

Birmingham and Solihull Mental Health NHS Foundation Trust – Improvement Plan for the case of ‘Ms H’ – December 2015

Recommendation Descriptor	Current Status (December 2015)	Forward Action	Date to be Implemented	Lead Officer	Assuring Body	Governing Body
The Trust and local authority should provide assurance of their compliance with the legal requirement to review patients subject to section 117 of the Mental Health Act.	<p>Joint policies for section 117 after care between BSMHFT and Birmingham city council and BSMHFT were Solihull council are in place. In July 2015 they were reviewed and agreed. For further review in 2017.</p> <p>In January 2014 the Mental Health Legislation Committee acknowledged a more robust process for the recording of service users on section 117. All service users are on a central database held by the MHA legislation team.</p>	To include within CPA Qualitative Audit programme 16/17	Complete audit in 16/17	Medical Director/Service Director for council	Mental Health Act Legislation Committee	Clinical Governance Committee
The Medical Director should oversee a major review of the function of Ladywood community mental health teams. This must include a clear definition of the role of the	Since the initial report, the team, through functionalisation and the service integration process, has undergone significant review. Ladywood CMHT and Handsworth CMHT have merged to become Ladywood and CMHT and catchment areas have been rationalised. Whilst at the time of the incident in 2009, the	The Medical Director and the Director of Operations are currently overseeing a major review of all community mental health teams under the New Dawn transformational redesign programme. Under the proposals for the community mental health teams, the caseloads will be stratified into three categories – high need, medium need and low need informed by risk, complexities and cluster groupings.	July 2016	Medical Director	New Dawn Project Group	Clinical Governance Committee

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<p>consultant psychiatrist and how this role fits with the care of the most complex clients.</p>	<p>Responsible Clinician had a catchment population of 62 000, this has now reduced to 42 000 as there are now 3 consultant psychiatrists covering the CMHT area.</p> <p>All job plans for consultants in Ladywood and Handsworth CMHTs have been completed by the Clinical Director.</p> <p>An Advanced Nurse Practitioner is now working in the Ladywood and Handsworth CMHT who sees the less complex cases and carries a caseload of around 150 patients.</p> <p>As a result of Service Integration programmes there have been some non- acute patients referred back to primary care, although there have been delays.</p>	<p>The consultant psychiatrists will have direct responsibility for those patients identified as high need.</p>	<p>Job plans completed</p>	<p>Clinical Director</p>		
<p>The Ladywood and Handsworth community</p>	<p>The team have established dedicated slots specifically for weekly CPA reviews.</p>	<p>Maintain current level of performance. KPI in place to measure percentage of service users on CPA</p>	<p>Completed</p>	<p>Team Manager</p>	<p>CPA Group</p>	<p>Clinical Governance Committee</p>

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<p>mental health team should have timetabled sessions dedicated to conducting care programme approach meetings.</p>	<p>Additionally, should a staff member feel that a CPA is necessary, an out patient slot will be upgraded to a CPA review.</p> <p>Current performance on CPA reviews, completed in 12 months is 91.5%.</p>	<p>who have had a CPA review within the previous 12 months. Data is routinely collected from the electronic record.</p>				
<p>The Trust’s care programme approach should be multi-disciplinary, include the appropriate consultant psychiatrist and also be used for reviews of clients’ community treatment orders and section 117 aftercare arrangements.</p>	<p>There was a social worker allocated at the time of the incident, who was based with the team. The Trust and city council are no longer co-locating. However, social workers are routinely invited to CPA reviews.</p> <p>CTOs and section 117 are core business for CPA reviews.</p> <p>Compliance for CTOs is monitored via the Mental Health Legislation Committee. Compliance for Ladywood and Handsworth CMHT reported as 100% in October 2015 committee.</p> <p>The CPA policy has been updated and specifically incorporates guidelines for</p>	<p>Completed for CTOs</p> <p>Include in 2016/17 CPA Qualitative Audit</p>	<p>Completed for CTOs</p> <p>2016/17</p>	<p>CPA Lead</p>	<p>CPA Group</p>	<p>Clinical Governance Committee</p>

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	monitoring 117 and CTO issues and concordance.					
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