

Talking to each other can help you make care safer

In a busy world where a lot
feels out of our control, we
can control how we talk to
each other...

How we talk to each other can
make a huge difference to how
we feel, how we think, the
decisions we make, and
ultimately, the actions we take...



We can choose to talk to each other in a
way that helps people experience, for that
moment, the kinder attitudes, values and
behaviours that are necessary for the right
safety culture to grow and flourish...

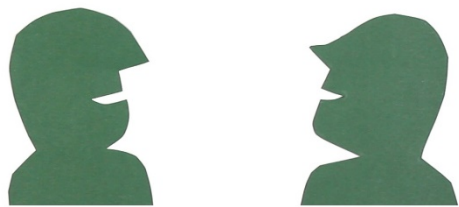
Talking to each other with kindness, so people feel able to
speak, listened to, to feel heard and understood is an
important thing that is frequently done badly...

HOW CAN WE
PREVENT THINGS FROM
GOING WRONG?

HOW CAN WE LEARN
FROM OTHERS ABOUT
WHAT THEY'RE DOING?

HOW COULD WE
DO IT
DIFFERENTLY?

COMMUNICATION



The art of conversation could be the overlooked
key to improving safety; if you talk to each other,
you could help build a stronger safety culture and
enhance your existing pledges and plans by
uncovering new insights and hidden barriers