

*Version III*



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

## **Bereavement Services Directory Cumbria, Lancashire and Greater Manchester February 2017**

Information and data correct at the time of release

For further information

[www.gmlscscn.nhs.uk](http://www.gmlscscn.nhs.uk)

Review date: February 2020

Wendy Lewis-Cordwell  
Bereavement Care Services  
February 2017

## **BEREAVEMENT SERVICES DIRECTORY – CUMBRIA, LANCASHIRE AND GREATER MANCHESTER**

### **INTRODUCTION**

The loss of a loved one can be a very difficult time in your life, there is help, support and information available to you either as a bereaved spouse, partner, carer, family member or friend.

Greater Manchester, Lancashire and South Cumbria Strategic Clinical Networks (SCNs) have commissioned the expansion and update of the 'Bereavement Services Directory' detailing support organisations and services in Cumbria, Lancashire, and Greater Manchester.

The directory contains information about your local hospitals, hospices, other support organisations and national helplines. In order to help you find the information you need the directory has been separated into seven localities, and Greater Manchester, Bury, Bolton, Manchester, Oldham, Salford, Stockport, Rochdale, Tameside, Trafford, Wigan as listed below:

- East Lancashire (Blackburn, Burnley and surrounding areas)
- Central Lancashire (Preston and surrounding areas)
- Blackpool, Fylde and Wyre
- Morecambe Bay
- North Cumbria
- Southport, Formby and West Lancashire
- Greater Manchester - 10 Boroughs (Bolton, Bury, Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford and Wigan)

If you require further information about the Bereavement Services Directory for Cumbria, Lancashire and Greater Manchester or are unable to download or print from the website at [www.gmlscscn.nhs.uk](http://www.gmlscscn.nhs.uk) please contact the publishers:

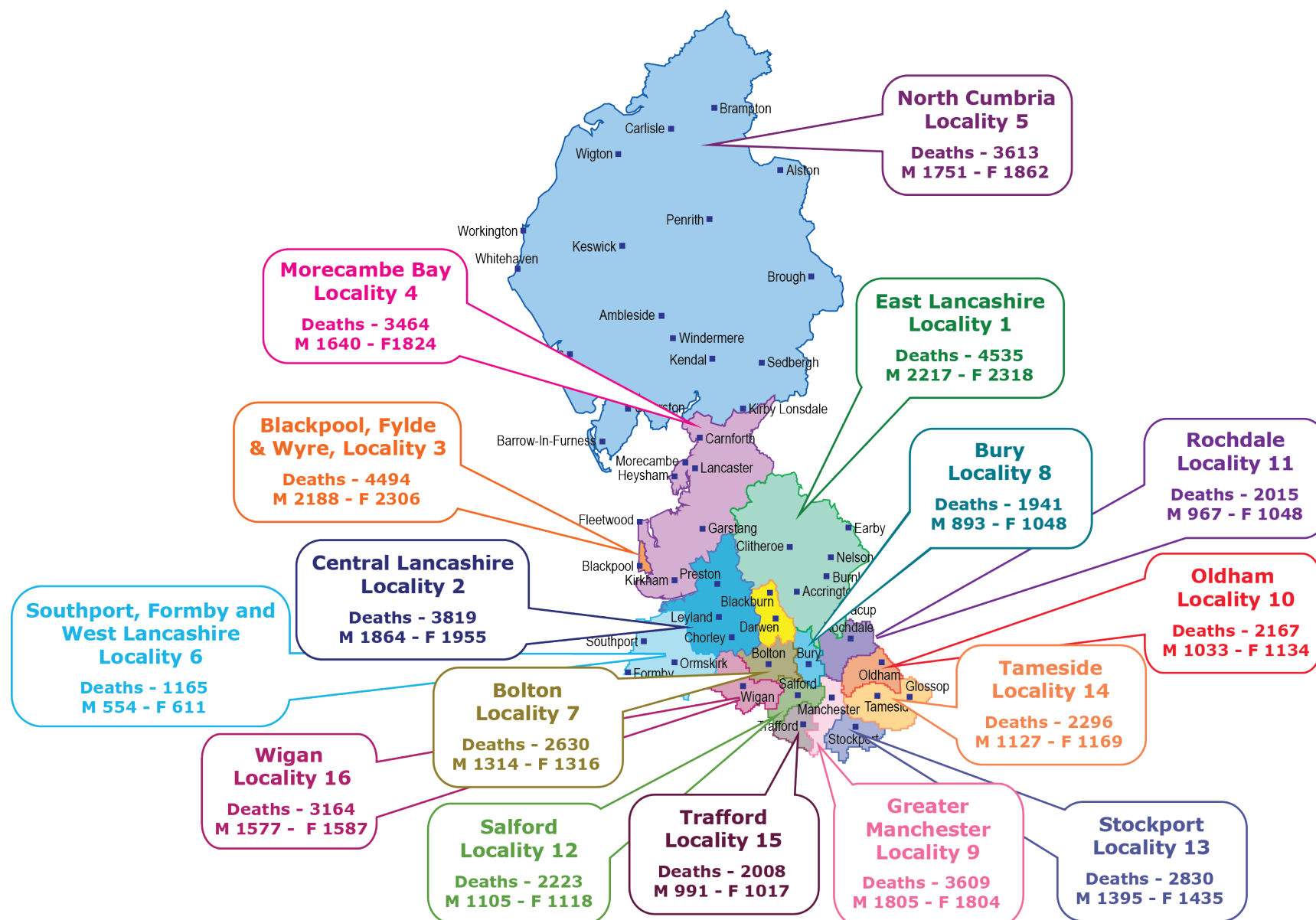
Chris Shaw at Patient Matters on e-mail: [cs@patientmatters.co.uk](mailto:cs@patientmatters.co.uk) or telephone: 01253 766639

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks



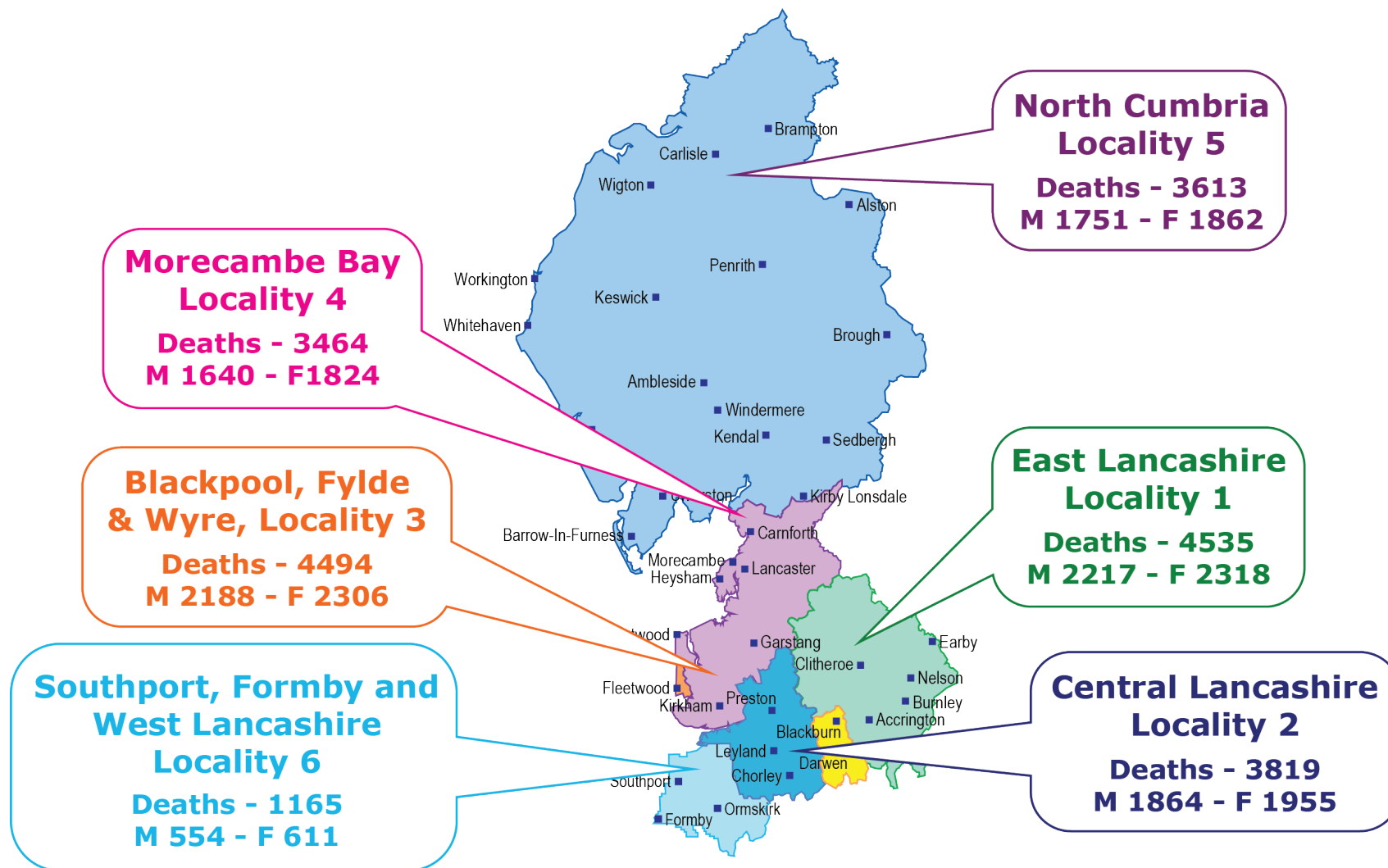
**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

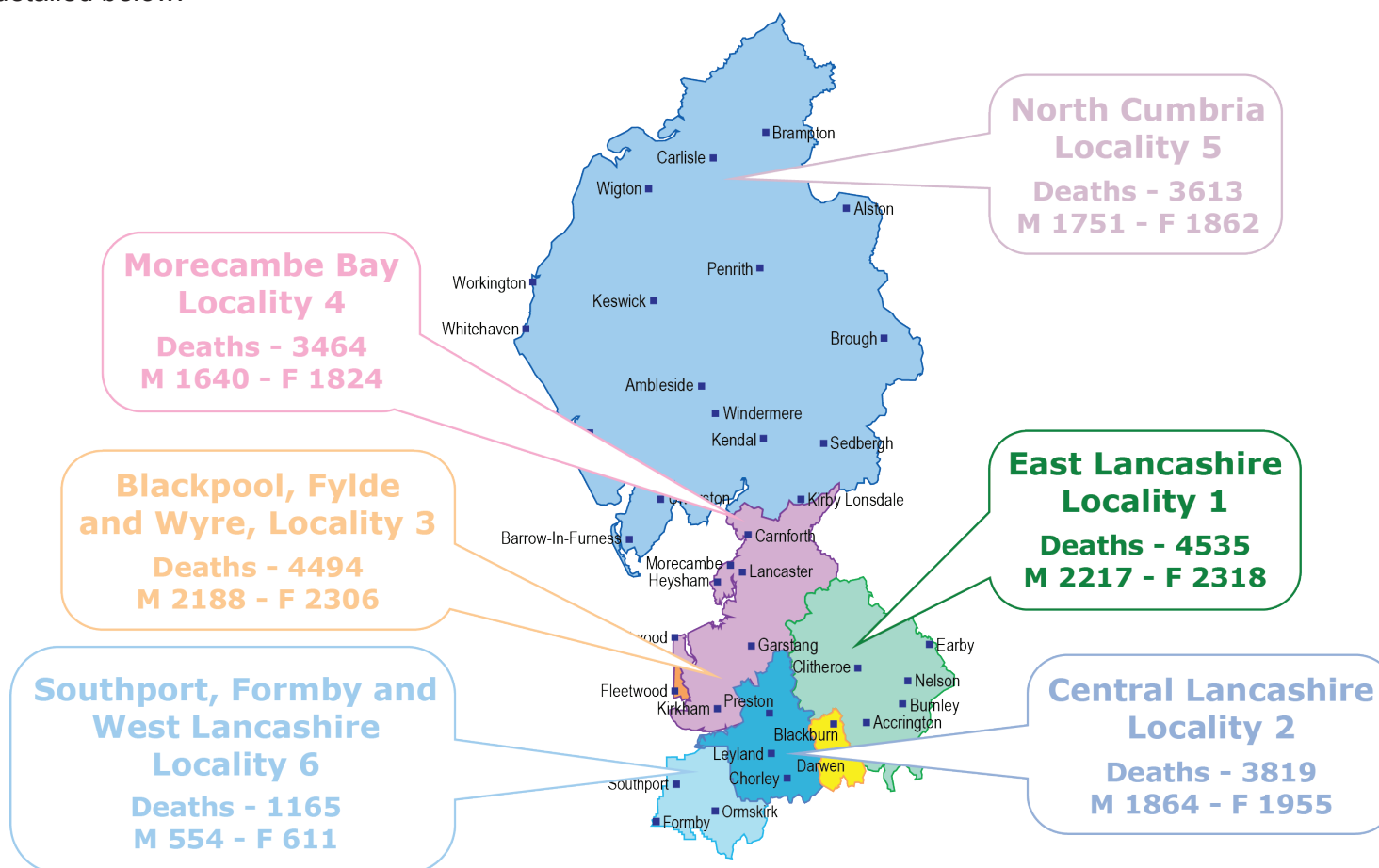
**Total deaths in Cumbria and Lancashire are 21,090 by locality in 2015**

*(Source: Office for National Statistics, and Research Agency released 13.07.2016)*



### Total deaths in Cumbria and Lancashire by locality

The total deaths in Cumbria and Lancashire are **21,090** for 2015 (*Source: Office for National Statistics, and Research Agency - 16.07.2016*). The breakdown of deaths is shown as: total deaths for each of the six locality groups i.e. Locality 1 East Lancashire, Locality 2 Central Lancashire, Locality 3 Blackpool, Fylde and Wyre, Locality 4 Morecambe Bay, Locality 5 North Cumbria, Locality 6 Southport, Formby and West Lancashire and male and female as detailed below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>EAST LANCASHIRE LOCALITY - HOSPITALS</b>	<p><b>East Lancashire Hospitals NHS Trust</b> Royal Blackburn Hospital Haslingden Road Blackburn BB2 3HH</p> <p><b>Telephone: 01254 263 555</b> <b>Email:</b> <a href="#">Contact via website</a> <b>Website:</b> <a href="http://www.hospitalsineastlancs.nhs.uk">www.hospitalsineastlancs.nhs.uk</a></p> <p><b>General Office Manager</b> <b>Telephone - 01254 734 003</b></p> <p><b>Other hospital Sites</b> <b>Accrington Victoria</b> General Office Manager <b>Telephone: 01254 263 555 - Switchboard</b> <b>Clitheroe Community Hospital</b> General Office Manager <b>Telephone: 01200 427 311 - Switchboard</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Blackburn, Burnley, Darwen, Hyndburn, Ribble Valley, Pendle and Rossendale</b></li> <li>• 641 Beds</li> <li>• 178 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Emergency Department</li> <li>• Critical Care Unit</li> <li>• Cardiac Unit</li> <li>• Stroke Medicine</li> <li>• Paediatric</li> <li>• Midwife-led Birth Centre</li> <li>• Palliative Care</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Board</li> <li>• Bereavement Steering Group - RBH</li> </ul>	<ul style="list-style-type: none"> <li>• <b>General Office - Centralised issue of MCCD*, Cremation Forms, property, and information given to bereaved families and carers</b></li> <li>• <b>Bereavement Information Folder – Contains MCCD* and other useful information given out by general office</b></li> <li>• <b>Bereavement Booklet - Given to all bereaved families and carers on the ward</b></li> <li>• <b>Quiet Room - for Families and Carers</b></li> <li>• <b>Coroners Officers – on site</b></li> <li>• <b>Registrar on Site– 2 days per week – Tuesday and Wednesday</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Spiritual Centre - Chapel, Mosque, Office and Counselling Room</b></li> <li>• <b>Training – Grief, Loss, Multi-Faith and Multi-Cultural Issues</b></li> <li>• <b>Memorial Service – Babies - Monthly</b></li> <li>• <b>Mortuary - Viewing Facilities for families and carers</b></li> <li>• <b>Macmillan Information POD</b></li> <li>• <b>Bereavement Care Co-ordinator</b></li> </ul>
	<p><b>East Lancashire Hospitals NHS Trust</b> Burnley General Hospital Casterton Avenue Burnley BB10 2PQ</p> <p><b>Telephone: 01254 263 555</b> <b>Email:</b> <a href="#">Contact via website</a> <b>Website:</b> <a href="http://www.hospitalsineastlancs.nhs.uk">www.hospitalsineastlancs.nhs.uk</a></p> <p><b>General Office Manager</b> <b>Telephone - 01254 734 003</b></p> <p><b>Pendle Community Hospital</b> No General Office contact Burnley General Hospital office</p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Blackburn, Burnley, Darwen, Hyndburn, Ribble Valley, Pendle and Rossendale</b></li> <li>• 178 Beds</li> <li>• 96 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Palliative Care</li> <li>• Maternity Unit</li> <li>• Special Care Baby Unit</li> <li>• Neonatal Intensive Care Unit – Level 3</li> <li>• Midwife-led Birth Centre</li> <li>• Gynaecology Unit</li> <li>• EOLC Board</li> <li>• Bereavement Steering Group - RBH</li> </ul>	<ul style="list-style-type: none"> <li>• <b>General Office - Centralised issue of MCCD*, Cremation Forms, property, and information given to bereaved families / carers</b></li> <li>• <b>Bereavement Information Folder – Contains MCCD* and other useful information given out by general office</b></li> <li>• <b>Bereavement Booklet - Given to all bereaved families and carers on the ward</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Chapel Facilities</b></li> <li>• <b>Muslim Prayer Room</b></li> <li>• <b>Mortuary - Viewing Facilities for families and carers</b></li> <li>• <b>Macmillan Information Centre</b></li> <li>• <b>Bereavement Midwife</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>EAST LANCASHIRE LOCALITY - HOSPICES</b>	<p><b>East Lancashire Hospice</b> Park Lee Road Blackburn BB2 3NY</p> <p><b>Telephone: 01254 287 000</b> <b>E-mail: <a href="mailto:info@eastlancshospice.org.uk">info@eastlancshospice.org.uk</a></b> <b>Website: <a href="http://www.eastlancshospice.org.uk">www.eastlancshospice.org.uk</a></b></p> <p>Bereavement Support Co-ordinator <b>Direct Dial: 01254 287 009</b> <b>E-mail: <a href="mailto:hazel.booth@eastlancshospice.org.uk">hazel.booth@eastlancshospice.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>Blackburn, Darwen Hyndburn and Ribble Valley</b></li> </ul> <p>The hospice provides specialist, supportive and end of life care for patients and their families, both at the hospice and at home.</p> <p>East Lancashire Hospice ensures that all patients with life-limiting illnesses, their families and carers, have access to a range of services whenever they are needed.</p> <ul style="list-style-type: none"> <li>10 Bedded Unit</li> </ul>	<p><b>Bereavement Support Service</b> open to individuals over 18 years of age who are grieving, irrespective of time, cause or relationship, and who are registered with a GP in Blackburn, Darwen, Hyndburn or the Ribble Valley. There is no requirement to have had previous contact with hospice services.</p> <ul style="list-style-type: none"> <li><b>One to One Support:</b> Provides a confidential, safe space to work through grief with a qualified bereavement supporter.</li> <li><b>Bereavement Support Group:</b> No appointment necessary. Sessions are held on the second Tuesday of each month (commencing at 10.30am) and the last Thursday of each month (commencing at 06.30pm) in Seigleman House, East Lancashire Hospice.</li> <li><b>Training and Education:</b> The Shoulds, Musts and Ought's of Bereavement Support: A free, interactive workshop, in partnership with the Oliver Robert Jordan Foundation; providing an opportunity to reflect on the experience of loss and grief and empower individuals to provide effective support to the people they meet in a professional or personal capacity.</li> </ul> <p><b>Events (to include):</b> <b>Celebrate with a Sunflower (summer)</b> <b>Light up a Life (December)</b></p>
	<p><b>Pendleside Hospice Care for Burnley &amp; Pendle</b> Pendleside Colne Road Reedley Burnley BB10 2LW</p> <p><b>Telephone: 01282 440 100</b> <b>E-mail: <a href="mailto:info@pendleside.org.uk">info@pendleside.org.uk</a></b></p> <p>Family Support Co-ordinator <b>Telephone: 01282 440 102 for more information</b></p> <p>Spiritual Care Team <b>Telephone: 01282 440 138</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>Burnley and Pendle</b></li> </ul> <p>The hospice is a registered charity providing special care for adults with cancer and other life-threatening illnesses.</p> <p>Its purpose is to improve the quality of life for its patients. This is achieved by the provision of specialist medical and nursing care, also the provision of social, emotional and spiritual support for patients and their family and carers.</p> <p>Care is given free of charge to those who need it.</p>	<p><b>The following services are provided:</b></p> <ul style="list-style-type: none"> <li><b>One-to-one counselling and/or psychotherapy</b></li> <li><b>One-to-one support</b></li> <li><b>Children and young people counselling service</b></li> <li><b>Support for parents and carers with grieving children</b></li> <li><b>Weekly support groups</b></li> <li><b>Monthly support groups</b></li> <li><b>Bespoke programmes run throughout the year - please call for details of current courses</b></li> </ul> <p><b>Referrals are accepted via the referral form, or you can self-refer by telephoning 01282 440102.</b></p> <p><b>The Bereavement Service is for any person, of any age, regardless of involvement with the Hospice or cause of death, and can be provided at the Hospice, out in the community, in schools and in some cases, in your own home.</b></p>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
EAST LANCASHIRE LOCALITY - HOSPICES	<p><b>Rossendale Hospice</b> New Cribden House Rossendale PHCC 161 Bacup Road Rawtenstall Lancashire BB4 7PL</p> <p><b>Telephone: 01706 253 633</b></p> <p><b>Email:</b> <a href="mailto:admin@rossendalehospice.org">admin@rossendalehospice.org</a></p> <p><b>Website:</b> <a href="http://www.rossendalehospice.org">www.rossendalehospice.org</a></p>	<p>The Hospice is a registered charity (1008228) and a company limited by Guarantee (2655764). A small proportion of funding is from statutory sources, like the NHS or Social Services, with donations from groups and individuals in Rossendale to make up the balance.</p> <p>The majority of the patients have cancer; but care is also provided for other life limiting illness, such as Heart Disease, Multiple Sclerosis and Motor Neurone Disease.</p> <p>The Hospice offers Information and Support about how to cope with life limiting illnesses.</p> <p>The dedicated and experienced team offer physical, practical, emotional and spiritual support.</p> <p>Services:</p> <ul style="list-style-type: none"> <li>• Day Hospice</li> <li>• Hospice at Home</li> <li>• Bereavement Service</li> </ul> <p>Services are provided equally to people of any ethnic origin, religion, sexual orientation or background and are personalised to meet individual requirements.</p>	<ul style="list-style-type: none"> <li>• Bereavement booklets and information, signposting to other agencies</li> <li>• Bereavement Information Folder – Contains MCCD* and other useful information given to all families</li> <li>• Hospice at Home Service</li> <li>• Family and Carer Support, including: <ul style="list-style-type: none"> <li>• Counselling support for adult carers/relatives and for children/young people affected by the life-limiting illness of a family member</li> <li>• Befriending Service</li> <li>• Complementary therapies</li> <li>• Introduction to Mindfulness Skills training</li> <li>• Drop-in Day for patients or carers</li> <li>• Carer Support Group held fortnightly for peer support, relaxation, advice</li> </ul> </li> <li>• Book of Remembrance</li> <li>• Annual Memorial service – Light up a Life</li> <li>• Training and education</li> <li>• Six Steps Programme for Care Homes to improve end of life care, including bereavement awareness and policy</li> </ul>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Age UK Lancashire Office - Burnley</b> 24 Keirby Walk Burnley BB11 2DE</p> <p><b>Contact details:</b> <b>Telephone: 0300 303 1234</b> <b>National Advice Helpline 0800 169 6565</b> <b>E-mail: <a href="mailto:burnley@ageuklancs.org.uk">burnley@ageuklancs.org.uk</a></b></p>	<p><b>Burnley Centre Opening times:</b></p> <p><b>Weekdays:</b> Monday to Friday 09:30 am – 04:30 pm</p>	<p><b>Bereavement Booklets as listed:</b></p> <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (February 2016)</li> <li>• When Someone Dies (September 2015)</li> </ul> <p><b>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</b></p> <ul style="list-style-type: none"> <li>• Monday – Friday 09:00 am – 05:00 pm</li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week, initially for 8 weeks</li> <li>• Website Booklets and Information (<i>to download</i>)</li> </ul> <p><b>Signposting to other support organisations</b></p>
	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW <b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• Monday – Friday 10:00 am - 04:00 pm</li> <li>• Monday – Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• Information sheets for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Bereavement UK - Runcorn</b> Suite 1 Victoria Buildings High Street, Runcorn Cheshire WA7 1QS</p> <p><b>Telephone: 01928 577 164</b> <b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail: <a href="mailto:cheshiresupport@childbereavement.org.uk">cheshiresupport@childbereavement.org.uk</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b></p>	<p><b>Child Bereavement UK Centre in Runcorn</b> - offers free support and information to bereaved children, young people (aged 0-25) and their families within our locality and surrounding areas.</p> <p>Please get in touch to find out more about what we offer and to discuss your needs.</p>	<p><b>Face to face support sessions</b></p> <ul style="list-style-type: none"> <li>For children, young people and their families, either as a family group or individually</li> </ul> <p><b>Family groups</b></p> <ul style="list-style-type: none"> <li>These groups allow bereaved families to get together. Children aged 4 to 12 can meet other bereaved children with their adult carers and express their feelings through play and creative activities in facilitated groups</li> </ul> <p><b>Group sessions for young people</b></p> <ul style="list-style-type: none"> <li>This group encourages young people aged 11 – 25 to meet up and work together in a supportive environment on creative projects about what they think, in their experience, helps young people who are grieving</li> </ul>
	<p><b>Cruse Bereavement Care</b> 22 Cromwell Road Ribbleton, Preston PR2 6YB</p> <p><b>Telephone: Preston, Central and East Lancashire: 01772 433 645</b> Tuesday and Wednesday morning 10:00 am – 12:00 noon <b>Out of Hours Answer phone offers Samaritans</b> <b>Free Helpline: 116 123</b> <b>E-mail: <a href="mailto:lancashire@cruse.org.uk">lancashire@cruse.org.uk</a></b> <b>Website: <a href="http://www.cruselancashire.org.uk">www.cruselancashire.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>Blackburn, Hyndburn and Ribble Valley</li> <li>Blackpool, Fylde and Wyre</li> <li>Burnley, Pendle and Rossendale</li> <li>Preston, Chorley, and South Ribble</li> </ul>	<ul style="list-style-type: none"> <li>Self referrals for one to one support and counselling</li> <li>Adults (17 yrs and over) in local venues or home visits if required</li> <li>Helpline Service - provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul> <p><b>Blackpool, Fylde &amp; Wyre Area: 01772 686668</b> <b>Mon evening – 06:00 pm – 08:00 pm</b> <b>Tues morning – 10:00 am – 12:00 noon</b></p>
	<p><b>Cruse Bereavement Care - Hope Again</b> <b>Free phone helpline to talk to someone directly: 0808 808 1677</b> Mon – Fri 09:30 – 17:00 <b>E-mail: <a href="mailto:hopeagain@cruse.org.uk">hopeagain@cruse.org.uk</a></b></p>	<p>Hope Again is a Cruse Bereavement Care website for young people.</p>	<p>Hope Again is the youth website Cruse Bereavement Care. A safe place where young people can share their stories.</p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bereavement Care Services</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5117</b> <b>Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></b></p>	<p>We are available: Monday to Friday 09:00 am – 05:00 pm or 24 Hours on call via main switch board on <b>0151 228 4811</b></p> <p><b>We are a Specialist hospital based service</b> who offer continued telephone support for bereaved families for as long as they may need.</p> <p>Liaising with Hospital staff, Police, Coroners, and Funeral Directors etc.</p>	<p><b>Bereavement Care Services</b> - offer immediate continued support to families following the death of a child with practical and emotional guidance; for any child that has died at Alder Hey Children's NHS Foundation Trust or has come to Alder Hey for a Post Mortem.</p> <p><b>We have a Bereavement Care Pathway</b> with a natural transition in place for families to receive continued support if needed from the Alder Centre through Counselling, Support Groups, Befriending and the National Child Death Helpline.</p>
	<p><b>Alder Centre</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5391</b> <b>Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></b></p>	<p><b>'Care and Education for anyone affected by the death of a child....' of any age from conception and how ever long after the death.</b></p> <p>Monday to Friday 09:00 am – 05:00 pm</p>	<ul style="list-style-type: none"> <li>• Counselling and Psychotherapy</li> <li>• Befriending</li> <li>• Support Groups</li> <li>• National Child Death Helpline</li> <li>• Staff Counselling</li> <li>• Supervision</li> <li>• Education and Training for Professionals</li> <li>• National referral directory for Bereavement Care Services</li> <li>• Holistic therapies</li> <li>• Therapeutic breaks</li> <li>• Remembrance Service</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b> An interpreting service is available <b>Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></b></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• <b>A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</b></li> <li>• <b>A vehicle, such as a hearsette, suitable for transporting parents and the coffin to and from the funeral</b></li> </ul>
	<p><b>GIFTS</b> <b>(Group Intervention for therapeutic Support)</b> Family Resource Centre Blackburn</p> <p><b>Telephone: 01254 692 709</b> <b>Website: <a href="http://www.canw.org.uk">www.canw.org.uk</a></b></p>	<p><b>Group Intervention for therapeutic Support</b></p> <p>GIFTS offers specialist group and one to one support for children, young people and their families who have been affected by death of a parent, relative, friend or other significant person.</p> <p>Child Action North West's GIFTS group is facilitated by qualified, experienced therapeutic staff who support groups of up to eight children and young people. These groups provide an opportunity for children and young people to express their emotions and to voice their fears and concerns through letter writing, creating memory jars and boxes, balloon releasing and creating an emotional first aid kit.</p>	<ul style="list-style-type: none"> <li>• <b>Referrals for support are submitted by schools, health professionals, and social care, for children and young people – Age group – 7 yrs-18 yrs</b></li> <li>• <b>Criteria – the bereavement having taken place 6 months prior to the referral</b></li> <li>• <b>The group is held over three consecutive weeks (1 full day each week) at the Family Wellbeing Resource Centre in Blackburn</b></li> <li>• <b>6-10 children per group attend</b></li> <li>• <b>The service is free of charge</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Muslim Youth Helpline (MYH)</b>  <b>Freephone from all UK landlines</b>  <b>0808 808 2008</b>                      Mon – Fri 06:00 pm – 12:00 midnight                      Sat – Sun 12:00 noon – 12:00 midnight  <b>Internet Web Chat Hours</b>                      Mon – Fri 06:00 pm – 12:00 midnight                      Sat – Sun 12:00 noon – 12:00 midnight  <b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a>  <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• <b>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</b></li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• <b>The telephone</b></li> <li>• <b>E-mail</b></li> <li>• <b>Internet</b></li> <li>• <b>Mail</b></li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b>                      The National Office                      The Flamsteed Centre, Albert Street                      Ilkeston, DE7 5GU                      Derbyshire</p> <p><b>National Helpline: 0300 111 5065</b>                      09:00 am - 09:00 pm daily  <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a>  <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b></p> <p>SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Emotional support, help and information is offered in a number of ways:</b></p> <ul style="list-style-type: none"> <li>• <b>Telephone Helpline</b></li> <li>• <b>Information</b></li> <li>• <b>Self help support group meetings</b></li> <li>• <b>Support days</b></li> <li>• <b>Residential Events</b></li> </ul> <p><b>East Lancashire Group meets monthly in Bolton on:</b></p> <ul style="list-style-type: none"> <li>• <b>3rd Thursday of each month</b></li> <li>• <b>For further information telephone: Janet and Noel on 01942 201 744</b></li> <li>• <b>e-mail: <a href="mailto:janet_taylor7@sky.com">janet_taylor7@sky.com</a></b></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES	<p><b>The Samaritans</b>  <b>Blackburn, Hyndburn and Ribble Valley</b>                      105 New Park Street                      Blackburn, Lancashire                      BB2 1DF</p> <p><b>Telephone: 01254 662 424 (local charges)</b>  <b>National Helpline: 116 123 (free)</b>                      One to one telephone support to anyone available                      24 hrs a day on the national helpline  <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA                      Deaf or hard of hearing use the single Minicom  <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.                      The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Blackburn, Hyndburn and Ribble Valley Branch</b></p> <ul style="list-style-type: none"> <li>Facilities for visitors with disabilities</li> <li>Limited access via ramp</li> </ul> <p><b>Open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li><b>Monday</b> 07:00 am - 11:00 am and 03:00 pm - 09:00 pm</li> <li><b>Tuesday</b> 07:00 am - 03:00 pm and 07:00 pm - 09:00 pm</li> <li><b>Wednesday</b> 11:00 am - 09:00 pm</li> <li><b>Thursday</b> 07:00 am - 11:00 am and 07:00 pm - 09:00 pm</li> <li><b>Friday</b> 07:00 pm - 09:00 pm</li> <li><b>Saturday</b> 07:00 am - 11:00 am and 07:00 pm - 09:00 pm</li> <li><b>Sunday</b> 07:00 am - 11:00 am and 07:00 pm - 09:00 pm</li> </ul>
	<p><b>'Tell us Once'</b>                      The Registrar will give you information about the service when you go to register the death</p> <p>If you do not speak English there is a telephone interpreter service available</p> <p>You can also find more information at  <b>Website: <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></b></p>	<p>To use 'Tell Us Once the death' must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>the Department for Work and Pensions (DWP)</li> <li>HM Revenue and Customs (HMRC)</li> <li>Local Authorities</li> <li>the Driving and Vehicle Licensing Agency (DVLA)</li> <li>the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>The Registrar will offer you an appointment for a face-to-face interview with a 'Tell Us Once' adviser who will ask you for information about the deceased</li> <li>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</li> <li>The organisations that need to be told about the death will be contacted on your behalf</li> <li>Tell Us Once' is a service led by DWP and removes the need for families and carers to contact several organisations</li> <li>The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul>
	<p><b>Together for Short Lives</b>                      4th Floor, Bridge House                      48-52 Baldwin Street                      Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b>                      10.00 am – 04.00 pm Monday – Friday  <b>Office Telephone: 0117 989 7820</b>                      09:00 am – 05:00 pm Monday - Friday  <b>Email: <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a></b>  <b>Website: <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></b></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <p><b>Information for Professionals</b></p> <ul style="list-style-type: none"> <li>Care provision</li> <li>Service planning</li> <li>Resources</li> <li>Projects</li> <li>Essentials</li> <li>Events and Training</li> </ul> </div> <div> <p><b>Information and Support for Parents and Families</b></p> <ul style="list-style-type: none"> <li>FAQ's</li> <li>Family journey</li> <li>Family newsletter</li> <li>Family resources</li> <li>Family stories</li> <li>Support in your area</li> </ul> </div>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



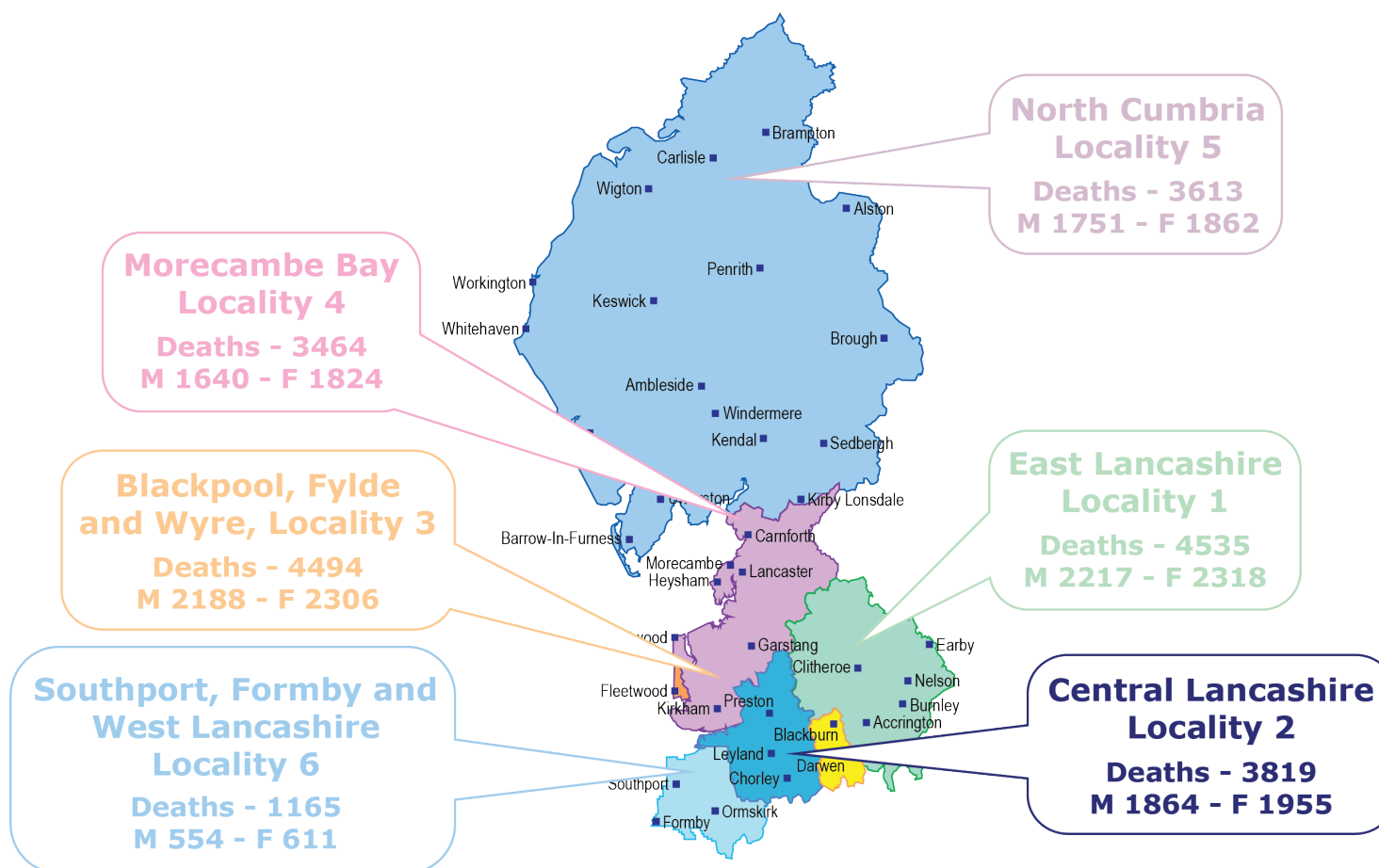
Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>EAST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email: <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></b></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• <b>Support</b></li> <li>• <b>Information</b></li> <li>• <b>Guidance is for anyone who cares for a bereaved child or young person</b></li> </ul>



