

## **What to do when things go wrong**

### **June 4<sup>th</sup> Responsible Officer Conference**

The 'what to do when things go wrong' seminar was facilitated by NCAS and included discussion on the steps to follow for hypothetical cases involving typical issues faced by ROs. The group were issued with fictionalised case studies to facilitate this discussion however in order to ensure that the case studies were not thought to be real issues by those external to the conference, copies did not leave the room. Without the case studies, there would be no added value in sharing discussion notes from the seminar.