



Berkshire West

Clinical Commissioning Group

Primary Medical Services Enhanced Access (7 day working)

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Clinical Lead, North & West Reading
Locality

National 7 Day Working Requirements

- CCGs where required to have Enhanced Access in place for all patients from 1st October 2018
- Enhanced Access to cover evenings, weekends and bank holidays
- Provision to meet 7 core requirements

Seven core requirements

- Pre-bookable and same day appointments for 1.5 hours in evenings and at weekends to meet local needs
- Minimum 30 minutes per 1000 population rising to 45 minutes per 1000 population
- National tool used to measure activity
- Well-advertised and easy for patients to access through their practice
- Considered and addressed population need and inequality issues
- Digital technology used to support model
- Effective connection to other system services (including NHS111 direct booking)

Local considerations

- Weekend capacity
- Expected appointment levels within capacity
- Skill-mix
- Spread of capacity between sessions
- Geographical accessibility
- Split of pre-bookable and on-the-day
- Proportion of capacity for specific purposes
- Role of Westcall
- Commuter clinics

What is in place

Opening Hours

- CCG has commissioned general practice to deliver appointments 8am – 8pm Monday-Thursday and a minimum of four hours delivery time on Saturdays
- West call (Out-Of-Hours service) commissioned to provide additional pre-bookable and on-the-day appointments for non-urgent cases on Friday evenings, Sundays and bank holidays
- This combined provider approach will ensure the nationally mandated requirements are met

The model

- GP practices deliver shared extended access appointments
- They work with other practices within agreed locality clusters to cover the mandated 'opening hours' of Monday-Thursday 8am-8pm and a minimum of four hours on a Saturday
- Coverage is via a cluster rota