### Total deaths in Cumbria and Lancashire by locality

The total deaths in Cumbria and Lancashire are **21,090** for 2015 (*Source: Office for National Statistics, and Research Agency - 16.07.2016*).  
The breakdown of deaths is shown as: total deaths for each of the six locality groups i.e. Locality 1 East Lancashire, Locality 2 Central Lancashire, Locality 3 Blackpool, Fylde and Wyre, Locality 4 Morecambe Bay, Locality 5 North Cumbria, Locality 6 Southport, Formby and West Lancashire and male and female as detailed below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCS LOCALITY - HOSPITALS</b>	<p><b>Lancashire Teaching Hospitals NHS Foundation Trust</b></p> <p><b>Royal Preston Hospital</b> Sharoe Green Lane Fulwood Preston PR2 9HT Telephone 01772 716 565</p> <p>E-mail: <a href="mailto:enquiries@lthtr.nhs.uk">enquiries@lthtr.nhs.uk</a></p> <p><b>Bereavement and Donor Support Team</b> E-mail: <a href="mailto:bands@lthtr.nhs.uk">bands@lthtr.nhs.uk</a></p> <p><b>Bereavement and Donor Support Team</b> Telephone: 01772 523 730</p> <p><b>Chaplaincy: 01772 523 730</b></p>	<p><b>Catchment Area:</b> <b>Preston, Chorley, South Ribble</b></p> <ul style="list-style-type: none"> <li>• 742 Beds - 110 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Accident and Emergency Services</li> <li>• Critical Care Unit</li> <li>• General Medicine</li> <li>• Oncology Unit</li> <li>• Neurological Unit</li> <li>• Maternity and Special Care Baby Unit</li> <li>• Paediatric Unit</li> <li>• Palliative Care CNS</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Facilitator</li> </ul>	<ul style="list-style-type: none"> <li>• Tissue Team – Bereavement and donor support specialist nurses who provide support for both bereaved families / friends and staff</li> <li>• General Office - Centralised issue of MCCD*, Cremation Forms, property, and information given to bereaved families and carers</li> <li>• Bereavement Booklet - Given to all bereaved families and carers on the ward (A questionnaire is included in the booklet)</li> <li>• Link Nurses – all wards and departments</li> <li>• Bereavement follow up questionnaires sent to all families</li> <li>• Bereavement follow-up visits</li> <li>• Specialist Bereavement Midwife</li> <li>• Mortuary - Viewing facilities families and carers</li> <li>• Chaplaincy Service - All Faiths / Multi Faith Prayer Room</li> <li>• Annual Remembrance Services for families / carers</li> <li>• Audit - Survey and Evaluate the views of patients, bereaved families and carers regarding the delivery of care at the end of life</li> <li>• Training – Certificate in providing Holistic Care at the EOL</li> <li>• Bereavement Support Groups: <ul style="list-style-type: none"> <li>• 1st Monday of the month 01:00 pm - 03:00 pm at Vine House</li> <li>• 2nd Wednesday of the month 07:30 pm - 09:00 pm at St Catherine's</li> </ul> </li> </ul>
	<p><b>Lancashire Teaching Hospitals NHS Foundation Trust</b></p> <p><b>Chorley &amp; South Ribble General Hospital</b> Preston Road Chorley Preston Lancashire PR7 1PP</p> <p>Telephone: 01257 261 222 E-mail: <a href="mailto:enquiries@lthtr.nhs.uk">enquiries@lthtr.nhs.uk</a></p> <p><b>Bereavement and Donor Support Team</b> Telephone 01772 523 730 E-mail: <a href="mailto:bands@lthtr.nhs.uk">bands@lthtr.nhs.uk</a></p>	<p><b>Catchment Area:</b> <b>Chorley, South Ribble</b></p> <ul style="list-style-type: none"> <li>• 280 Beds - 34 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Accident and Emergency Services</li> <li>• General Medicine</li> <li>• Surgery</li> <li>• Maternity</li> <li>• Palliative Care CNS</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Facilitator</li> </ul>	<ul style="list-style-type: none"> <li>• Tissue Team – Bereavement and donor support specialist nurses who provide support for both bereaved families / friends and staff</li> <li>• General Office - Centralised issue of MCCD*, Cremation Forms, property, and information given to bereaved families / carers</li> <li>• Bereavement Booklet - Given to all bereaved families and carers on the ward (A questionnaire is included in the booklet)</li> <li>• Bereavement follow up questionnaires sent to all families</li> <li>• Link Nurses – all wards and departments</li> <li>• Chaplaincy Service - All Faiths / Multi Faith Prayer Room</li> <li>• Mortuary - Viewing Facilities families / carers</li> <li>• Audit - Survey and Evaluate the views of patients, bereaved families and carers regarding the delivery of care at the end of life</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCs LOCALITY - HOSPICES</b>	<p><b>St Catherine's Hospice</b> Lostock Lane Lostock Hall Preston Lancashire PR5 5XU <b>Telephone: 01772 629 171</b> <b>Helpline 24 hour</b></p> <p><b>Email:</b> <a href="mailto:enquiries@stcatherines.co.uk">enquiries@stcatherines.co.uk</a> <b>Website:</b> <a href="http://www.stcatherines.co.uk">www.stcatherines.co.uk</a></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Chorley, Longridge, Preston and South Ribble</b></li> </ul> <p>St Catherine's Hospice provides essential specialised healthcare for people living with serious medical conditions that can be treated even though they cannot be cured. They provide Lymphoedema services for adults and children. The care is provided free of charge.</p> <p>The Hospice also provides a 24 hour help line, delivers education in the local area and participates in research.</p>	<ul style="list-style-type: none"> <li>• <b>Bereavement Co-ordinator</b></li> <li>• <b>Bereavement Counselling – one to one</b></li> <li>• <b>Support via telephone and or home visits</b></li> <li>• <b>Contact with family 6 weeks after death</b></li> <li>• <b>Bereavement Volunteers – Small group managed by the Co-ordinator</b></li> <li>• <b>Community Palliative Care Team – Bereavement Support</b></li> <li>• <b>Training and Education</b></li> <li>• <b>Bereavement Information Booklet - Given to all bereaved families and carers</b></li> <li>• <b>Bereavement Service Questionnaire – Audit Tool</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Chapel Facilities</b></li> <li>• <b>Bereavement Support Group</b> <ul style="list-style-type: none"> <li>• 2nd Wednesday of month – 07:30 pm - 09:00 pm</li> </ul> </li> </ul>
	<p><b>Derian House Children's Hospice</b> Chancery Road Astley Village Chorley Lancashire PR7 1DH</p> <p><b>Telephone: 01257 271 271</b> <b>Email:</b> <a href="mailto:info@derianhouse.co.uk">info@derianhouse.co.uk</a> <b>Website:</b> <a href="http://www.derianhouse.co.uk">www.derianhouse.co.uk</a></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>North West and South Cumbria</b></li> </ul> <p>Derian House Children's Hospice is focused on specialist palliative respite and terminal care for children who may not live to reach adulthood.</p> <p>Partnerships of Care with the child and family are fostered through contact teams and key work support systems, and acknowledging and respecting parents as primary carers.</p>	<ul style="list-style-type: none"> <li>• <b>Pre and Post Bereavement Support offered to siblings of those who have accessed the Hospice</b></li> <li>• <b>Group work only</b></li> <li>• <b>'Hospice at Home' support children, young people and their families</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCS LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• Mon - Fri 10:00 am - 04:00 pm</li> <li>• Mon - Wed 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Cancer Help</b> <b>Vine House Centre</b> 22 Cromwell Road Ribbleton Preston PR2 6YB</p> <p><b>Telephone: 01772 793 344</b></p> <p><b>E-mail:</b> <a href="mailto:vinehouse@cancerhelppreston.co.uk">vinehouse@cancerhelppreston.co.uk</a> <b>Website:</b> <a href="http://www.cancerhelp-preston.co.uk">www.cancerhelp-preston.co.uk</a> <b>Website:</b> <a href="http://www.cancerhelppreston.co.uk/stride">www.cancerhelppreston.co.uk/stride</a></p>	<p>Vine House and Croston House work closely together around Bereavement.</p> <p>Pre and Post Bereavement Counselling is offered to adults, children and young people on a one to one basis for all life limiting diseases / sudden and traumatic death.</p> <p><b>STRIDE</b> – with Cancer Help</p>	<ul style="list-style-type: none"> <li>• Bereavement support for Adults</li> <li>• STRIDE - Bereavement support for all children, young people, families and carers</li> <li>• Bereavement Counselling – one to one</li> <li>• Bereavement advice to professionals for siblings re Traumatic and Sudden death</li> <li>• Monthly networking with schools</li> <li>• Training programme which includes: <ul style="list-style-type: none"> <li>• Loss and Bereavement in the Workplace</li> <li>• Caring for Bereaved Children</li> </ul> </li> <li>• Outreach support at Children's Centres Chorley, Leyland and St Catherine's Hospice</li> <li>• Bereavement Support Groups: <ul style="list-style-type: none"> <li>• 1st Monday of the month 01:00 pm - 03:00 pm at Vine House, Preston</li> <li>• 2nd Wednesday of the month 07:30 pm - 09:00 pm at St Catherine's, Lostock Hall, Preston</li> </ul> </li> </ul>
	<p><b>Cancer Help</b> <b>Croston House</b> 113 Croston Road Garstang Preston PR3 1HB</p> <p><b>Telephone: 01995 606 469</b> <b>E-mail:</b> <a href="mailto:croston.house@btconnect.com">croston.house@btconnect.com</a></p>	<p>Stride is a local support service for all children, young people, families, carers and school communities affected by bereavement.</p> <p>Children and young people are offered creative ways of working through grief and loss associated with a bereavement in their family.</p> <p>Child Bereavement UK supports families and educates professionals both when a child dies and when a child is bereaved.</p>	

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCs LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• Information sheets for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Child Bereavement UK - Runcorn</b> Suite 1 Victoria Buildings High Street Runcorn Cheshire WA7 1QS</p> <p><b>Telephone: 01928 577 164</b> <b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm <b>E-mail:</b> <a href="mailto:cheshiresupport@childbereavementuk.org">cheshiresupport@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p><b>Child Bereavement UK Centre in Runcorn</b> - offers free support and information to bereaved children, young people (aged 0-25) and their families within our locality and surrounding areas.</p> <p>Please get in touch to find out more about what we offer and to discuss your needs.</p>	<p><b>Face to face support sessions</b></p> <ul style="list-style-type: none"> <li>• For children, young people and their families, either as a family group or individually</li> </ul> <p><b>Family groups</b></p> <ul style="list-style-type: none"> <li>• These groups allow bereaved families to get together. Children aged 4 to 12 can meet other bereaved children with their adult carers and express their feelings through play and creative activities in facilitated groups</li> </ul> <p><b>Group sessions for young people</b></p> <ul style="list-style-type: none"> <li>• This group encourages young people aged 11 – 25 to meet up and work together in a supportive environment on creative projects about what they think, in their experience, helps young people who are grieving</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCs LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearsette, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Age UK Lancashire Office - Preston Hub</b> 5-6 Cheapside Preston PR1 2AP</p> <p><b>Contact details</b> <b>Telephone: 0300 303 1234</b> <b>National Advice Helpline 0800 169 6565</b> <b>E-mail: <a href="mailto:prestonoffice@ageuklancs.org.uk">prestonoffice@ageuklancs.org.uk</a></b></p>	<p><b>Information and Advice</b> The staff have access to a wide range of information on a variety of topics such as welfare benefits, community care, housing, consumer and health issues, booklets and access to Age UK factsheets as well as signposting enquiries to appropriate services for further assistance.</p> <p><b>Preston Centre Opening Hours:</b> <b>Weekdays: Monday to Friday - 09:00 am - 04:00 pm</b></p>	<p><b>Bereavement Booklets as listed:</b></p> <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (February 2016)</li> <li>• When Someone Dies (September 2015)</li> </ul> <p><b>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</b></p> <ul style="list-style-type: none"> <li>• Mon – Fri – 09:00 am – 05:00 pm</li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week, initially for 8 weeks</li> <li>• Website Booklets and Information (to download)</li> </ul> <p><b>Signposting to other support organisations</b></p>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCS LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Cruse Bereavement Care</b> 22 Cromwell Road Ribblesdale, Preston PR2 6YB</p> <p>Telephone: Preston, Central and East Lancashire: 01772 433 645 Tuesday and Wednesday morning 10:00 am – 12:00 noon Out of hours answer phone offers Samaritans Free Helpline: 116 123 E-mail: <a href="mailto:lancashire@cruse.org.uk">lancashire@cruse.org.uk</a> Website: <a href="http://www.cruselancashire.org.uk">www.cruselancashire.org.uk</a></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>Blackburn, Hyndburn and Ribble Valley</li> <li>Blackpool, Fylde and Wyre</li> <li>Burnley, Pendle and Rossendale</li> <li>Preston, Chorley, and South Ribble</li> </ul>	<ul style="list-style-type: none"> <li>Self referrals for one to one support and counselling</li> <li>Adults (17 yrs and over) in local venues or home visits if required</li> <li>Helpline Service - provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul> <p>Blackpool, Fylde &amp; Wyre Area: 01772 686668 Mon evening – 06:00 pm – 08:00 pm Tues morning – 10:00 am – 12:00 noon</p>
	<p><b>Cruse Bereavement Care - Hope Again</b> Free phone helpline to talk to someone directly: 0808 808 1677 Mon – Fri 09:30 – 17:00 E-mail: <a href="mailto:hopeagain@cruse.org.uk">hopeagain@cruse.org.uk</a></p>	<p>Hope Again is a Cruse Bereavement Care website for young people.</p>	<p>Hope Again is the youth website Cruse Bereavement Care. A safe place where young people can share their stories.</p>
	<p><b>Bereavement Care Services</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p>Telephone: 0151 252 5117 Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></p>	<p>We are available: Monday to Friday 09:00 am – 05:00 pm or 24 Hours on call via main switch board on <b>0151 228 4811</b></p> <p><b>We are a Specialist hospital based service</b> who offer continued telephone support for bereaved families for as long as they may need.</p> <p>Liaising with Hospital staff, Police, Coroners, and Funeral Directors etc.</p>	<p><b>Bereavement Care Services - offer immediate continued support to families following the death of a child with practical and emotional guidance; for any child that has died at Alder Hey Children's NHS Foundation Trust or has come to Alder Hey for a Post Mortem.</b></p> <p><b>We have a Bereavement Care Pathway with a natural transition in place for families to receive continued support if needed from the Alder Centre through Counselling, Support Groups, Befriending and the National Child Death Helpline.</b></p>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCS LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Alder Centre</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5391</b> <b>Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></b></p>	<p><b>'Care and Education for anyone affected by the death of a child....' of any age from conception and how ever long after the death.</b></p> <p>Monday to Friday 09:00 am – 05:00 pm</p>	<ul style="list-style-type: none"> <li>• Counselling and Psychotherapy</li> <li>• Befriending</li> <li>• Support Groups</li> <li>• National Child Death Helpline</li> <li>• Staff Counselling</li> <li>• Supervision</li> <li>• Education and Training for Professionals</li> <li>• National referral directory for Bereavement Care Services</li> <li>• Holistic therapies</li> <li>• Therapeutic breaks</li> <li>• Remembrance Service</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b></p> <p>An interpreting service is available</p> <p><b>Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></b></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm</p> <p>Tuesday and Wednesday 10.00 am – 04:00 pm</p> <p>Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• Pioneering faith and culturally sensitive services to Muslim youth in the UK</li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>CENTRAL LANCs LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0300 111 5065</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b></p> <p>SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p>Emotional support, help and information is offered in a number of ways:</p> <ul style="list-style-type: none"> <li>• Telephone Helpline</li> <li>• Information</li> <li>• Self help support group meetings</li> <li>• Support days</li> <li>• Residential Events</li> </ul> <p>East Lancashire Group meets monthly in Bolton on:</p> <ul style="list-style-type: none"> <li>• 3rd Thursday of each month</li> <li>• For further information telephone: Janet and Noel on 01942 201 744</li> <li>• e-mail: <a href="mailto:janet_taylor7@sky.com">janet_taylor7@sky.com</a></li> </ul>
	<p><b>The Samaritans Preston and District Branch</b> 11 Wilfred Street Preston Lancashire PR1 2US</p> <p><b>Telephone: 01772 822 022 (local call rate)</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day <b>E-mail:</b> <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Preston and District Branch</b></p> <ul style="list-style-type: none"> <li>• Facilities for visitors with disabilities</li> <li>• Ramped access at rear of building</li> </ul> <p><b>Open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• Monday 02:00 pm - 09:00 pm</li> <li>• Tuesday 07:00 pm - 09:00 pm</li> <li>• Wednesday 09:00 am - 09:00 pm</li> <li>• Thursday 07:00 pm - 09:00 pm</li> <li>• Friday 09:00 am - 09:00 pm</li> <li>• Saturday 07:00 pm - 09:00 pm</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

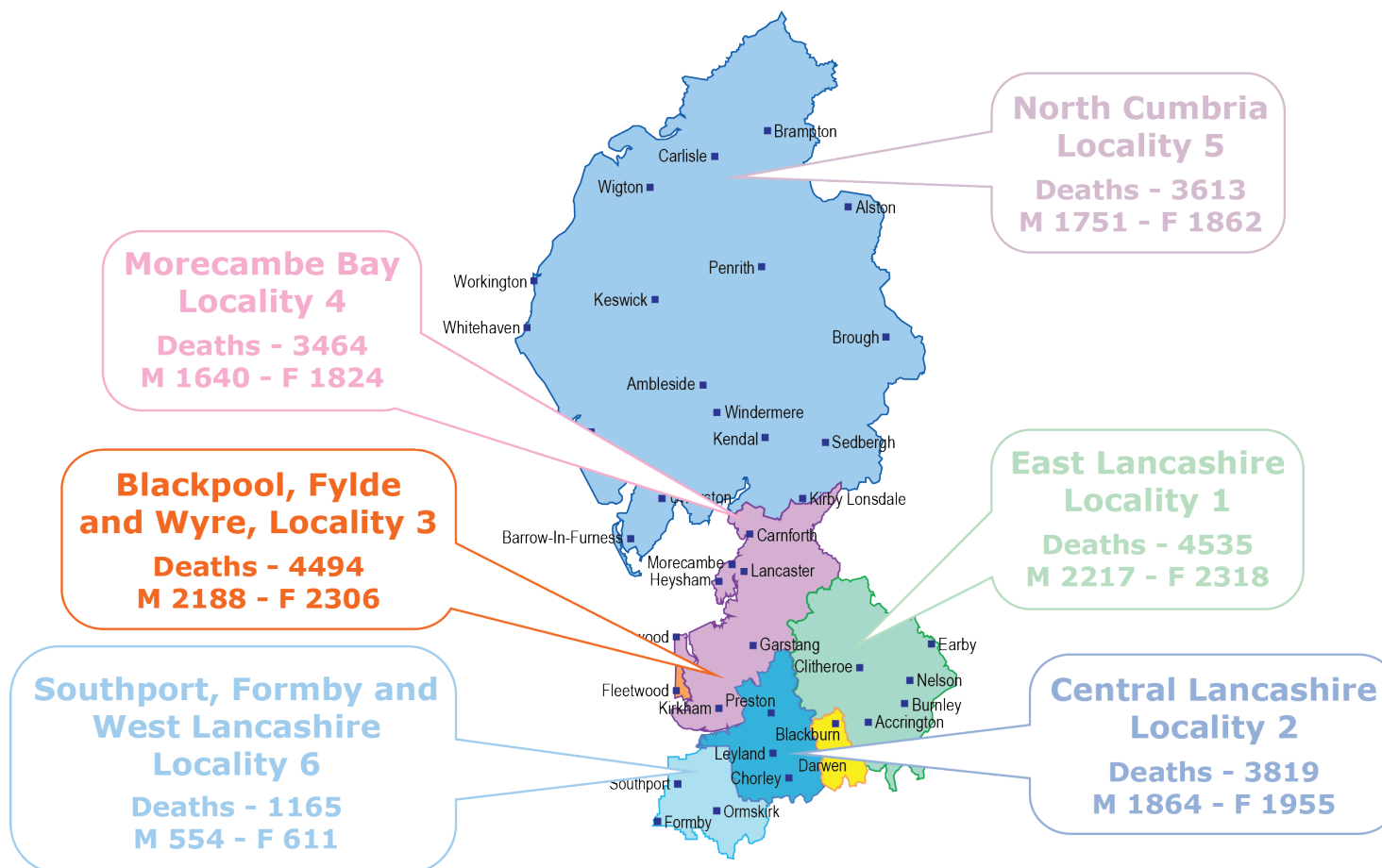
	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered	
CENTRAL LANCS LOCALITY - OTHER SUPPORT SERVICES	<p><b>‘Tell us Once’</b></p> <p>The Registrar will give you information about the service when you go to register the death</p> <p>If you do not speak English there is a telephone interpreter service available (Information available from the Registrar)</p> <p>You can also find more information at <b>Website:</b> <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></p>	<p>To use ‘Tell Us Once’ the death must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"><li>the Department for Work and Pensions (DWP)</li><li>HM Revenue and Customs (HMRC)</li><li>Local Authorities</li><li>the Driving and Vehicle Licensing Agency (DVLA)</li><li>the Identity and Passport Service (IPS)</li></ul>	<ul style="list-style-type: none"><li><b>The Registrar will offer you an appointment for a face-to-face interview with a ‘Tell Us Once adviser’ who will ask you for information about the deceased</b></li><li><b>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</b></li><li><b>The organisations that need to be told about the death will be contacted on your behalf</b></li><li><b>‘Tell Us Once’ is a service led by DWP and removes the need for families and carers to contact several organisations</b></li><li><b>The departments will then be in direct contact with you about any changes made to the records held about the person who has died</b></li></ul>	
	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00 am – 04.00 pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday <b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children’s hospices. There work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<p><b>Information for Professionals</b></p> <ul style="list-style-type: none"><li><b>Care provision</b></li><li><b>Service planning</b></li><li><b>Resources</b></li><li><b>Projects</b></li><li><b>Essentials</b></li><li><b>Events and Training</b></li></ul>	<p><b>Information and Support for Parents and Families</b></p> <ul style="list-style-type: none"><li><b>FAQ’s</b></li><li><b>Family journey</b></li><li><b>Family newsletter</b></li><li><b>Family resources</b></li><li><b>Family stories</b></li><li><b>Support in your area</b></li></ul>
	<p><b>Winston’s Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston’s Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston’s Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston’s Wish National Helpline offer:</b></p> <ul style="list-style-type: none"><li><b>Support</b></li><li><b>Information</b></li><li><b>Guidance is for anyone who cares for a bereaved child or young person</b></li></ul>	

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

### Total deaths in Cumbria and Lancashire by locality

The total deaths in Cumbria and Lancashire are **21,090** for 2015 (*Source: Office for National Statistics, and Research Agency - 16.07.2016*).  
The breakdown of deaths is shown as: total deaths for each of the six locality groups i.e. Locality 1 East Lancashire, Locality 2 Central Lancashire, Locality 3 Blackpool, Fylde and Wyre, Locality 4 Morecambe Bay, Locality 5 North Cumbria, Locality 6 Southport, Formby and West Lancashire and male and female as detailed below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - HOSPITALS</b>	<p><b>Blackpool Teaching Hospitals NHS Foundation Trust</b></p> <p>Whinney Heys Road Blackpool Lancashire FY3 8NR</p> <p><b>Telephone: 01253 300 000</b></p> <p><b>Website:</b> <a href="http://www.bfwh.nhs.uk">www.bfwh.nhs.uk</a></p> <p><b>Email is via a form on the website</b></p> <p><b>General Office: 01253 303 723</b> <b>Chaplaincy: 01253 303 876</b> General Office Hours – 09:00 am – 04:00 pm</p> <p>Services at the three peripherals hospitals listed below are covered by Blackpool Teaching Hospital</p> <ul style="list-style-type: none"> <li>• Clifton Hospital</li> <li>• Bispham Hospital Rehabilitation Unit</li> <li>• Rossall Hospital Rehabilitation Unit</li> </ul>	<p><b>Catchment Area:</b> <b>Blackpool, Fylde and Wyre</b></p> <ul style="list-style-type: none"> <li>• 683 Beds - 260 Single Rooms Dr Foster Data July/Aug 2011</li> <li>• Emergency Department</li> <li>• Critical Care Unit</li> <li>• Cardiac Centre</li> <li>• Oncology Unit</li> <li>• Surgical Unit</li> <li>• Stroke Unit</li> <li>• Maternity and Special Care Baby Unit</li> <li>• Paediatric Unit</li> <li>• Palliative Care CNS</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Facilitator</li> <li>• Bereavement Steering Group</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Bereavement Booklet</b> - Given to all bereaved families and carers on the ward (A questionnaire is included in the booklet)</li> <li>• <b>Bereavement Information Folder</b> – Contains MCCD* and other useful information given out by bereavement and Registrars office</li> <li>• <b>Bereavement and Registrars Office</b> - Centralised issue of MCCD*, Cremation Forms, property, and information given to bereaved families and carers</li> <li>• <b>Midwife Support Nurse</b> – Baby Death support for families</li> <li>• <b>Paediatric Support Nurse</b> – Child Death support for families</li> <li>• <b>Bereavement Link Staff</b> - on all Wards</li> <li>• <b>Coroners Officers</b> – On site</li> <li>• <b>Registrar of Births and Deaths</b> – Onsite – 5 days per week</li> <li>• <b>Chaplaincy Service</b> - All Faiths</li> <li>• <b>Chapel Facilities</b></li> <li>• <b>Muslim Prayer Room</b></li> <li>• <b>Mortuary</b> - Viewing facilities for all families, carers and others</li> <li>• <b>Audit</b> - Survey and evaluate the views of patients, all bereaved families and carers re the delivery of care at the end of life</li> <li>• <b>Annual Memorial Services</b></li> </ul>

\* MCCD - Medical Certificate Cause of Death

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - HOSPICES</b>	<p><b>Trinity Hospice - Linden Centre</b></p> <p>Low Moor Road Bispham Blackpool FY2 0BG</p> <p><b>Telephone: 01253 595 552</b></p> <p><b>24 hours, 7 days a week</b></p> <p><b>For more information please visit:</b></p> <p><b>Website:</b> <a href="http://www.trinityhospice.co.uk">www.trinityhospice.co.uk</a></p> <p><b>E-mail:</b> <a href="mailto:trinity.enquiries@trinityhospice.co.uk">trinity.enquiries@trinityhospice.co.uk</a></p> <p><b>Normal Hours</b> Monday – Friday 09:00 am – 04:30 pm</p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>Blackpool, Fylde &amp; Wyre</li> </ul> <p>The Linden Centre is for anyone who feels anxious, overwhelmed or who is struggling to cope following a bereavement through a terminal illness.</p> <p><b>Coastal:</b> Adult Bereavement group therapy programme.</p> <p><b>Cascade</b> Support service for children and young people facing bereavement.</p> <p><b>Criteria for Referrals:</b> Families and carers who have been bereaved following a terminal illness, either recently or sometime ago, and who are struggling to come to terms with this loss.</p> <p><i>Referral forms are available to download from the website.</i></p>	<ul style="list-style-type: none"> <li>Bereavement Support Team</li> <li>Bereavement Information – Bereavement information folder and hospice booklet given to all bereaved families and carers (Joint booklet with NHS Blackpool)</li> <li>Adult and Child Bereavement Support and Counselling</li> <li>Initial Assessment Appointment 30/60 minutes</li> <li>Time limited support – personal programme</li> <li>Chaplaincy Service - All Faiths</li> <li>Chapel Facilities &amp; Prayer Room</li> <li>Mortuary - viewing facilities for families, carers and significant others</li> <li>Palliative Care Link Group – Bi-monthly meetings</li> <li>Community Bereavement - Stepping Stones Groups in Cleveley's, Thornton, Fleetwood, Stalmine, Poulton, Blackpool, Lytham and St Annes</li> <li>Education and Training</li> <li>Books and Resources</li> <li>Spiritual Training Programme</li> <li>Schools Programme – Bereavement in all Schools</li> <li>Bereavement in Prisons – Group Training for train the trainers</li> </ul>
	<p><b>Brian House Children's Hospice – Trinity Hospice</b></p> <p>Low Moor Road Bispham Blackpool FY2 0BG</p> <p><b>Telephone: 01253 358 881</b></p> <p><b>E-mail:</b> <a href="mailto:trinity.enquiries@trinityhospice.co.uk">trinity.enquiries@trinityhospice.co.uk</a></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>Blackpool, Wyre &amp; Fylde</li> </ul> <p>Children's Hospice for children aged 0 – 16 years</p> <p>Bereavement Care for families of children or young people.</p>	<p><b>Cascade – Children and Adolescent support or counselling around a death experience for ages 5 – 16 years</b></p> <p><b>Pastoral Care: Spiritual and Religious</b></p> <p><b>Butterfly Suite</b></p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
BLACKPOOL, FYLDE & WYRE LOCALITY - OTHER SUPPORT SERVICES	<p><b>NHS Blackpool</b> Blackpool Stadium Seasiders Way Blackpool Lancashire FY1 6JX</p> <p><b>Telephone: 01253 651 200</b> <b>Email:</b> <a href="mailto:firstname.surname@blackpool.nhs.uk">firstname.surname@blackpool.nhs.uk</a> Contact Kathryn Smith - EOLC <b>Telephone: 01253 655 230</b> <b>Email:</b> <a href="mailto:kathryn.smith@blackpool.nhs.uk">kathryn.smith@blackpool.nhs.uk</a></p>	<p><b>Community Nursing</b></p> <p>NHS Blackpool &amp; Trinity Hospice have produced a combined bereavement booklet for families and carers</p> <ul style="list-style-type: none"> <li>Clinical lead for End of Life Care</li> <li>EOLC Board</li> </ul>	<ul style="list-style-type: none"> <li><b>Bereavement Booklet – Given to all bereaved families and carers in the community</b></li> <li><b>The booklet is given out by both NHS Blackpool and Trinity Hospice to families and carers</b></li> </ul>
	<p><b>Age UK Blackpool &amp; District</b> 89 Abingdon Street BLACKPOOL FY1 1PP</p> <p><b>Telephone: 01253 622 812</b> Mon - Fri 09:00 am - 05:00 pm <b>National Advice Helpline: 0800 169 6565</b></p> <p><b>Email:</b> <a href="mailto:admin@ageukblackpool.org.uk">admin@ageukblackpool.org.uk</a> <b>Website:</b> <a href="http://www.ageconcernblackpool.org.uk">www.ageconcernblackpool.org.uk</a></p> <p><b>Opening times</b> Mon - Fri 10:00 am - 02:00 pm</p>	<p><b>Information and Advice</b></p> <p>The staff have access to a wide range of information on a variety of topics such as welfare benefits, community care, housing, consumer and health issues, booklets and access to Age UK factsheets as well as signposting enquiries to appropriate services for further assistance.</p> <p><b>Preston Centre Opening Hours:</b></p> <p><b>Weekdays:</b> Monday to Friday 10:00 am - 02:00 pm</p>	<p><b>Bereavement Booklets as listed:</b></p> <ul style="list-style-type: none"> <li><b>Bereavement – Support After Death (February 2016)</b></li> <li><b>When Someone Dies (September 2015)</b></li> </ul> <p><b>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</b></p> <ul style="list-style-type: none"> <li><b>Mon – Fri – 09:00 am – 05:00 pm</b></li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li><b>Over 60 years old</b></li> <li><b>Recently bereaved</b></li> <li><b>20 minute call once a week, initially for 8 weeks</b></li> <li><b>Website Booklets and Information (to download)</b></li> </ul> <p><b>Signposting to other support organisations</b></p>
	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li><b>Mon - Fri 10:00 am - 04:00 pm</b></li> <li><b>Mon - Wed 07:00 pm - 09:00 pm</b></li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b></p> <p>An interpreting service is available</p> <p><b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm</p> <p>Tuesday and Wednesday 10:00 am – 04:00 pm</p> <p>Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• Information sheets for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Cruse Bereavement Care</b> 22 Cromwell Road Ribbleton, Preston PR2 6YB</p> <p><b>Telephone: Preston, Central and East Lancashire: 01772 433 645</b> Tuesday and Wednesday morning 10:00 am – 12:00 noon <b>Out of Hours Answer phone offers Samaritans</b> <b>Free Helpline: 116 123</b></p> <p><b>E-mail: <a href="mailto:lancashire@cruse.org.uk">lancashire@cruse.org.uk</a></b> <b>Website: <a href="http://www.cruselancashire.org.uk">www.cruselancashire.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• Blackburn, Hyndburn and Ribble Valley</li> <li>• Blackpool, Fylde and Wyre</li> <li>• Burnley, Pendle and Rossendale</li> <li>• Preston, Chorley, and South Ribble</li> </ul>	<ul style="list-style-type: none"> <li>• Self referrals for one to one support and counselling</li> <li>• Adults (17 yrs and over) in local venues or home visits if required</li> <li>• Helpline Service - provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul> <p><b>Blackpool, Fylde &amp; Wyre Area: 01772 686668</b> <b>Mon evening – 06:00 pm – 08:00 pm</b> <b>Tues morning – 10:00 am – 12:00 noon</b></p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - OTHER SUPPORT SERVICES</b>	<b>Cruse Bereavement Care - Hope Again</b> <b>Free phone helpline to talk to someone directly: 0808 808 1677</b> Mon – Fri 09:30 – 17:00 <b>E-mail: <a href="mailto:hopeagain@cruse.org.uk">hopeagain@cruse.org.uk</a></b>	Hope Again is a Cruse Bereavement Care website for young people.	Hope Again is the youth website Cruse Bereavement Care. A safe place where young people can share their stories.
	<b>Footprints</b> Salem Methodist Church (Corner of Westcliffe Drive/Grange Road) Layton, Blackpool FY3 7DZ  Contact: Judith Wray <b>Telephone: 01253 763 146</b> <b>E-mail: <a href="mailto:judith.wray@methodist.org.uk">judith.wray@methodist.org.uk</a></b>	'Walking Together through Grief'  An informal support group which is open to all bereaved families and carers.  'A place simply to 'be' with others who are in similar circumstances, for mutual support.	<ul style="list-style-type: none"> <li>The group offers support, friendship, resources, information, activities, tea and coffee</li> <li>Monthly Meetings held on the second Wednesday of each month in the Methodist Church</li> <li>10:00 am – 12:00 noon</li> <li>Open to All bereaved families and carers</li> </ul>
	<b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines 0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight <b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight <b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b>	The Muslim Youth Helpline (MYH) is a registered charity. The core service is available nationally, it is a free, confidential and emotional support service.  The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.  MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.	<ul style="list-style-type: none"> <li>Pioneering faith and culturally sensitive services to Muslim youth in the UK</li> </ul> <p>The service is offered via:</p> <ul style="list-style-type: none"> <li>The telephone</li> <li>E-mail</li> <li>Internet</li> <li>Mail</li> </ul>
	<b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire  <b>National Helpline: 0300 111 5065</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b> <b>Email: <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a></b> <b>Website: <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></b>	<b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.	<p>Emotional support, help and information is offered in a number of ways:</p> <ul style="list-style-type: none"> <li>Telephone Helpline</li> <li>Information</li> <li>Self help support group meetings</li> <li>Support days</li> <li>Residential Events</li> </ul> <p>East Lancashire Group meets monthly in Bolton on:</p> <ul style="list-style-type: none"> <li>3rd Thursday of each month</li> <li>For further information telephone: Janet and Noel on 01942 201 744</li> <li>e-mail: <a href="mailto:janet_taylor7@sky.com">janet_taylor7@sky.com</a></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>The Samaritans</b>  <b>Blackpool, Fylde and Wyre Branch</b>                      16 Edward Street                      Blackpool                      Lancashire                      FY1 1BA</p> <p><b>Telephone: 01253 622 218 (local charges)</b>  <b>National Helpline: 116 123 (free)</b>                      One to one telephone support to anyone available                      24 hrs a day  <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA                      Deaf or hard of hearing use the single Minicom  <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Blackpool, Fylde and Wyre Branch</b></p> <ul style="list-style-type: none"> <li>• Facilities for visitors with disabilities</li> <li>• Access includes lift, front door ramp and personal induction loop system</li> </ul> <p><b>Open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• 09:00 am - 09:00 pm daily</li> </ul> <p><b>Branch website at <a href="http://www.samaritansblackpool.org">www.samaritansblackpool.org</a></b></p>
	<p><b>Fylde Direct (Tell us once)</b>  <b>The Public Offices</b>                      292 Clifton Drive South                      St Annes FY8 1LH</p> <p><b>Telephone: 01253 658 658</b>  <b>Office Hours:</b>                      Monday - Thursday: 08:30 am - 05:00 pm                      Friday: 08:30 am - 04:30 pm</p> <p>The Registrar will give you information about the service when you go to register the death                      If you do not speak English there is a telephone interpreter service available (Information available from the Registrar)</p> <p>You can also find more information on the  <b>Website: <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></b></p>	<p>To use 'Tell Us Once the death' must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>• the Department for Work and Pensions (DWP)</li> <li>• HM Revenue and Customs (HMRC)</li> <li>• Local Authorities</li> <li>• the Driving and Vehicle Licensing Agency (DVLA)</li> <li>• the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>• The Registrar will offer you an appointment for a face-to-face interview with a 'Tell Us Once' adviser who will ask you for information about the deceased</li> <li>• Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</li> <li>• The organisations that need to be told about the death will be contacted on your behalf</li> <li>• 'Tell Us Once' is a service led by DWP and removes the need for families and carers to contact several organisations</li> <li>• The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

