

Strategic Clinical Networks: Cheshire and Merseyside

Palliative & End of Life Care Network

Education Strategy Sub Group: Work Programme 2018 – 2020

Purpose: To operate as a collaborative group in providing influence and strategic leadership in the development and delivery of high quality and consistent education and training in palliative and end of life care across Cheshire and Merseyside. To support the delivery of education and training to help all levels of staff improve their skills, knowledge and confidence to care for people, irrespective of their medical condition or where they are cared for, who are at the end of their lives and to support the people who are important to them.

Priority / Driver	Aim	Deliverables	SMART Objective	Timescales
<p>Ambitions for palliative and end of life care: a national framework for local action 2015-20</p> <p>Ambition 1 & 5</p> <p>Each person is seen as an individual and all staff are prepared to care</p>	<p>To increase the knowledge, skill and confidence of staff to initiate advance care planning discussions so patients can be supported in identifying and realising their preferences and wishes at end of life</p>	<p>An Advance Care Planning (ACP) and communication skills “Train the Trainers programme” for delivery across C&M</p>	<p>Deliver the ACP / Comm Skills facilitator programme to 6 cohorts of identified staff</p> <p>Edge Hill University evaluation of pilot project outcomes Education Hub Steering Group</p> <p>Write up project aiming for publication</p> <p>Facilitators to deliver ACP training package to 2,400 front-line staff</p>	<p>Sept 2018</p> <p>Jan 2019</p> <p>Dec 2019</p>
<p>Ambition 1 & 5</p> <p>All staff are prepared to care.</p>	<p>End of Life Care Training Programme for Paramedics, Ambulance Technicians and Call Advisors: to increase the knowledge, skills and confidence of paramedic staff to help people at end of life achieve their preferences and communicate sensitively with people in distress</p>	<p>ACP, Comm skills and symptom management paramedic bespoke 1 day programme</p> <p>System of support/mentorship set up</p>	<p>Work collaboratively with NWCLC colleagues and NWAS to design and produce programme and all course materials/resources</p> <p>Deliver programme to identified cohorts of Paramedic staff</p>	<p>Aug 2018</p> <p>August 2018 - Oct 2019</p>
<p>Ambitions for palliative and end of life care: a national framework for local action 2015-20</p>	<p>To increase the knowledge, skill and confidence of staff to initiate and facilitate difficult conversations; including recognising and responding to distress</p>	<p>A quality, evidence based specification and standard for Communication Skills Training at Core and Advanced Level; to include the quality standard for training of Facilitators</p>	<p>Develop standards and guidelines for whole Programmeto include:</p> <p>Core Communication Skills Training</p> <p>Advanced Communication Skills</p>	<p>December 2018</p>

Priority / Driver	Aim	Deliverables	SMART Objective	Timescales
Ambitions 1 through 5 Each person is seen as an individual, fair access to care, maximize comfort and wellbeing, care is coordinated and all staff are prepared to care		High quality, evidence based standardised resources to support the training. Workplace self and peer reflection methods to support confident transfer of communication skills into practice	Training Training for the trainers – facilitators for core level Training for the trainers –facilitators for advanced level Update and develop resources for all the above including presentations, workbooks, facilitator manuals, activity sheets. Develop self and peer reflection to enable transfer of skills into practice Develop mentorship support/programme for facilitators Evaluation of implementation of ‘new’ standards, resources and mentorship with 1 cohort at each level plus method to support transfer of skills into practice	Dec 2019
Ambition 5 All staff are prepared to care.	To promote the use of the Six Steps programme for care homes	Care home staff receive appropriate training to provide end of life care	Actively feedback on progress via ESG	Ongoing
Ambition 5 All staff are prepared to care.	Support and develop educators and facilitators in palliative and end of life care	Educators and facilitators in palliative and end of life care across C&M have support available to them	Education event aimed at EoLC faciliators and educators to provide education and peer support	Oct 2018 Oct 2019
Ambition 5 All staff are prepared to care.	To facilitate the understanding of duties and responsibilities for the health and	Integral part of the ACP / comm skills training package	Consensus on provision of training resources via ESG	Ongoing

Priority / Driver	Aim	Deliverables	SMART Objective	Timescales
	social care workforce relating to care and treatment decisions in line with the Mental Capacity Act			
Ambition 1 Each person is seen as an individual	To facilitate the understanding of duties and responsibilities for the health and social care workforce relating to care and treatment decisions including DNACPR	Ongoing awareness of implementation of ReSPECT	Included in ACP training programme Share relevant training within localities to ESG	Ongoing
Ambition 5 All staff are prepared to care.	To promote the use of E-elca as a method of learning for end of life care	Promote e-ELCA with the aim of increasing the number of staff registered		Ongoing