

ACTION PLAN POST INDEPENDENT INVESTIGATION – PUBLISHED ON WEBSITE

Patient ID/Other	Date of Incident	Service	STEIS Number (if applicable)
Mr A	1 May 2013	Sunderland Community Older People	2013/13299
Summary of Incident: Male patient killed his wife and then himself at their home address.			
Recommendations Following Independent Investigation	Actions Undertaken / Planned		Lead / Timescale / Date Completed
The trust should ensure that staff make contemporaneous records about interventions including MDT meetings. This issue should be included in the trust's Quality Monitoring Tool and audited every six months.	<p>Qualitative caseload supervision is in place.</p> <p>The recording of ad hoc and ongoing MDT discussions (as opposed to formal review meetings) should be entered into the clinical record including progress notes. This has been added to the audit tool for Inpatient Services.</p> <p>Action: To be added to audit tool for Community and Specialist Service Groups and to be audited approximately every six months within the Trust.</p>		Care Coordination Development Lead March 2016
The clinicians should ensure they comply with the information sharing requirements of the trust Care Co-ordination Policy.	<p>These principles are covered within the trust's Care Co-ordination policy NTW(C)20.</p> <p>The issue in this case was that the holistic care of the patient was not fully considered in that staff did not discuss with the patient the need to share</p>		

	<p>information with his physical care team or consideration of balancing confidentially with the patient's wishes.</p> <p>Action: This has been addressed with the team concerned with the provision of bespoke training. However in addition to ensure that this important issue is considered by all community teams, it will be taken though the newly developing lessons learnt groups for Trust wide Community Services. This area will be monitored though the Serious Incident Review Panel process to identify if it becomes a theme which requires additional action.</p>	<p>Acting Group Nurse Director Community Services March 2016</p>
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Footnote: With reference to the above actions, where we have indicated that an action is completed, this reflects a position statement as of that date. However the Trust strives to continually develop and improve in all these areas.