



**Title: Patient Story** 

Speaker:
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## Royal Berkshire Miss





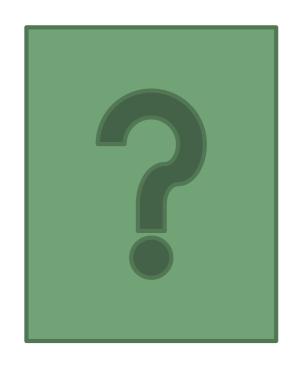


# Royal Berkshire NHS Foundation Trust

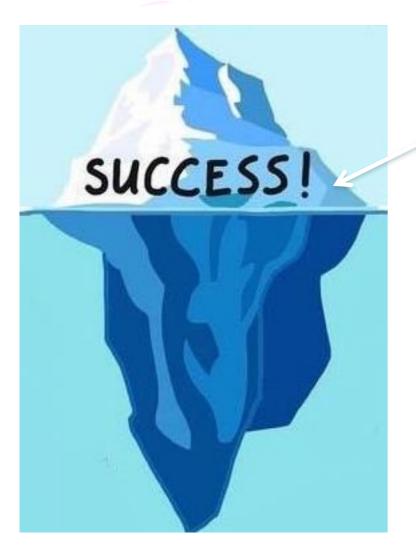
## Patient X

Independent
Under 65
Severe communication impairment
Lives in rented property

Complex bowel surgery Long admission







## Royal Berkshire MES



**NHS Foundation Trust** 

## Independent

- Managing new stoma
- Mobile
- Self-caring

Family - helping with shopping TPN - nutrition nurses arranged for discharge

Do they have care and support needs?

Patient apprehensive

- Bin bags
- Bills (social worker involvement) - ESD





## Royal Berkshire Miss



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#### On home visit

- Identified various issues
- Environment
  - Evidence not managing at home
  - Financial issues meter
  - New specialist fridge
- Reassured patient



Clutter Image Rating Scale





## Royal Berkshire Wiss



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Financial issues

Threat of eviction

Heating and lighting Food

> Slow **Processing**

Isolation / family unable to support

Care Act Eligibility





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# What can we do to get you home?

## Planning and co-ordination

#### Ward OT

- Initial screening
- Educating on TPN
  - Importance of specialist fridge
- Coordinating services & timing of discharge

# ESD Team There and then

- Safe & settled
- Identifying problems & solutions
  - Clear environment
    - Allow space for fridge
  - Liaise with social services
  - Family
  - Community TPN nurses

# Community Sarah Bowles leading on coordinating

- Winter Watch
- Landlord
- Rent guarantee scheme
- CRT care package
- Care Act Assessment
- Benefits
- Readifood





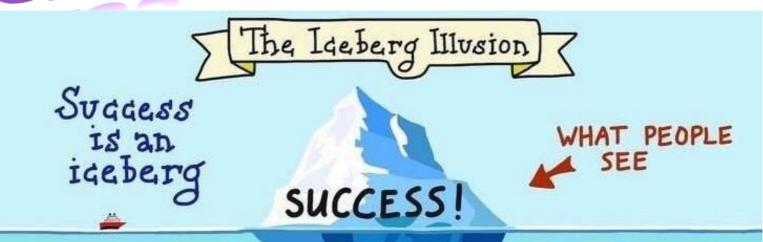
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Occupational therapy **Early Supported Discharge Team** Social services **Nutrition nurses** Ward nurses Staff nurses Landlord **Minor Works** Housing – Rent agreement scheme Communicare **Community Rehabilitation Team** Winter Watch Learning disabilities coordinator Readifood





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stretching boundaries Creativity

Flexible working

Integrated working

Compassion

What can we do to get you

home approach'

Misleading assessment in hospital

Single goal @sylviaduckwort

WHAT PEOPLE Motivated





# Thank you for listening

Questions?