

Internal Action Plan
2015 / 131

Recommendation / Area of concern	Action (in SMART format)	Lead	Level for Action	Monitoring	Target Date	Evidence of action point implementation
1. Dual diagnosis of psychotic illness and atypical Asperger's was not fully understood. It was unclear as to which attributes / presentations were of psychosis and which were of atypical Asperger's.	Training options (including LA partner agency training for staff working in integrated teams) are considered to develop the knowledge base of autistic spectrum disorder within the Trust.	KM – Service Line Manager CH - PMVA/ CEST Manager	<input type="checkbox"/> Individual <input type="checkbox"/> The Team <input type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input type="checkbox"/> The Borough <input type="checkbox"/> The Division <input checked="" type="checkbox"/> The Trust	Tier 4 Community Meeting	Completed	Training via Stockport Local Authority now available to Stockport Staff Trust training programme developed and available throughout 2017. Course details and staff training records

2. The ongoing assessment of risk and vulnerability was insufficient and there was a lack of recognition of safeguarding concerns.	The following measures will be adopted to ensure that on-going assessment also addresses the impact of the service users mental health on their immediate / extended family.:					
	Ensure that staff are aware of the need and their obligation to complete safeguarding training including prioritising the new adult safeguarding eLearning.	Service Manager	<input type="checkbox"/> Individual <input checked="" type="checkbox"/> The Team <input checked="" type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input checked="" type="checkbox"/> The Borough <input checked="" type="checkbox"/> The Division <input checked="" type="checkbox"/> The Trust	Integrated Governance Group	Completed	Course details and staff training records
	Supervision training for managers in Stockport and Tameside with a	SS	<input type="checkbox"/> Individual <input checked="" type="checkbox"/> The Team	Strategic Safeguarding	Completed	Course details and staff training records

	focus on safeguarding to be completed by external provider.	Safeguarding Lead	<input checked="" type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input checked="" type="checkbox"/> The Borough <input checked="" type="checkbox"/> The Division <input checked="" type="checkbox"/> The Trust	Group		
	In-house safeguarding focused supervision training to be developed internally for managers and cascaded across the Trust	SS Safeguarding Lead	<input type="checkbox"/> Individual <input checked="" type="checkbox"/> The Team <input checked="" type="checkbox"/> The Service <input type="checkbox"/> Directorate <input checked="" type="checkbox"/> The Borough <input checked="" type="checkbox"/> The Division <input checked="" type="checkbox"/> The Trust	Strategic Safeguarding Group/ Trust Quality Group / Exceptions to Quality Assurance Committee	Completed	Supervision frameworks & activity.
	External independent review of safeguarding practice in Stockport commissioned by the Trust and commenced. The findings will be used to inform a further action plan.	SS Safeguarding Lead	<input type="checkbox"/> Individual <input checked="" type="checkbox"/> The Team <input checked="" type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input checked="" type="checkbox"/> The Borough <input checked="" type="checkbox"/> The Division <input checked="" type="checkbox"/> The Trust		Completed	Audit report and recommendations Further action plan developed

<p>3. Information which may have helped in the assessment of risk and in the formulation of risk management and contingency plans was not shared with mental health services.</p> <p>5. The interaction between professionals and Mrs B was not as in-depth and thought through as it maybe could have been.</p>	<p>Training ensures that the voice of the patient is at the focus of care planning whilst also recognising contribution of family, relatives and carers.</p> <p>This will be delivered as part of the Community Triangle of Care training that is being developed within the Trust.</p>	KM – Service Line Manager	<input type="checkbox"/> Individual <input type="checkbox"/> The Team <input type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input type="checkbox"/> The Borough <input type="checkbox"/> The Division <input checked="" type="checkbox"/> The Trust	Triangle of Care Steering Group	Completed	Course details and staff training records
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6. The PA was working in isolation and did not have an opportunity to share his knowledge of the interactions between DB and DB's mother with the mental health team						
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<p>3. Information which may have helped in the assessment of risk and in the formulation of risk management and contingency plans was not shared with mental health services.</p> <p>6. The PA was working in isolation and did not have an opportunity to share his knowledge of the interactions between DB and DB's mother with the mental health team</p>	<p>The service manager will discuss at the community team managers meeting that when a PA is involved with secondary mental health service users every effort must be made to involve them in governance arrangements by supporting the carer and involving the PA.</p> <p>The community team manager will also send a memo via email to community staff to communicate this guidance.</p>	MC – Community Service Manager	<input type="checkbox"/> Individual <input checked="" type="checkbox"/> The Team <input type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input type="checkbox"/> The Borough <input type="checkbox"/> The Division <input type="checkbox"/> The Trust	Team managers to monitor with care coordinator via supervision	Completed	<p>Minutes of team managers meeting.</p> <p>Memo to staff.</p>
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4. There was no challenge to the approach of maintenance / continuation taken to management DB's care.	There is a proactive approach to identifying cases that require detailed longitudinal review rather than a reactive activity. A clinical team could ideally have access to a third party clinical resource to enable the review to happen without impacting on	KM – Service Line Manager	<input type="checkbox"/> Individual <input type="checkbox"/> The Team <input checked="" type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input type="checkbox"/> The Borough <input type="checkbox"/> The Division	Via the Stockport CBU.	Completed	Details of longitudinal reviews completed.
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	<p>routine care. Although the next 'incident' might not be selected and prevented, the Trust can be reassured of the standard of practice being promoted throughout the organisation and a general reduction of unidentified risk, in keeping with incident prevention theory.</p> <p>This recommendation will be taken to the Stockport CBU to be reviewed and progress monitored.</p>		<input type="checkbox"/> The Trust			
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<p>7. Given his profile and history, the review team questioned DB's placement in the RIT, a less intensive care team which focusses on the promotion of social inclusion and recovery, rather than on the possibility of risk, and whether this team was adequately resourced to respond to a serious risk if it occurred.</p>	<p>There should be a review of care pathways to ensure that there is a clearer understanding of the boundaries between CMHT and RIT, and how patients progress through the pathway with more or less intensive support. Outcome of the review will be shared with the Stockport CBBU.</p> <p>The potential of a dedicated consultant psychiatrist within the RIT is considered. This recommendation will be taken to the Stockport CBU to be reviewed and progress monitored.</p>	<p>MC – Community Service Manager</p> <p>KM – Service Line Manager</p>	<input type="checkbox"/> Individual <input type="checkbox"/> The Team <input checked="" type="checkbox"/> The Service <input type="checkbox"/> The Directorate <input type="checkbox"/> The Borough <input type="checkbox"/> The Division <input type="checkbox"/> The Trust	<p>Via the Stockport CBU</p>	<p>Completed</p>	<p>Redesign of Community Mental Health model agreed. Recovery element to be integrated into the new teams.</p>
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