clinical pharmacy services including medicines reconciliation; clinical screening & intervention; ward based medicines management technicians.
- ***Clinical Information and Procurement services*** – procurement of medicines; joint primary/secondary care formulary; antimicrobial support; provision of financial information on medicines usage / expenditure; medicines information centre
- ***Patient Services and Distribution*** – Integrated dispensary / store with automated dispensing
- ***Technical Services and Clinical Trials*** - a MHRA licensed manufacturing unit with aseptic and chemotherapy production, non sterile manufacturing, pre-packing and quality control services (including medical gas testing). A chemotherapy dispensing satellite unit operates from cancer centre.
- ***Clinical Governance & Medicines Safety***

## Key achievements:

- Relocation to new PFI FftF Pharmacy and wards - July 2012
- Successful design, validation and commissioning of Technical services and Radio Pharmacy
- MHRA inspection - Specials Manufacturing Licence - 'Industry Standard'
- Successful MHRA Inspection Wholesaler dealers Licence
- Large clinical trials portfolio - pharma, CRLN and UHNS sponsored
- Winner LEAN Healthcare Academy 'Embracing Technology Award' 2011
- Finalist HSJ Value in Healthcare Awards 2014

# HSJ Awards Evening





## Key achievements:

- Wide range of specialist clinical pharmacists, NMPs and medicines management technicians on wards. Pharmacy nurses.
- Routine utilisation of electronic medicines management system via COWs
- Child Health Pharmacist involved in NPPG Medicines Reconciliation Project and development of national safety thermometer; Runner up Clinical Pharmacist of the Year 2013
- Piloting Summary Care Record
- MedOncology prescribing – adult and paediatric

# Key achievements:

- Commercial Partnership with Lloyds Pharmacy - dispensing of out-patient prescriptions for 12 month pilot.
- Developing working relationships with NHS E - Cancer Network and Homecare lead pharmacists on site
- Electronic Prescribing and Administration business case approved in June 2013 and tender awarded to Noemalife-Oasis.
- Wastage management project - predicted annual savings £230,000 savings

# Areas of Focus

- Re-modelling of pharmaceutical services across 2 hospital sites
- Support for operational flow
- Remodelling delivery of medicines supply
- Seven Day Services
- Deliver of cost improvement / productivity
- Keele

# Areas of Focus

- Medicines Optimisation agenda
  - Patient Experience
  - Safety
  - Embedding good practice
  - Outcomes
- RPSGB Hospital Pharmacy Standards
- NHS Benchmarking – Dec 2014
- Research agenda
- Antimicrobial Prescribing