



## Put Safety First

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- **General overview of patient safety**

Toolkit for primary care

[Patient Safety in Primary care guidance](#)

Seven Steps for all care settings

[Seven Steps to Patient Safety](#)

Berwick Report

[Berwick report](#)

Making transformation possible

[Transformation](#)

Is the NHS getting any safer?

[Health Foundation report](#)

A framework for measurement

[Measurement guidance](#)

Accelerating change

[Accelerating change](#)

Improving implementation

[Michie wheel for implementation](#)

Quality research

[QUORU](#)

Institute for Healthcare Improvement (US)

[IHI](#)

AHRQ patient safety network (US)

<http://psnet.ahrq.gov/>

Presentations on risk and safety from across the world

<http://www.risky-business.com/>

Patient Safety References

[Curated references quality hub, Scotland](#)

- **Communication for safety**

Quality Blog

[BMJ quality blog](#)

Patient Safety Blog

[Suzette Woodward, Campaign Director](#)

Use your quality accounts to show people what you are doing

[Quality Account Guidance](#)

Using communication approaches to spread improvement

[Approaches to spread](#)

Exploring the role of communications in Quality Improvement

[Communications in Quality link](#)

The Government Communication Service guide to communications and behaviour change

[Government guidance](#)

The big pocket guide to using social marketing for behaviour change

[Social marketing](#)

Government Campaign Framework

[Campaign framework](#)

International Association for the Evaluation and Measurement of Communications

<http://amecorg.com/>

- **Leadership for safety**

Organisations with an outstanding CQC for safety

<http://www.frimleyhealth.nhs.uk/>

<http://www.srft.nhs.uk/>

Cost and quality

[Cost and quality guidance](#)

The 'How to Guide' for Leadership for Safety

[Leadership guide](#)

Using Patient Stories with Boards

[Patient stories](#)

Leadership WalkRound  
[Leadership walkrounds](#)

Leading the way to Safety and Quality Improvement  
[1000 lives plus guidance](#)

Getting to grips with the human factor – A learning resource for Boards  
[Human factors](#)

- **Proactive approaches to tackling risk, reducing harm, changing behaviour, practice and the environment**

Behavioural Insights Team - publications can be found at:  
<http://www.behaviouralinsights.co.uk/publications>

Risk Assessment Programme  
[Risk assessment](#)

Healthcare Risk Assessment Made Easy  
[Risk Assessment Made Easy](#)

As Risk Matrix for Risk Managers  
[Risk Matrix](#)

Safer Care: Human Factors for Healthcare (training course)  
[Human factors handbook](#)

Contributory factors in primary care  
[Contributory factors primary care](#)

A framework for patient safety investigation  
[Framework for investigation](#)

Involving patients in patient safety  
[Rebecca Lawton Slides](#)

- **Design and procure for patient safety**

Design for patient safety; a system-wide design-led approach to tackling patient safety in the NHS  
[Design for Safety](#)

Collection of design for safety resources  
[Design for safety page](#)

Healthcare Research Lab  
[Healthcare Research Lab](#)

New designs for healthcare and safety

[Patient Safety design at imperial](#)

The Problem with (series)

[Quality and Safety Editorial](#)

The Problem with...Checklists

[Quality and Safety article](#)

Small Changes, Big Difference campaign – to increase involvement of nurses in procurement

[RCN campaign on small changes](#)

10 changes to how your organisation does procurement

[Procurement guidance](#)

How to engage the nursing workforce in procurement

[Engaging nurses in change](#)

How to set up a product review group

[How to set up a produce review group](#)

- **Building a good safety culture**

The Just Culture

[A conversation with David Marx](#)

Just Culture References

[Just culture references](#)

Patient Safety Network resources

[Patient Safety Network - PSNET](#)

Manchester Patient Safety Framework (MaPSaF)

[MaPSaF](#)

The King's Fund; Improving NHS culture

[NHS Culture tool](#)

Culture assessment tool

[Culture tool](#)

Culture of Care barometer

[Cultural barometer](#)

Building and nurturing an improvement culture

[Improvement culture](#)

Organisational culture, a review of literature

[Literature review on culture](#)

Review of incident report and safety for the last fifteen years

[Webinar link](#)

In conversation with Kaveh Shojania

[Kaveh Shojania on incident reporting](#)

Staff experience and patient outcomes

[Staff experience](#)

Guide to be an engaging NHS manager

[How to be an engaging manager](#)

East London NHS Foundation Trust - from ward to board QI programme and how it has improved its staff survey results

[QI programme](#)

Framework for HR policy (US)

[Framework for HR policy](#)

The just culture gap in HR

[Discussion on HR and just culture](#)

Just Culture Toolkit (Minnesota US)

[Toolkit](#)



You can find out more about the first safety pledge Put Safety First at

[www.signuptosafety.nhs.uk/latest-thinking](http://www.signuptosafety.nhs.uk/latest-thinking)



**Sign up to Safety is fostering a movement across the NHS  
in England to make care safer.**

**\*\*\*Be part of it \*\*\***

[www.signuptosafety.nhs.uk](http://www.signuptosafety.nhs.uk)