

Workshop 3

Managing the employment of locums and short-term doctors effectively: from the organisation, the agency and the doctor's perspective

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Welcome and introductions

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Top challenges

- Engagement
 - How to be sure doctors are engaging?

Top challenges

- Multi Source Feedback (MSF) –
 - Collecting feedback in a GMC compliant way

Top challenges

Investigating complaints:

- Be sure the doctor reflects and adheres to RO recommendations

Top challenges

Be sure the appraisal covers all aspects of work considering the business and conflict of interest

Top challenges

Sharing information between ROs

Information sharing

- **What is available now?**
- MPIT form
- Individual DBs have their own forms / Bespoke exit forms
 - National framework requires agencies to gather end of placement feedback, Not satisfactory
- Accept documents and self declaration for complaints as doctors work for different agencies

Information sharing

What would work

- Agreed format to share information
- Standard RO to RO letter/email
- Standard Template to Medical Staffing requesting feedback
- Doctor 'Passport'

5 Breakout groups: Questions to consider

1. How can we enable locum and short term locums are able to gather MSF
2. How can we improve rate of end of placement feedback
3. How can RO share information
4. How can we be confident an appraisal cover all scope of work
5. How to investigate complaints and concerns within an agency settings

5 Breakout groups: Questions to consider

Group A: Question 1

Group B: Question 2

Group C: Question 3

Group D: Question 4

Group E: Question 5

Information sharing

Discussion and feedback

Top three topics