# Plan on a page: Pharmacy Programme

Our vision for Staffordshire and Stoke on Trent is to provide affordable care built and given locally around communities of 30-70,000 people.

By doing this, services will be tailored to local need and, supported by less complicated locality and county wide arrangements, will allow us to give joined up care to people close to or in their own homes, with less need to go to hospital.

Overview

- The Pharmacy Programme covers a population of over 1.1m people registered with GPs across six CCGs, two acute hospitals, two mental health providers and one community provider.
- Our system is experiencing increasing pressure, our modelling and financial challenges clearly shows that we need to reduce our cost base, improve our sustainability and enhance our offer to the public.
- We have identified priorities for change, underpinned by transformational enablers, which together will help us to address our financial gap by 2020/21. In years one and two we will progress key initiatives to lay the foundations of our STP over the next five years.
- All of our plans are and will be built on collaborative relationships and consensus amongst our system leaders which we will continue to develop to ensure the success of our STP, and which provide the foundations for an integrated health and social care system in the future.

Six initiatives on which we will focus in 2016/17-17/18
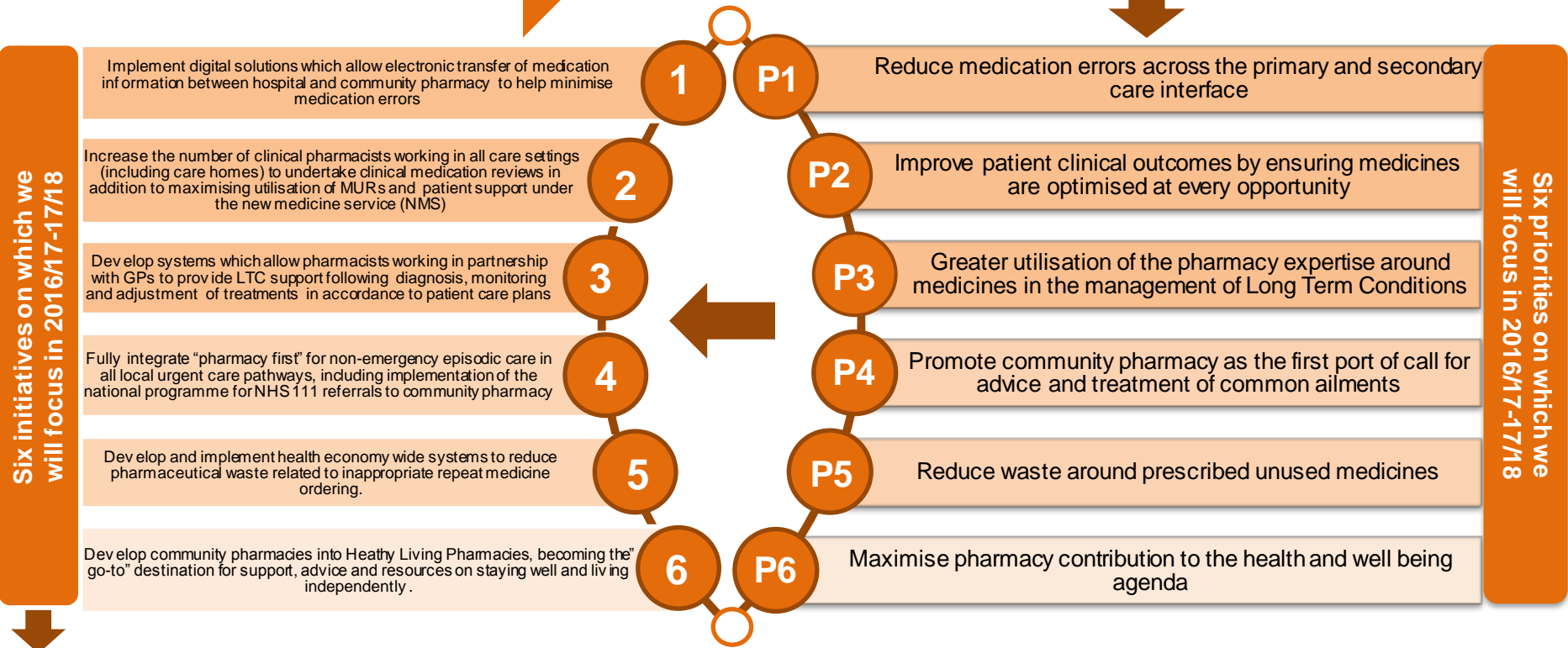
1 Implement digital solutions which allow electronic transfer of medication information between hospital and community pharmacy to help minimise medication errors

2 Increase the number of clinical pharmacists working in all care settings (including care homes) to undertake clinical medication reviews in addition to maximising utilisation of MURs and patient support under the new medicine service (NMS)

3 Develop systems which allow pharmacists working in partnership with GPs to provide LTC support following diagnosis, monitoring and adjustment of treatments in accordance to patient care plans

4 Fully integrate "pharmacy first" for non-emergency episodic care in all local urgent care pathways, including implementation of the national programme for NHS 111 referrals to community pharmacy

5 Develop and implement health economy wide systems to reduce pharmaceutical waste related to inappropriate repeat medicine ordering.

6 Develop community pharmacies into Heathy Living Pharmacies, becoming the" go-to" destination for support, advice and resources on staying well and living independently .

Six priorities on which we will focus in 2016/17-17/18

P1 Reduce medication errors across the primary and secondary care interface

P2 Improve patient clinical outcomes by ensuring medicines are optimised at every opportunity

P3 Greater utilisation of the pharmacy expertise around medicines in the management of Long Term Conditions

P4 Promote community pharmacy as the first port of call for advice and treatment of common ailments

P5 Reduce waste around prescribed unused medicines

P6 Maximise pharmacy contribution to the health and well being agenda

An underpinning programme of transformational enablers includes:

- Becoming a system with a collective focus on the whole person.
- Developing communities so that people have the skills and confidence to take responsibility for their own health and care.
- Developing the workforce across our system so that it is able to deliver new models of care.
- Using technology to enable patients and our workforce to improve wellbeing, care, outcomes and efficiency.
- Redevelop our services and estate to ensure patients have services closer to home.
- Ensuring full integration of pharmacy with GPs and other primary care providers

The XXX system will spend c£1XXX on health and social care in 2016/17

- Although there are modest increases in funding over the period to 2020/21, demand will far outstrip these increases if we do nothing.
- We have assumed health providers can continue to make efficiency savings of X% pa, and demand can be mitigated by X% pa. This is in line with historic levels of achievement. Including broader efficiencies from Social Care will deliver about £XXXm by 2020/21.
- Offer high level financial elements.