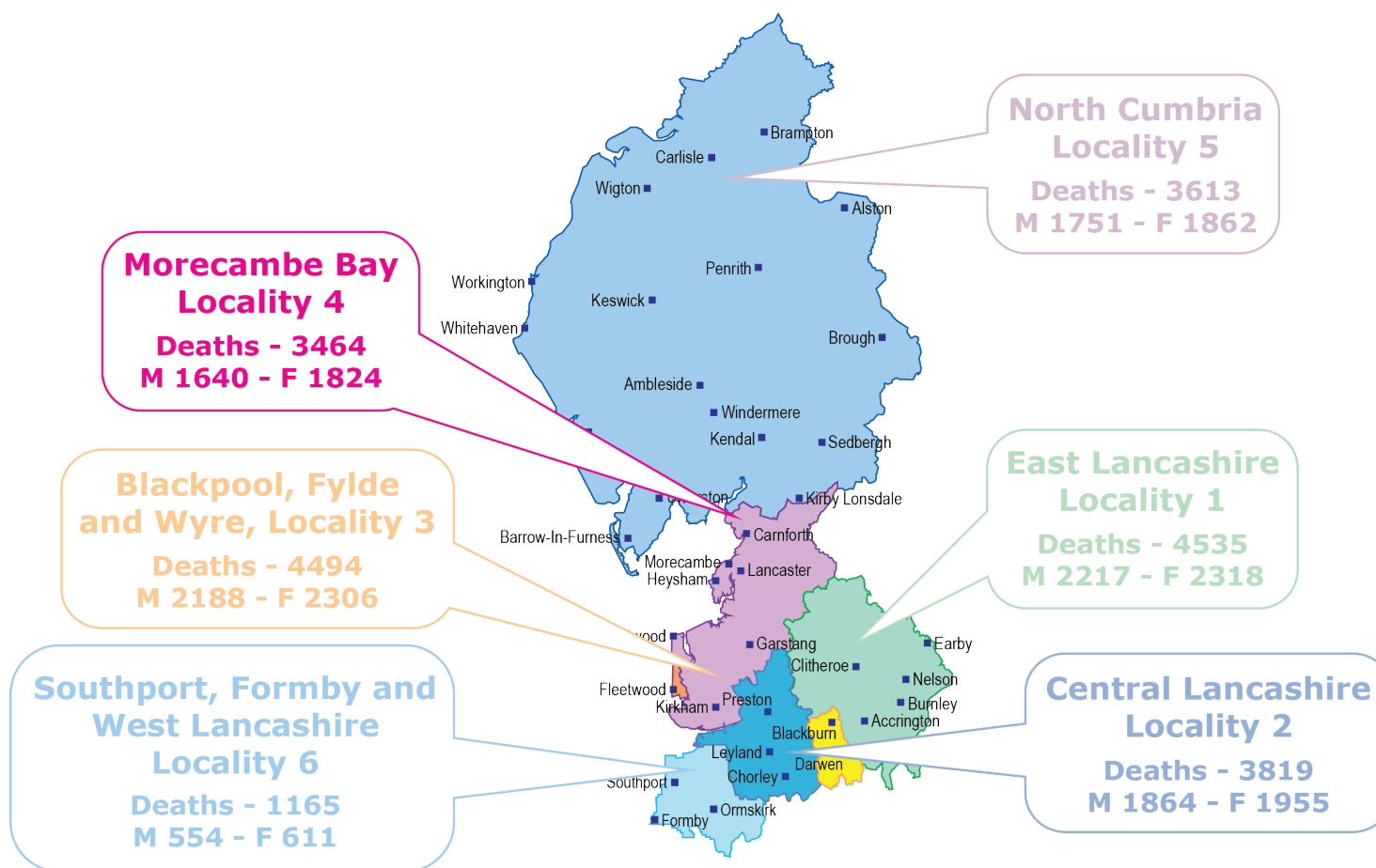


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BLACKPOOL, FYLDE &amp; WYRE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>• Care provision</li> <li>• Service planning</li> <li>• Resources</li> <li>• Projects</li> <li>• Essentials</li> <li>• Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>• FAQ's</li> <li>• Family journey</li> <li>• Family newsletter</li> <li>• Family resources</li> <li>• Family stories</li> <li>• Support in your area</li> </ul> </div> </div>
	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re-adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• Support</li> <li>• Information</li> <li>• Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

### Total deaths in Cumbria and Lancashire by locality

The total deaths in Cumbria and Lancashire are **21,090** for 2015 (*Source: Office for National Statistics, and Research Agency - 16.07.2016*).  
The breakdown of deaths is shown as: total deaths for each of the six locality groups i.e. Locality 1 East Lancashire, Locality 2 Central Lancashire, Locality 3 Blackpool, Fylde and Wyre, Locality 4 Morecambe Bay, Locality 5 North Cumbria, Locality 6 Southport, Formby and West Lancashire and male and female as detailed below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - HOSPITALS</b>	<p><b>University Hospitals of Morecambe Bay NHS Trust</b></p> <p><b>Furness General Hospital</b> Dalton Lane Barrow-In-Furness Cumbria LA14 4LF</p> <p><b>Telephone - 01229 870 870</b> <b>E-mail - <a href="mailto:trusthq@mbht.nhs.uk">trusthq@mbht.nhs.uk</a></b></p> <p>Bereavement Specialist Liaison Nurse <b>Bereavement Office - 01229 403 587</b></p>	<ul style="list-style-type: none"> <li>• 296 Beds</li> <li>• 81 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Accident and Emergency Services</li> <li>• Critical Care Unit</li> <li>• Oncology Unit</li> <li>• Maternity and Special Care Baby Unit</li> <li>• Palliative Care CNS</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• Care of Dying Patient Care Plan - Implementation across site</li> <li>• EOLC Board Member</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Dragonfly Dignity in Death</b> symbol promoting privacy and compassion at end of life</li> <li>• <b>Bereavement memento's offered – hair locks, hand prints/casts</b></li> <li>• <b>Tissue donation – choice offered to families</b></li> <li>• <b>Bereavement Office - MCCD's completed by doctors and issued centrally together with Cremation Forms, property, and information given to bereaved families and carers, condolence letter sent with forget-me-not seed gift</b></li> <li>• <b>Bereavement Information Folder – Contains MCCD* and other useful information given out by Bereavement Office</b></li> <li>• <b>Bereavement Specialist Liaison Nurse – pre and post bereavement support for families, bereavement and tissue donation training for all grades of hospital staff</b></li> <li>• <b>Bereavement Midwife – miscarriage, stillbirth, and neonatal deaths</b></li> <li>• <b>Bereavement Booklet - Given to all bereaved families and carers on the ward</b></li> <li>• <b>Telephone support to families of a community death – referral via Coroner's Office</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Chapel Facilities</b></li> <li>• <b>Muslim Prayer Room</b></li> <li>• <b>Baby/child Memorial Service - Annual organised via Bluebell Foundation</b></li> <li>• <b>Adult Remembrance Service twice a year</b></li> <li>• <b>Mortuary - Visiting facilities for families and carers</b></li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - HOSPICES</b>	<p><b>University Hospitals of Morecambe Bay NHS Trust</b></p> <p><b>Royal Lancaster Infirmary</b> Ashton Road Lancaster Lancashire LA1 4RP</p> <p><b>Telephone - 01524 659 44</b> <b>E-mail - <a href="mailto:trusthq@mbht.nhs.uk">trusthq@mbht.nhs.uk</a></b></p> <p>Bereavement Specialist Liaison Nurse <b>Bereavement Office - 01524 512 405/6</b></p>	<ul style="list-style-type: none"> <li>• 479 Beds</li> <li>• 95 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Emergency Department</li> <li>• Critical Care Unit</li> <li>• Oncology Unit</li> <li>• Maternity and Special Care Baby Unit</li> <li>• Palliative Care CNS</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• Care of Dying Patient Care Plan - Implementation across site</li> <li>• EOLC Board</li> <li>• Bereavement Steering Group</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Bereavement Office - MCCD's completed by doctors and issued centrally together with Cremation Forms, property, and information given to bereaved families and carers</b></li> <li>• <b>Bereavement Information Folder – Contains MCCD* and other useful information given out by bereavement office</b></li> <li>• <b>Bereavement Booklet - Given to all bereaved families and carers on the ward</b></li> <li>• <b>Bereavement Specialist Liaison Nurse – pre and post bereavement support for families, bereavement and tissue donation training for all grades of hospital staff</b></li> <li>• <b>Midwife Support Nurse – Baby Death support for families</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Chapel Facilities</b></li> <li>• <b>Quiet Room used as Muslim Prayer Room</b></li> <li>• <b>Memorial Services – annual at local Church</b></li> <li>• <b>Mortuary - Viewing Facilities for families and carers</b></li> </ul>
	<p><b>University Hospitals of Morecambe Bay NHS Trust</b></p> <p><b>Westmorland General Hospital</b> Burton Road Kendal Cumbria LA9 7RG</p> <p><b>Telephone - 01539 732 288</b> <b>E-mail - <a href="mailto:trusthq@mbht.nhs.uk">trusthq@mbht.nhs.uk</a></b></p> <p>Bereavement Specialist Liaison Nurse - RLI <b>Bereavement Office - 01524 512 405/6</b></p>	<ul style="list-style-type: none"> <li>• 37 Inpatient Beds</li> <li>• 19 Single Rooms (Dr Foster Data July/Aug 2011)</li> <li>• Oncology Unit</li> <li>• Renal Dialysis</li> <li>• GP Led Medical Care &amp; Elective Surgical Services</li> <li>• Palliative Care CNS</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• Care of Dying Patient Care Plan - Implementation across site</li> <li>• EOLC Board</li> </ul>	<ul style="list-style-type: none"> <li>• <b>MCCD's completed by doctors on the ward and are collected by families/carers with the personal belongings from the Ward</b></li> <li>• <b>Bereavement Information – Bereavement information folder and hospital booklet given to all bereaved families and carers on the wards</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Chapel Facilities (Also used as Muslim Prayer Room)</b></li> <li>• <b>Mortuary - Viewing Facilities for families and carers</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
MORECAMBE BAY LOCALITY - HOSPICES	<p><b>St John's Hospice</b> Slyne Road Lancaster LA2 6ST</p> <p><b>Telephone 01524 382 538 Ext 209</b> <b>E-mail: <a href="mailto:sjhospice.org.uk">sjhospice.org.uk</a></b></p> <p>Bereavement Service Co-ordinator <b>Telephone: 01524 382 538 Ext 209</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>North Lancashire, South Cumbria, Craven</b></li> </ul> <p>St John's Hospice provides care to patients coping with life limiting conditions throughout North Lancashire, South Lakes and parts of North Yorkshire.</p> <p>20 bedded in-patient unit for adults</p> <p>Day Hospice</p> <p>Hospice at Home</p> <p>Bereavement Service</p> <p>The Bereavement Service supports people known to specialist palliative care and have been bereaved at any of the following:</p> <ul style="list-style-type: none"> <li>• St Johns Hospice</li> <li>• Royal Lancaster Hospital - Palliative Care Team</li> <li>• Westmorland General Hospital</li> <li>• Cancer Care</li> <li>• Community Macmillan Nurses</li> <li>• Hospice at Home</li> </ul>	<p><b>Bereavement Service Co-ordinator</b></p> <ul style="list-style-type: none"> <li>• <b>Bereavement Information Booklets:</b> <ol style="list-style-type: none"> <li>1. Help through Bereavement</li> <li>2. Help planning a Funeral</li> </ol> </li> <li>• <b>Bereavement Information – Bereavement information folder and hospice booklet given to all bereaved families and carers</b></li> <li>• <b>Follow-up letter sent out 6/10 weeks following a death</b></li> <li>• <b>Families and Carers with complicated grief are referred to Cancer Care Lancaster for counselling</b></li> <li>• <b>Bereavement Support – Offered by trained Volunteers</b></li> <li>• <b>Bereavement Support Groups</b></li> <li>• <b>Tea and support on Sundays – Bi-monthly meetings</b></li> <li>• <b>One to one Meetings with the Bereaved</b></li> <li>• <b>Training</b></li> </ul> <p><b>Spiritual Centre</b></p> <ul style="list-style-type: none"> <li>• <b>Provides, spiritual, bereavement support and a visiting service</b></li> <li>• <b>Chapel</b></li> <li>• <b>Chapel Services – Weekly Timetable</b></li> <li>• <b>All denomination leaders available</b></li> <li>• <b>A Memorial Service held quarterly - A time to Remember Service</b></li> </ul> <p><b>Transport Services – Available to Families and Carers</b></p> <p><b>Mortuary</b></p> <ul style="list-style-type: none"> <li>• <b>Viewing facilities for bereaved families, carers and significant others</b></li> </ul> <p><b>Education, Training and Resources</b></p> <ul style="list-style-type: none"> <li>• <b>Training</b></li> <li>• <b>Bereavement Training packages for volunteers</b></li> <li>• <b>Verification of Death</b></li> <li>• <b>Dealing with Grief and Loss</b></li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>• <b>Different Religious and Cultural Perspectives on Death and Dying</b></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>St Mary's Hospice</b> Ford Park Crescent Ulverston Cumbria LA12 7JP</p> <p><b>Telephone: 01229 580 305</b> <b>E-mail: <a href="mailto:info@stmaryshospice.org.uk">info@stmaryshospice.org.uk</a></b></p> <p>Family Support and Bereavement Lead</p> <p><b>St Mary's Drop-In Bereavement Support Groups</b></p> <p>Available weekly in the locations listed below:</p> <ul style="list-style-type: none"> <li><b>Lesser King's Hall, Hartington St, Barrow in Furness</b> Contact 01229 471 650 / 580 305</li> </ul> <p>Wednesday's at 01:30 pm – 03:30 pm</p> <ul style="list-style-type: none"> <li><b>St Mary's Roman Catholic Church Centre, Victoria Road, Ulverston</b> Contact 01229 580 305</li> </ul> <p>Monday's 10:00 am – 12:00 noon</p> <ul style="list-style-type: none"> <li><b>St Paul's Church Hall, Kent's Bank Road, Grange over Sands</b> Contact 01539 533 279 / 532 035</li> </ul> <p>Friday's 02:00 pm – 04:00 pm</p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>Furness &amp; South Lakes</b></li> </ul> <p>St Mary's Hospice provides specialised medical and nursing care and support to people from South Cumbria suffering from advanced life limiting illnesses. The hospice supports patients and their loved ones during this difficult time.</p> <ul style="list-style-type: none"> <li>9 bedded in-patient unit for adults</li> <li>Day Hospice</li> <li>Outpatient Facilities</li> <li>'Hospice Line' 24 hour telephone advisory service.</li> <li>Hospice at Home</li> <li>Family Support and Bereavement Services</li> </ul> <p>St Mary's Family Bereavement Support Service has been established since 1992.</p> <p>A comprehensive family support service from diagnosis into bereavement which includes helping caregivers support, children pre and post bereavement.</p>	<p>Bereavement Services offered to all families known to the Hospice. Other families may be referred, via specialist palliative care teams, GP's or hospital teams if the death was due to a life limiting illness. Self-referrals can also be made.</p> <ul style="list-style-type: none"> <li><b>Family Support and Bereavement Services</b> are available for advice; support and signposting to other relevant organisations i.e. help for adults supporting bereaved children or signposting to specialist children's services</li> <li><b>Bereavement Information</b> – Bereavement information folder and hospice booklet given to all bereaved families and carers</li> <li><b>Follow-up telephone call or letter 8-10 weeks</b> following a death of a patient known to the Hospice (unless declined by family). Ongoing telephone support available on request</li> <li><b>One to One befriending service</b> provided by trained bereavement volunteers at clients own home or Hospice: <ul style="list-style-type: none"> <li>Visits usually 1 hour and frequency varies according to individual need</li> <li>Time limited support, length according to individual need</li> </ul> </li> <li><b>Bereavement Afternoon Teas:</b> organised periodically throughout the year at the Hospice with bereavement visitors available for support and questions</li> <li><b>Bereavement Groups</b> run periodically throughout the year, information available from Family Support Team on request</li> <li><b>On-line memorial website</b> in memory of a loved one</li> <li><b>Annual Remembrance</b> held each year during summer months</li> <li><b>Light Up a Light Service</b>, annually at Christmas</li> <li><b>Education and Training:</b> All bereavement volunteers undergo a comprehensive training programme prior to working with bereaved clients</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW <b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b>	Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.	<b>Opening times:</b> <ul style="list-style-type: none"> <li>• Mon - Fri 10:00 am - 04:00 pm</li> <li>• Mon - Wed 07:00 pm - 09:00 pm</li> </ul>
	<b>CancerCare</b> Slynedales Lancaster LA2 6ST  <b>Telephone 01524 381 820</b> <b>E mail: <a href="mailto:admin@cancercare.org.uk">admin@cancercare.org.uk</a></b>	A local charity dedicated to support cancer patients, their families / carers and those bereaved by cancer & life limiting diseases throughout North Lancashire and South Lakeland.  Counselling is provided free of charge at both centres. Each session lasts approx.50minutes. The number and frequency of each session is agreed and reviewed as sessions progress.	<ul style="list-style-type: none"> <li>• Bereavement Counselling for Adults, Children and Young People</li> <li>• Children from 3 – 18 years affected by Cancer</li> <li>• Cancer and Life Limiting Diseases</li> <li>• Family Support for Bereavement</li> <li>• Children and Young People – Counselling Level III</li> <li>• Information Resource Centre for bereaved families and carers                             <ul style="list-style-type: none"> <li>• Local Bereavement Information</li> <li>• Bereavement Books – How to cope with Grief, etc</li> </ul> </li> <li>• Legal Advice – Initial Consultation with solicitor FOC</li> <li>• Education and Training Centre - Resource for the education of healthcare professionals and trainees</li> <li>• Transport Service – volunteer drivers can provide transport to both centres for carers who are unable to make their own arrangements</li> <li>• Memorial Service in Kendal and Lancaster</li> </ul>
	<b>CancerCare</b> Lakes Centre, Blackhall Road Kendal LA9 3BT  <b>Telephone 01539 735 800</b> <b>E mail: <a href="mailto:admin@cancercare.org.uk">admin@cancercare.org.uk</a></b>	<ul style="list-style-type: none"> <li>• Cancer Patient referrals from Health Professionals</li> <li>• Cancer Patient referrals from direct or via Carers</li> <li>• Services Offered free of charge</li> </ul> <b>Day Centre Hours -</b> <b>Monday – Friday 09:00 am – 05:00 pm</b>	
	<b>Age UK South Lakeland</b> 17 Finkle Street Kendal LA9 4AB  <b>Telephone: 01539 728 118</b> <b>Email: <a href="mailto:admin@ageuksouthlakeland.org.uk">admin@ageuksouthlakeland.org.uk</a></b> <b>Website: <a href="http://www.ageuksouthlakeland.org.uk">www.ageuksouthlakeland.org.uk</a></b> <b>Centre Opening times:</b> Weekdays Mon - Fri 09:00 am - 04:30 pm <b>South Lakeland Helpline: 01539 728 180</b> <b>National Advice Helpline: 0800 169 6565</b>	<b>Age UK Barrow and District</b> Lakeland House Abbey Road Barrow-in-Furness LA14 1XL <b>Telephone: 01229 615 246</b> <b>Email: <a href="mailto:info@ageukbarrow.org.uk">info@ageukbarrow.org.uk</a></b> <b>Website: <a href="http://www.ageuksouthlakeland.org.uk">www.ageuksouthlakeland.org.uk</a></b> <b>Centre Opening times:</b> <b>Weekdays: Monday to Friday 09:00 am - 04:30 pm</b> <b>Barrow and District Helpline: 01229 831 425</b> <b>National Advice Helpline: 0800 169 6565</b>	<b>Bereavement Booklets as listed:</b> <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (February 2016)</li> <li>• When Someone Dies (September 2015)</li> </ul> <b>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</b> <ul style="list-style-type: none"> <li>• Mon – Fri – 09:00 am – 05:00 pm</li> </ul> <b>Criteria</b> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week, initially for 8 weeks</li> <li>• Website Booklets and Information (<i>to download</i>)</li> </ul> <b>Signposting to other support organisations</b>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bluebell Foundation</b> PO Box 168 Barrow-in-Furness Cumbria LA14 9BA</p> <p><b>Telephone: 0774 672 2822</b> <b>Email: <a href="mailto:info@bluebell.org.uk">info@bluebell.org.uk</a></b></p>	<p>The Bluebell Foundation provides support for people experiencing grief associated with loss during pregnancy, death of a baby, child or young person, those with fertility issues and families where a child has life-limiting or life-threatening illness</p> <p>They also provide support for children and young people up to the age of 18 who are grieving through the death or anticipated death of someone important to them. Services are offered free of charge</p>	<ul style="list-style-type: none"> <li>• <b>Support for children and young people up to 18 years</b></li> <li>• <b>The death of a baby, before or after birth or through childhood</b></li> <li>• <b>Bereavement Training and support for professionals</b></li> <li>• <b>Annual Remembrance Service</b></li> <li>• <b>Support Group – Ulverston Children’s Centre</b></li> </ul>
	<p><b>Child Bereavement UK</b> c/o Carlisle South Sure Start Children’s Centre Burnett Road Carlisle CA1 3BX</p> <p><b>Telephone: 01539 628 311</b> <b>Mobile: 07399 523 272</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail: <a href="mailto:cumbriasupport@childbereavementuk.org">cumbriasupport@childbereavementuk.org</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b></p> <p><b>National support &amp; information helpline: 0800 02 888 40</b></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>The services are provided free of charge to families, who can access the support via telephone or at one of the Children’s Centres or in their own home across Cumbria.</p>	<p><b>Local support for families in Cumbria</b></p> <ul style="list-style-type: none"> <li>• <b>Support and information for children up to 25 years and their families</b></li> <li>• <b>Individual 1:1 support for children</b></li> <li>• <b>Family groups can be seen together</b></li> <li>• <b>Support for parents in relation to supporting their children through bereavement</b></li> <li>• <b>Loaning resources to help families who are bereaved</b></li> </ul> <p><b>Support for professionals when a baby or child of any age dies or a child is bereaved.</b></p> <p><b>Training: 01494 568 909</b> <b>Email: <a href="mailto:training@childbereavementuk.org">training@childbereavementuk.org</a></b></p> <p><b>Support and Information: 0800 02 888 40</b> <b>Email: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></b></p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information sheets for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email:</b> <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>A vehicle, such as a hearsette, suitable for transporting parents and the coffin to and from the funeral</li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Cruse Bereavement Care Cumbria</b> Cockermouth Cumbria CA13 3AJ</p> <p><b>Telephone: 07071 780 761</b> (24 hr Answer phone)</p> <p><b>E-mail: <a href="mailto:cumbria@cruse.org.uk">cumbria@cruse.org.uk</a></b> <b>Website: <a href="http://www.crusecumbria.org.uk">www.crusecumbria.org.uk</a></b></p> <p><b>Staffed Sessions:</b> Mon, Wed, and Fri 02:00 pm – 04:00 pm Wed 07:00 pm – 09:00 pm</p>	<p><b>Cruse Cumbria covers the whole of Cumbria and part of North Lancashire from the border of Cumbria up to Lancaster.</b></p> <p>8 week waiting list for one to one session Each session will be for 1 hour.</p> <p>No limit to the number of sessions (average number is 7 sessions).</p> <p>Referrals are from GP's, First Step and Social Services amount to approximately 70% of all contacts.</p>	<ul style="list-style-type: none"> <li>• One-to-One support and counselling for adults (17 yrs and over) in local venues or home visits if required</li> <li>• Helpline service provides access to support work, information for bereaved clients, as well as signposting to other agencies and services</li> <li>• Helpline also gives contact and information for other agencies</li> <li>• Social group meets monthly in Carlisle</li> <li>• At present no service for children or telephone counselling</li> </ul>
	<p><b>Cruse Bereavement Care</b> <b>Free phone helpline to talk to someone directly: 0808 808 1677</b> Mon – Fri 09:30 am – 05:00 pm <b>E-mail: <a href="mailto:hopeagain@cruse.org.uk">hopeagain@cruse.org.uk</a></b></p>	<p>Hope Again is a Cruse Bereavement Care website for young people.</p>	<p>Hope Again is the youth website Cruse Bereavement Care. A safe place where young people can share their stories.</p>
	<p><b>Bereavement Care Services</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5117</b> <b>Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></b></p>	<p>We are available: Monday to Friday 09:00 am – 05:00 pm or 24 Hours on call via main switch board on <b>0151 2284811.</b></p> <p><b>We are a specialist hospital based service.</b></p> <p>Who offer continued telephone support for bereaved families for as long as they may need.</p> <p>Liaising with Hospital staff, Police, Coroners, and Funeral Directors etc.</p>	<p><b>Bereavement Care Services - offer immediate continued support to families following the death of a child with practical and emotional guidance; for any child that has died at Alder Hey Children's NHS Foundation Trust or has come to Alder Hey for a Post Mortem.</b></p> <p><b>We have a Bereavement Care Pathway with a natural transition in place for families to receive continued support if needed from the Alder Centre through Counselling, Support Groups, Befriending and the National Child Death Helpline.</b></p>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Alder Centre</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5391</b> <b>Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></b></p>	<p><b>'Care and Education for anyone affected by the death of a child....' of any age from conception and how ever long after the death.</b></p> <p>Monday to Friday 09:00 am – 05:00 pm</p>	<ul style="list-style-type: none"> <li>• Counselling and Psychotherapy</li> <li>• Befriending</li> <li>• Support Groups</li> <li>• National Child Death Helpline</li> <li>• Staff Counselling</li> <li>• Supervision</li> <li>• Education and Training for Professionals</li> <li>• National referral directory for Bereavement Care Services</li> <li>• Holistic therapies</li> <li>• Therapeutic breaks</li> <li>• Remembrance Service</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b></p> <p>An interpreting service is available</p> <p><b>Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></b></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm</p> <p>Tuesday and Wednesday 10:00 am – 04:00 pm</p> <p>Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines 0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<p><b>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</b></p> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Rainbow Trust Children's Charity</b> 59E Stramongate Kendal Cumbria LA9 4BH</p> <p><b>Telephone: 01539 739 077</b> Contact : Denise Hyland</p> <p><b>E-mail: <a href="mailto:denise.hyland@rainbowtrust.org.uk">denise.hyland@rainbowtrust.org.uk</a></b></p>	<p>Rainbow Trust is a children's charity committed to providing the best care and service to all families referred for support.</p> <ul style="list-style-type: none"> <li>Family Centred flexible Service</li> <li>Work in partnership with other agencies to provide a seamless service</li> </ul>	<ul style="list-style-type: none"> <li><b>Bereavement Support – Families and Children</b></li> <li><b>Support is offered in the home, in the local community, from a dedicated support worker</b></li> <li><b>Support is not time limited and does not end with the death of their child</b></li> <li><b>Families can be supported for many months or years following the death of their child</b></li> <li><b>Respect different cultural, spiritual and religious beliefs</b></li> </ul>
	<p><b>Stepping Stones Group</b> Lesser Kings Hall Hartington Street Barrow</p> <p><b>For further information and dates contact Jean on:</b></p> <p><b>Telephone 01229 811 033</b> <b>Mobile: 07547 713 783</b></p>	<p>A fortnightly drop-in group for people whose husband or partner has died.</p> <p>Set up by Jean whose husband died with cancer, she had a vision.</p> <p>'To create a space where people who are making that journey can get support from others as they find there way'.</p>	<p><b>Meetings are on alternate Tuesdays throughout the year.</b></p> <p><b>The drop in group meet on alternate Tuesdays, there are trained volunteers who can:</b></p> <ul style="list-style-type: none"> <li><b>Listen</b></li> <li><b>Accompany people to appointments</b></li> <li><b>Visit at home initially</b></li> <li><b>Signpost people to the relevant agencies or organisations</b></li> </ul>
	<p><b>Samaritans Lancaster and District</b> 21 Sun Street Lancaster Lancashire LA1 1EW</p> <p><b>Telephone: 01524 616 66 (local charges)</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Usual hours open to receive callers at the door:</b></p> <p><b>We have regular hours during which visitors can come to the branch to speak to us directly and in confidence. At the moment, these are:</b></p> <ul style="list-style-type: none"> <li><b>Monday 08:00 am - 08.00 pm</b></li> <li><b>Tuesday 02:00 pm - 09:30 pm</b></li> <li><b>Wednesday 05:00 pm - 09:30 pm</b></li> <li><b>Thursday 02:00 pm - 09:30 pm</b></li> <li><b>Friday 08:00 am - 09:30 pm</b></li> <li><b>Saturday 02:00 pm - 09:30 pm</b></li> <li><b>Sunday 08:00 am - 09:30 pm</b></li> </ul> <p><b>Facilities for visitors with disabilities:</b></p> <p><b>Fully wheelchair accessible with a permanent ramp and disabled toilet</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Samaritans Barrow, Furness and South Lakes District</b> 16 Hartington Street Barrow-in-Furness Cumbria LA14 5SL</p> <p><b>Telephone: 01229 825 656 (local charges)</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Usual hours open to receive callers at the door:</b> <b>10.00 am - 10.00 pm most days but phone for details.</b></p> <p><b>Facilities for visitors with disabilities:</b> <b>Wheelchair accessible (01229) 825 656</b></p>
	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>Cumbria Helpline 24/7: 07572 975721</b> <b>National Helpline: 0300 111 50650</b> 09:00 am – 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email: <a href="mailto:hello@sobs-cumbria.org.uk">hello@sobs-cumbria.org.uk</a></b> <b>Website: <a href="http://www.sobs-cumbria.org.uk">www.sobs-cumbria.org.uk</a></b></p>	<p><b>Support After Suicide</b> SOB's provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p> <p>For information booklets and leaflets: <a href="http://www.sobs-cumbria.org.uk/booklets-and-leaflets">http://www.sobs-cumbria.org.uk/booklets-and-leaflets</a></p>	<p><b>Emotional support, help and information is offered in a number of ways:</b></p> <ul style="list-style-type: none"> <li>• Telephone Helpline</li> <li>• Information</li> <li>• Self help support group meetings</li> <li>• Support days</li> <li>• Residential Events</li> </ul> <p><b>For further information re Cumbria Self-Help Groups telephone:</b></p> <ul style="list-style-type: none"> <li>• John 07572 975721</li> <li>• Paul 07896 703757</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Together for Short Lives</b> Together for Short Lives 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>• Care provision</li> <li>• Service planning</li> <li>• Resources</li> <li>• Projects</li> <li>• Essentials</li> <li>• Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>• FAQ's</li> <li>• Family journey</li> <li>• Family newsletter</li> <li>• Family resources</li> <li>• Family stories</li> <li>• Support in your area</li> </ul> </div> </div>
	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re-adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• Support</li> <li>• Information</li> <li>• Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

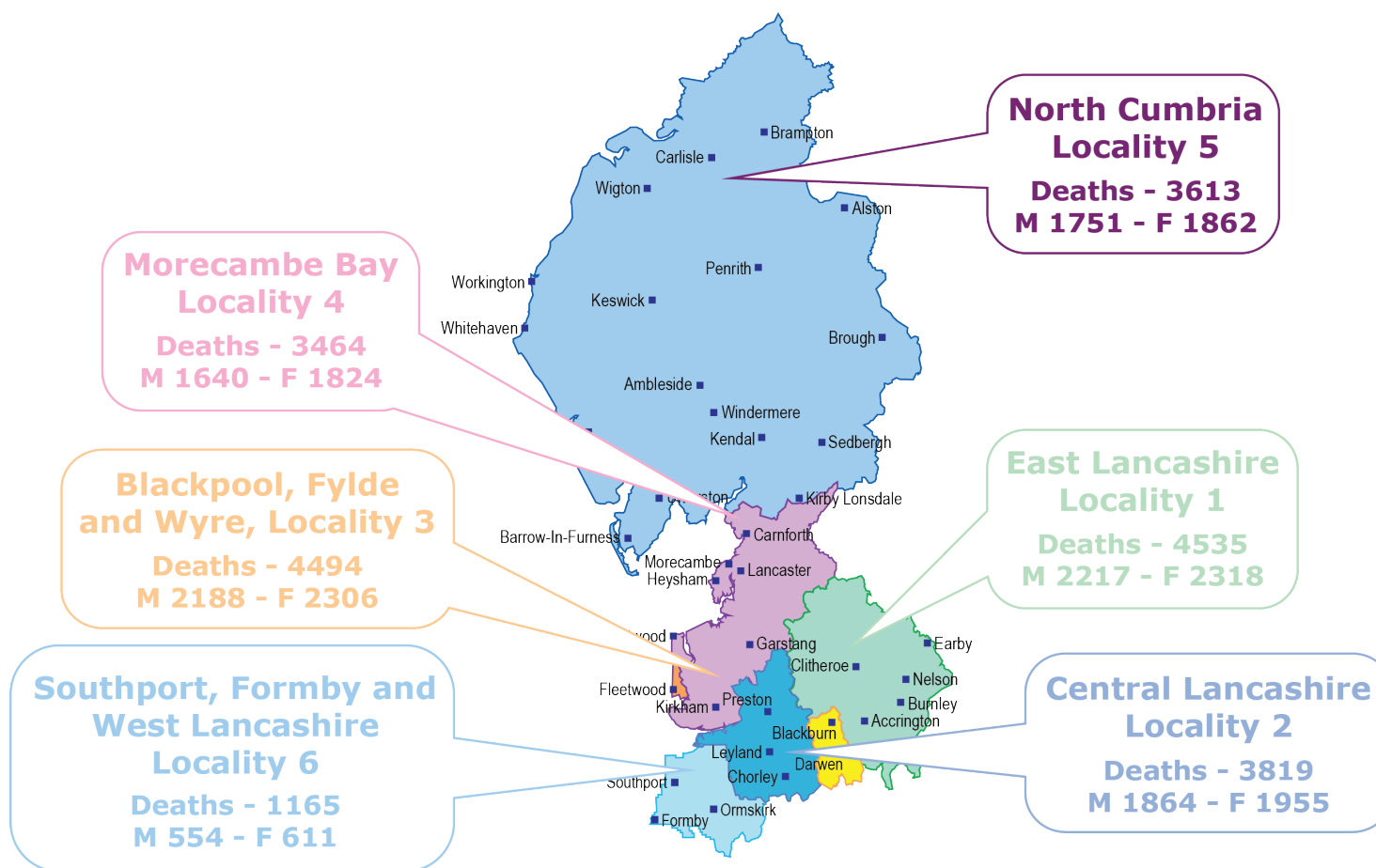


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>MORECAMBE BAY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>When someone dies... 'Tell us once Service'</b></p> <p>The Registrar will give you information about the service when you go to register the death. If you do not speak English there is a telephone interpreter service available.</p> <p><b>South Lakeland District Council Offices</b> Lowther Street Kendal LA9 4UF <b>Office Hours: Mon - Fri 08:45 am – 05:00 pm</b></p> <p><b>Ulverston Local Link</b> Ulverston Town Hall Queen Street Ulverston LA12 7AR <b>Office Hours: Mon - Fri 08:45 am – 05:00 pm</b></p> <p><b>Windermere</b> Langstone House Broad Street Windermere LA23 2AB <b>Office Hours: Tues and Thurs 09:00 am – 12:30 pm and 01:30 pm – 04:30 pm</b></p> <p><b>Barrow in Furness</b> Nan Tait Centre Abbey Road Barrow in Furness, LA14 1LG <b>Office Hours: Mon - Fri 09:00 am – 12:30 pm and 01:30 pm – 04:30 pm</b></p> <p>You can also find more information at <b>Website:</b> <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></p>	<p>To use 'Tell Us Once the death' must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>the Department for Work and Pensions (DWP)</li> <li>HM Revenue and Customs (HMRC)</li> <li>Local Authorities</li> <li>the Driving and Vehicle Licensing Agency (DVLA)</li> <li>the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>The Registrar will offer you an appointment for a face-to-face interview with a 'Tell Us Once' adviser who will ask you for information about the deceased</li> </ul> <p><b>OR</b></p> <ul style="list-style-type: none"> <li>Telephone 0845 0500 4434 in advance to make an appointment at one of the offices listed</li> <li>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</li> <li>The organisations that need to be told about the death will be contacted on your behalf</li> <li>'Tell Us Once' is a service led by DWP and removes the need for families and carers to contact several organisations</li> <li>The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul>

