

This template should be used in conjunction with Cheshire & Merseyside Palliative and End of Life Care Clinical Network Guidance for Providing Clinical Review - Out of Hours and Specialist Palliative Care Advice 24/7 published in 2022

PLACE:……………………………………………………………………………… Completed by ……………………………………………………..

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| **Specialist Palliative Care Services in the hospital and community settings at weekends and bank holidays** |
| **Guidance**  | **Yes** | **No** | **Comments** |
| The service at weekends and bank holidays is available for a minimum of 8 hours in each 24hr period |  |  |  |
| Hospital |  |  |  |
| Community |  |  |  |
| The weekend and bank holiday service is delivered by a minimumof one Clinical Nurse Specialist (CNS) at Band 7 or above who has appropriate non- medical prescribing and clinical examination training |  |  |  |
| If the Clinical Nurse Specialist is a band 6 are they supervised by a band 7 |  |  |  |
| The CNS has access to advice from a senior clinician in SPC who is a |  |  |  |
| Consultant |  |  |  |
| Associate Specialist |  |  |  |
| Consultant Nurse |  |  |  |
| Senior specialty grade doctor. |  |  |  |
| **Specialist Palliative Care Telephone Advice 24 hours per day, 7 days per week** |
| **Guidance**  | **yes** | **No** | **Comments** |
| There is a dedicated single point of contact for providing specialist palliative care advice to health and care professionals between the hours of the hours of 9am to 5pm  |  |  |  |
| There is a dedicated single point of contact for providing specialist palliative care to health and care professionals between the hours of 5pm to 9am |  |  |  |
| There is a dedicated single point of contact for providing specialist palliative care to patients and carers between the hours of the hours of 9am to 5pm |  |  |  |
| There is a dedicated single point of contact for providing specialist palliative care to patients and carers between the hours of the hours of 5pm to 9am  |  |  |  |
| Staff providing SPC telephone advice to health care professionals is band 6 or speciality grade Dr or above |  |  |  |
| Staff providing SPC telephone advice to health care professionals has access to a senior clinician who is a |  |  |  |
| Consultant |  |  |  |
| Associate Specialist |  |  |  |
| Nurse Consultant |  |  |  |
| Senior speciality grade doctor |  |  |  |
| There is a clinical governance framework for out of hours services including all providers |  |  |  |
| There is an operational framework or policy |  |  |  |