

Getting involved in the Sign up to Safety community

You've Signed up to Safety, pledged action on behalf of your organisation and are developing a Safety Improvement Plan to tackle avoidable harm and save lives over the next three years. So what are your next steps?

Your organisation is now part of a nationwide movement which is harnessing the commitment of staff across the system to make care safer. We share a vision for an NHS where colleagues, patients and carers are listened to when things go wrong, are supported with kindness, and lessons from incidents can be learned.

We must all play our part in making this vision a reality. We'd love you to play an active role in the Sign up to Safety community where you'll hear about others who are, like you, working towards this aim, and you'll have the chance to share your experiences.

Most crucially, you'll get help to look beyond a focus on single areas of harm in isolation. We know that while many of the interventions that can make care safer already exist, there is a known gap between this evidence and every day practice. Together, we want to learn more about this gap through the campaign and you have a vital role to play in helping understand this better.

We'll be exploring some of the most important issues that cut across every intervention, regardless of setting, and so help you achieve your goals; communication failures, the availability and the design of the right equipment, inexperience, stress, attitudes and relationships, and the way we observe patients and use information. All of these impact on safety and apply across the NHS from secondary to primary, acute to community, hospital to GP practice, board to ward.

Some ways in which you can play an active part in our community;

• Share news updates and activity from Sign up to Safety with your communications team and ask that those be shared with patients, carers and staff

- Use the free resources designed to help you share news of your involvement, and encourage people to understand what your pledges mean in practice and how they impact them, www.signuptosafety.nhs.uk
- Share our weekly newsletter SignUPdate throughout your organisation and encourage everyone to register to receive it themselves
- Follow @signuptosafety on twitter and encourage others to do the same
- These are the easiest ways for you to stay up to date on the campaign and other activity happening in safety
- Through these channels we'll be launching toolkits throughout 2015/2016 that will help you bring to life your pledges for those that need to know including staff, patients and carers
- Share how you are bringing your pledges to life through our webinar series; attend those that discuss the cross cutting themes mentioned above and you could also offer to present one on a related subject of your choosing. Our webinars are not about expertise but about exploring what we do and don't know about these areas so your personal experience is invaluable.
- Encourage staff to make use of our free webinar recordings library
- Offer to write a blog, record a video or podcast about your own Sign up to Safety campaign and what your thoughts are around implementation and the pledges.
- Help us help you by providing feedback as the campaign develops

Resources to help:

- Easy peasy guide to twitter
- Easy peasy guide to filming your own videos
- <u>General guidance on using Twitter in the healthcare system</u> on the Department of Health website.

If you'd like any guidance or have any questions, you can contact the Sign up to Safety team via <u>signuptosafety@nhsla.com</u>

Sign up to Safety is harnessing the commitment of staff to make care safer. Be part of it. <u>www.signuptosafety.nhs.uk</u>