### Total deaths in Cumbria and Lancashire by locality

The total deaths in Cumbria and Lancashire are **21,090** for 2015 (*Source: Office for National Statistics, and Research Agency - 16.07.2016*).  
The breakdown of deaths is shown as: total deaths for each of the six locality groups i.e. Locality 1 East Lancashire, Locality 2 Central Lancashire, Locality 3 Blackpool, Fylde and Wyre, Locality 4 Morecambe Bay, Locality 5 North Cumbria, Locality 6 Southport, Formby and West Lancashire and male and female as detailed below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
NORTH CUMBRIA LOCALITY - HOSPITALS	<p><b>North Cumbria University Hospitals NHS Trust</b></p> <p><b>The Cumberland Infirmary</b> Newtown Road Carlisle Cumbria CA2 7HY</p> <p><b>Telephone: 01228 523 444</b> <b>E-mail: <a href="mailto:web@ncuh.nhs.uk">web@ncuh.nhs.uk</a></b></p>	<ul style="list-style-type: none"> <li>• 395 Beds - 5% Single Rooms</li> <li>• 65 Single Rooms – (Hosp Data July/Aug 2011)</li> <li>• Accident and Emergency Services</li> <li>• Critical Care Unit</li> <li>• General Medical</li> <li>• Oncology Unit</li> <li>• Maternity and Special Care Baby Unit</li> <li>• Paediatric Unit</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Board</li> </ul>	<ul style="list-style-type: none"> <li>• MCCD's completed by doctors on the ward and are collected by families and carers with the personal belongings from the ward</li> <li>• Bereavement Information – Bereavement information folder and hospital booklet given to all bereaved families and carers on the wards</li> <li>• Chaplaincy Service - All Faiths</li> <li>• Chapel Facilities</li> <li>• ITU Memorial Service - annual</li> <li>• Maternity Service - Monthly at the Crematorium</li> <li>• Annual Memorial Service held with Council for babies and children</li> <li>• Mortuary - Viewing Facilities for families, carers and friends</li> <li>• Audit - Survey and Evaluate the views of patients, bereaved families and carers regarding the delivery of care at the end of life</li> </ul>
	<p><b>North Cumbria University Hospitals NHS Trust</b></p> <p><b>West Cumberland Hospital</b> Hensingham Whitehaven Cumbria CA28 8JG</p> <p><b>Telephone: - 01946 693 181</b> <b>E-mail: <a href="mailto:web@ncuh.nhs.uk">web@ncuh.nhs.uk</a></b></p> <p><b>Chaplains</b> <b>Telephone: 01946 693 181 Extn. 4113</b></p>	<ul style="list-style-type: none"> <li>• 213 Beds - 15% Single Rooms</li> <li>• 75 Single Rooms – (Hosp Data July/Aug 2011)</li> <li>• Accident and Emergency Services</li> <li>• Maternity Unit</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Board</li> </ul>	<ul style="list-style-type: none"> <li>• MCCD's completed by doctors on the ward and are collected by families and carers with the personal belongings from the ward</li> <li>• Bereavement Information – Bereavement information folder and hospital booklet given to all bereaved families and carers on the wards</li> <li>• Registrar of Births and Deaths – onsite</li> <li>• Chaplaincy Service - All Faiths</li> <li>• Chapel Facilities</li> <li>• Maternity Memorial Service - annual</li> <li>• Mortuary - Viewing Facilities families, carers and friends</li> <li>• Audit - Survey and Evaluate the views of patients, bereaved families and carers regarding the delivery of care at the end of life</li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - HOSPICES</b>	<p><b>Cumbria Partnership Foundation NHS Trust</b> Penrith Community Hospital Bridge Lane Penrith CA11 8HX</p> <p><b>Telephone: 01768 245 555</b></p>	<p>The hospital provides in-patient medical, nursing and rehabilitation and end of life care. The community hospital enables local people to be cared for close to their own home.</p> <ul style="list-style-type: none"> <li>• Beds (One Ward)</li> <li>• Maternity Birthing Unit – Midwifery Led</li> <li>• Blood Transfusions – Day Patient</li> <li>• Day Hospice 12/16 patients with long term conditions</li> </ul>	<b>No Information</b>
	<p><b>Eden Valley Hospice and Eden Valley Children's Hospice</b> Eden House Dundar Road Carlisle C42 4SD</p> <p><b>Telephone: 01228 810 801</b> <b>Fax: 01228 817645</b></p> <p><b>Website: <a href="http://www.ev hospice.org.uk">www.ev hospice.org.uk</a></b></p> <p><b>Bereavement Services 01228 810 801</b> <b>Chaplain 01228 817 609</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Cumbria and South West Scotland</b></li> </ul> <p>Eden Valley Hospice cares for patients, both adult and children, from the Cumbria and South West Scotland area with life-limiting illnesses including cancer, and other conditions such as motor neurone disease, muscular dystrophy and multiple sclerosis, heart failure, chronic lung diseases, renal failure and chronic neurological conditions.</p> <ul style="list-style-type: none"> <li>• 12 bedded adult in-patient unit</li> <li>• Adult Day Care</li> </ul> <p>Eden Valley Children's Hospice provides overnight respite, EOLC, Day Care and family support. The hospice provides specialist palliative and medical care in addition to complementary therapies, chaplaincy and bereavement support for as long as necessary.</p> <ul style="list-style-type: none"> <li>• 5 bedded unit</li> <li>• Children's Day Care</li> </ul> <p>All support is provided free of charge</p>	<ul style="list-style-type: none"> <li>• <b>Bereavement Information – Bereavement information folder and hospice booklet given to all bereaved families and carers</b></li> <li>• <b>Referrals are from general practitioners, hospital consultants and healthcare professionals</b></li> <li>• <b>Bereavement Support – adult</b></li> <li>• <b>Bereavement Support – children and young people</b></li> <li>• <b>Bereavement Support is the opportunity to talk in complete confidence about your loss and the often confusing and contradictory feelings you may experience</b></li> <li>• <b>Chaplaincy</b></li> <li>• <b>Annual Memorial Service</b></li> </ul>
	<p><b>Hospice at Home, Carlisle &amp; North Lakeland c/o Eden Valley Hospice</b> Eden House Dundar Road Carlisle C42 4SD</p> <p>Clinical Services Manager <b>Telephone: 01228 603 208</b></p> <p>Bereavement Support Service Co-ordinator <b>Telephone: 01228 608 302</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Kirby Stephen, Scottish Borders, Alston, Aspatria</b></li> </ul> <p>The Hospice at Home offer individuals and their carers' one to one support within the last year of life or following a death. The service offers an opportunity for individuals to share and talk about their thoughts and feelings concerning their bereavement, with someone who is not emotionally or personally involved.</p>	<ul style="list-style-type: none"> <li>• <b>Bereavement Co-ordinator – Part Time</b></li> <li>• <b>Bereavement Support Volunteers</b></li> <li>• <b>A card is sent to the family or carers four weeks after death</b></li> <li>• <b>Appointment Service – In own home or suitable venue</b></li> <li>• <b>Sessions - one to one for up to 1 hour</b></li> <li>• <b>Frequency of sessions flexible and open ended</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - HOSPICES</b>	<p><b>Macmillan Community Service</b> <b>c/o Eden Valley Hospice</b></p> <p>Eden House Dundar Road Carlisle C42 4SD</p> <p><b>Telephone: 01228 603 203</b></p>	<p>The Hospice at Home offer individuals and their carers' one to one support within the last year of life or following a death.</p>	<p><b>Bereavement Services</b></p> <p><b>Eden Valley Hospice</b> <b>Tel: 01228 810801</b></p> <p><b>Hospice at Home West Cumbria</b> <b>Tel: 01900 705200</b></p> <p><b>Hospice at Home Carlisle and North Lakeland</b> <b>Tel: 01228 603208</b></p>
	<p><b>Hospice At Home West Cumbria</b></p> <p>Workington Community Hospital Park Lane Workington Cumbria CA14 2RW</p> <p><b>Telephone: 01900 705 200</b></p> <p><b>Bereavement Services</b> <b>Telephone: 01900 705 200</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>Maryport in the North to Millom in the South, Copeland and North Allerdale</b></li> </ul> <p>Hospice at Home West Cumbria exists to ensure the people of West Cumbria receive the best possible palliative and end of life care.</p> <p>Support Services are offered to families and individuals including children, during a patients illness and into the period of bereavement.</p> <p>Services are offered in people's homes as well as community locations across West Cumbria.</p> <p>All services are provided free of charge Hospice at Home works very closely with NHS.</p>	<ul style="list-style-type: none"> <li><b>Family and Bereavement Support Worker and a team fully trained Volunteers</b></li> <li><b>Bereavement Support Service -</b> <ul style="list-style-type: none"> <li><b>one to one support at home or in the community to families, carers, children and other family members</b></li> <li><b>Volunteers are fully trained and offer practical and emotional support to families</b></li> </ul> </li> <li><b>Bereavement Support Groups – Weekly informal meetings open to bereaved including patients and carers. One to one support is available at every meeting</b> <ul style="list-style-type: none"> <li><b>Whitehaven – Monday afternoon</b></li> <li><b>Cockermouth – Tuesday morning</b></li> <li><b>Millom – alternate Wednesday mornings</b></li> <li><b>Workington – Thursday morning</b></li> </ul> </li> <li><b>Training and Education</b> <ul style="list-style-type: none"> <li><b>Training package for bereavement volunteers</b></li> </ul> </li> <li><b>Annual Memorial Service</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Age Concern Carlisle and Eden (Carlisle)</b> 20 Spencer Street Carlisle CA11 1BG</p> <p>Telephone Advice Hotline: 01228 536 673 National Advice Helpline: 0800 169 6565</p> <p>Email: <a href="mailto:admin@ageukcarlisleandeden.org.uk">admin@ageukcarlisleandeden.org.uk</a></p>	<p><b>Centre Opening times:</b></p> <p><b>Weekdays:</b> Monday to Friday 09:30 am - 04:00 pm</p>	<p><b>Bereavement Booklets as listed:</b></p> <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (February 2016)</li> <li>• When Someone Dies (September 2015)</li> </ul> <p>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</p> <ul style="list-style-type: none"> <li>• Monday – Friday 09:00 am – 05:00 pm</li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week for initially for 8 weeks</li> <li>• Website Booklets and Information (<i>to download</i>)</li> </ul> <p>Signposting to other support organisations</p>
	<p><b>Age Concern Carlisle and Eden (Eden)</b> Resource Centre Sandgate PENRITH CA11 7TP</p> <p>Telephone: 01768 863 618 Email address: <a href="mailto:office@accarlisleeden.org.uk">office@accarlisleeden.org.uk</a> Website: <a href="http://www.ageconcerneden.org.uk">www.ageconcerneden.org.uk</a></p>	<p><b>Centre Opening times:</b></p> <p><b>Weekdays:</b> Monday to Friday 09:30 am - 04:30 pm</p>	<p><b>Bereavement Booklets as listed:</b></p> <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (February 2016)</li> <li>• When Someone Dies (September 2015)</li> </ul> <p>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</p> <ul style="list-style-type: none"> <li>• Monday – Friday 09:00 am – 05:00 pm</li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week for initially for 8 weeks</li> <li>• Website Booklets and Information (<i>to download</i>)</li> </ul> <p>Signposting to other support organisations</p>
	<p><b>Age UK West Cumbria</b> Head Office Old Customs House West Strand Whitehaven Cumbria CA28 7LR</p> <p>Client Helpline Tel: 08443 843 843 Business Tel: 01946 666 69 Email: <a href="mailto:information@ageukwestcumbria.org.uk">information@ageukwestcumbria.org.uk</a></p> <p><b>Centre Opening times:</b></p> <p><b>Weekdays:</b> Monday-Friday 09.00 am-04:00 pm</p>	<p>Age Concern Northwest Cumbria joined forces with Age UK - the new national charity combining Age Concern England and Help the Aged in a new partnership for the future.</p> <p>Age UK West Cumbria, they will continue to operate as a local, independent charity - raising and spending funds locally to provide services for people in later life in Allerdale and Copeland.</p> <p>The six centres listed provide easy access to information and resources. For further information on any of the centres contact the main client helpline.</p> <ul style="list-style-type: none"> <li>• Millom</li> <li>• Whitehaven</li> <li>• Egremont</li> <li>• Workington</li> <li>• Cockermouth</li> <li>• Wigton</li> </ul>	<p><b>Bereavement Booklets as listed:</b></p> <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (February 2016)</li> <li>• When Someone Dies (September 2015)</li> </ul> <p>Telephone Befriending Service – ‘Call in Time’ 0800 434 6105</p> <ul style="list-style-type: none"> <li>• Monday – Friday 09:00 am – 05:00 pm</li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week for initially for 8 weeks</li> <li>• Website Booklets and Information (<i>to download</i>)</li> </ul> <p>Signposting to other support organisations</p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES	<b>Barnardo's Carlisle West Children's Centre Morton</b> Behind Morton Manor Community Centre Wigton Road Carlisle Cumbria CA2 7LE	The majority of their services and activities are delivered out in the local communities in village/parish halls, community centres and also in the family home.  <b>Hours:</b> <b>Weekdays:</b> 09:00 am – 05:00 pm <b>Weekends:</b> Events and Activities (occasional)	<ul style="list-style-type: none"> <li>• Services are flexible to fit in with the families</li> <li>• Support is offered to families when they are facing difficulties</li> <li>• Bereavement Family Support is offered to families in their own homes after the death of a child</li> </ul> <p>Dr Barnardo's also offer a free will-writing service to people aged 55+</p>
	<b>Barnardo's Carlisle West Children's Centre – Newton</b> 19 - 23 Shady Grove Road Carlisle Cumbria CA2 7LE  <b>Telephone: 01228 223 417</b> <b>Fax: 01228 607 086</b> <b>Email: <a href="mailto:carlisle.west@barnardos.org.uk">carlisle.west@barnardos.org.uk</a></b>		
	<b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW  <b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b>	Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.	<b>Opening times:</b> <ul style="list-style-type: none"> <li>• Monday - Friday 10:00 am - 04:00 pm</li> <li>• Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<b>Bluebell Foundation</b> PO Box 168 Barrow-in-Furness Cumbria LA14 9BA  <b>Telephone: 0774 672 2822</b> <b>Email: <a href="mailto:info@bluebell.org.uk">info@bluebell.org.uk</a></b>	The Bluebell Foundation provides support for people experiencing grief associated with loss during pregnancy, death of a baby, child or young person, those with fertility issues and families where a child has life-limiting or life-threatening illness.  They also provide support for children and young people up to the age of 18 who are grieving through the death or anticipated death of someone important to them. Services are offered free of charge.	<ul style="list-style-type: none"> <li>• Support for children and young people up to 18 years</li> <li>• The death of a baby, before or after birth or through childhood</li> <li>• Bereavement Training and support for professionals</li> <li>• Annual Remembrance Service</li> <li>• Support Group – Ulverston Children's Centre</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information sheets for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Child Bereavement UK</b> c/o Carlisle South Sure Start Children's Centre Burnett Road Carlisle CA1 3BX</p> <p><b>Telephone: 01539 628 311</b> <b>Mobile: 07399 523 272</b> <b>Helpline: 0800 02 888 40</b> Monday - Friday 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:cumbriasupport@childbereavementuk.org">cumbriasupport@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child of any age dies or is dying, or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>The services are provided free of charge to families, who can access the support via telephone or at one of the Children's Centres or in their own home across Cumbria.</p>	<p><b>Local support for families in Cumbria</b></p> <ul style="list-style-type: none"> <li>Support and information for children up to 25 years and their families</li> <li>Individual 1:1 support for children</li> <li>Family groups can be seen together</li> <li>Support for parents in relation to supporting their children through bereavement</li> <li>Loaning resources to help families who are bereaved</li> </ul> <p><b>Support for professionals when a baby or child of any age dies or a child is bereaved.</b></p> <p><b>Training: 01494 568 909</b> <b>Email:</b> <a href="mailto:training@childbereavementuk.org">training@childbereavementuk.org</a> <b>Support and Information: 0800 02 888 40</b> <b>Email:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></p>
	<p><b>Bereavement Care Services</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5117</b> <b>Website:</b> <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></p>	<p>We are available: Monday to Friday 09:00 am – 05:00 pm or 24 Hours on call via main switch board on <b>0151 228 4811.</b></p> <p><b>We are a Specialist hospital based service.</b></p> <p>Who offer continued telephone support for bereaved families for as long as they may need.</p> <p>Liaising with Hospital staff, Police, Coroners, and Funeral Directors etc.</p>	<p><b>Bereavement Care Services - offer immediate continued support to families following the death of a child with practical and emotional guidance; for any child that has died at Alder Hey Children's NHS Foundation Trust or has come to Alder Hey for a Post Mortem.</b></p> <p><b>We have a Bereavement Care Pathway with a natural transition in place for families to receive continued support if needed from the Alder Centre through Counselling, Support Groups, Befriending and the National Child Death Helpline.</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Alder Centre</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Telephone: 0151 252 5391</b> <b>Website: <a href="http://www.alderhey.org.uk">www.alderhey.org.uk</a></b></p>	<p><b>'Care and Education for anyone affected by the death of a child....' of any age from conception and how ever long after the death.</b></p> <p>Monday to Friday 09:00 am – 05:00 pm</p>	<ul style="list-style-type: none"> <li>• <b>Counselling and Psychotherapy</b></li> <li>• <b>Befriending</b></li> <li>• <b>Support Groups</b></li> <li>• <b>National Child Death Helpline</b></li> <li>• <b>Staff Counselling</b></li> <li>• <b>Supervision</b></li> <li>• <b>Education and Training for Professionals</b></li> <li>• <b>National referral directory for Bereavement Care Services</b></li> <li>• <b>Holistic therapies</b></li> <li>• <b>Therapeutic breaks</b></li> <li>• <b>Remembrance Service</b></li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b></p> <p>An interpreting service is available</p> <p><b>Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></b></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm</p> <p>Tuesday and Wednesday 10:00 am – 04:00 pm</p> <p>Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Cruse Bereavement Care Cumbria</b> Cockermouth Cumbria CA13 3AJ</p> <p><b>Telephone: 07071 780 761</b> (24 hr Answer phone)</p> <p><b>E-mail: <a href="mailto:cumbria@cruse.org.uk">cumbria@cruse.org.uk</a></b> <b>Website: <a href="http://www.crusecumbria.org.uk">www.crusecumbria.org.uk</a></b></p> <p><b>Staffed Sessions:</b> Monday, Wednesday, and Friday 02:00 pm – 04:00 pm Wednesday 07:00 pm – 09:00 pm</p>	<p><b>Cruse Cumbria covers the whole of Cumbria and part of North Lancashire from the border of Cumbria up to Lancaster.</b></p> <p>8 week waiting list for one to one session Each session will be for 1 hour.</p> <p>No limit to the number of sessions (average number is 7 sessions).</p> <p>Referrals are from GP's, First Step and Social Services amount to approximately 70% of all contacts.</p>	<ul style="list-style-type: none"> <li>• One-to-One support and counselling for adults (17 yrs and over) in local venues or home visits if required</li> <li>• Helpline service provides access to support work, information for bereaved clients, as well as signposting to other agencies and services</li> <li>• Helpline also gives contact and information for other agencies</li> <li>• Social group meets monthly in Carlisle</li> <li>• At present no service for children or telephone counselling</li> </ul>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<b>Cruse Bereavement Care</b> <b>Free phone helpline to talk to someone directly:</b> <b>0808 808 1677</b> Mon – Fri 09:30 am – 05:00 pm <b>E-mail:</b> <a href="mailto:hopeagain@cruse.org.uk">hopeagain@cruse.org.uk</a>	Hope Again is a Cruse Bereavement Care website for young people.	<b>Hope Again is the youth website Cruse Bereavement Care. A safe place where young people can share their stories.</b>
	<b>Forget-Me-Not Counselling and Support Service</b> 103 Main Street Hensingham Whitehaven Cumbria CA28 8QA  <b>Telephone: 01946 729 605</b> <b>Helpline 01946 328 171</b>	Forget-Me-Not provides free appropriate professional counselling, training and support, delivered by qualified professionals and committed volunteers to any individual or organization, free of charge and at the time most needed, for as long as required.  For general communications: <a href="mailto:enquiries@forgetmenot.uk.com">enquiries@forgetmenot.uk.com</a> For matters relating to our Services: <a href="mailto:help@forgetmenot.uk.com">help@forgetmenot.uk.com</a>	<ul style="list-style-type: none"> <li>• <b>Bereavement Counselling and Support for individuals, families, children, groups and community</b></li> <li>• <b>Anyone over 12 yrs old suffering from abuse, crisis management, suicide, bereavement, trauma, self-harming, depression, stress and any other life changing event</b></li> </ul>
	<b>Howgill Family Centre – Cumbria County Council</b> <b>Sure Start Children's Centre</b> <b>Main Office</b> 14/15 Howgill Street Whitehaven CA28 7QW  <b>Telephone: 01946 626 81</b> <b>Website:</b> <a href="http://www.info@howgill-centre.co.uk">www.info@howgill-centre.co.uk</a>	<b>North Whitehaven Children's Centre</b> Main Street Hensingham Whitehaven CA28 8QZ  <b>Freephone: 0845 543 6922</b> <b>Contact Ashley Telephone: 01946 62681</b>	<ul style="list-style-type: none"> <li>• <b>Meetings held at Hensingham</b></li> <li>• <b>Bereavement Group called Time to Share – 8 week course</b></li> <li>• <b>Places by referral ONLY</b></li> <li>• <b>Monday Evening - 04:30 pm – 08:00 pm</b></li> </ul>
	<b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight  <b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight  <b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a>	The Muslim Youth Helpline (MYH) is a registered charity.  The core service is available nationally, it is a free, confidential and emotional support service.  The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.  MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.	<b>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</b>  <b>The service is offered via:</b> <ul style="list-style-type: none"> <li>• <b>The telephone</b></li> <li>• <b>E-mail</b></li> <li>• <b>Internet</b></li> <li>• <b>Mail</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Samaritans Carlisle</b> 119-123 Botchergate Carlisle Cumbria CA1 1RZ</p> <p><b>Telephone: 08457 90 90 90 (local charges)</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day. <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Usual hours open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• 11:00 am - 09:00 pm - please phone in advance</li> </ul> <p><b>Facilities for visitors with disabilities:</b></p> <ul style="list-style-type: none"> <li>• Wheelchair accessible</li> </ul>
	<p><b>Samaritans of West Cumbria</b> 22-23 Church Street Whitehaven Cumbria CA28 7EB</p> <p><b>Telephone: 01946 694 266 (local charges)</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day. <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Usual hours open to receive callers at the door:</b></p> <p><b>Phone for details</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>Cumbria Helpline 24/7: 07572 975 721</b> <b>National Helpline: 0300 111 50650</b> 09:00 am – 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:hello@sobs-cumbria.org.uk">hello@sobs-cumbria.org.uk</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOB's provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p> <p>For information booklets and leaflets: <a href="http://www.sobs-cumbria.org.uk/booklets-and-leaflets">http://www.sobs-cumbria.org.uk/booklets-and-leaflets</a></p>	<p><b>Emotional support, help and information is offered in a number of ways:</b></p> <ul style="list-style-type: none"> <li>• Telephone Helpline</li> <li>• Information</li> <li>• Self help support group meetings</li> <li>• Support days</li> <li>• Residential Events</li> </ul> <p><b>For further information re Cumbria Self-Help Groups telephone:</b></p> <ul style="list-style-type: none"> <li>• John 07572 975721</li> <li>• Paul 07896 703757</li> </ul>
	<p><b>Team Evie Bereavement Support Group</b> Victoria Hall High Sand Lane Cockermouth CA13 9NA</p> <p>For more information contact: <b>E-mail:</b> <a href="mailto:info@teamevie.org">info@teamevie.org</a> <b>Website:</b> <a href="http://www.teamevie.org">www.teamevie.org</a> <b>Facebook:</b> <a href="https://www.facebook.com/teameviecharity">teameviecharity</a> <b>Twitter:</b> <a href="https://twitter.com/teameviecharity">@teameviecharity</a></p>	<p>The charity was set up by Greg and Jill Johnston, when their 6 month year old daughter Evie died.</p> <p>It raises the awareness of some of the conditions Evie suffered from. Evie had a TOF (tracheoesophageal fistula) which affects 1 in every 3500 babies, yet people are unaware of what it means for a child and their family – they hope to change this.</p> <p>The charity supports children and their families facing similar challenges to those Greg and Jill experienced with Evie. This covers a wide range of difficult situations.</p>	<p><b>Team Evie Bereavement Support Group</b></p> <p><b>Are you a bereaved Mum or Dad looking for support following the loss of your baby</b></p> <ul style="list-style-type: none"> <li>• The support group is a friendly, safe environment where you can meet other bereaved parents</li> <li>• Parents are welcome at any stage of their grief to join us for a chat and practical support</li> </ul> <p><b>First Thursday of every month - 07:00 pm - 08:30 pm in</b></p> <ul style="list-style-type: none"> <li>• Victoria Hall, High Sand Lane, Cockermouth, CA13 9NA</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

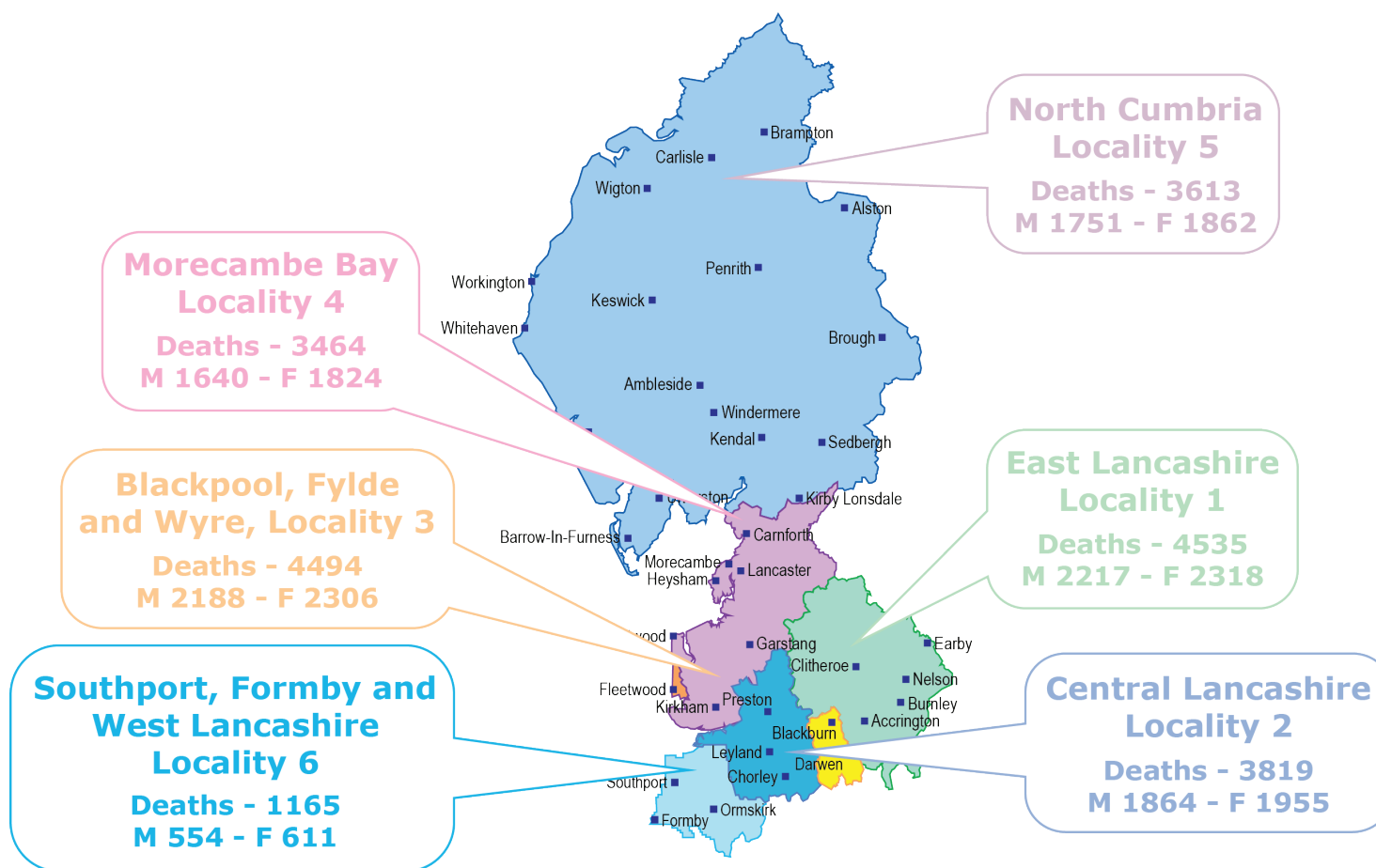
	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
NORTH CUMBRIA LOCALITY - OTHER SUPPORT SERVICES	<p><b>Together for Short Lives</b> Together for Short Lives 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>Care provision</li> <li>Service planning</li> <li>Resources</li> <li>Projects</li> <li>Essentials</li> <li>Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>FAQ's</li> <li>Family journey</li> <li>Family newsletter</li> <li>Family resources</li> <li>Family stories</li> <li>Support in your area</li> </ul> </div> </div>
	<p><b>'Tell us Once'</b> The Registrar will give you information about the service when you go to register the death.</p> <p>If you do not speak English there is a telephone interpreter service available.</p> <p>You can also find more information at <b>Website:</b> <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></p>	<p>To use 'Tell Us Once' the death must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>the Department for Work and Pensions (DWP)</li> <li>HM Revenue and Customs (HMRC)</li> <li>Local Authorities</li> <li>the Driving and Vehicle Licensing Agency (DVLA)</li> <li>the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>The Registrar will offer you an appointment for a face-to-face interview with a 'Tell Us Once' adviser who will ask you for information about the deceased</li> <li>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</li> <li>The organisations that need to be told about the death will be contacted on your behalf</li> <li>'Tell Us Once' is a service led by DWP and removes the need for families and carers to contact several organisations</li> <li>The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul>
	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re-adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>Support</li> <li>Information</li> <li>Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

### Total deaths in Cumbria and Lancashire by locality

The total deaths in Cumbria and Lancashire are **21,090** for 2015 (*Source: Office for National Statistics, and Research Agency - 16.07.2016*).  
The breakdown of deaths is shown as: total deaths for each of the six locality groups i.e. Locality 1 East Lancashire, Locality 2 Central Lancashire, Locality 3 Blackpool, Fylde and Wyre, Locality 4 Morecambe Bay, Locality 5 North Cumbria, Locality 6 Southport, Formby and West Lancashire and male and female as detailed below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
SOUTHPORT, FORMBY AND WEST LANCASHIRE LOCALITY - HOSPITALS	<p><b>Southport and Ormskirk Hospital NHS Trust</b> Southport and Formby District General Hospital Town Lane, Kew Southport Merseyside PR8 6PN</p> <p><b>Telephone Switchboard: 01704 547 471</b> <b>Bereavement Office: 01704 704 135</b></p> <p><b>Email:</b> <a href="mailto:soh-tr.bereavement-service@nhs.net">soh-tr.bereavement-service@nhs.net</a> <b>Website:</b> <a href="http://www.southportandormskirk.nhs.uk">www.southportandormskirk.nhs.uk</a></p>	<p><b>Providing services in Southport, Formby and Ormskirk</b></p> <ul style="list-style-type: none"> <li>• Accident and Emergency Services</li> <li>• Critical Care Unit</li> <li>• General Medical</li> <li>• Haematology and Oncology Day Unit</li> <li>• Maternity Unit</li> <li>• Paediatric Unit</li> </ul>	<p><b>Bereavement Services Office - Centralised issue of MCCD, completion of Cremation Forms and information given to bereaved families and carers.</b></p> <ul style="list-style-type: none"> <li>• <b>Bereavement Information Folder – Contains MCCD and other useful information</b></li> <li>• <b>Bereavement Booklet - Given to all bereaved families and carers on the ward, includes feedback questionnaire</b></li> <li>• <b>Quiet Room for Families and Carers</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Training – Mortuary and Bereavement Services Awareness training for all front line staff monthly, Care After Death training included in monthly nurse induction, Midwife Bereavement awareness training</b></li> <li>• <b>Memorial Service – Babies – Monthly less than 16 weeks gestation.</b></li> <li>• <b>Mortuary - Visiting facilities for families and carers</b></li> <li>• <b>Holistic services - Thoughts, words &amp; wishes cards, hand prints for available for all age ranges, cuddle cushions, seeded cards and companion bears</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>SOUTHPORT, FORMBY AND WEST LANCASHIRE LOCALITY - HOSPICES</b>	<p><b>Queens Court Hospice</b> Town Lane Southport Merseyside PR8 6RE</p> <p><b>Telephone: 01704 544 645</b></p> <p><b>Email:</b> <a href="mailto:hospice@queenscourt.org.uk">hospice@queenscourt.org.uk</a> <b>Website:</b> <a href="http://www.queenscourt.org.uk">www.queenscourt.org.uk</a></p>	<p>Queenscourt Hospice is a local Registered Charity (518801) that provides support for the people of Southport, Formby and West Lancashire.</p> <p>Our dedicated professional team offer physical, practical, emotional and spiritual support for those patients with life limiting illnesses, and offer support for families, friends and carers, enabling them to achieve the best possible quality of life at each new stage. We help to do this both in Queenscourt and at home through our In-Patient unit, Queenscourt Connect and Queenscourt at Home services. Care is given free of charge to those who need it.</p>	<p><b>Contact with bereaved between 8-12 weeks</b></p> <ul style="list-style-type: none"> <li>• <b>Stepping Stones; support to the bereaved of those that have been cared for at Queenscourt</b></li> <li>• <b>Remembering Evenings</b></li> <li>• <b>Children Schools and Support Team</b></li> <li>• <b>Written information and booklets available</b></li> <li>• <b>Signpost to appropriate agencies</b></li> <li>• <b>Education and training provided in the Terence Burgess Education Centre at Queenscourt</b></li> </ul>
	<p><b>Hospice of the Good Shepherd</b> Gordon Lane Backford Chester CH2 4DG</p> <p><b>Telephone: 01244 851 091</b></p> <p><b>Email:</b> <a href="#">Contact via website</a> <b>Website:</b> <a href="http://www.hospiceofthegoodshepherd.com">www.hospiceofthegoodshepherd.com</a></p> <p>Childrens Bereavement Counsellor Reflect Service <b>Telephone - 01244 851 104</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Western Cheshire</b></li> <li>• 12 beds</li> <li>• 4 single rooms</li> <li>• Palliative Care</li> <li>• Link with Macmillan team</li> </ul>	<p><b>Adult Bereavement Service</b></p> <ul style="list-style-type: none"> <li>• <b>Work with any bereavement in Western Cheshire</b></li> </ul> <p><b>Children's Bereavement Service</b></p> <ul style="list-style-type: none"> <li>• <b>Work with any bereavement in Western Cheshire</b></li> <li>• <b>Children 3 - 18 years</b></li> </ul> <p><b>Children are supported at the Hospice, or in the Community, Schools, and Children's Centres</b></p> <p><b>Spiritual team and centre</b></p> <p><b>Memorial services</b></p>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
SOUTHPORT, FORMBY AND WEST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>Monday - Friday 10:00 am - 04:00 pm</li> <li>Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Child Bereavement UK - Runcorn</b> Suite 1 Victoria Buildings High Street, Runcorn Cheshire WA7 1QS</p> <p><b>Telephone: 01928 577 164</b> <b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:cheshiresupport@childbereavement.org.uk">cheshiresupport@childbereavement.org.uk</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p><b>Child Bereavement UK Centre in Runcorn</b> - offers free support and information to bereaved children, young people (aged 0-25) and their families within our locality and surrounding areas.</p> <p>Please get in touch to find out more about what we offer and to discuss your needs.</p>	<p><b>Face to face support sessions</b></p> <ul style="list-style-type: none"> <li>For children, young people and their families, either as a family group or individually</li> </ul> <p><b>Family groups</b></p> <ul style="list-style-type: none"> <li>These groups allow bereaved families to get together. Children aged 4 to 12 can meet other bereaved children with their adult carers and express their feelings through play and creative activities in facilitated groups</li> </ul> <p><b>Group sessions for young people</b></p> <ul style="list-style-type: none"> <li>This group encourages young people aged 11 – 25 to meet up and work together in a supportive environment on creative projects about what they think, in their experience, helps young people who are grieving</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
SOUTHPORT, FORMBY AND WEST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES	<p><b>Cruse Bereavement Care</b> National Helpline: 0808 808 1677 Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p>Young Peoples Helpline: 0808 808 1677 Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close. Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>• Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p>Freephone Number: 0800 282 986 Freephone Mobiles: 0808 800 6019</p> <p>An interpreting service is available Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</p> <p>All calls are answered by bereaved parents, trained and supported by NHS staff.</p>
	<p><b>Muslim Youth Helpline (MYH)</b> Freephone from all UK landlines 0808 808 2008 Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p>Internet Web Chat Hours Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• Pioneering faith and culturally sensitive services to Muslim youth in the UK</li> </ul> <p>The service is offered via:</p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered	
SOUTHPORT, FORMBY AND WEST LANCASHIRE LOCALITY - OTHER SUPPORT SERVICES	<b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire  <b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b>  <b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a>	<b>Support After Suicide</b>  SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.	<b>Emotional support, help and information is offered in a number of ways:</b> <ul style="list-style-type: none"><li>• <b>Telephone Helpline</b></li><li>• <b>Information</b></li><li>• <b>Self help support group meetings</b></li><li>• <b>Support days</b></li><li>• <b>Residential Events</b></li></ul>	
	<b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB  <b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday <b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a>	Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.  They support families, professionals and services, including children's hospices. There work helps to ensure that children can get the best possible care, wherever and whenever they need it.	<b>Information for Professionals</b> <ul style="list-style-type: none"><li>• <b>Care provision</b></li><li>• <b>Service planning</b></li><li>• <b>Resources</b></li><li>• <b>Projects</b></li><li>• <b>Essentials</b></li><li>• <b>Events and Training</b></li></ul>	<b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"><li>• <b>FAQ's</b></li><li>• <b>Family journey</b></li><li>• <b>Family newsletter</b></li><li>• <b>Family resources</b></li><li>• <b>Family stories</b></li><li>• <b>Support in your area</b></li></ul>
	<b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR  <b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b>  <b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a>	Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.  They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.  Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.	<b>Winston's Wish National Helpline offer:</b> <ul style="list-style-type: none"><li>• <b>Support</b></li><li>• <b>Information</b></li><li>• <b>Guidance is for anyone who cares for a bereaved child or young person</b></li></ul>	

