



This is an easy read paper about how we are going to look at – or **review** - the hospital where you are given care now or where you were given care once.

Harder words are written in **bold**.

	<p>Hello. My name is Oliver Shanley, and this is a photo of me.</p> <p>I will be doing a review of the care given by Greater Manchester Mental Health Trust (we will call it a hospital).</p>
	<p>I am also working with a team of people who have a lot of different skills.</p> <p>When we say <u>we</u> in this paper we mean the team doing this review.</p>
	<p>We are going to talk to a lot of people about how they feel about the care they have been given in hospital.</p> <p>We want to understand if the care is good or if the care needs to be better.</p>
	<p>This review is important so that the care given by staff is the best it can be and we can help if things need to be better or safer.</p>



 <p>Family</p>	<p>We will also look at how things work and how people talk to each other and work together.</p> <p>We also want to know how families feel about the way the hospital gives care.</p>
	<p>We also want to look at the things that the hospital is good at.</p>
	<p>When we have finished our review, we will write a report.</p> <p>We will write this in a way that you can understand.</p>
	<p>If you want to tell us how you feel this would be very helpful to us so that we can include your views in our report.</p> <p>You can call us on 0161 785 1000 Email us: independentreviewgmmh@nicheconsu lt.co.uk Or we can come and talk to you.</p>

Thank you for reading this paper.