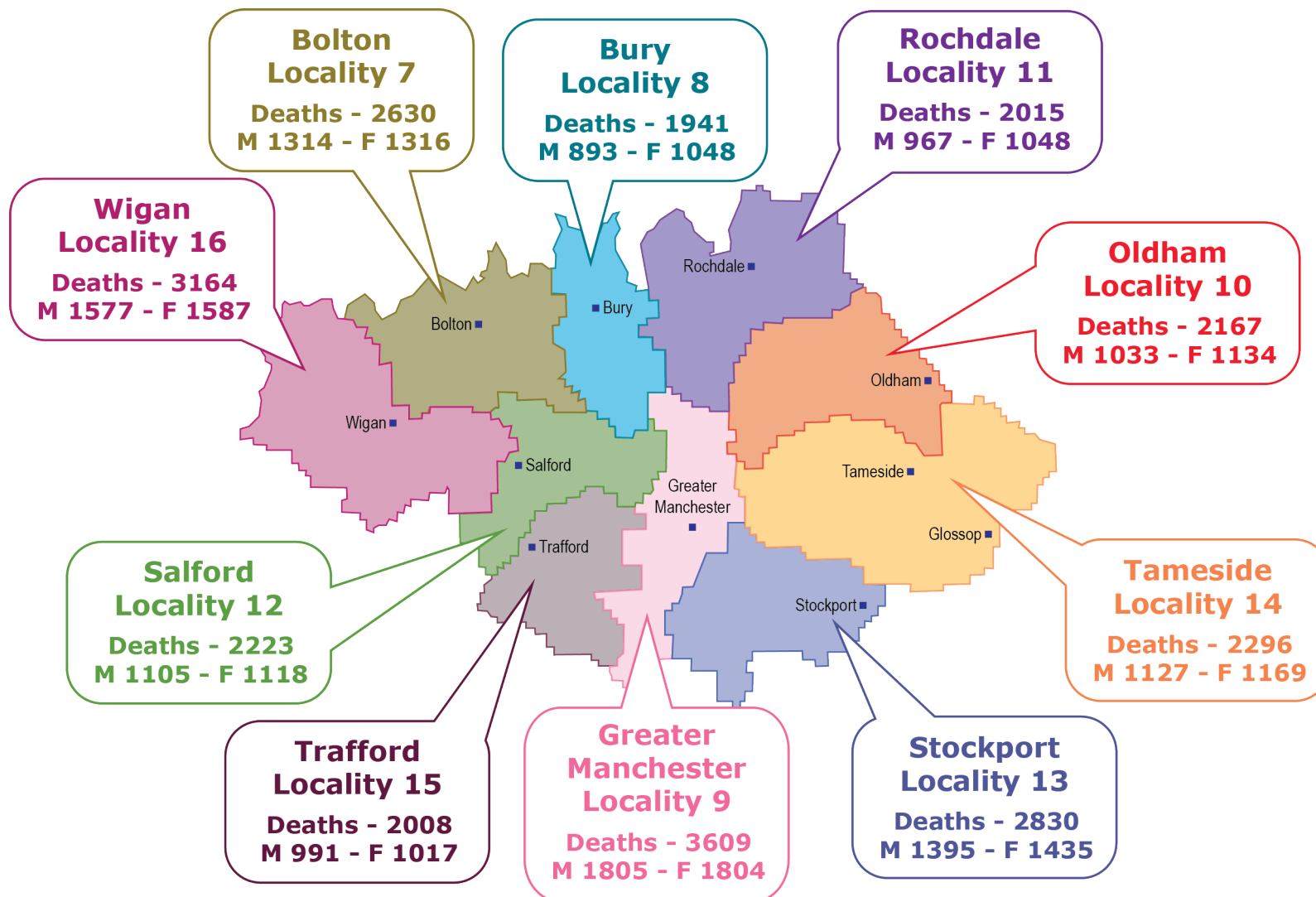
**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

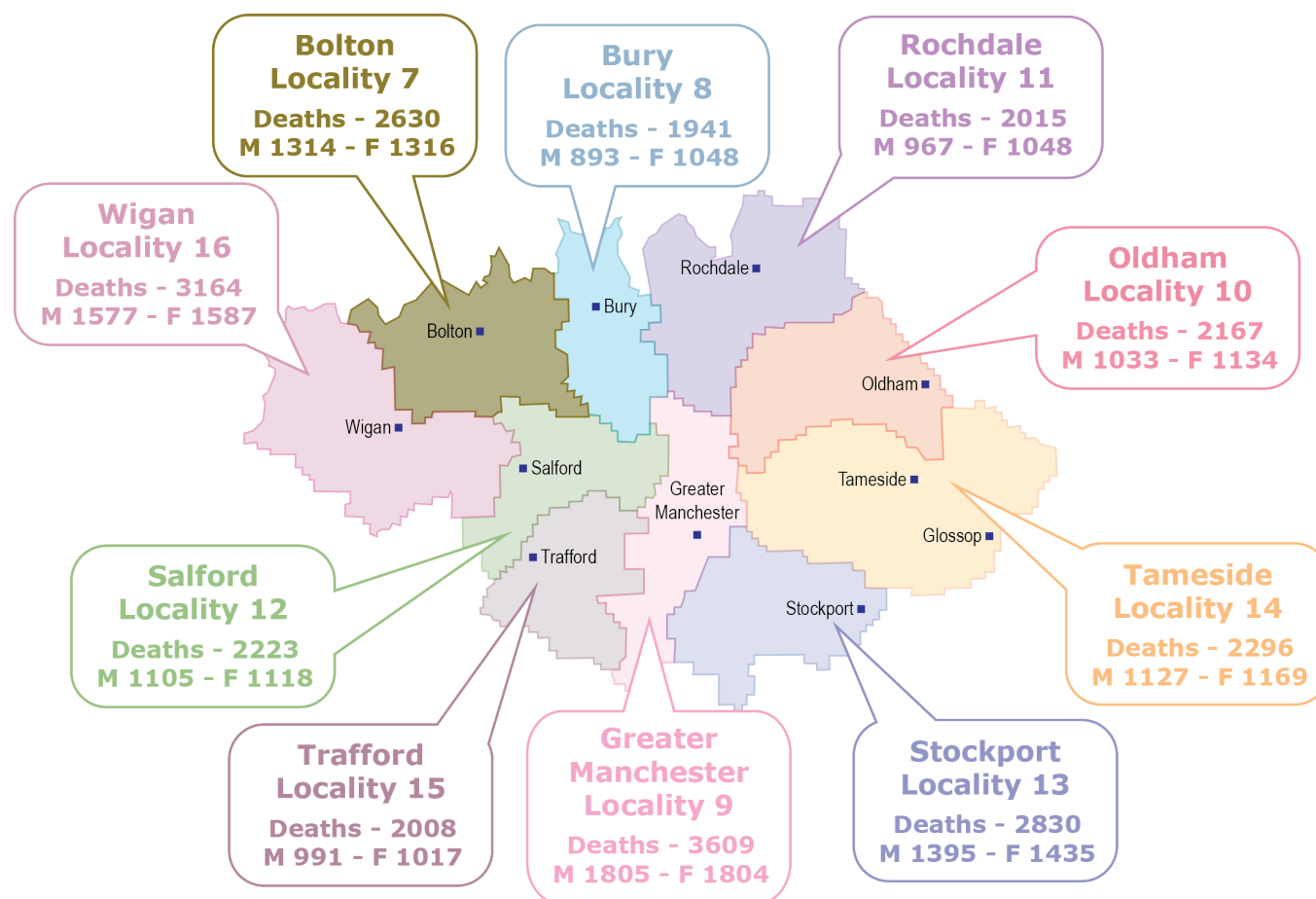
**Total deaths in Greater Manchester areas by locality**

*(Source: Office for National Statistics, and Research Agency).*



### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - HOSPITALS</b>	<p><b>Bolton NHS Foundation Trust</b> Royal Bolton Hospital Minerva Road Farnworth Bolton BL4 0JR</p> <p><b>Telephone: 01204 390 390</b></p> <p>Bereavement and Donor Support Team <b>Telephone: 01204 390 448</b> <b>Email: <a href="#">Contact via website</a></b></p> <p>Bereavement Officer/Supervisor <b>Telephone: 01204 390 807</b></p>	<ul style="list-style-type: none"> <li>• 768 Beds</li> <li>• Emergency Department</li> <li>• Critical Care Unit</li> <li>• Cardiac Unit</li> <li>• Stroke Medicine</li> <li>• Paediatric</li> <li>• Maternity</li> <li>• Palliative Care</li> <li>• Link Nurse Specialist Palliative Care</li> <li>• EOLC Fully Implemented across site</li> <li>• EOLC Board</li> <li>• EOLC Facilitator</li> </ul>	<p><b>Bereavement and Donor Support Services and Chaplaincy</b></p> <p><b>Patient Services</b></p> <p><b>Patient Services are located on the ground floor of Trust Headquarters</b> <b>The department is open</b></p> <ul style="list-style-type: none"> <li>• <b>Monday to Friday - 08:30 am - 04:30 pm</b></li> </ul> <p><b>The department's role is to assist relatives following a bereavement, including the issuing of death certificates and liaising with the Registrar's Office</b></p> <ul style="list-style-type: none"> <li>• <b>Telephone: 01204 390 807</b></li> </ul> <p><b>Chaplaincy Services - All Faiths</b></p> <p><b>Chaplains can be contacted for spiritual, religious and cultural information during office hours</b></p> <ul style="list-style-type: none"> <li>• <b>Monday- Friday 07:00 am - 05:00 pm</b></li> <li>• <b>Sunday 07:00 am – 12 noon</b></li> </ul> <p><b>They can be contacted directly by patients, family, carers or healthcare professionals</b></p> <ul style="list-style-type: none"> <li>• <b>Telephone: 01204 390 770</b></li> <li>• <b>Email: <a href="mailto:chaplain@boltonft.nhs.uk">chaplain@boltonft.nhs.uk</a></b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - HOSPICES</b>	<p><b>Bolton Hospice</b> Queens Park Street Off Chorley New Road Bolton BL1 4QT</p> <p><b>Telephone: 01204 663 066</b> <b>Email: <a href="mailto:admin@boltonhospice.org">admin@boltonhospice.org</a></b></p> <p><b>Chaplain and Bereavement Support Co-ordinator</b> <b>Contact: <a href="#">Via main telephone number.</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>Bolton</b></li> </ul> <p>Our team of doctors, nurses and other professional staff provide specialist care and support for local people with cancer and other life-limiting illnesses and their families, in the Hospice and at home.</p> <p>We provide care throughout a patient's illness so they achieve the best possible quality of life. This includes end of life care, helping them to achieve a good death.</p> <ul style="list-style-type: none"> <li><b>18 bedded Unit</b></li> </ul>	<ul style="list-style-type: none"> <li><b>Bereavement Support Co-ordinator</b></li> <li><b>Team of trained volunteer supporters</b></li> <li><b>Bereavement support offered by post</b></li> <li><b>Groups - afternoon and evening (once a month)</b></li> <li><b>Walking group once a month April – October.</b></li> <li><b>One to one</b></li> <li><b>Family work</b></li> <li><b>Signposting to other services if required</b></li> <li><b>Quiet place with memorial books</b></li> <li><b>Multi-faith Room</b></li> <li><b>Training and Education</b></li> <li><b>Three memorial services a year – 2 Light up a Life Services</b></li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Age UK Bolton</b> The Square 53-55 Victoria Square Bolton BL1 1RZ</p> <p><b>Telephone: 01204 382 411</b> <b>Email: <a href="mailto:eileenorourke@ageukbolton.org.uk">eileenorourke@ageukbolton.org.uk</a></b> <b>Website: <a href="http://www.ageukbolton.org.uk">www.ageukbolton.org.uk</a></b></p> <p><b>Age UK National Advice Line 0800 169 65 65</b></p>	<p><b>Opening hours:</b></p> <p>10:00 am - 03:00 pm callers</p> <p>09:00 am - 04:00 pm telephone enquiries</p>	<p><b>Information and Advice Service</b></p> <p><b>Face to Face appointments</b></p> <p><b>Telephone advice</b></p> <p><b>Guides and factsheets:</b></p> <ul style="list-style-type: none"> <li>• Bereavement IG 32</li> <li>• How to be an executor IL 8</li> <li>• When someone dies IG 03</li> <li>• Dealing with an estate FS14</li> </ul> <p><b>Signposting to other Age UK Bolton services such as Befriending, Lunch Clubs, social, creative and fitness activities and to other support organisations.</b></p>
	<p><b>Bliss</b> 2nd Floor Chapter House, 18-20 Crucifix Lane, London, SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• Monday - Friday 10:00 am - 04:00 pm</li> <li>• Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• Information for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Cruse Bereavement Care</b> National Helpline: 0808 808 1677 Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p><b>Young Peoples Helpline: 0808 808 1677</b> Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b> An interpreting service is available</p> <p><b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm</p> <p>Tuesday and Wednesday 10:00 am – 04:00 pm</p> <p>Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</p> <p>All calls are answered by bereaved parents, trained and supported by NHS staff.</p>
	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email:</b> <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b></p> <p>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p> <p>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</p> <p><b>What will CFC fund?</b></p> <p>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</p> <p>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</p> <ul style="list-style-type: none"> <li>A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>A vehicle, such as a hearsette, suitable for transporting parents and the coffin to and from the funeral</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Muslim Youth Helpline (MYH)</b> Freephone from all UK landlines <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<p><b>Pioneering faith and culturally sensitive services to Muslim youth in the UK</b></p> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Emotional support, help and information is offered in a number of ways:</b></p> <ul style="list-style-type: none"> <li>• Telephone Helpline</li> <li>• Information</li> <li>• Self help support group meetings</li> <li>• Support days</li> <li>• Residential Events</li> </ul> <p><b>Bolton Group meets monthly in Bolton on:</b></p> <ul style="list-style-type: none"> <li>• 3rd Thursday of each month</li> <li>• For further information - Telephone: 01924 201 744 or 07976 813131</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>The Samaritans</b></p> <p><b>Bolton</b> 16 Bark Street East Bolton BL1 2BQ</p> <p><b>Telephone: 01204 521 200</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day on the national helpline</p> <p><b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b> <b>Write to: Chris, PO Box 9090, Stirling, FK8 2SA</b> <b>Deaf or hard of hearing use the single Minicom</b> <b>Telephone: 08457 909192.</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Bolton Branch</b></p> <ul style="list-style-type: none"> <li>Facilities for visitors with disabilities</li> <li>Phone for details</li> </ul> <p><b>Open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li><b>Monday</b> 07:30 pm - 09:00 pm</li> <li><b>Tuesday</b> 09:00 am - 11:30 am</li> <li><b>Wednesday</b> 04:30 pm - 09:00 pm</li> <li><b>Thursday</b> 12:30 pm - 09:00 pm</li> <li><b>Friday</b> 07:30 pm - 09:00 pm</li> <li><b>Saturday</b> 09:00 am - 09:00 pm</li> <li><b>Sunday</b> 07:00 pm - 09:00 pm</li> </ul>
	<p><b>'Tell us Once'</b></p> <p>The Registrar will give you information about the service when you go to register the death.</p> <p>If you do not speak English there is a telephone interpreter service available.</p> <p>You can also find more information at <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></p>	<p>To use 'Tell Us Once the death' must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>the Department for Work and Pensions (DWP)</li> <li>HM Revenue and Customs (HMRC)</li> <li>Local Authorities</li> <li>the Driving and Vehicle Licensing Agency (DVLA)</li> <li>the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>The Registrar will offer you an appointment for a face-to-face interview with a 'Tell Us Once adviser' who will ask you for information about the deceased</li> <li>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</li> <li>The organisations that need to be told about the death will be contacted on your behalf</li> <li>Tell Us Once' is a service led by DWP and removes the need for families and carers to contact several organisations</li> <li>The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**

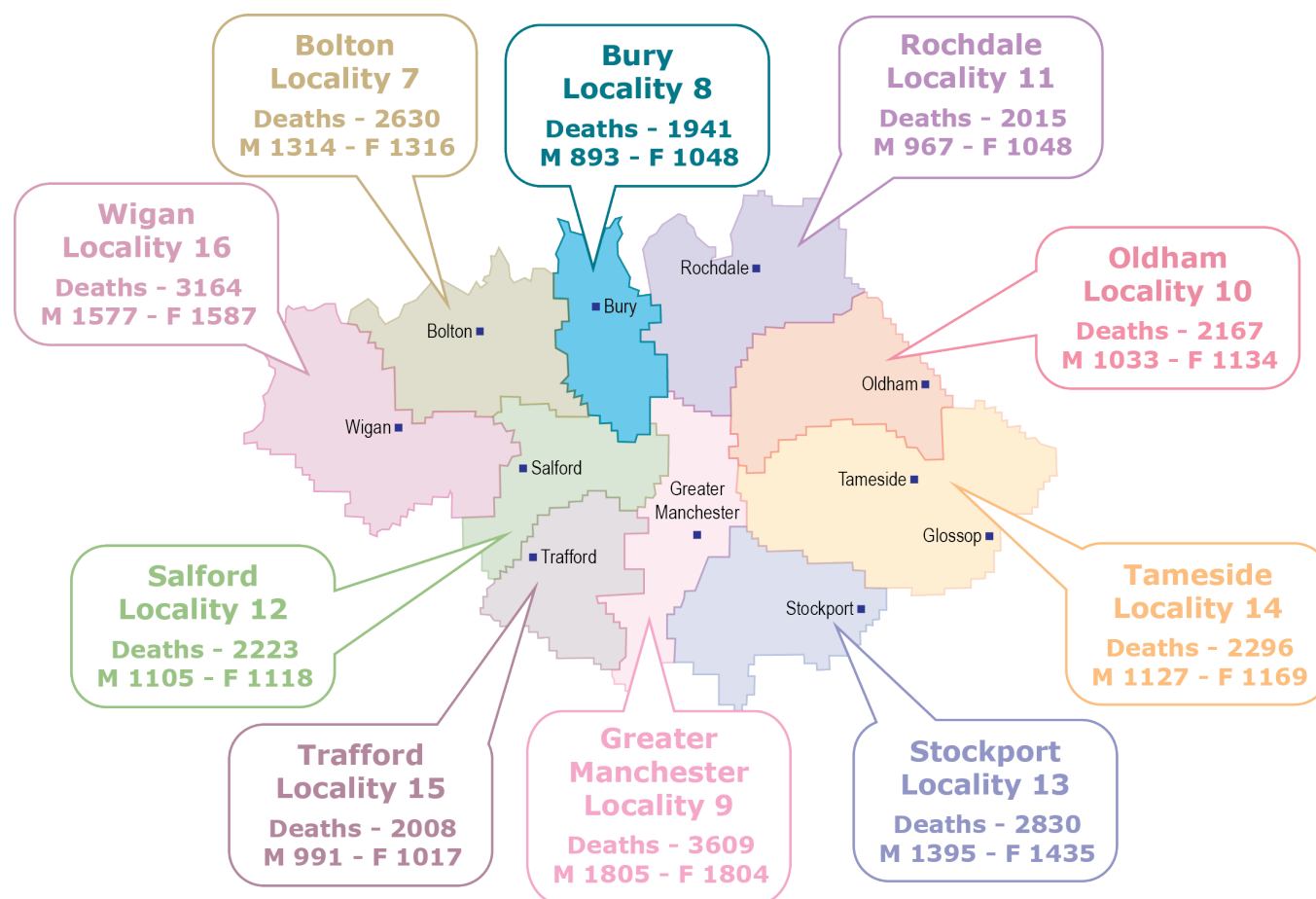


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BOLTON LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<p><b>Information for Professionals</b></p> <ul style="list-style-type: none"> <li>• Care provision</li> <li>• Service planning</li> <li>• Resources</li> <li>• Projects</li> <li>• Essentials</li> <li>• Events and Training</li> </ul> <p><b>Information and Support for Parents and Families</b></p> <ul style="list-style-type: none"> <li>• FAQ's</li> <li>• Family journey</li> <li>• Family newsletter</li> <li>• Family resources</li> <li>• Family stories</li> <li>• Support in your area</li> </ul>
	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re-adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• Support</li> <li>• Information</li> <li>• Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BURY LOCALITY - HOSPITALS</b>	<p><b>Pennine Acute Hospitals NHS Trust</b> Fairfield General Hospital Rochdale Old Road Bury BL9 7TD</p> <p><b>Bereavement Contact Details:</b> Fairfield General Hospital Bereavement Office Bereavement Service/General Office Manager <b>Telephone: 0161 778 3859</b></p>	<p><b>Pennine Acute Hospitals NHS Trust</b></p> <ul style="list-style-type: none"> <li>• <b>Fairfield General Hospital, Bury</b></li> <li>• <b>North Manchester General Hospital</b></li> <li>• <b>The Royal Oldham Hospital</b></li> <li>• <b>Rochdale Infirmary</b></li> </ul> <p>The Trust has <b>one switchboard</b> for all calls relating to any services provided at our hospitals or in the community: <b>Telephone: 0161 624 0420</b>.</p> <p>There is a <b>Bereavement Officer</b> based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office.</p> <p><b>Bereavement Office Hours</b></p> <ul style="list-style-type: none"> <li>• <b>Monday to Friday 08:30 am - 04:30 pm</b></li> </ul>	<p><b>Who is the Bereavement Service for?</b></p> <ul style="list-style-type: none"> <li>• <b>Families and friends of patients who have passed away in hospital</b></li> </ul> <p><b>What does the service provide?</b></p> <ul style="list-style-type: none"> <li>• <b>The service performs a variety of administrative functions following the death of a patient, for example, it arranges for the issuing of the Medical Cause of Death Certificate and other bereavement related paperwork to the next of kin, and liaises with outside agencies</b></li> </ul> <p><b>Who will the patients meet?</b></p> <ul style="list-style-type: none"> <li>• <b>The public will meet a Bereavement Officer</b></li> </ul> <p><b>When is the service available?</b></p> <p>The offices are open</p> <ul style="list-style-type: none"> <li>• <b>Monday - Friday 08.30 am - 04.30 pm</b></li> </ul> <p><b>Where is the service provided?</b></p> <ul style="list-style-type: none"> <li>• <b>There is a Bereavement Officer based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office</b></li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BURY LOCALITY - HOSPICES</b>	<p><b>Bury Hospice</b> Rochdale Old Road, Bury, BL9 7RG</p> <p><b>Telephone: 0161 725 9800</b> <b>E-mail: <a href="#">Contact via website</a></b> <b>Website: <a href="http://www.buryhospice.org.uk">www.buryhospice.org.uk</a></b></p> <p>Bereavement Support Co-ordinator <b>Contact: Via main telephone number</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>Bury, Tottington, Whitefield, Radcliffe, Prestwich and Ramsbottom</b></li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families both at the Hospice and at home, throughout Blackburn, Darwen, Hyndburn and the Ribble Valley.</p> <p>East Lancashire Hospice ensures that all patients with palliative care needs have access to a range of services when they need them for as long as they are needed.</p> <ul style="list-style-type: none"> <li>10 bedded Unit</li> <li>Palliative Care Link Nurse Specialist</li> </ul>	<ul style="list-style-type: none"> <li><b>Bereavement Support Co-ordinator</b></li> <li><b>Bereavement Support – Adults Only</b> <ul style="list-style-type: none"> <li><b>Appointment Service</b> for one to one support at the hospice or in the family or carers home</li> <li><b>Telephone Service</b></li> </ul> </li> <li><b>Bereavement Drop In Group – No Assessment</b> <ul style="list-style-type: none"> <li><b>Life limiting disease</b></li> <li><b>Clients over 18 yrs</b></li> <li><b>GP in the catchment Area</b></li> <li><b>Signposting to other services if required</b></li> </ul> </li> <li><b>Chapel – Multi Faith Spiritual Room</b></li> <li><b>Training and Education</b></li> <li><b>Annual Memorial Service – Light Up a Life</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BURY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Age UK Bury</b> The Jubilee Centre Mosley Avenue Bury BL9 6PQ</p> <p><b>Tel: 0161 763 9030</b> <b>E-mail: <a href="mailto:admin@ageukbury.org.uk">admin@ageukbury.org.uk</a></b></p> <p><b>National Advice Helpline: 0800 169 6565</b></p>	<p><b>Bury Opening times:</b> <b>Weekdays:</b> Monday to Friday 9.00am – 5.00pm</p>	<ul style="list-style-type: none"> <li>• <b>Bereavement Booklets as listed:</b> <ul style="list-style-type: none"> <li>• <b>Bereavement – Support After Death (March 2011)</b></li> <li>• <b>When Someone Dies (April 2010)</b></li> </ul> </li> <li>• <b>Website Booklets and Information (to download)</b></li> <li>• <b>Signposting to other support organisations</b></li> </ul>
	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• <b>Monday- Friday 10:00 am - 04:00 pm</b></li> <li>• <b>Monday - Wednesday 07:00 pm - 09:00 pm</b></li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• <b>Confidential listening, help and guidance for bereaved families and professionals</b></li> <li>• <b>Signposting to other national agencies, support and resources</b></li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• <b>Information for bereaved families and carers</b></li> <li>• <b>Searchable database of national and local support agencies</b></li> <li>• <b>Discussion Forum for Bereaved Families and carers</b></li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• <b>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</b></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
BURY LOCALITY - OTHER SUPPORT SERVICES	<p><b>Cruse Bereavement Care</b> National Helpline: 0808 808 1677 Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p><b>Young Peoples Helpline: 08088081677</b> Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>• Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b></p> <p>An interpreting service is available</p> <p><b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</p> <p>All calls are answered by bereaved parents, trained and supported by NHS staff.</p>
	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email:</b> <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances. This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others. <b>What will CFC fund?</b> Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise. As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearsette, suitable for transporting parents and the coffin to and from the funeral</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BURY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Muslim Youth Helpline (MYH)</b> Freephone from all UK landlines <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<p><b>Pioneering faith and culturally sensitive services to Muslim youth in the UK</b></p> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Emotional support, help and information is offered in a number of ways:</b></p> <ul style="list-style-type: none"> <li>• Telephone Helpline</li> <li>• Information</li> <li>• Self help support group meetings</li> <li>• Support days</li> <li>• Residential Events</li> </ul> <p><b>Bolton Group meets monthly in Bolton on:</b></p> <ul style="list-style-type: none"> <li>• 3rd Thursday of each month</li> <li>• For further information - Telephone: 01924 201 744 or 07976 813 131</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>BURY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>The Samaritans</b></p> <p><b>Bury</b> 113 Knowsley Street Bury Lancashire BL9 0ST</p> <p><b>Telephone: 0161 764 0055</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day on the national helpline</p> <p><b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b> <b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Facilities for visitors with disabilities:</b></p> <p><b>Wheelchair ramp and disabled toilet on ground floor</b> <b>Wheelchair available</b></p> <p><b>Usual hours open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• Phone for details</li> </ul>
	<p><b>‘Tell us Once’</b></p> <p>The registrar who is registering the death of a Bury resident will inform certain departments that this person has died, the service that we can provide is called ‘Tell Us Once’.</p> <p>If you do not speak English there is a telephone interpreter service available.</p> <p>You can also find more information at <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a> Or <a href="http://www.bury.gov.uk">www.bury.gov.uk</a></p>	<p>To use ‘Tell Us Once the death’ must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>• the Department for Work and Pensions (DWP)</li> <li>• HM Revenue and Customs (HMRC)</li> <li>• Local Authorities</li> <li>• the Driving and Vehicle Licensing Agency (DVLA)</li> <li>• the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>• The Registrar will offer you an appointment for a face-to-face interview with a ‘Tell Us Once adviser’ who will ask you for information about the deceased</li> <li>• Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call</li> <li>• The organisations that need to be told about the death will be contacted on your behalf</li> <li>• Tell Us Once’ is a service led by DWP and removes the need for families and carers to contact several organisations             <ul style="list-style-type: none"> <li>• The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul> </li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

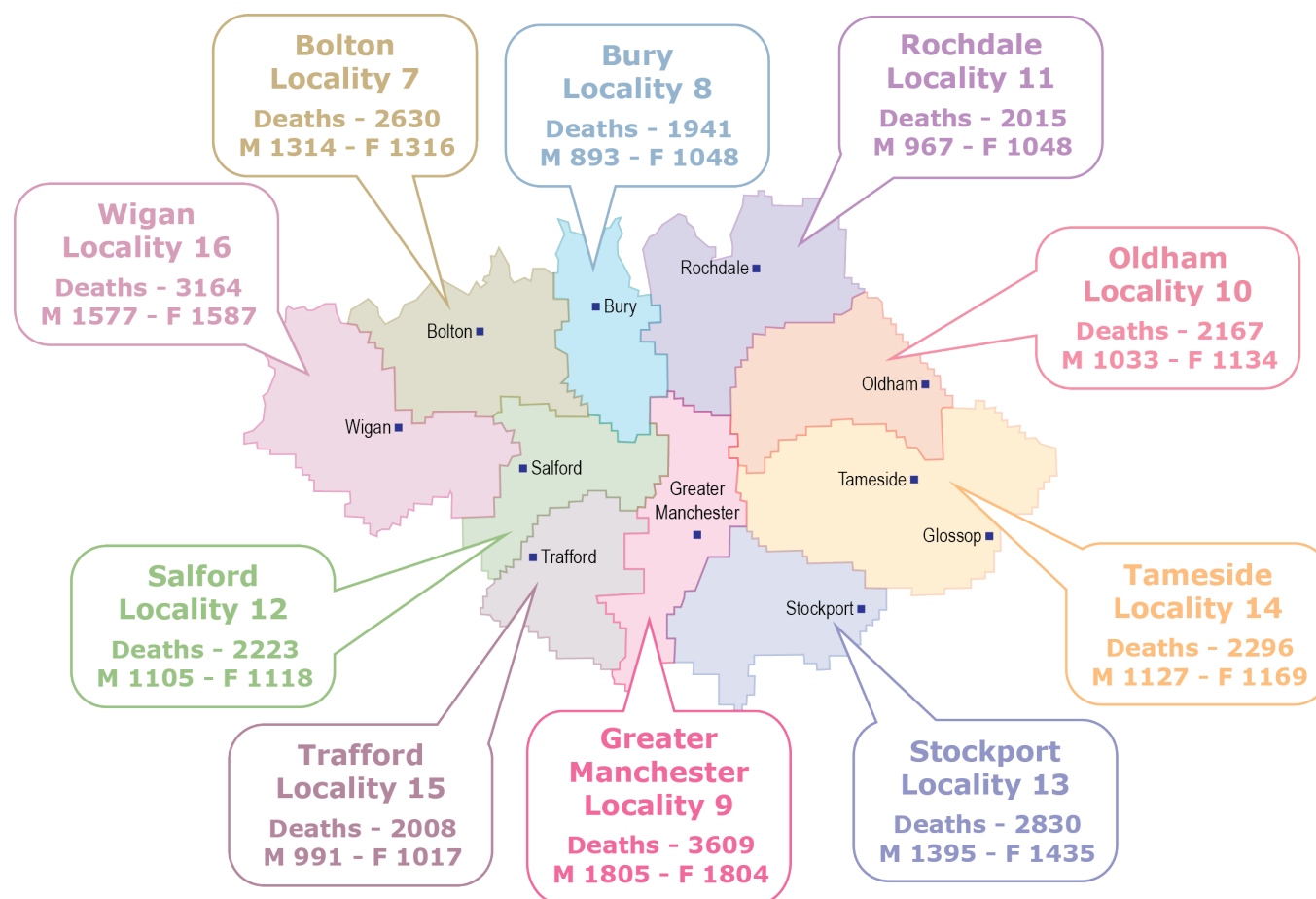


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>BURY LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline: 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>Care provision</li> <li>Service planning</li> <li>Resources</li> <li>Projects</li> <li>Essentials</li> <li>Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>FAQ's</li> <li>Family journey</li> <li>Family newsletter</li> <li>Family resources</li> <li>Family stories</li> <li>Support in your area</li> </ul> </div> </div>
	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b> <b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re-adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>Support</li> <li>Information</li> <li>Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:





# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered																					
GREATER MANCHESTER LOCALITY - HOSPITALS	<p>Central Manchester University Hospitals NHS Foundation Trust</p> <p>Manchester Royal Infirmary Oxford Road Manchester M13 9WL</p> <p>Tel: 0161 276 1234 Website: <a href="http://www.cmft.nhs.uk">www.cmft.nhs.uk</a> Email: <a href="#">contact via website</a></p>	<ul style="list-style-type: none"><li>Manchester Royal Infirmary</li><li>Royal Manchester Children’s Hospital</li><li>Saint Mary’s Hospital</li><li>Trafford General Hospital</li></ul> <p>The Adult Bereavement Care Team provides an invaluable empathetic service to families at a time of extreme distress and sadness. The service provides information, advice and support for the next of kin in all aspects of bereavement care.</p> <p>Bereavement Care Team - Adult Services The Bereavement Care Team for Adult Services are based in the Family Support Services (on the ground floor next to Children’s Pharmacy) in the Royal Manchester Children’s Hospital, Oxford Road, Manchester M13 9WL.</p> <p>The Centre is open from 09.00 am to 05.00 pm, Monday to Friday (excluding Bank Holidays). Telephone contact can be made by free phone (0800 085 3407 - mobiles may be charged) between the hours of 09.00 am and 05.00 pm.</p> <p>The team are responsible for all aspects of bereavement care, when a death takes place on an adult ward on Central Site or within Accident and Emergency. The service provides advice, support and information for bereaved people.</p>	<p>Bereavement Advisors provide help and emotional support for bereaved people in the following areas:</p> <ul style="list-style-type: none"><li>Arranging completion of all documentation, including medical certificates.</li><li>Arranging cremation papers when needed.</li><li>Advice and information regarding funeral arrangements.</li><li>Emotional support.</li><li>Formal Counselling - can be arranged for next of kin of people who die in Central Manchester Hospitals NHS Foundation Trust.</li><li>Liaising with the Coroners staff, police, social workers and General Practitioners (family doctor).</li><li>Helping next of kin, where appropriate, to complete documentation and providing advice regarding help from the Department of Work and Pensions Social Fund Funeral Payment (SF200 form) and the Bereavement Benefit (BB1).</li><li>Explaining probate and legalities following death.</li><li>Making arrangements for tracing next of kin where no next of kin is recorded in the medical records.</li><li>Arranging a funeral where no next of kin has been found.</li><li>Assisting Consultants to gain consent for Hospital Post Mortem.</li><li>Providing training and information on bereavement related issues to other staff members.</li><li>Bereavement support is available from the time of death until an agreed time when the next of kin no longer require that support. A Registrar of Births, Deaths and Marriages visits the Bereavement Centre all day Wednesday and on a Friday morning. The Bereavement Advisors are able to make appointments for families to see the Registrar at the hospital, but the number of appointments available may be limited. The Bereavement Advisors will advise families regarding availability.</li></ul> <p>Meet the Team</p> <table><tr><td>Katie Leicester</td><td>Adult Bereavement Care Team Manager</td><td>0161 701 8720</td></tr><tr><td>Lenka Rossova</td><td>Bereavement Support Co-ordinator - Reception</td><td>0161 276 8989</td></tr><tr><td>Barbara Waters</td><td>Bereavement Advisor</td><td>0161 276 6721</td></tr><tr><td>Christine Nuttall</td><td>Bereavement Advisor</td><td>0161 276 5944</td></tr><tr><td>Lisa Barrett</td><td>Bereavement Advisor</td><td>0161 276 6070</td></tr><tr><td>Sheila Hunt</td><td>Bereavement Advisor</td><td>0161 276 5013</td></tr><tr><td>Counselling</td><td>Contact the Adult Bereavement Care Team on</td><td>0161 276 8989</td></tr></table>	Katie Leicester	Adult Bereavement Care Team Manager	0161 701 8720	Lenka Rossova	Bereavement Support Co-ordinator - Reception	0161 276 8989	Barbara Waters	Bereavement Advisor	0161 276 6721	Christine Nuttall	Bereavement Advisor	0161 276 5944	Lisa Barrett	Bereavement Advisor	0161 276 6070	Sheila Hunt	Bereavement Advisor	0161 276 5013	Counselling	Contact the Adult Bereavement Care Team on	0161 276 8989
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**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>GREATER MANCHESTER LOCALITY - HOSPITALS</b>	<p><b>Christie NHS Foundation Trust</b></p> <p>The Christie Hospital 550 Wilmslow Road Withington Manchester M20 4BX</p> <p><b>Telephone: 0161 446 3000</b> <b>Email: <a href="mailto:enquiries@christie.nhs.uk">enquiries@christie.nhs.uk</a></b> <b>Website: <a href="http://www.christie.nhs.uk/">www.christie.nhs.uk/</a></b></p>	<p>The Christie is one of Europe's leading cancer centres, treating over 44,000 patients a year. We are based in Manchester and serve a population of 3.2 million across Greater Manchester &amp; Cheshire, but as a national specialist around 26% of patients are referred to us from other parts of the country.</p>	<p><b>Bereavement Services at The Christie</b></p> <p><b>Support for relatives and friends</b></p> <ul style="list-style-type: none"> <li>• <b>Bereavement Services: 0161 446 3350</b></li> <li>• <b>(for all family contact): 0161 446 3898</b></li> </ul> <p><b>Out of hours via Christie switchboard: 0161 446 3000 (after 04:30 pm and before 08:30 am)</b></p>
	<p><b>Pennine Acute Hospitals NHS Trust</b></p> <p>North Manchester Hospital Delaunays Road Crumpsall Manchester M8 5RB</p> <p><b>Bereavement Contact Details:</b> North Manchester General Hospital General Office Bereavement Service/General Office Manager <b>Telephone: 0161 720 2199</b></p>	<p><b>Pennine Acute Hospitals NHS Trust</b></p> <ul style="list-style-type: none"> <li>• <b>Fairfield General Hospital, Bury</b></li> <li>• <b>North Manchester General Hospital</b></li> <li>• <b>The Royal Oldham Hospital</b></li> <li>• <b>Rochdale Infirmary</b></li> </ul> <p>The Trust has <b>one switchboard</b> for all calls relating to any services provided at our hospitals or in the community: <b>Telephone: 0161 624 0420</b>.</p> <p>There is a <b>Bereavement Officer</b> based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office.</p> <p><b>Bereavement Office Hours</b></p> <ul style="list-style-type: none"> <li>• <b>Monday - Friday 08:30 am - 04:30 pm</b></li> </ul>	<p><b>Who is the Bereavement Service for?</b></p> <ul style="list-style-type: none"> <li>• <b>Families and friends of patients who have passed away in hospital</b></li> </ul> <p><b>What does the service provide?</b></p> <ul style="list-style-type: none"> <li>• <b>The service performs a variety of administrative functions following the death of a patient, for example, it arranges for the issuing of the Medical Cause of Death Certificate and other bereavement related paperwork to the next of kin, and liaises with outside agencies</b></li> </ul> <p><b>Who will the patients meet?</b></p> <p><b>The public will meet a Bereavement Officer</b></p> <p><b>When is the service available?</b></p> <p><b>The offices are open</b></p> <ul style="list-style-type: none"> <li>• <b>Monday - Friday 08:30 am - 04:30 pm</b></li> </ul> <p><b>Where is the service provided?</b></p> <p><b>There is a Bereavement Officer based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
GREATER MANCHESTER LOCALITY - HOSPITALS	<p><b>University Hospital of South Manchester NHS Foundation Trust</b></p> <p>Wythenshawe Hospital Southmoor Road Wythenshawe, Manchester M23 9LT</p> <p><b>Tel: 0161 998 7070</b> <b>Website:</b> <a href="http://www.uhsm.nhs.uk">www.uhsm.nhs.uk</a> <b>Email:</b> <a href="#">contact via website</a></p> <p>Bereavement Office <b>Tel: 0161 291 2360</b></p>	<p><b>Catchment area:</b></p> <ul style="list-style-type: none"> <li>• <b>South Manchester, Trafford and North West</b></li> <li>• Specialist services –</li> <li>• Burns and Plastics</li> <li>• Cardiothoracic Surgery</li> <li>• ECMO</li> <li>• Heart and Lung transplant</li> <li>• Respiratory Unit</li> <li>• Cystic fibrosis</li> <li>• Breast Cancer</li> <li>• Infectious Diseases</li> <li>• A+E</li> <li>• Stroke Unit</li> <li>• Maternity Unit and special care baby unit</li> </ul>	<ul style="list-style-type: none"> <li>• Bereavement centre – Bereavement team and visiting Registrar of Births, Deaths and Marriages situated in centre. Interview room also available for families</li> <li>• Bereavement garden adjacent to centre</li> <li>• Bereavement booklet given to all bereaved families from clinical areas provided by the centre</li> <li>• Bereavement Information Folder – Contains MCCD* and other useful information</li> <li>• Viewing area in Mortuary Bereavement staff accompany families during office hours , on-call Morticians available up to 22-00 hours daily</li> <li>• Registrar on site 2 full days a week</li> <li>• Chaplaincy service all faiths</li> <li>• Training for staff on Care after Death, Breaking Bad News, Sage and Thyme courses</li> </ul>

\* MCCD - Medical Certificate Cause of Death

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>GREATER MANCHESTER LOCALITY - HOSPICES</b>	<p><b>Neil Cliffe Centre</b> Wythenshawe Hospital Southmoor Road Wythenshawe Manchester M23 9LT</p> <p><b>Telephone: 0161 291 2912</b> <b>Email: <a href="mailto:enquiries@sah.org.uk">enquiries@sah.org.uk</a></b> <b>Website: <a href="http://www.sah.org.uk">www.sah.org.uk</a></b></p> <p><b>Bereavement Services Co-ordinator</b> <b>Contact: 0161 498 3687</b> <b>Email: <a href="mailto:jsilkstone@sah.org.uk">jsilkstone@sah.org.uk</a></b></p> <p><b>Counselling Services Co-ordinator</b> <b>Contact: 0161 498 3640</b> <b>E-mail: <a href="mailto:lgoodwin@sah.org.uk">lgoodwin@sah.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li><b>North, Central and South Manchester</b></li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families both at the Hospice and at home, throughout parts of Greater Manchester; <b>St Ann's Hospice ensures that all patients with palliative care needs have access to a range of services when they need them for as long as they are needed.</b></p> <ul style="list-style-type: none"> <li>Supportive and medical outpatient service at Neil Cliffe Centre</li> <li>Patient and Family Support Team (Social Work, Psychological Support, Counselling, Spiritual Support, Bereavement Support)</li> <li>24 hour advice line for patients, carers and health care professionals</li> </ul>	<ul style="list-style-type: none"> <li>Relatives, carers or friends of someone who has received any hospice service may self-refer for Bereavement Support or Counselling</li> <li>Bereavement Services Co-ordinator</li> <li>Bereavement Support – Adults Only <ul style="list-style-type: none"> <li>Follow up letter including information about the bereavement service, how to access it, contact details for other local and national services and information leaflet about grief and loss</li> <li>Appointment Service for one to one support at the hospice or in the family or carers home</li> <li>Telephone Service</li> <li>Signposting to other services if required</li> </ul> </li> <li>Counselling Services Co-ordinator</li> <li>Bereavement Counselling <ul style="list-style-type: none"> <li>Appointment service for individuals and couples counselling at the hospice</li> <li>Children and families service</li> <li>Pre-bereavement work with patients, carers, relatives including children and young people</li> </ul> </li> <li>Spiritual Support</li> <li>Haven – Multi Faith/No Faith Spiritual Room</li> <li>Training and Education</li> <li>Annual Memorial Service – Light Up a Life</li> <li>Bi-monthly Service of Celebration and Thanksgiving</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
GREATER MANCHESTER LOCALITY - HOSPICES	<p><b>Francis House Children's Hospice</b> 390 Parrswood Road Didsbury Manchester M20 5NA</p> <p><b>Tel: 0161 434 4118</b> <b>Website: <a href="http://www.francishouse.org.uk">www.francishouse.org.uk</a></b></p>	<ul style="list-style-type: none"> <li>Francis House provides a home from home where families can receive professional care, support and friendship.</li> <li>7 individual bedrooms</li> <li><b>Who can come to Francis House?</b> Francis House is open to all families who: <ul style="list-style-type: none"> <li>Have children diagnosed as having a life threatening or life limiting condition</li> <li>Are under sixteen years of age on referral</li> </ul> </li> <li>Care is given free of charge and regardless of faith or cultural background.</li> <li>Francis Lodge</li> <li>4 individual bedrooms</li> <li>Where it is right for young people and their families respite care may be given at Francis Lodge which is an age appropriate facility for teenagers and young adults.</li> </ul>	<ul style="list-style-type: none"> <li><b>Bereavement Support</b></li> <li><b>Our team is devoted to the personal care and support of families whose child has died.</b> Care team members will support families in the days following their child's death. They can provide practical help and support when dealing with the registrar, coroner and help with arranging funeral services. Practical help and emotional and spiritual support are available for as long as it is needed. The team are also available to people who though not bereaved might have anxieties about the future care of their child. Any young people with personal concerns are able to discuss these with the team.</li> <li><b>Bereavement Support for Siblings</b> The 'Shining Stars' group provides support for brothers and sisters whose sibling has died. Fun, craft and musical activities are used to help children and young people express their concerns and begin to work through their grief. Each year bereaved families are invited to a Memory Day. Families come together for an act of remembrance and a buffet lunch. The day gives families and the Care team a chance to share memories and celebrate the lives of their children.</li> <li><b>24 hour Listening</b> Families may telephone at any time to talk to a Care team member (this is operated on an informal basis).</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
GREATER MANCHESTER LOCALITY - OTHER SUPPORT SERVICES	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone:</b> 020 7378 1122 <b>Helpline:</b> 0500 618 140 <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>Monday - Friday 10:00 am - 04:00 pm</li> <li>Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone:</b> 0800 02 888 40 Mon – Fri 09:00 am – 05:00 pm <b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline:</b> 0800 02 888 40</p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Cruse Bereavement Care</b> <b>National Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p><b>Young Peoples Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services.</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number:</b> 0800 282 986 <b>Freephone Mobiles:</b> 0808 800 6019</p> <p>An interpreting service is available <b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>GREATER MANCHESTER LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b></p> <p><b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b></p> <p><b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• <b>A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director.</b></li> <li>• <b>A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral.</b></li> </ul>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
GREATER MANCHESTER LOCALITY - OTHER SUPPORT SERVICES	<p><b>Children of Jannah</b> PO Box 306 Manchester M22 2BY</p> <p><b>Support and Information line: 0161 480 5156</b></p> <p><b>Website:</b> <a href="http://www.childrenofjannah.com">www.childrenofjannah.com</a> <b>Email:</b> <a href="mailto:info@childrenofjannah.com">info@childrenofjannah.com</a> or for bereaved parents: <a href="mailto:support@childrenofjannah.com">support@childrenofjannah.com</a></p>	<p>Children of Jannah is a registered charity that supports grieving Muslim parents following the devastation of the death of a child or baby, whether through illness, miscarriage or stillbirth.</p> <p>Our Telephone support and Information Line is staffed by specially trained bereavement support specialist advisors, who offer a listening ear and emotional support to bereaved parents. Our volunteer's help parents talk things through in a safe, non-judgemental environment and can signpost to other groups and useful sources of information.</p> <p>We also offer a bereavement support group which is facilitated by our specially trained grief recovery specialist. As well as bereaved parents offering support to each other, our facilitators work through five areas of bereavement healing over the course of five two hour sessions. Children of Jannah also offer a one to one counselling service to provide support to bereaved parents and families.</p> <p>At Children of Jannah, we provide an opportunity for bereaved parents to make contact and offer support to one another. Separate Facebook groups exist for bereaved mothers and bereaved fathers, thereby acknowledging cultural sensitivities that may be associated with a mixed group.</p>	<p><b>Children of Jannah's Bereavement support pack is given to Muslim bereaved parents to offer spiritual, emotional and practical support. This can also be purchased via the website.</b></p> <p><b>Availability:</b></p> <ul style="list-style-type: none"> <li>• <b>Opening times: Office hours Tues-Fri 10:00 am - 04:00 pm,</b></li> <li>• <b>Bereavement Support Mothers Wed and Thurs 10:00 am - 01:00 pm,</b></li> <li>• <b>Bereavement Support Fathers Thurs 06:00 pm - 08:00 pm</b></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
GREATER MANCHESTER LOCALITY - OTHER SUPPORT SERVICES	<p><b>Gaddum Centre</b> Gaddum House 6 Great Jackson Street Manchester M15 4AX</p> <p>0161 834 6069 <b>Email:</b> <a href="mailto:info@gaddumcentre.co.uk">info@gaddumcentre.co.uk</a> <b>Website:</b> <a href="http://www.gaddumcentre.co.uk">www.gaddumcentre.co.uk</a></p>	<p>We offer psychosocial support to families and carers who have a child with a life limiting or life threatening condition. Our team includes qualified play therapists, social workers and counsellors. Referrals are accepted from Community Nursing Teams in Manchester, Rochdale, Stockport and Salford. In addition to direct work with families we provide training, clinical supervision and facilitate debrief sessions for Nurses and Healthcare Workers. In addition to the above Gaddum Centre also manages Carers Centres in Salford and Bury and offers a Children and families Bereavement Service for Manchester and Salford residents.</p>	<p><b>Opening Times:</b></p> <ul style="list-style-type: none"> <li>Office open 08:30 am - 05:00 pm</li> <li>Home visits outside of these times may be possible</li> </ul> <p><b>Facilities:</b></p> <ul style="list-style-type: none"> <li>Parking: Yes</li> <li>Disabled access: Yes</li> <li>Crèche: Meeting room and small counselling rooms.</li> <li>Home Based: Therapy sessions may also take place at home or school</li> </ul>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight <b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service. The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>The telephone</li> <li>E-mail</li> <li>Internet</li> <li>Mail</li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Manchester (support group)</b> <b>Location: Manchester</b> <b>Meeting day: 1st Thursday of every month</b> <b>Phone: Toni on 07531 392 674</b></p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

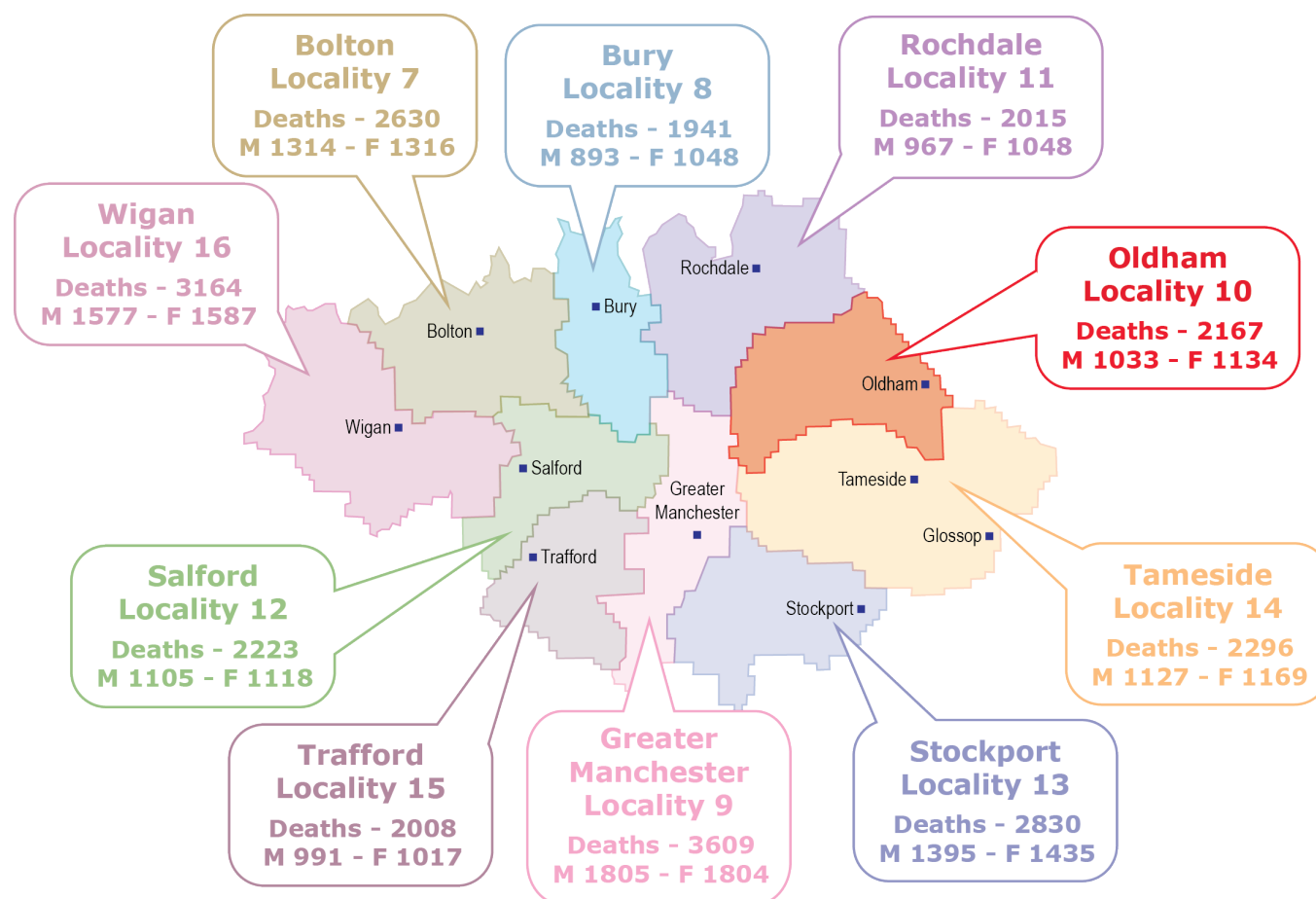


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
GREATER MANCHESTER LOCALITY - OTHER SUPPORT SERVICES	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>Care provision</li> <li>Service planning</li> <li>Resources</li> <li>Projects</li> <li>Essentials</li> <li>Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>FAQ's</li> <li>Family journey</li> <li>Family newsletter</li> <li>Family resources</li> <li>Family stories</li> <li>Support in your area</li> </ul> </div> </div>
	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re-adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>Support</li> <li>Information</li> <li>Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>OLDHAM LOCALITY - HOSPITALS</b>	<p><b>Pennine Acute Hospitals NHS Trust</b> The Royal Oldham Hospital Keddie Building Main Drive Oldham OL1 2JH</p> <p><b>Bereavement Contact Details:</b> Royal Oldham Hospital Patient Administration Office Bereavement Service/General Office Manager Telephone: 0161 627 8322</p>	<p>Pennine Acute Hospitals NHS Trust</p> <ul style="list-style-type: none"> <li>Fairfield General Hospital, Bury</li> <li>North Manchester General Hospital</li> <li>The Royal Oldham Hospital</li> <li>Rochdale Infirmary</li> </ul> <p>The Trust has <b>one switchboard</b> for all calls relating to any services provided at our hospitals or in the community: <b>Telephone: 0161 624 0420.</b></p> <p>There is a <b>Bereavement Officer</b> based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office.</p> <p><b>Bereavement Office Hours</b></p> <ul style="list-style-type: none"> <li>Monday to Friday - 08:30 am - 04:30 pm</li> </ul>	<p><b>Who is the Bereavement Service for?</b></p> <ul style="list-style-type: none"> <li>Families and friends of patients who have passed away in hospital.</li> </ul> <p><b>What does the service provide?</b></p> <ul style="list-style-type: none"> <li>The service performs a variety of administrative functions following the death of a patient, for example, it arranges for the issuing of the Medical Cause of Death Certificate and other bereavement related paperwork to the next of kin, and liaises with outside agencies.</li> </ul> <p><b>Who will the patients meet?</b></p> <p>The public will meet a Bereavement Officer.</p> <p><b>When is the service available?</b></p> <p>The offices are open</p> <ul style="list-style-type: none"> <li>Monday - Friday 08:30 am - 04:30 pm</li> </ul> <p><b>Where is the service provided?</b></p> <p>There is a Bereavement Officer based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office.</p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>OLDHAM LOCALITY - HOSPICES</b>	<p><b>Dr Kershaw's Hospice</b> Turf Lane Royton Oldham OL2 6 EU</p> <p><b>Telephone: 0161 624 2727</b> <b>Email: <a href="mailto:info@drkershawshospice.org.uk">info@drkershawshospice.org.uk</a></b> <b>Web: <a href="http://www.drkershawshospice.org.uk">www.drkershawshospice.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Oldham</b></li> <li>• 12 bed Unit</li> <li>• Daycare Unit</li> <li>• Palliative Care</li> <li>• 24 hour Advice Line</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Bereavement Information Pack</b> – given to all bereaved families and carers</li> <li>• <b>Quiet Room for Families and Carers</b></li> <li>• <b>Chaplaincy &amp; Spiritual Centre - All Faiths</b></li> <li>• <b>Training &amp; Education</b> – Grief, Loss, Multi-Faith and Multi-Cultural Issues</li> <li>• <b>Bereavement Group Service (Adults Only)</b> – held at the Hospice once a month</li> <li>• <b>One 2 One Bereavement Support (Adult Only)</b> – available on request at the hospice or in the family or carers home</li> <li>• <b>Annual Memorial Service – Light up a Life</b></li> <li>• <b>Mortuary - Viewing Facilities</b> for families and carers</li> <li>• <b>Bereavement Booklets</b></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>OLDHAM LOCALITY - OTHER SUPPORT SERVICES</b>	<b>Age UK Oldham</b> 10 Church Lane Oldham OL1 3AN  <b>Tel: 0161 633 0213</b>  <b>E-mail: <a href="mailto:info@ageukoldham.org.uk">info@ageukoldham.org.uk</a></b>  <b>National Advice Helpline: 0800 169 6565</b>	<b>Oldham Opening times:</b> <b>Weekdays:</b> Monday to Friday 9.00am – 5.00pm  <b>Activities Centre Opening times:</b> <b>Weekdays:</b> Monday to Friday 9.00am – 5.00pm	<ul style="list-style-type: none"> <li>• Bereavement Booklets as listed:               <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (March 2011)</li> <li>• When Someone Dies (April 2010)</li> </ul> </li> <li>• Befriending Service</li> <li>• Website Booklets and Information (to download)</li> <li>• Signposting to other support organisations</li> </ul>
	<b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW  <b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b>	Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.	<b>Opening times:</b> <ul style="list-style-type: none"> <li>• Monday - Friday 10:00 am - 04:00 pm</li> <li>• Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF  <b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm <b>E-mail: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b>	Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.  The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.  It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.	<b>Support and Information Helpline: 0800 02 888 40</b> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <b>Interactive Website</b> <ul style="list-style-type: none"> <li>• Information for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <b>Publications/Resources</b> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<b>Cruse Bereavement Care</b> <b>National Helpline: 0808 808 1677</b> <b>Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></b>  <b>Young Peoples Helpline: 0808 808 1677</b> <b>Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></b>	Cruse Bereavement Care is here to support you after the death of someone close.  Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.	<ul style="list-style-type: none"> <li>• Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services.</li> </ul>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
OLDHAM LOCALITY - OTHER SUPPORT SERVICES	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b> An interpreting service is available <b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>
	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email:</b> <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b></p> <p><b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b></p> <p><b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director.</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral.</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>OLDHAM LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Muslim Youth Helpline (MYH)</b> Freephone from all UK landlines <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 6:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<p><b>Pioneering faith and culturally sensitive services to Muslim youth in the UK</b></p> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>
	<p><b>Oldham Bereavement Support Service</b> The Whiteside Centre Oak View Royal Oldham Hospital Rochdale Road Oldham OL1 2JH</p> <p><b>Tel: 0161 627 8207</b></p> <p><b>Web:</b> <a href="http://www.oldhambereavement.webs.com">www.oldhambereavement.webs.com</a> <b>Email:</b> <a href="mailto:oldhambereavement@Hotmail.co.uk">oldhambereavement@Hotmail.co.uk</a></p>	<p>The Oldham Bereavement Support Service is a registered charity. With a team of trained volunteers who visit bereaved people in their own homes or by appointment at our centre.</p> <p>Our aim is to offer a one to one confidential and supportive relationship to those who have suffered a loss no matter how long ago, giving the bereaved person the opportunity to use such support to talk through and express their grief while trying to understand and come to terms with their loss.</p> <p>We usually receive referrals for our adult and children's services from Primary Care, Schools, Social Care, Families and Self referrals. This service is free, however donations are welcome.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• Monday- Friday 09:00 am- 02:00 pm</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>OLDHAM LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Manchester (support group)</b> <b>Location: Manchester</b> <b>Meeting day: 1st Thursday of every month</b> <b>Phone: Toni on 07531 392 674</b></p>
	<p><b>The Samaritans</b>  <b>Rochdale, Oldham and District</b> 5 Caton Street Rochdale Manchester OL16 1QJ</p> <p><b>Telephone: 01706 868 686</b> <b>National Helpline: 116 123 (free)</b></p> <p>One to one telephone support to anyone available 24 hrs a day on the national helpline <b>E-mail:</b> <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Usual hours open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• 09:00 am - 10:00 pm</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered	
OLDHAM LOCALITY - OTHER SUPPORT SERVICES	<p><b>‘Tell us Once’</b></p> <p>If you do not speak English there is a telephone interpreter service available</p> <p>You can also find more information at <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a> or <a href="http://www.oldham.gov.uk">www.oldham.gov.uk</a></p> <p>Register Office Chadderton Town Hall Middleton Road Chadderton Oldham, OL9 6PP</p> <p><b>Tel: 0161 770 8960</b></p>	<p>To use ‘Tell Us Once the death’ must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"><li>the Department for Work and Pensions (DWP)</li><li>HM Revenue and Customs (HMRC)</li><li>Local Authorities</li><li>the Driving and Vehicle Licensing Agency (DVLA) the Identity and Passport Service (IPS)</li></ul>	<ul style="list-style-type: none"><li><b>The Registrar will offer you an appointment for a face-to-face interview with a ‘Tell Us Once adviser’ who will ask you for information about the deceased.</b></li><li><b>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call.</b></li><li><b>The organisations that need to be told about the death will be contacted on your behalf.</b></li><li><b>Tell Us Once’ is a service led by DWP and removes the need for families and carers to contact several organisations.</b><ul style="list-style-type: none"><li><b>The departments will then be in direct contact with you about any changes made to the records held about the person who has died.</b></li></ul></li></ul>	
	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children’s hospices. There work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<p><b>Information for Professionals</b></p> <ul style="list-style-type: none"><li><b>Care provision</b></li><li><b>Service planning</b></li><li><b>Resources</b></li><li><b>Projects</b></li><li><b>Essentials</b></li><li><b>Events and Training</b></li></ul>	<p><b>Information and Support for Parents and Families</b></p> <ul style="list-style-type: none"><li><b>FAQ’s</b></li><li><b>Family journey</b></li><li><b>Family newsletter</b></li><li><b>Family resources</b></li><li><b>Family stories</b></li><li><b>Support in your area</b></li></ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**

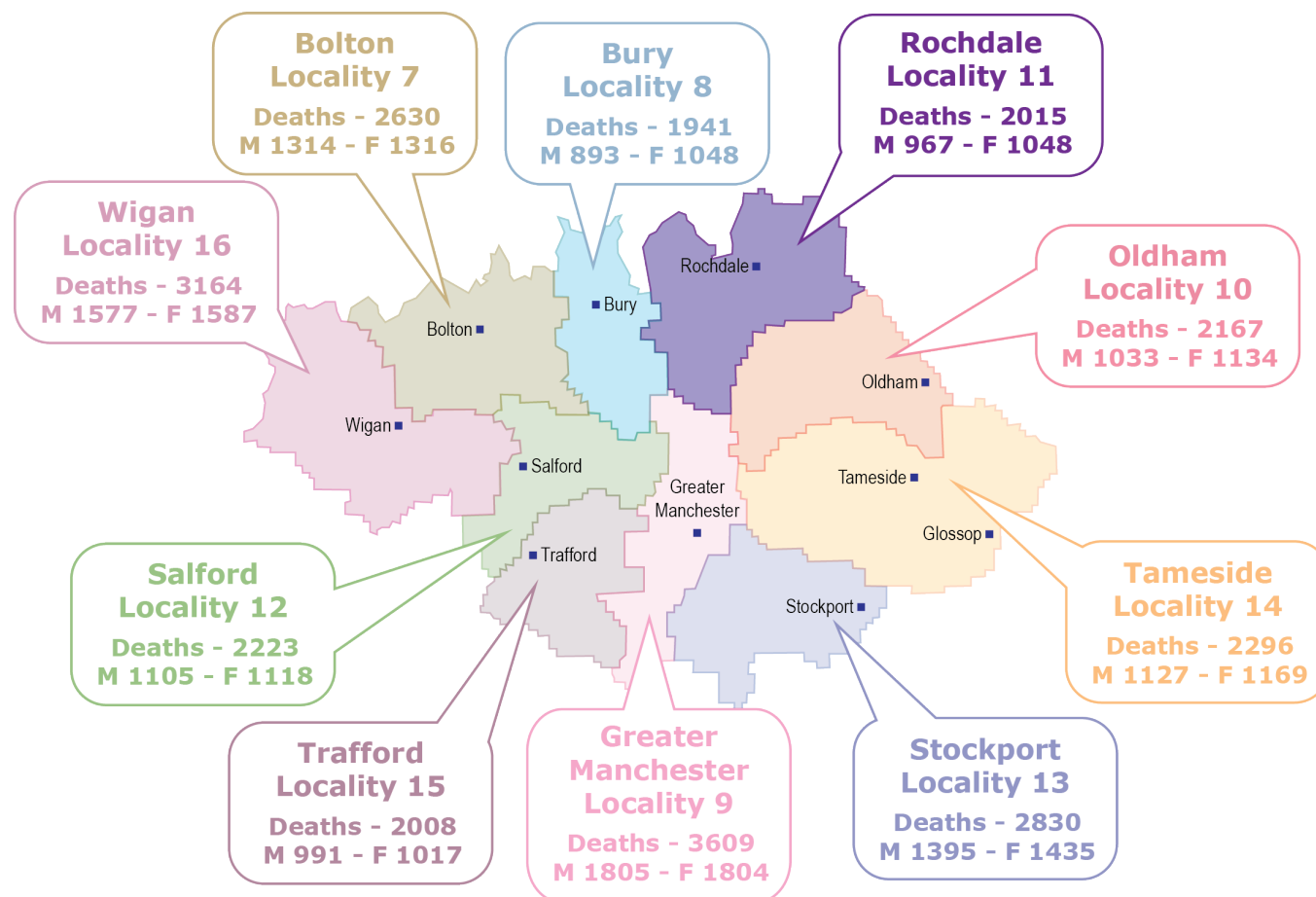


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>OLDHAM LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b> <b>Email: <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></b></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• <b>Support</b></li> <li>• <b>Information</b></li> <li>• <b>Guidance is for anyone who cares for a bereaved child or young person</b></li> </ul>

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>ROCHDALE LOCALITY - HOSPITALS</b>	<p><b>Pennine Acute Hospitals NHS Trust</b> Rochdale Infirmary Whitehall Street Rochdale OL12 0NB</p> <p><b>Bereavement Contact Details:</b> Rochdale Infirmary General Office Bereavement Service/General Office Manager <b>Telephone: 01706 757 027</b></p>	<p><b>Pennine Acute Hospitals NHS Trust</b></p> <ul style="list-style-type: none"> <li>• <b>Fairfield General Hospital, Bury</b></li> <li>• <b>North Manchester General Hospital</b></li> <li>• <b>The Royal Oldham Hospital</b></li> <li>• <b>Rochdale Infirmary</b></li> </ul> <p>The Trust has <b>one switchboard</b> for all calls relating to any services provided at our hospitals or in the community: <b>Telephone: 0161 624 0420</b>.</p> <p>There is a <b>Bereavement Officer</b> based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office.</p> <p><b>Bereavement Office Hours</b></p> <ul style="list-style-type: none"> <li>• <b>Monday - Friday 08:30 am - 04:30 pm</b></li> </ul>	<p><b>Who is the Bereavement Service for?</b></p> <ul style="list-style-type: none"> <li>• <b>Families and friends of patients who have passed away in hospital.</b></li> </ul> <p><b>What does the service provide?</b></p> <ul style="list-style-type: none"> <li>• <b>The service performs a variety of administrative functions following the death of a patient, for example, it arranges for the issuing of the Medical Cause of Death Certificate and other bereavement related paperwork to the next of kin, and liaises with outside agencies.</b></li> </ul> <p><b>Who will the patients meet?</b></p> <p><b>The public will meet a Bereavement Officer</b></p> <p><b>When is the service available?</b></p> <p><b>The offices are open</b></p> <ul style="list-style-type: none"> <li>• <b>Monday - Friday 8:30 am - 4:30 pm</b></li> </ul> <p><b>Where is the service provided?</b></p> <p><b>There is a Bereavement Officer based on each of the hospital sites. On some sites, the staff are located within the General Office/Patient Administration Office.</b></p>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>ROCHDALE LOCALITY - HOSPICES</b>	<p><b>Springhill Hospice</b> Broad Lane Rochdale OI16 4PZ</p> <p><b>Tel: 01706 649 920</b></p> <p><b>Email:</b> <a href="mailto:juliehalliwell@nhs.net">juliehalliwell@nhs.net</a> <b>Website:</b> <a href="http://www.springhill.org.uk">www.springhill.org.uk</a></p> <p>Psychological and Supportive Care Manager <b>Telephone: 01706 649 920</b></p>	<p><b>Catchment area:</b></p> <ul style="list-style-type: none"> <li>• <b>Rochdale, Middleton and Heywood</b></li> </ul> <p>The hospice provides specialist end of life care, respite and symptom control; providing support for patients and their families. We offer an holistic approach integrating our clinical services with complementary and psychological therapies.</p> <ul style="list-style-type: none"> <li>• 16 bed in patient unit</li> <li>• Community Specialist Palliative Care nursing team</li> <li>• Hospice at Home</li> <li>• Day hospice – 4 days a week</li> <li>• Psychological Therapy Team</li> </ul>	<p><b>Adult Services Only</b></p> <p><b>All counsellors are fully trained and belong to BACP</b></p> <p><b>The bereavement service is available to any bereaved person in the locality regardless of cause of death</b></p> <p><b>Comprehensive service includes:</b></p> <ul style="list-style-type: none"> <li>• <b>One to one counselling</b></li> <li>• <b>Monthly Support Group</b></li> <li>• <b>Weekly Support Group</b></li> <li>• <b>Grief Workshop (4 sessions)</b></li> <li>• <b>Ecotherapy Workshop (6 sessions)</b></li> </ul> <p><b>Along with 3 community bereavement group facilitated by volunteers</b></p> <p><b>We hold bi-monthly remembrance services and annual Lights of Love</b> <b>We have a chapel and prayer/quiet room</b></p> <p><b>We offer bereavement support for 'as long as needed'</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>ROCHDALE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Age UK Metro Rochdale</b> 12 South Parade Rochdale</p> <p><b>Tel: 01706 712 515</b> <b>E-mail: <a href="mailto:info@ageukoldham.org.uk">info@ageukoldham.org.uk</a></b> <b>Website: <a href="http://www.ageuk.org.uk/rochdale">www.ageuk.org.uk/rochdale</a></b></p> <p><b>National Advice Helpline: 0800 169 6565</b></p>	<p><b>Bolton Opening times:</b> <b>Weekdays:</b> Monday to Friday 10:00 am - 03:00 pm</p> <p><b>Activities Centre Opening times:</b> <b>Weekdays:</b> Monday to Friday 09:00 am - 05:00 pm</p>	<ul style="list-style-type: none"> <li>• Bereavement Booklets as listed: <ul style="list-style-type: none"> <li>• Bereavement – Support After Death (March 2011)</li> <li>• When Someone Dies (April 2010)</li> </ul> </li> </ul> <p><b>Befriending Service – ‘Call in Time’</b></p> <ul style="list-style-type: none"> <li>• Mon – Fri – 09:00 am – 05:00 pm</li> </ul> <p><b>Criteria</b></p> <ul style="list-style-type: none"> <li>• Over 60 years old</li> <li>• Recently bereaved</li> <li>• 20 minute call once a week, initially for 8 weeks</li> <li>• Website Booklets and Information (to download)</li> </ul> <p><b>Signposting to other support organisations</b></p>
	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website: <a href="http://www.bliss.org.uk">www.bliss.org.uk</a></b> <b>Email: <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></b></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• Monday - Friday 10:00 am - 04:00 pm</li> <li>• Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail: <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a></b> <b>Website: <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></b></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• Information for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>ROCHDALE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Cruse Bereavement Care</b> National Helpline: 0808 808 1677 Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p>Young Peoples Helpline: 0808 808 1677 Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number: 0800 282 986</b> <b>Freephone Mobiles: 0808 800 6019</b></p> <p>An interpreting service is available</p> <p><b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</p> <p>All calls are answered by bereaved parents, trained and supported by NHS staff.</p>
	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email:</b> <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p> <p><b>This could include:</b> Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</p> <p><b>What will CFC fund?</b> Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>A vehicle, such as a hearsette, suitable for transporting parents and the coffin to and from the funeral</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>ROCHDALE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Muslim Youth Helpline (MYH)</b>  <b>Freephone from all UK landlines</b>  <b>0808 808 2008</b>                      Mon – Fri 06:00 pm – 12:00 midnight                      Sat – Sun 12:00 noon – 12:00 midnight  <b>Internet Web Chat Hours</b>                      Mon – Fri 6:00 pm – 12:00 midnight                      Sat – Sun 12:00 noon – 12:00 midnight  <b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a>  <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<p><b>Pioneering faith and culturally sensitive services to Muslim youth in the UK</b></p> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b>                      The National Office                      The Flamsteed Centre                      Albert Street                      Ilkeston, DE7 5GU                      Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b>                      09:00 am - 09:00 pm daily  <b>Office Telephone: 0115 944 1117</b>  <b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a>  <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b>                      SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Manchester (support group)</b>  <b>Location: Manchester</b>  <b>Meeting day: 1st Thursday of every month</b>  <b>Phone: Toni on 07531 392 674</b></p>
	<p><b>The Samaritans</b>  <b>Rochdale, Odham and District</b>                      5 Caton Street                      Rochdale                      OL16 1QJ</p> <p><b>Telephone: 01706 868 686</b>  <b>National Helpline: 116 123 (free)</b>                      One to one telephone support to anyone available 24 hrs a day on the national helpline  <b>E-mail:</b> <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></p> <p><b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA                      Deaf or hard of hearing use the single Minicom  <b>Telephone - 08457 909192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Usual hours open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• 09:00 am - 10:00 pm</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017

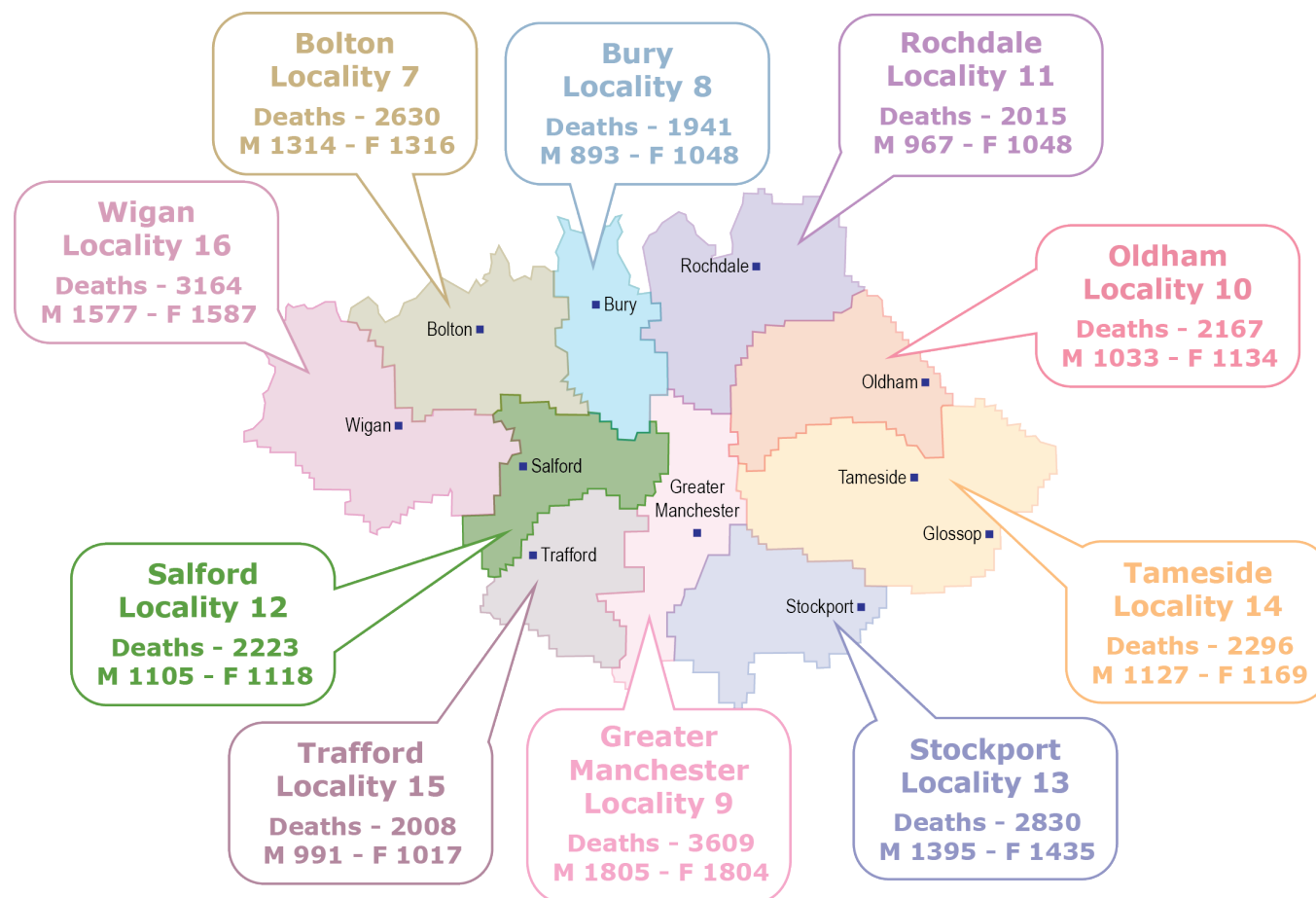


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>ROCHDALE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>‘Tell us Once’</b></p> <p>If you do not speak English there is a telephone interpreter service available</p> <p>You can also find more information at <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a> Or <a href="http://www.rochdale.gov.uk">www.rochdale.gov.uk</a></p> <p>If you are registering the death of a Rochdale resident you can contact the follow numbers to use Tell Us Once:</p> <p><b>Rochdale Register Office (phone 01706 924 785)</b> or <b>Bury Register Office (phone 0161 253 6026)</b></p>	<p>To use ‘Tell Us Once the death’ must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>the Department for Work and Pensions (DWP)</li> <li>HM Revenue and Customs (HMRC)</li> <li>Local Authorities</li> <li>the Driving and Vehicle Licensing Agency (DVLA)</li> <li>the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>The Registrar will offer you an appointment for a face-to-face interview with a ‘Tell Us Once adviser’ who will ask you for information about the deceased.</li> <li>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call.</li> <li>The organisations that need to be told about the death will be contacted on your behalf.</li> <li>Tell Us Once’ is a service led by DWP and removes the need for families and carers to contact several organisations</li> <li>The departments will then be in direct contact with you about any changes made to the records held about the person who has died</li> </ul>
	<p><b>Together for Short Lives</b></p> <p>4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday <b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children’s hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>Care provision</li> <li>Service planning</li> <li>Resources</li> <li>Projects</li> <li>Essentials</li> <li>Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>FAQ’s</li> <li>Family journey</li> <li>Family newsletter</li> <li>Family resources</li> <li>Family stories</li> <li>Support in your area</li> </ul> </div> </div>
	<p><b>Winston’s Wish Head Office</b></p> <p>3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b> <b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston’s Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston’s Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston’s Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>Support</li> <li>Information</li> <li>Guidance is for anyone who cares for a bereaved child or young person</li> </ul>

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
SALFORD LOCALITY - HOSPITALS	<p><b>Salford Royal NHS Foundation Trust</b> Stott Lane M6 8HD</p> <p><b>Telephone 0161 206 2803</b></p> <p>Bereavement Liaison Specialist Nurse Lead <a href="mailto:melanie.mcdougall@srft.nhs.uk">melanie.mcdougall@srft.nhs.uk</a></p> <p>Bereavement trainer for families and children <a href="mailto:Angela.r.mcDonald@srft.nhs.uk">Angela.r.mcDonald@srft.nhs.uk</a></p> <p>Hospital Development Practitioner for Tissue Services <a href="mailto:Michelle.Bennett@nhsbt.nhs.uk">Michelle.Bennett@nhsbt.nhs.uk</a></p>	<p><b>Catchment Area</b></p> <ul style="list-style-type: none"> <li>Salford</li> </ul> <p>We are an integrated provider of hospital, community and primary care services, including the University Teaching Trust. Our team of 7,000 staff provide local services to the City of Salford and specialist services to Greater Manchester and beyond.</p> <ul style="list-style-type: none"> <li>Specialties</li> <li>Trauma Centre</li> <li>Neuro surgical</li> <li>Intestinal failure</li> <li>Renal</li> <li>Acute Stroke</li> <li>Link Nurse Specialist Palliative care</li> <li>EOLC Fully implemented across site</li> <li>EOLC Executive Board</li> <li>EOLC Facilitator</li> <li>Bereavement and Donor Service across three hospitals Salford Bolton and Wigan.</li> <li>Specialist Nurse for organ donation</li> <li>Hospital Development Practitioner for Tissue services</li> </ul>	<ul style="list-style-type: none"> <li>General Bereavement duties-includes-issuing of MCCD, Completion of cremation forms – Referral to coroner via EPR, Property and information given to bereaved families and carers</li> <li>2 rooms for bereaved families</li> <li>Escorting family to the mortuary</li> <li>Information available for bereaved relatives includes leaflets and advice</li> <li>Liaising with GPs of any deaths within the Trust and confirmation via post with enclosed Death summary</li> <li>Book of remembrance for families to complete in the department</li> <li>Chaplaincy service all faiths</li> <li>Memorial Service – new 2015</li> <li>Memorial Service – babies and children Annual</li> <li>Mortuary viewing facilities for families and carer</li> <li>Access to a specialist Bereavement Nurse for immediate support and ongoing to coroners court if required</li> <li>Access to bereavement Nurse Trainer for families and children</li> <li>Access to Hospital Development practitioner Tissue service - 01612062803 /07659184748</li> <li>Free parking for bereaved families</li> <li>Bereavement Support Group Monthly – Enquires via the bereavement centre srft</li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>SALFORD LOCALITY - HOSPICES</b>	<p><b>St Ann's Hospice</b> Meadowsweet Lane Little Hulton Worsley Manchester M28 0FE</p> <p><b>Telephone: 0161 702 8181</b> <b>Email: <a href="mailto:enquiries@sah.org.uk">enquiries@sah.org.uk</a></b> <b>Website: <a href="http://www.sah.org.uk">www.sah.org.uk</a></b></p> <p><b>Bereavement Services Co-ordinator</b> <b>Contact: 0161 498 3687</b> <b>Email: <a href="mailto:jsilkstone@sah.org.uk">jsilkstone@sah.org.uk</a></b></p> <p><b>Counselling Services Co-ordinator</b> <b>Contact: 0161 498 3640</b> <b>E-mail: <a href="mailto:lgoodwin@sah.org.uk">lgoodwin@sah.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Salford, Trafford, Bolton, Wigan and Leigh</b></li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families both at the Hospice and at home, throughout parts of Greater Manchester; <b>St Ann's Hospice ensures that all patients with palliative care needs have access to a range of services when they need them for as long as they are needed.</b></p> <ul style="list-style-type: none"> <li>• 18 bedded unit at Little Hulton</li> <li>• Day therapy, supportive outpatients and medical outpatients at Little Hulton</li> <li>• Hospice at Home service for Salford and Trafford</li> <li>• Community Specialist Palliative Care Team for Salford</li> <li>• Patient and Family Support Team (Social Work, Psychological Support, Counselling, Spiritual Support, Bereavement Support)</li> <li>• 24 hour advice line for patients, carers and health care professionals</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Relatives, carers or friends of someone who has received any hospice service may self-refer for Bereavement Support or Counselling</b></li> <li>• <b>Bereavement Services Co-ordinator</b></li> <li>• <b>Bereavement Support – Adults Only</b> <ul style="list-style-type: none"> <li>• <b>Follow up letter including information about the bereavement service, how to access it, contact details for other local and national services and information leaflet about grief and loss</b></li> <li>• <b>Appointment Service for one to one support at the hospice or in the family or carers home</b></li> <li>• <b>Telephone Service</b></li> <li>• <b>Signposting to other services if required</b></li> </ul> </li> <li>• <b>Counselling Services Co-ordinator</b></li> <li>• <b>Bereavement Counselling</b> <ul style="list-style-type: none"> <li>• <b>Appointment service for individuals and couples counselling at the hospice</b></li> <li>• <b>Children and families service</b></li> <li>• <b>Pre-bereavement work with patients, carers, relatives including children and young people</b></li> </ul> </li> <li>• <b>Spiritual Support</b></li> <li>• <b>Haven – Multi Faith/No Faith Spiritual Room</b></li> <li>• <b>Training and Education</b></li> <li>• <b>Annual Memorial Service – Light Up a Life</b></li> <li>• <b>Bi-monthly Service of Celebration and Thanksgiving</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>SALFORD LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone:</b> 020 7378 1122 <b>Helpline:</b> 0500 618 140 <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>Monday - Friday 10:00 am - 04:00 pm</li> <li>Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone:</b> 0800 02 888 40 Mon – Fri 09:00 am – 05:00 pm <b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline:</b> 0800 02 888 40</p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Cruse Bereavement Care</b> <b>National Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.cruse.org.uk">www.cruse.org.uk</a> <b>Young Peoples Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number:</b> 0800 282 986 <b>Freephone Mobiles:</b> 0808 800 6019</p> <p>An interpreting service is available <b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm</p> <p>Tuesday and Wednesday 10:00 am – 04:00 pm</p> <p>Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>SALFORD LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight <b>Internet Web Chat Hours</b> Mon – Fri 6:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• <b>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</b></li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• <b>The telephone</b></li> <li>• <b>E-mail</b></li> <li>• <b>Internet</b></li> <li>• <b>Mail</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**

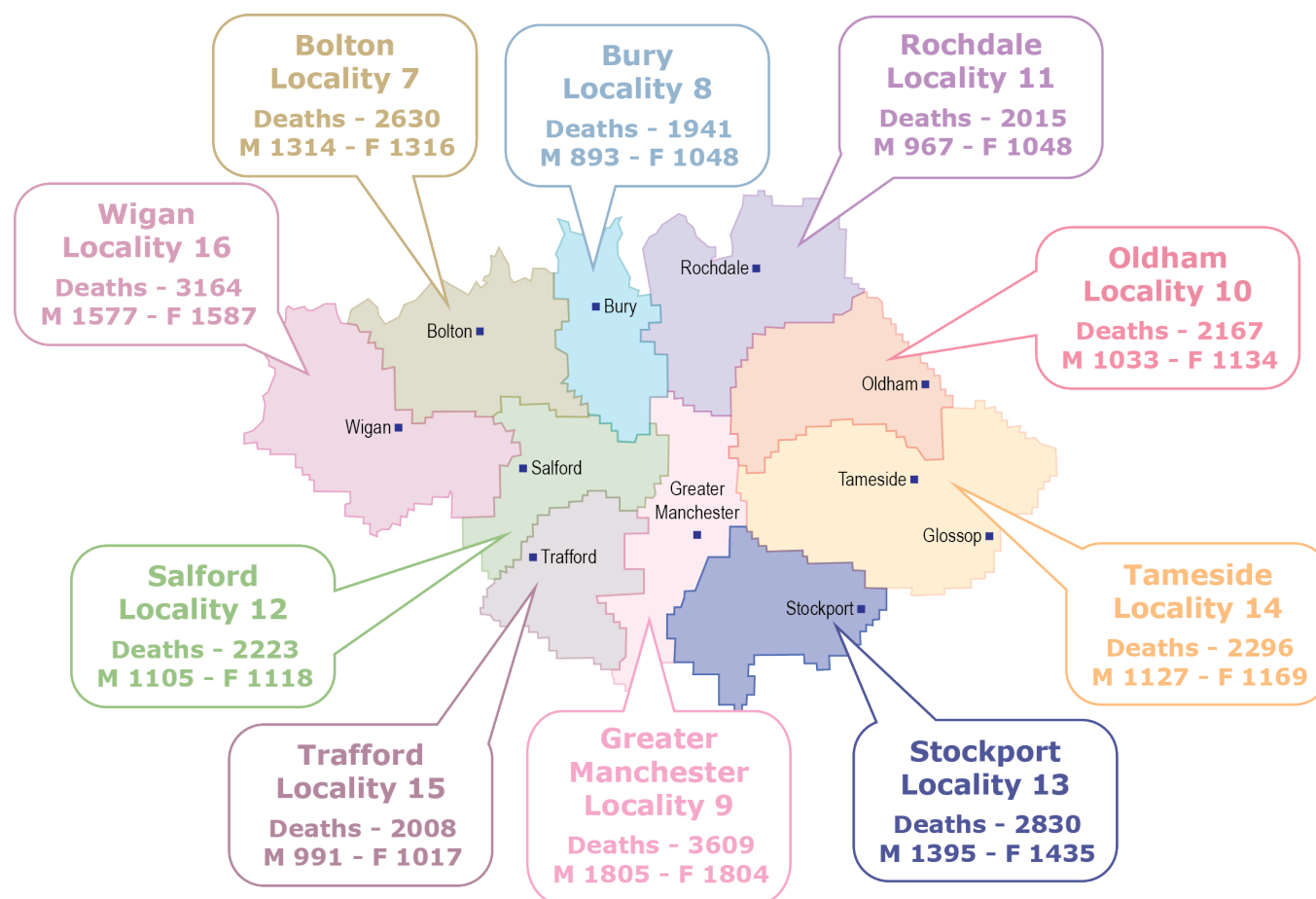


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered		
SALFORD LOCALITY - OTHER SUPPORT SERVICES	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Manchester (support group)</b> <b>Location: Manchester</b> <b>Meeting day: 1st Thursday of every month</b> <b>Phone: Toni on 07531 392 674</b></p>		
	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<table><tr><td><p><b>Information for Professionals</b></p><ul style="list-style-type: none"><li>• <b>Care provision</b></li><li>• <b>Service planning</b></li><li>• <b>Resources</b></li><li>• <b>Projects</b></li><li>• <b>Essentials</b></li><li>• <b>Events and Training</b></li></ul></td><td><p><b>Information and Support for Parents and Families</b></p><ul style="list-style-type: none"><li>• <b>FAQ's</b></li><li>• <b>Family journey</b></li><li>• <b>Family newsletter</b></li><li>• <b>Family resources</b></li><li>• <b>Family stories</b></li><li>• <b>Support in your area</b></li></ul></td></tr></table>	<p><b>Information for Professionals</b></p> <ul style="list-style-type: none"><li>• <b>Care provision</b></li><li>• <b>Service planning</b></li><li>• <b>Resources</b></li><li>• <b>Projects</b></li><li>• <b>Essentials</b></li><li>• <b>Events and Training</b></li></ul>	<p><b>Information and Support for Parents and Families</b></p> <ul style="list-style-type: none"><li>• <b>FAQ's</b></li><li>• <b>Family journey</b></li><li>• <b>Family newsletter</b></li><li>• <b>Family resources</b></li><li>• <b>Family stories</b></li><li>• <b>Support in your area</b></li></ul>
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<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"><li>• <b>Support</b></li><li>• <b>Information</b></li><li>• <b>Guidance is for anyone who cares for a bereaved child or young person</b></li></ul>			

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>STOCKPORT LOCALITY - HOSPITALS</b>	<p><b>Stockport NHS Foundation Trust</b> Stepping Hill Hospital Poplar Grove Stockport SK2 7JE</p> <p><b>Telephone: 0161 483 1010</b> <b>Email:</b> <a href="#">Contact via website</a> <b>Web:</b> <a href="http://www.stockport.nhs.uk">www.stockport.nhs.uk</a></p> <p><b>Mortuary and Bereavement Services Administration Co-ordinator</b> <b>Direct dial tel: 0161 419 5606</b></p> <p><b>Bereavement Office</b> <b>Direct dial tel: 0161 419 5034/5035</b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Stockport and the High Peak, as well as community health services for Stockport, Tameside and Glossop</b></li> <li>• 778 Beds</li> <li>• Emergency Department</li> <li>• Critical Care Unit</li> <li>• Cardiac Unit</li> <li>• Stroke Medicine</li> <li>• Paediatric</li> <li>• Midwife-led Birth Centre</li> <li>• Palliative Care</li> <li>• Palliative Care Link Nurse Specialist</li> <li>• End of Life Care across site</li> <li>• End of Life Care Facilitator</li> <li>• EOLC Board</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Bereavement Office - Centralised issue of MCCD*, Cremation Forms, property, and information given to bereaved families and carers.</b></li> <li>• <b>Bereavement Information Folder – Contains MCCD* and other useful information given out by the Bereavement Office.</b></li> <li>• <b>Bereavement Because We Care Booklet - Given to all bereaved families with the Information Folder</b></li> <li>• <b>Bereavement Support Project- Leaflet offering telephone support provided by Beechwood – Given to all bereaved families seen in the Bereavement Office</b></li> <li>• <b>Bereavement Leaflet – given to all bereaved families on the ward.</b></li> <li>• <b>Quiet Room for Families and Carers</b></li> <li>• <b>Registrar on Site – two days per week</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Spiritual Centre – Chapel including prayer room – all faiths</b></li> <li>• <b>Training – Grief, Loss, Multi-Faith and Multi-Cultural Issues</b></li> <li>• <b>Memorial Services – Babies Loss (miscarriage) – Monthly 1st Tuesday</b></li> <li>• <b>Annual Memorial Service – Babies/Children - each October</b></li> <li>• <b>Regular memorial services for ICU/HDU and Bluebell Ward - Adults</b></li> <li>• <b>Mortuary - Viewing Facilities for families and carers</b></li> <li>• <b>Macmillan Information</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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STOCKPORT LOCALITY - HOSPICES	<p><b>St Ann's Hospice</b> St Ann's Road North Heald Green Cheadle Cheshire Sk8 3SZ</p> <p><b>Telephone: 0161 437 8136</b> <b>Email:</b> <a href="mailto:enquiries@sah.org.uk">enquiries@sah.org.uk</a> <b>Website:</b> <a href="http://www.sah.org.uk">www.sah.org.uk</a></p> <p><b>Bereavement Services Co-ordinator</b> <b>Contact: 0161 498 3687</b> <b>Email:</b> <a href="mailto:jsilkstone@sah.org.uk">jsilkstone@sah.org.uk</a></p> <p><b>Counselling Services Co-ordinator</b> <b>Contact: 0161 498 3640</b> <b>E-mail:</b> <a href="mailto:lgoodwin@sah.org.uk">lgoodwin@sah.org.uk</a></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>South Manchester, Stockport, East Cheshire</b></li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families both at the Hospice and at home, throughout parts of Greater Manchester;</p> <p><b>St Ann's Hospice ensures that all patients with palliative care needs have access to a range of services when they need them for as long as they are needed.</b></p> <ul style="list-style-type: none"> <li>• 27 bedded Unit at Heald Green</li> <li>• Day therapy, drop in service and medical outpatients at Heald Green</li> <li>• Patient and Family Support Team (Social Work, Psychological Support, Counselling, Spiritual Support, Bereavement Support)</li> <li>• 24 hour advice line for patients, carers and health care professionals</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Relatives, carers or friends of someone who has received any hospice service may self-refer for Bereavement Support or Counselling</b></li> <li>• <b>Bereavement Services Co-ordinator</b></li> <li>• <b>Bereavement Support – Adults Only</b> <ul style="list-style-type: none"> <li>• Follow up letter including information about the bereavement service, how to access it, contact details for other local and national services and information leaflet about grief and loss</li> <li>• Appointment Service for one to one support at the hospice or in the family or carers home</li> <li>• Telephone Service</li> <li>• Signposting to other services if required</li> </ul> </li> <li>• <b>Counselling Services Co-ordinator</b></li> <li>• <b>Bereavement Counselling</b> <ul style="list-style-type: none"> <li>• Appointment service for individuals and couples counselling at the hospice</li> <li>• Children and families service</li> <li>• Pre-bereavement work with patients, carers, relatives including children and young people</li> </ul> </li> <li>• <b>Spiritual Support</b></li> <li>• <b>Haven – Multi Faith/No Faith Spiritual Room</b></li> <li>• <b>Training and Education</b></li> <li>• <b>Annual Memorial Service – Light Up a Life</b></li> <li>• <b>Bi-monthly Service of Celebration and Thanksgiving</b></li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>STOCKPORT LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone:</b> 020 7378 1122 <b>Helpline:</b> 0500 618 140 <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>Monday - Friday 10:00 am - 04:00 pm</li> <li>Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone:</b> 0800 02 888 40 Mon – Fri 09:00 am – 05:00 pm <b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline:</b> 0800 02 888 40</p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Cruse Bereavement Care</b> <b>National Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.cruse.org.uk">www.cruse.org.uk</a> <b>Young Peoples Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number:</b> 0800 282 986 <b>Freephone Mobiles:</b> 0808 800 6019</p> <p>An interpreting service is available <b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
STOCKPORT LOCALITY - OTHER SUPPORT SERVICES	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight <b>Internet Web Chat Hours</b> Mon – Fri 6:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• <b>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</b></li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• <b>The telephone</b></li> <li>• <b>E-mail</b></li> <li>• <b>Internet</b></li> <li>• <b>Mail</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**

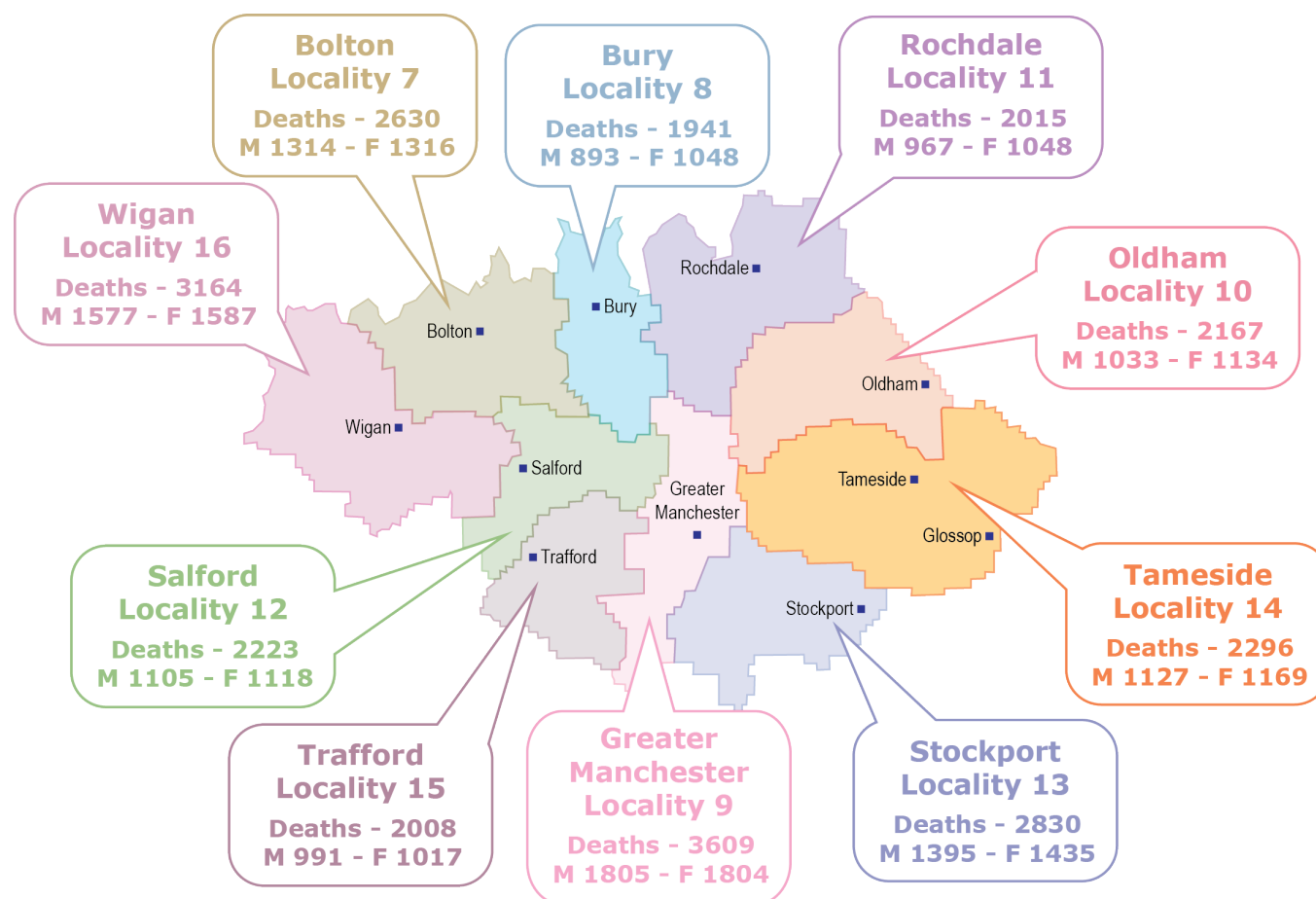


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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STOCKPORT LOCALITY - OTHER SUPPORT SERVICES	<b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire  <b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b>  <b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a>	<b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.	<b>Manchester (support group)</b>  <b>Location: Manchester</b>  <b>Meeting day: 1st Thursday of every month</b>  <b>Phone: Toni on 07531 392 674</b>		
	<b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB  <b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday  <b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a>	Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.  They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.	<table><tr><td><b>Information for Professionals</b><ul style="list-style-type: none"><li>• Care provision</li><li>• Service planning</li><li>• Resources</li><li>• Projects</li><li>• Essentials</li><li>• Events and Training</li></ul></td><td><b>Information and Support for Parents and Families</b><ul style="list-style-type: none"><li>• FAQ's</li><li>• Family journey</li><li>• Family newsletter</li><li>• Family resources</li><li>• Family stories</li><li>• Support in your area</li></ul></td></tr></table>	<b>Information for Professionals</b> <ul style="list-style-type: none"><li>• Care provision</li><li>• Service planning</li><li>• Resources</li><li>• Projects</li><li>• Essentials</li><li>• Events and Training</li></ul>	<b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"><li>• FAQ's</li><li>• Family journey</li><li>• Family newsletter</li><li>• Family resources</li><li>• Family stories</li><li>• Support in your area</li></ul>
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<b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR  <b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b>  <b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a>	Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.  They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.  Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.	<b>Winston's Wish National Helpline offer:</b> <ul style="list-style-type: none"><li>• Support</li><li>• Information</li><li>• Guidance is for anyone who cares for a bereaved child or young person</li></ul>			

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
TAMESIDE LOCALITY - HOSPITALS	<p><b>Tameside Hospital NHS Foundation Trust</b></p> <p>Fountain Street Ashton under Lyne Lancashire OL6 9RW</p> <p><b>Telephone 0161 922 6000</b> <b>Website:</b> <a href="http://www.tamesidehospital.nhs.uk">www.tamesidehospital.nhs.uk</a> <b>Twitter:</b> <a href="https://twitter.com/TamesideHFT">Tameside Hospital@TamesideHFT</a></p>	<p><b>Catchment area</b></p> <ul style="list-style-type: none"> <li>• <b>Tameside and Glossop</b></li> <li>• 445 general and acute Beds</li> <li>• 90 Single Rooms</li> <li>• Accident and Emergency Department</li> <li>• Critical Care Unit</li> <li>• Cardiac Unit</li> <li>• Stroke Medicine</li> <li>• Paediatric</li> <li>• Palliative Care</li> <li>• Specialist Palliative Care Nurse Service seven days a week</li> <li>• Palliative Care Consultant</li> <li>• EOL Care Facilitator</li> <li>• EOL Steering Group</li> <li>• EOL/Palliative Care Link Nurse Meetings</li> <li>• Close links with Willow Wood Hospice</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Bereavement Office - Centralised issue of MCCD*, Cremation Forms and information given to bereaved families and carers</b></li> <li>• <b>Bereavement Booklet - Given to all bereaved families and carers on the ward</b></li> <li>• <b>Quiet Room for Families and Carers</b></li> <li>• <b>Chaplaincy Service - All Faiths</b></li> <li>• <b>Multi faith prayer room</b></li> <li>• <b>Training and Education</b></li> <li>• <b>Annual Memorial Service for babies</b></li> <li>• <b>Mortuary - Viewing Facilities for families and carers 24 hours a day</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>TAMESIDE LOCALITY - HOSPICES</b>	<p><b>Willow Wood Hospice</b> Willow Wood Close Mellor Road Ashton-under-Lyne OL6 6SL</p> <p><b>Tel: 0161 330 1100</b> <b>Email: <a href="mailto:admin@willowwood.info">admin@willowwood.info</a></b> <b>Website: <a href="http://www.willowwood.info">www.willowwood.info</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• Tameside district, which includes Ashton-under-Lyne, Glossop, Hyde, Stalybridge, Droylsden and Denton.</li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families in the Hospice.</p> <ul style="list-style-type: none"> <li>• 10 bedded Unit</li> <li>• Palliative Care Link Nurse Specialist</li> </ul>	<ul style="list-style-type: none"> <li>• Bereavement Support Co-ordinator</li> <li>• Bereavement Support, recently expanded into Children's and young person's support. <ul style="list-style-type: none"> <li>• Appointment Service</li> <li>• Telephone Service</li> </ul> </li> <li>• Chapel – Multi Faith Spiritual Room</li> <li>• Training and Education</li> <li>• Annual Memorial Service – Light Up a Life</li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>TAMESIDE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone:</b> 020 7378 1122 <b>Helpline:</b> 0500 618 140 <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>Monday - Friday 10:00 am - 04:00 pm</li> <li>Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone:</b> 0800 02 888 40 Mon – Fri 09:00 am – 05:00 pm <b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline:</b> 0800 02 888 40</p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Cruse Bereavement Care</b> <b>National Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.cruse.org.uk">www.cruse.org.uk</a> <b>Young Peoples Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number:</b> 0800 282 986 <b>Freephone Mobiles:</b> 0808 800 6019 An interpreting service is available <b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>



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**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>TAMESIDE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• <b>Pioneering faith and culturally sensitive services to Muslim youth in the UK.</b></li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• <b>The telephone</b></li> <li>• <b>E-mail</b></li> <li>• <b>Internet</b></li> <li>• <b>Mail</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>TAMESIDE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Off the record- Bereavement Support</b> 45 Clarendon Place Hyde Cheshire SK14 2ND</p> <p><b>Tel: 0161 355 3553</b></p>	<p>Off The Record was founded in 1992 to meet the needs of young people by providing a high quality counselling service. Since then we've grown to incorporate training services and other projects targeted at young people. We are striving to achieve this by maintaining an independent, free, confidential counselling service that is centrally based for all young people between the ages of 13 and 28 who live in Tameside, Glossop and Oldham.</p> <p>In Tameside we provide counsellors for the 10-13 age group who offer a service in selected schools as well as 1-2-1 sessions in Hyde and Ashton.</p>	<p><b>Opening Hours:</b></p> <ul style="list-style-type: none"> <li><b>Mon-Friday 10:00 am - 06.:00 pm</b> <b>By Appointment only.</b></li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email: <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a></b> <b>Website: <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></b></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Manchester (support group)</b> <b>Location: Manchester</b> <b>Meeting day: 1st Thursday of every month</b> <b>Phone: Toni on 07531 392 674</b></p>
	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday <b>Email: <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a></b> <b>Website: <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></b></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <p><b>Information for Professionals</b></p> <ul style="list-style-type: none"> <li><b>Care provision</b></li> <li><b>Service planning</b></li> <li><b>Resources</b></li> <li><b>Projects</b></li> <li><b>Essentials</b></li> <li><b>Events and Training</b></li> </ul> </div> <div> <p><b>Information and Support for Parents and Families</b></p> <ul style="list-style-type: none"> <li><b>FAQ's</b></li> <li><b>Family journey</b></li> <li><b>Family newsletter</b></li> <li><b>Family resources</b></li> <li><b>Family stories</b></li> <li><b>Support in your area</b></li> </ul> </div>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**

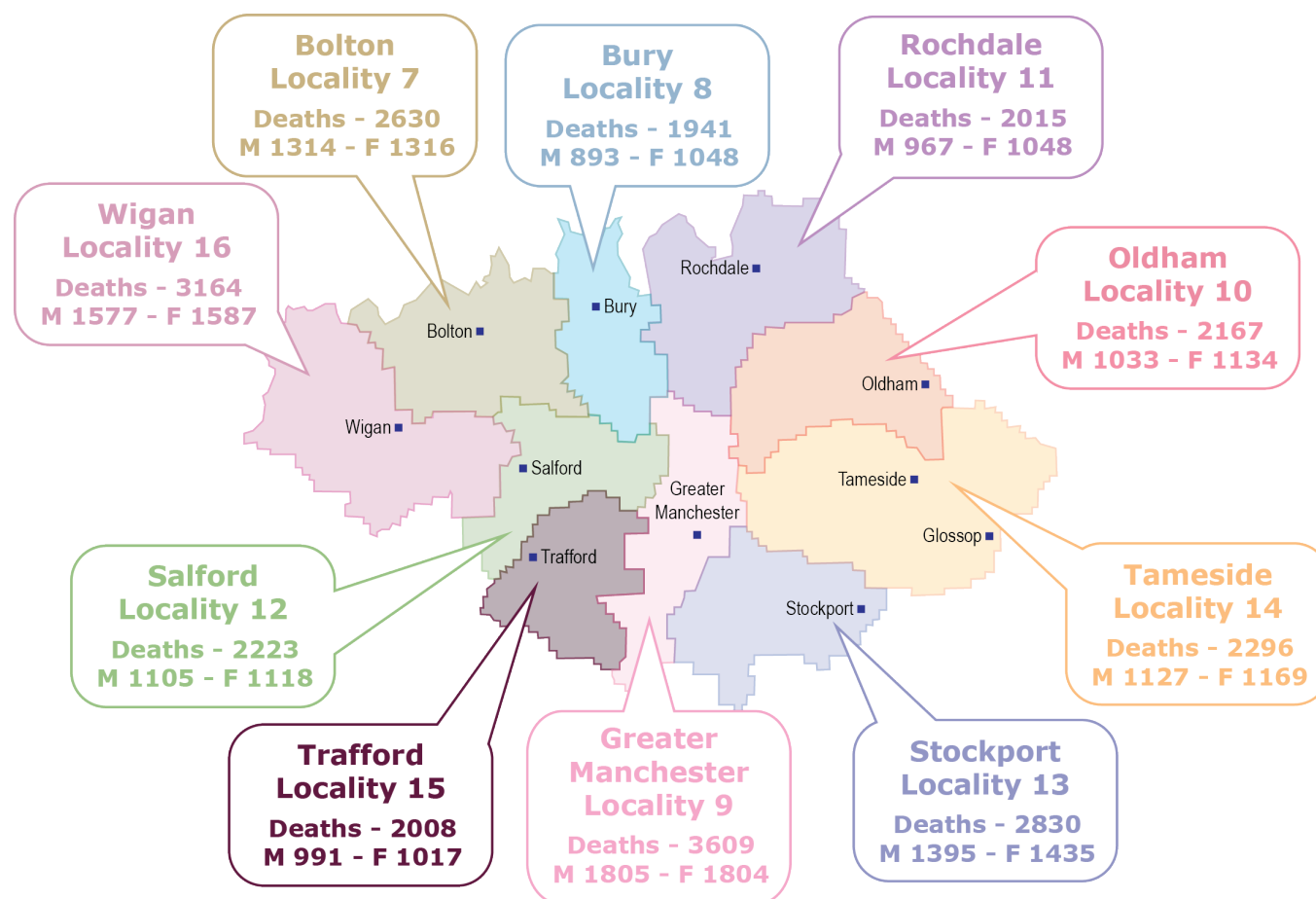


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>TAMESIDE LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email: <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></b></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• <b>Support</b></li> <li>• <b>Information</b></li> <li>• <b>Guidance is for anyone who cares for a bereaved child or young person</b></li> </ul>

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered																					
TRAFFORD LOCALITY - HOSPITALS	<b>Central Manchester University Hospitals NHS Foundation Trust</b>  Manchester Royal Infirmary Oxford Road Manchester M13 9WL  <b>Tel: 0161 276 1234</b> <b>Website:</b> <a href="http://www.cmft.nhs.uk">www.cmft.nhs.uk</a> <b>Email:</b> <a href="#">contact via website</a>	<ul style="list-style-type: none"><li>• Manchester Royal Infirmary</li><li>• Royal Manchester Children’s Hospital</li><li>• Saint Mary’s Hospital</li><li>• Trafford General Hospital</li></ul> <p>The Adult Bereavement Care Team provides an invaluable empathetic service to families at a time of extreme distress and sadness. The service provides information, advice and support for the next of kin in all aspects of bereavement care.</p> <p>Bereavement Care Team - Adult Services The Bereavement Care Team for Adult Services are based in the Family Support Services (on the ground floor next to Children’s Pharmacy) in the Royal Manchester Children’s Hospital, Oxford Road, Manchester M13 9WL.</p> <p>The Centre is open from 09.00 am to 05.00 pm, Monday to Friday (excluding Bank Holidays). Telephone contact can be made by free phone (0800 085 3407 - mobiles may be charged) between the hours of 09.00 am and 05.00 pm.</p> <p>The team are responsible for all aspects of bereavement care, when a death takes place on an adult ward on Central Site or within Accident and Emergency. The service provides advice, support and information for bereaved people.</p>	<p>Bereavement Advisors provide help and emotional support for bereaved people in the following areas:</p> <ul style="list-style-type: none"><li>• Arranging completion of all documentation, including medical certificates.</li><li>• Arranging cremation papers when needed.</li><li>• Advice and information regarding funeral arrangements.</li><li>• Emotional support.</li><li>• Formal Counselling - can be arranged for next of kin of people who die in Central Manchester Hospitals NHS Foundation Trust.</li><li>• Liaising with the Coroners staff, police, social workers and General Practitioners (family doctor).</li><li>• Helping next of kin, where appropriate, to complete documentation and providing advice regarding help from the Department of Work and Pensions Social Fund Funeral Payment (SF200 form) and the Bereavement Benefit (BB1).</li><li>• Explaining probate and legalities following death.</li><li>• Making arrangements for tracing next of kin where no next of kin is recorded in the medical records.</li><li>• Arranging a funeral where no next of kin has been found.</li><li>• Assisting Consultants to gain consent for Hospital Post Mortem.</li><li>• Providing training and information on bereavement related issues to other staff members.</li><li>• Bereavement support is available from the time of death until an agreed time when the next of kin no longer require that support. A Registrar of Births, Deaths and Marriages visits the Bereavement Centre all day Wednesday and on a Friday morning. The Bereavement Advisors are able to make appointments for families to see the Registrar at the hospital, but the number of appointments available may be limited. The Bereavement Advisors will advise families regarding availability.</li></ul> <p><b>Meet the Team</b></p> <table><tr><td><b>Katie Leicester</b></td><td><b>Adult Bereavement Care Team Manager</b></td><td><b>0161 701 8720</b></td></tr><tr><td><b>Lenka Rossova</b></td><td><b>Bereavement Support Co-ordinator - Reception</b></td><td><b>0161 276 8989</b></td></tr><tr><td><b>Barbara Waters</b></td><td><b>Bereavement Advisor</b></td><td><b>0161 276 6721</b></td></tr><tr><td><b>Christine Nuttall</b></td><td><b>Bereavement Advisor</b></td><td><b>0161 276 5944</b></td></tr><tr><td><b>Lisa Barrett</b></td><td><b>Bereavement Advisor</b></td><td><b>0161 276 6070</b></td></tr><tr><td><b>Sheila Hunt</b></td><td><b>Bereavement Advisor</b></td><td><b>0161 276 5013</b></td></tr><tr><td><b>Counselling</b></td><td colspan="2"><b>Contact the Adult Bereavement Care Team on 0161 276 8989</b></td></tr></table>	<b>Katie Leicester</b>	<b>Adult Bereavement Care Team Manager</b>	<b>0161 701 8720</b>	<b>Lenka Rossova</b>	<b>Bereavement Support Co-ordinator - Reception</b>	<b>0161 276 8989</b>	<b>Barbara Waters</b>	<b>Bereavement Advisor</b>	<b>0161 276 6721</b>	<b>Christine Nuttall</b>	<b>Bereavement Advisor</b>	<b>0161 276 5944</b>	<b>Lisa Barrett</b>	<b>Bereavement Advisor</b>	<b>0161 276 6070</b>	<b>Sheila Hunt</b>	<b>Bereavement Advisor</b>	<b>0161 276 5013</b>	<b>Counselling</b>	<b>Contact the Adult Bereavement Care Team on 0161 276 8989</b>	
	<b>Katie Leicester</b>	<b>Adult Bereavement Care Team Manager</b>	<b>0161 701 8720</b>																					
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**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>TRAFFORD LOCALITY - HOSPICES</b>	<p><b>Neil Cliffe Centre</b> Wythenshawe Hospital Southmoor Road Wythenshawe Manchester M23 9LT</p> <p><b>Telephone: 0161 291 2912</b> <b>Email: <a href="mailto:enquiries@sah.org.uk">enquiries@sah.org.uk</a></b> <b>Website: <a href="http://www.sah.org.uk">www.sah.org.uk</a></b></p> <p><b>Bereavement Services Co-ordinator</b> <b>Contact: 0161 498 3687</b> <b>Email: <a href="mailto:jsilkstone@sah.org.uk">jsilkstone@sah.org.uk</a></b></p> <p><b>Counselling Services Co-ordinator</b> <b>Contact: 0161 498 3640</b> <b>E-mail: <a href="mailto:lgoodwin@sah.org.uk">lgoodwin@sah.org.uk</a></b></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>North, Central and South Manchester</b></li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families both at the Hospice and at home, throughout parts of Greater Manchester; <b>St Ann's Hospice ensures that all patients with palliative care needs have access to a range of services when they need them for as long as they are needed.</b></p> <ul style="list-style-type: none"> <li>• Supportive and medical outpatient service at Neil Cliffe Centre</li> <li>• Patient and Family Support Team (Social Work, Psychological Support, Counselling, Spiritual Support, Bereavement Support)</li> <li>• 24 hour advice line for patients, carers and health care professionals</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Relatives, carers or friends of someone who has received any hospice service may self-refer for Bereavement Support or Counselling</b></li> <li>• <b>Bereavement Services Co-ordinator</b></li> <li>• <b>Bereavement Support – Adults Only</b> <ul style="list-style-type: none"> <li>• <b>Follow up letter including information about the bereavement service, how to access it, contact details for other local and national services and information leaflet about grief and loss</b></li> <li>• <b>Appointment Service for one to one support at the hospice or in the family or carers home</b></li> <li>• <b>Telephone Service</b></li> <li>• <b>Signposting to other services if required</b></li> </ul> </li> <li>• <b>Counselling Services Co-ordinator</b></li> <li>• <b>Bereavement Counselling</b> <ul style="list-style-type: none"> <li>• <b>Appointment service for individuals and couples counselling at the hospice</b></li> <li>• <b>Children and families service</b></li> <li>• <b>Pre-bereavement work with patients, carers, relatives including children and young people</b></li> </ul> </li> <li>• <b>Spiritual Support</b></li> <li>• <b>Haven – Multi Faith/No Faith Spiritual Room</b></li> <li>• <b>Training and Education</b></li> <li>• <b>Annual Memorial Service – Light Up a Life</b></li> <li>• <b>Bi-monthly Service of Celebration and Thanksgiving</b></li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>TRAFFORD LOCALITY - HOSPICES</b>	<p><b>St Ann's Hospice</b> Meadowsweet Lane Little Hulton Worsley Manchester M28 0FE</p> <p><b>Telephone: 0161 702 8181</b> <b>Email:</b> <a href="mailto:enquiries@sah.org.uk">enquiries@sah.org.uk</a> <b>Website:</b> <a href="http://www.sah.org.uk">www.sah.org.uk</a></p> <p><b>Bereavement Services Co-ordinator</b> <b>Contact: 0161 498 3687</b> <b>Email:</b> <a href="mailto:jsilkstone@sah.org.uk">jsilkstone@sah.org.uk</a></p> <p><b>Counselling Services Co-ordinator</b> <b>Contact: 0161 498 3640</b> <b>E-mail:</b> <a href="mailto:lgoodwin@sah.org.uk">lgoodwin@sah.org.uk</a></p>	<p><b>Catchment Area:</b></p> <ul style="list-style-type: none"> <li>• <b>Salford, Trafford, Bolton, Wigan and Leigh</b></li> </ul> <p>The hospice provides specialist care, supportive care and end of life care for people and their families both at the Hospice and at home, throughout parts of Greater Manchester;</p> <p><b>St Ann's Hospice ensures that all patients with palliative care needs have access to a range of services when they need them for as long as they are needed.</b></p> <ul style="list-style-type: none"> <li>• 18 bedded unit at Little Hulton</li> <li>• Day therapy, supportive outpatients and medical outpatients at Little Hulton</li> <li>• Hospice at Home service for Salford and Trafford</li> <li>• Community Specialist Palliative Care Team for Salford</li> <li>• Patient and Family Support Team (Social Work, Psychological Support, Counselling, Spiritual Support, Bereavement Support)</li> <li>• 24 hour advice line for patients, carers and health care professionals</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Relatives, carers or friends of someone who has received any hospice service may self-refer for Bereavement Support or Counselling</b></li> <li>• <b>Bereavement Services Co-ordinator</b></li> <li>• <b>Bereavement Support – Adults Only</b> <ul style="list-style-type: none"> <li>• <b>Follow up letter including information about the bereavement service, how to access it, contact details for other local and national services and information leaflet about grief and loss</b></li> <li>• <b>Appointment Service for one to one support at the hospice or in the family or carers home</b></li> <li>• <b>Telephone Service</b></li> <li>• <b>Signposting to other services if required</b></li> </ul> </li> <li>• <b>Counselling Services Co-ordinator</b></li> <li>• <b>Bereavement Counselling</b> <ul style="list-style-type: none"> <li>• <b>Appointment service for individuals and couples counselling at the hospice</b></li> <li>• <b>Children and families service</b></li> <li>• <b>Pre-bereavement work with patients, carers, relatives including children and young people</b></li> </ul> </li> <li>• <b>Spiritual Support</b></li> <li>• <b>Haven – Multi Faith/No Faith Spiritual Room</b></li> <li>• <b>Training and Education</b></li> <li>• <b>Annual Memorial Service – Light Up a Life</b></li> <li>• <b>Bi-monthly Service of Celebration and Thanksgiving</b></li> </ul>



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>TRAFFORD LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone:</b> 020 7378 1122 <b>Helpline:</b> 0500 618 140 <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>Monday - Friday 10:00 am - 04:00 pm</li> <li>Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone:</b> 0800 02 888 40 Mon – Fri 9:00 am – 05:00 pm <b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline:</b> 0800 02 888 40</p> <ul style="list-style-type: none"> <li>Confidential listening, help and guidance for bereaved families and professionals</li> <li>Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>Information for bereaved families and carers</li> <li>Searchable database of national and local support agencies</li> <li>Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> </ul>
	<p><b>Cruse Bereavement Care</b> <b>National Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p><b>Young Peoples Helpline:</b> 0808 808 1677 <b>Website:</b> <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p><b>Freephone Number:</b> 0800 282 986 <b>Freephone Mobiles:</b> 0808 800 6019</p> <p>An interpreting service is available <b>Website:</b> <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p><b>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</b></p> <p><b>All calls are answered by bereaved parents, trained and supported by NHS staff.</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>TRAFFORD LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p><b>Telephone: 01480 276 088</b> <b>Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></b></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> <b>CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</b></p> <p><b>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</b></p> <p><b>What will CFC fund?</b> <b>Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</b></p> <p><b>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</b></p> <ul style="list-style-type: none"> <li>• A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>• A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>
	<p><b>Muslim Youth Helpline (MYH)</b> <b>Freephone from all UK landlines</b> <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail: <a href="mailto:info@myh.org.uk">info@myh.org.uk</a></b> <b>Website: <a href="http://www.myh.org.uk">www.myh.org.uk</a></b></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<ul style="list-style-type: none"> <li>• Pioneering faith and culturally sensitive services to Muslim youth in the UK.</li> </ul> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**

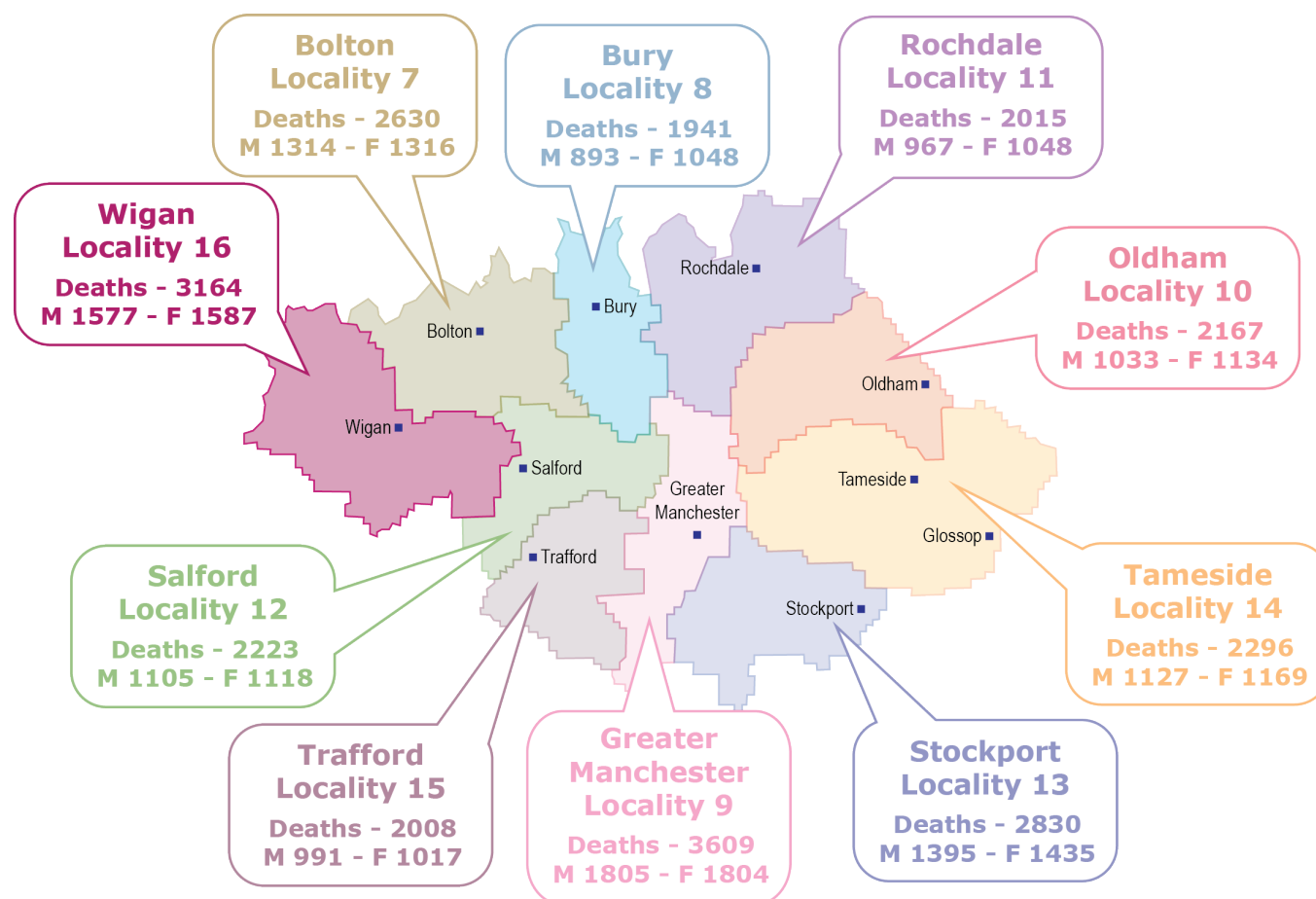


Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered	
TRAFFORD LOCALITY - OTHER SUPPORT SERVICES	<b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire  <b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b>  <b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a>	<b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.	<b>Manchester (support group)</b>  <b>Location: Manchester</b>  <b>Meeting day: 1st Thursday of every month</b>  <b>Phone: Toni on 07531 392 674</b>	
	<b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB  <b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday  <b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a>	Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.  They support families, professionals and services, including children's hospices. There work helps to ensure that children can get the best possible care, wherever and whenever they need it.	<b>Information for Professionals</b> <ul style="list-style-type: none"><li>• Care provision</li><li>• Service planning</li><li>• Resources</li><li>• Projects</li><li>• Essentials</li><li>• Events and Training</li></ul>	<b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"><li>• FAQ's</li><li>• Family journey</li><li>• Family newsletter</li><li>• Family resources</li><li>• Family stories</li><li>• Support in your area</li></ul>
	<b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR  <b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b>  <b>Email:</b> <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a>	Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.  They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.  Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.	<b>Winston's Wish National Helpline offer:</b> <ul style="list-style-type: none"><li>• Support</li><li>• Information</li><li>• Guidance is for anyone who cares for a bereaved child or young person</li></ul>	

### Total deaths in Greater Manchester areas by locality

The total deaths in Greater Manchester are **24,844** for 2015 (Source: Office for National Statistics, and Research Agency - 16.07.2016). The breakdown of deaths is shown as: total deaths for each of the ten locality groups i.e. Locality 7 Bolton, Locality 8 Bury, Locality 9 Greater Manchester, Locality 10 Oldham, Locality 11 Rochdale, Locality 12 Salford, Locality 13 Stockport, Locality 14 Tameside, Locality 15 Trafford, Locality 16 Wigan, and male and female as detailed on the map below:



**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>WIGAN LOCALITY - HOSPITALS</b>	<p><b>Wrightington, Wigan, Leigh NHS foundation Trust</b></p> <p>Royal Edward Albert Infirmary Wigan Lane Wigan WN1 2NN</p> <p><b>Tel: 01942 244 000</b></p> <p><b>Website:</b> <a href="http://www.wwl.nhs.uk">www.wwl.nhs.uk</a></p>	<p><b>Catchment area:</b></p> <ul style="list-style-type: none"> <li>• <b>Wigan borough</b></li> <li>• 513 beds</li> <li>• Emergency dept</li> <li>• Critical care unit</li> <li>• Cardiac unit</li> <li>• Stroke medicine</li> <li>• Neo-natal unit /Birth unit</li> <li>• Palliative care</li> <li>• EOLC facilitator</li> <li>• EOLC Board</li> <li>• EOLC fully implemented across sites</li> <li>• Bereavement liaison specialist nurse</li> <li>• Link nurse palliative care</li> <li>• Bereavement advocates</li> </ul>	<ul style="list-style-type: none"> <li>• Bereavement support “helping you cope” booklet given by the ward staff</li> <li>• Bereavement guide and support booklet given by the ward staff</li> <li>• Care at the end of life booklet given by the ward staff</li> <li>• Quiet rooms on wards for families and carers</li> <li>• Fold-down beds available for families on every ward to stay 24/7 with patient</li> <li>• Rapid discharge protocol i.e home to die in 2-4 hrs</li> <li>• Hospital statement of intent</li> <li>• Member of “The Royal Alliance”</li> <li>• Bereavement kits for nursing staff to use to offer keepsake mementos to all families i.e hand/foot prints, locks of hair, tissue and organ donation</li> <li>• Bereavement photographs offered to all families</li> <li>• Bereavement office 08.30 am - 04.00 pm where the bereavement information folder is given to families containing MCCD and other useful information</li> <li>• All staff aware of cultural needs at EOL</li> <li>• Assistance and help given by bereavement officer in booking a appointment to register the death in Wigan town centre</li> <li>• Spiritual centre – chapel, prayer rooms</li> <li>• Chaplaincy service –all faiths and none 08:30 am - 04:30 pm Mon - Fri</li> <li>• 24hours on call chaplain service</li> <li>• Monthly bereavement awareness study days for all staff members</li> <li>• Twice yearly memorial services for relatives and trust members</li> <li>• Monthly memorial service for babies</li> <li>• Christmas and carol services / Easter Christian services for patients and staff</li> <li>• Bereavement liaison service nurse supports families and individual after death with a phone service , supports them at coroner’s inquest supports staff on the wards</li> <li>• Mortuary – serene room for families to be with their loved ones</li> <li>• Communication awareness study days around breaking bad news, grief</li> <li>• Exemption from car parking fees for families</li> <li>• Comfort packs for relatives staying long periods of time at EOL</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>WIGAN LOCALITY - HOSPICES</b>	<p><b>Wigan &amp; Leigh Hospice</b> Kildare Street Hindley Wigan WN2 3HZ</p> <p><b>Telephone: 01942 525 566</b></p> <p><b>E-mail:</b> <a href="mailto:info@wlh.org.uk">info@wlh.org.uk</a> <b>Website:</b> <a href="http://www.wlh.org.uk">www.wlh.org.uk</a></p> <p>Counsellor and Bereavement Co-ordinator <b>Contact:</b> <a href="#">Via main telephone number</a></p>	<p>The Hospice is an independent charitable organisation providing specialist palliative care services through a multi-disciplinary approach for the adult population of Wigan Borough.</p> <p>The Hospice aims to work closely with all other care providers to provide seamless quality services to people living with a non-curative life-threatening illness and their carers.</p> <p>Our services are available to those who require support additional to that which their GP, District Nurse, hospital specialists or Social Services can provide. Patients with advanced life threatening illnesses of any diagnosis may be referred to hospice services with their consent for:</p> <ul style="list-style-type: none"> <li>• Assessment and review of complex symptoms</li> <li>• Terminal care</li> <li>• Short-term care following a hospital discharge before the patient goes home</li> <li>• Family support</li> </ul> <p>The hospice has 14 inpatient beds (all single rooms) and an overnight room for families including shower room, if needed. Most inpatients receive care for 7-10 days. <b>The hospice does not offer medium or longer term care.</b></p> <p>The Hospice also provides a Hospice in Your Home service.</p> <p>The Hospice in Your Home Team work between the hours of 8.30 am – 9 pm, 7 days a week. In addition, there is a night support service which provides night sits that are booked according to patient need, this service is available 7 days.</p>	<p><b>Our bereavement care begins before the person dies, supporting the family, friends and carers of the patient; preparing them for the loss of a loved one. After all, people are part of a family unit and the death of one member impacts on all.</b></p> <ul style="list-style-type: none"> <li>• <b>Our bereavement service</b></li> </ul> <p><b>When a patient has died, we offer a bereavement service to family and carers. We do this by contacting their next of kin and offering our services should they be needed - from this point, people 'self refer', asking us for help if required. We then provide a bereavement assessment, to understand the level of help that's required and to provide suitable support, through trained counsellors and volunteers. Death does touch us all at some point, but that doesn't make it easy to deal with, especially for a close loss. We can help people come to terms with their grief and to rebuild themselves emotionally.</b></p> <ul style="list-style-type: none"> <li>• <b>Remembrance evenings</b></li> </ul> <p><b>Our quarterly remembrance evenings provide a forum for those who have recently lost a loved one in the hospice's care to come together and remember them. The service is mainly non-religious, with a short religious section at the end for those who wish to take part in this. During the service we read the names of those who have recently died, light candles, listen to readings and music - sharing the experience with others. This helps people come to terms with their loss and helps them to feel less alone in their grief. Many people tell us that they find it beneficial to come back to the hospice.</b></p>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
WIGAN LOCALITY - OTHER SUPPORT SERVICES	<p><b>Age UK Wigan Borough</b> 68 Market Street Wigan WN1 1HX</p> <p><b>Tel: 01942 241 972</b></p> <p><b>E-mail:</b> <a href="mailto:enquiries@ageukwiganborough.org.uk">enquiries@ageukwiganborough.org.uk</a> <b>Website:</b> <a href="http://www.ageuk.org.uk/wiganborough">www.ageuk.org.uk/wiganborough</a></p> <p><b>National Advice Helpline: 0800 169 6565</b></p>	<p>Age UK Wigan Borough is the largest organisation in the area providing high quality services designed to support older people across the Borough. We aim to help older people live their lives as they would choose. We are an independent charity, affiliated to Age UK, the national organisation for older people.</p> <p><b>Wigan Borough Opening times:</b></p> <p><b>Weekdays:</b> Monday to Friday 09.00am - 04.30pm</p>	<ul style="list-style-type: none"> <li>• We have a wide range of services for people over the age of 50, including:</li> <li>• Advice on benefits</li> <li>• Befriending – telephone and one-to-one befriending</li> <li>• Housing and Care Options – advice and support on housing choices</li> <li>• Bright Days activity programme</li> <li>• Handyperson – small practical tasks around the home</li> <li>• Starting Point Plus – telephone information service</li> </ul>
	<p><b>Bliss</b> 2nd Floor Chapter House 18-20 Crucifix Lane London SE1 3JW</p> <p><b>Telephone: 020 7378 1122</b> <b>Helpline: 0500 618 140</b> <b>Website:</b> <a href="http://www.bliss.org.uk">www.bliss.org.uk</a> <b>Email:</b> <a href="mailto:ask@bliss.org.uk">ask@bliss.org.uk</a></p>	<p>Bliss offers a wide range of Family Support services that provide confidential advice, information and support to the families of premature and sick babies. These services are free of charge and are available to help and support the whole family. Includes bereavement support.</p>	<p><b>Opening times:</b></p> <ul style="list-style-type: none"> <li>• Monday - Friday 10:00 am - 04:00 pm</li> <li>• Monday - Wednesday 07:00 pm - 09:00 pm</li> </ul>
	<p><b>Child Bereavement UK</b> Clare Charity Centre Wycombe Road Saunderton Buckinghamshire HP14 4BF</p> <p><b>Telephone: 0800 02 888 40</b> Mon – Fri 09:00 am – 05:00 pm</p> <p><b>E-mail:</b> <a href="mailto:support@childbereavementuk.org">support@childbereavementuk.org</a> <b>Website:</b> <a href="http://www.childbereavementuk.org">www.childbereavementuk.org</a></p>	<p>Child Bereavement UK supports families and educates professionals both when a baby or child dies of any age or is dying or when a child is facing bereavement. Their vision is for all families to have the support they need to rebuild their lives.</p> <p>The charity trains around 7,000 professionals each year across health care, social care, education, the emergency services and the voluntary sector.</p> <p>It also provides a national support and information service, award-winning resources, an interactive website with an online forum for bereaved families.</p>	<p><b>Support and Information Helpline: 0800 02 888 40</b></p> <ul style="list-style-type: none"> <li>• Confidential listening, help and guidance for bereaved families and professionals</li> <li>• Signposting to other national agencies, support and resources</li> </ul> <p><b>Interactive Website</b></p> <ul style="list-style-type: none"> <li>• Information for bereaved families and carers</li> <li>• Searchable database of national and local support agencies</li> <li>• Discussion Forum for Bereaved Families and carers</li> </ul> <p><b>Publications/Resources</b></p> <ul style="list-style-type: none"> <li>• CB produces books, DVDs, CD's, workbooks and leaflets for bereaved families and professionals</li> <li>• Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services</li> </ul>



# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
WIGAN LOCALITY - OTHER SUPPORT SERVICES	<p><b>Cruse Bereavement Care</b> National Helpline: 0808 808 1677 Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a></p> <p>Young Peoples Helpline: 0808 808 1677 Website: <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a></p>	<p>Cruse Bereavement Care is here to support you after the death of someone close.</p> <p>Offering counselling, advice, information and support to people who have been bereaved, no matter how recently or how long ago.</p>	<ul style="list-style-type: none"> <li>Helpline service provides access to support work, information for bereaved families and carers, also signposting to other agencies and services.</li> </ul>
	<p><b>The Child Death Helpline</b> Alder Hey Children's NHS Foundation Trust Eaton Road Liverpool L12 2AP</p> <p>Freephone Number: 0800 282 986 Freephone Mobiles: 0808 800 6019 An interpreting service is available Website: <a href="http://www.childdeathhelpline.org.uk">www.childdeathhelpline.org.uk</a></p>	<p>Freephone Helpline. 0800 number is free from landlines, 0808 is free from mobiles.</p> <p>Monday, Thursday, Friday 10:00 am – 01:00 pm Tuesday and Wednesday 10:00 am – 04:00 pm Every evening 07:00 pm – 10:00 pm</p> <p>Operated in collaboration with Great Ormond Street Hospital.</p>	<p>The Helpline offers emotional support to anyone affected by the death of a child of any age (pre-birth to adult), irrespective of when the death occurred.</p> <p>All calls are answered by bereaved parents, trained and supported by NHS staff.</p>
	<p><b>Child Funeral Charity</b> Unit 1, The Shield Office Centre 186a Station Road Burton Latimer Kettering NN15 5NT</p> <p>Telephone: 01480 276 088 Email: <a href="mailto:enquiries@childfuneralcharity.org.uk">enquiries@childfuneralcharity.org.uk</a></p> <p>Opening hours: Mon - Fri - 09:00 am - 5:00 pm</p>	<p>Child Funeral Charity (CFC) assists families financially in England and Wales who have to arrange a funeral for a baby or child aged 16 or under. Whilst many funeral directors, the clergy and most celebrants do not charge fees, there are other funeral related expenses that bereaved parents struggle to find. Financial support is available from us to help with such funeral costs, together with practical advice and guidance.</p> <p>CFC takes referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p>	<p><b>Who can apply?</b> CFC take referrals and applications for financial support from professionals who have knowledge of the bereaved family and their circumstances.</p> <p>This could include: Funeral Directors, Celebrant or Faith representatives, Bereavement Nurses or Midwives, Hospice Managers, General Practitioners, Local Authority Registrars, Hospital Bereavement Officers, Hospital Medical Registrars and others.</p> <p><b>What will CFC fund?</b> Funeral director's costs. However, in many cases, funeral directors do not charge a professional services fee or for a coffin / casket or for a vehicle for child and baby funerals. CFC hold information on this and can advise.</p> <p>As long as they receive the application before the funeral arrangements are finalised, and the funeral director does not provide the above free of charge, they can consider helping with the following:</p> <ul style="list-style-type: none"> <li>A coffin/casket - the charity can supply a good selection of coffins directly to the funeral director</li> <li>A vehicle, such as a hearse, suitable for transporting parents and the coffin to and from the funeral</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>WIGAN LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Muslim Youth Helpline (MYH)</b> Freephone from all UK landlines <b>0808 808 2008</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>Internet Web Chat Hours</b> Mon – Fri 06:00 pm – 12:00 midnight Sat – Sun 12:00 noon – 12:00 midnight</p> <p><b>E-mail:</b> <a href="mailto:info@myh.org.uk">info@myh.org.uk</a> <b>Website:</b> <a href="http://www.myh.org.uk">www.myh.org.uk</a></p>	<p>The Muslim Youth Helpline (MYH) is a registered charity.</p> <p>The core service is available nationally, it is a free, confidential and emotional support service.</p> <p>The service uses male and female volunteers trained in active listening and basic listening skills to respond to client enquiries.</p> <p>MYH aims to act as a bridge between mainstream services and it actively encourages clients to access mainstream services for more specialist support.</p>	<p><b>Pioneering faith and culturally sensitive services to Muslim youth in the UK</b></p> <p><b>The service is offered via:</b></p> <ul style="list-style-type: none"> <li>• The telephone</li> <li>• E-mail</li> <li>• Internet</li> <li>• Mail</li> </ul>
	<p><b>Survivors of Bereavement by Suicide SOBS</b> The National Office The Flamsteed Centre Albert Street Ilkeston, DE7 5GU Derbyshire</p> <p><b>National Helpline: 0844 561 6855</b> 09:00 am - 09:00 pm daily <b>Office Telephone: 0115 944 1117</b></p> <p><b>Email:</b> <a href="mailto:sobs.admin@care4free.net">sobs.admin@care4free.net</a> <b>Website:</b> <a href="http://www.uk-sobs.org.uk">www.uk-sobs.org.uk</a></p>	<p><b>Support After Suicide</b> SOBs provide a safe, confidential environment, in which survivors of suicide families / carers can share their experiences and feelings, thus giving and gaining support from each other.</p>	<p><b>Emotional support, help and information is offered in a number of ways:</b></p> <ul style="list-style-type: none"> <li>• Telephone Helpline</li> <li>• Information</li> <li>• Self help support group meetings</li> <li>• Support days</li> <li>• Residential Events</li> </ul> <p><b>Bolton Group meets monthly in Bolton on:</b></p> <ul style="list-style-type: none"> <li>• 3rd Thursday of each month</li> <li>• For further information - Telephone: 01924 201 744 or 07976 813131</li> </ul>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>WIGAN LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>The Samaritans</b></p> <p><b>Wigan</b> 73 Dicconson Street Wigan WN1 2AT</p> <p><b>Telephone: 01942 492 222</b> <b>National Helpline: 116 123 (free)</b> One to one telephone support to anyone available 24 hrs a day on the national helpline <b>E-mail: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></b> <b>Write to:</b> Chris, PO Box 9090, Stirling, FK8 2SA Deaf or hard of hearing use the single Minicom <b>Telephone: 08457 909 192</b></p>	<p>The Samaritans is a confidential emotional support service for anyone in the UK and Ireland.</p> <p>The national helpline service is available 24 hours a day for people who are experiencing feelings of distress or despair, also bereavement and including those which may lead to suicide.</p>	<p><b>Wigan Branch</b></p> <p><b>Usual hours open to receive callers at the door:</b></p> <ul style="list-style-type: none"> <li>• <b>Phone for details</b></li> </ul>
	<p><b>'Tell us Once'</b></p> <p>The Registrar will give you information about the service when you go to register the death.</p> <p>If you do not speak English there is a telephone interpreter service available.</p> <p>Wigan Council Wigan Life Centre The Wiend, Wigan WN1 1NH</p> <p><b>Tel: 01942 489 003</b></p> <p>Opening Hours: 9.30am – 4.30pm Mon - Fri</p> <p>You can also find more information at <a href="http://www.direct.gov.uk/death-tellusonce">www.direct.gov.uk/death-tellusonce</a></p>	<p>To use 'Tell Us Once the death' must already have been registered. This can be done by contacting the Register Office.</p> <p>Tell Us Once brings together several organisations (see the list below) so that people do not need notify them individually of the death.</p> <p>Tell Us Once links information between:</p> <ul style="list-style-type: none"> <li>• the Department for Work and Pensions (DWP)</li> <li>• HM Revenue and Customs (HMRC)</li> <li>• Local Authorities</li> <li>• the Driving and Vehicle Licensing Agency (DVLA)</li> <li>• the Identity and Passport Service (IPS)</li> </ul>	<ul style="list-style-type: none"> <li>• <b>The Registrar will offer you an appointment for a face-to-face interview with a 'Tell Us Once adviser' who will ask you for information about the deceased.</b></li> <li>• <b>Alternatively you will be offered an opportunity to speak to someone over the phone - the Registrar will tell you the number you need to call.</b></li> <li>• <b>The organisations that need to be told about the death will be contacted on your behalf.</b></li> <li>• <b>Tell Us Once' is a service led by DWP and removes the need for families and carers to contact several organisations.</b></li> <li>• <b>The departments will then be in direct contact with you about any changes made to the records held about the person who has died.</b></li> </ul>

# BEREAVEMENT SERVICES DIRECTORY

## FEBRUARY 2017



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

	Name & Contact Details of Organisation	Service Infrastructure	Bereavement Services Offered
<b>WIGAN LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Together for Short Lives</b> 4th Floor, Bridge House 48-52 Baldwin Street Bristol, BS1 1QB</p> <p><b>National Helpline 0808 808 8100</b> 10.00am – 4.00pm Monday – Friday <b>Office Telephone: 0117 989 7820</b> 09:00 am – 05:00 pm Monday - Friday</p> <p><b>Email:</b> <a href="mailto:info@togetherforshortlives.org.uk">info@togetherforshortlives.org.uk</a> <b>Website:</b> <a href="http://www.togetherforshortlives.org.uk">www.togetherforshortlives.org.uk</a></p>	<p>Together for Short Lives is a UK charity for all children with life-threatening and life-limiting conditions and all those who support, love and care for them.</p> <p>They support families, professionals and services, including children's hospices. Their work helps to ensure that children can get the best possible care, wherever and whenever they need it.</p>	<div> <div> <b>Information for Professionals</b> <ul style="list-style-type: none"> <li>Care provision</li> <li>Service planning</li> <li>Resources</li> <li>Projects</li> <li>Essentials</li> <li>Events and Training</li> </ul> </div> <div> <b>Information and Support for Parents and Families</b> <ul style="list-style-type: none"> <li>FAQ's</li> <li>Family journey</li> <li>Family newsletter</li> <li>Family resources</li> <li>Family stories</li> <li>Support in your area</li> </ul> </div> </div>
	<p><b>Wigan Family Welfare</b> Catherine Terrace Scholes Wigan WN1 3JW</p> <p><b>Tel: 01942 867 888</b> <b>Email:</b> <a href="mailto:admin@wiganfamilywelfare.co.uk">admin@wiganfamilywelfare.co.uk</a> <b>Website:</b> <a href="http://www.wiganfamilywelfare.co.uk/contact-us">www.wiganfamilywelfare.co.uk/contact-us</a></p> <p><b>Counselling Directory:</b> <a href="http://www.counsellingdirectory.org.uk">www.counsellingdirectory.org.uk</a></p>	<p>Wigan Churches' Association for Family Welfare has been helping families in need for nearly 50 years.</p> <p>The organisation was established in 1958, at the time concentrating on supporting young people with pregnancy related issues. Since then it has expanded over the years, identifying and meeting the needs of families and children. It exists now to provide a service through counselling, advocacy and community development as a free, independent and confidential service to the people of the Wigan Borough.</p> <p>The Organisation offers counselling in a variety of settings from schools and Sure Start Children's Centres as well as its two premises.</p>	<ul style="list-style-type: none"> <li><b>Counselling for Children and Young People Experiencing Loss and Bereavement</b></li> </ul> <p><b>The aim of our service is to provide counselling to children and young children aged 5-19. To help them understand and cope with their loss and to promote health and wellbeing of each child.</b></p> <p><b>The service provides direct access to counselling for those children and young people experiencing loss and bereavement throughout the Borough of Wigan.</b></p> <p><b>The project runs from Monday to Friday with some provision for out of hours sessions. The service is open to all children/young people. All you need to do is ring and make a referral.</b></p> <p><b>After the initial session if we can help (some people may need more help than we can give) appointments will be made for as long as the child/young person needs help.</b></p>

**BEREAVEMENT SERVICES DIRECTORY**  
**FEBRUARY 2017**



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

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<b>WIGAN LOCALITY - OTHER SUPPORT SERVICES</b>	<p><b>Winston's Wish Head Office</b> 3rd Floor Cheltenham House Clarence Street Cheltenham Gloucestershire GL50 3JR</p> <p><b>General Enquiries: 01242 515 157</b> <b>National Helpline: 0845 203 0405</b></p> <p><b>Email: <a href="mailto:info@winstonswish.org.uk">info@winstonswish.org.uk</a></b></p>	<p>Winston's Wish, is a charity for bereaved children, helping young people to re adjust to life after the death of a parent or sibling.</p> <p>They provide professional assistance before, during and after bereavement, they help them to better understand the nature of loss and offer the practical support and guidance that many need in order to cope throughout the grieving process.</p> <p>Winston's Wish has a range of services that include a national Helpline for anyone caring for or who are concerned about a bereaved child.</p>	<p><b>Winston's Wish National Helpline offer:</b></p> <ul style="list-style-type: none"> <li>• <b>Support</b></li> <li>• <b>Information</b></li> <li>• <b>Guidance is for anyone who cares for a bereaved child or young person</b></li> </ul>



Greater Manchester, Lancashire and South Cumbria  
Strategic Clinical Networks