Locality Clusters

Wokingham West

📍 Wokingham - West

Brookside
Finchampstead
Swallowfield

Wokingham East

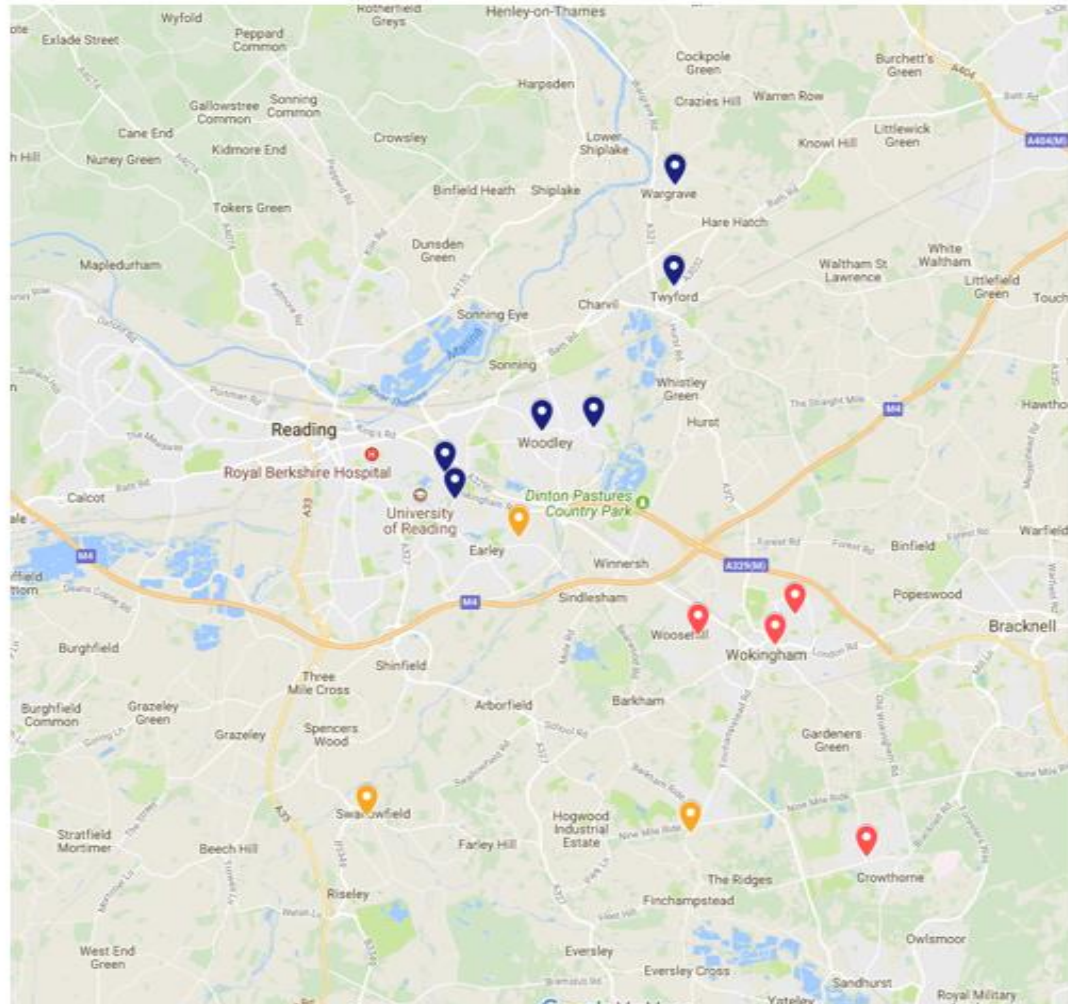
📍 Wokingham - East

Burma Hills
New Wokingham Road
Wokingham Medical Centre
Woosehill

Wokingham North

📍 Wokingham - North

Loddon Vale
Parkside - Green Road
Twyford
Wargrave
Wilderness Road
Woodley



South Reading - Whitley



South Reading - Whitley

- Milman Road
- Longbarn Lane
- Chancellor House
- South Reading
- University

South Reading - Central



South Reading - Central

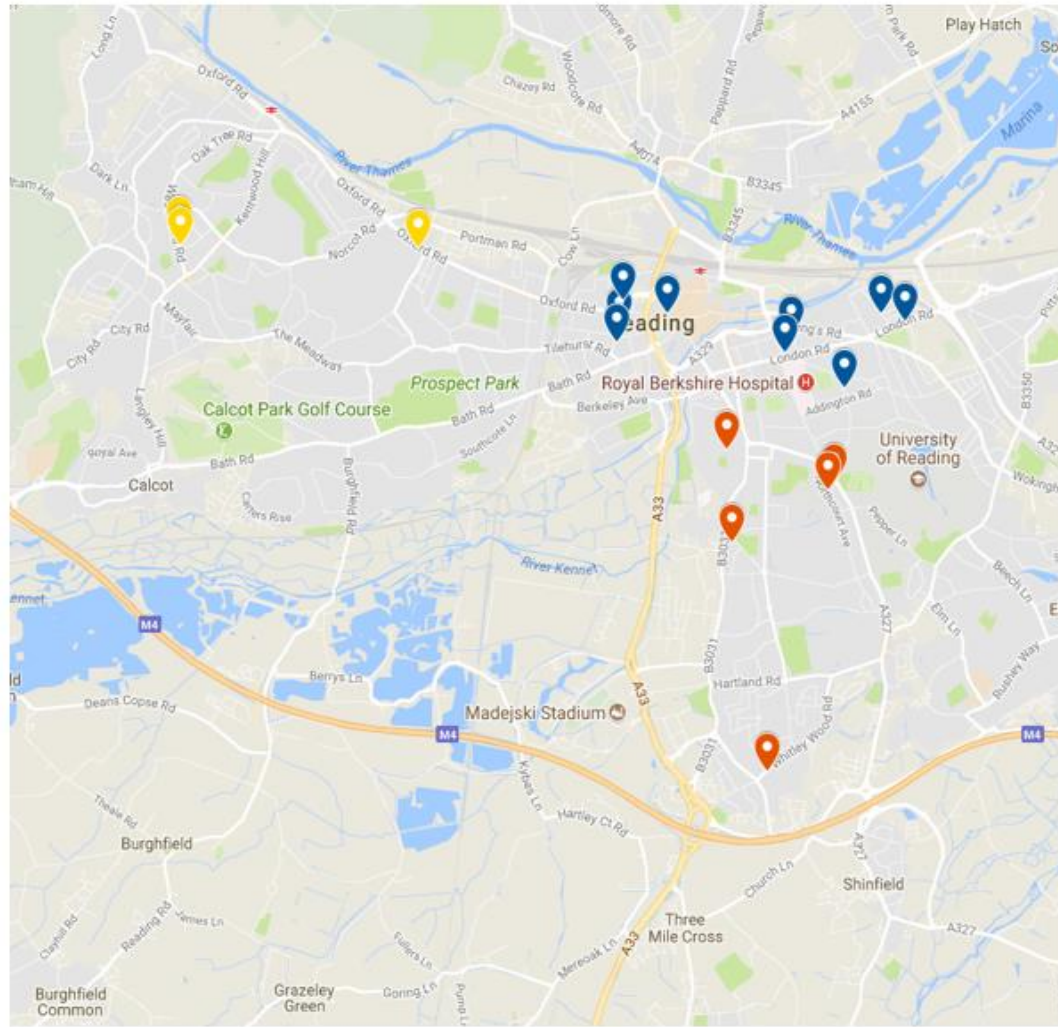
- Reading Walk-in
- Pembroke
- Eldon Road
- Melrose
- Kennet
- Abbey
- Russell Street
- London Road
- Chatham Street

South Reading - Tilehurst



South Reading - Tilehurst

- Tilehurst Village
- Westwood
- Grovelands



North & West Reading - Caversham

North & West Reading - Caversham

- Balmore Park
- Emmer Green
- Peppard Road



North & West Reading - West

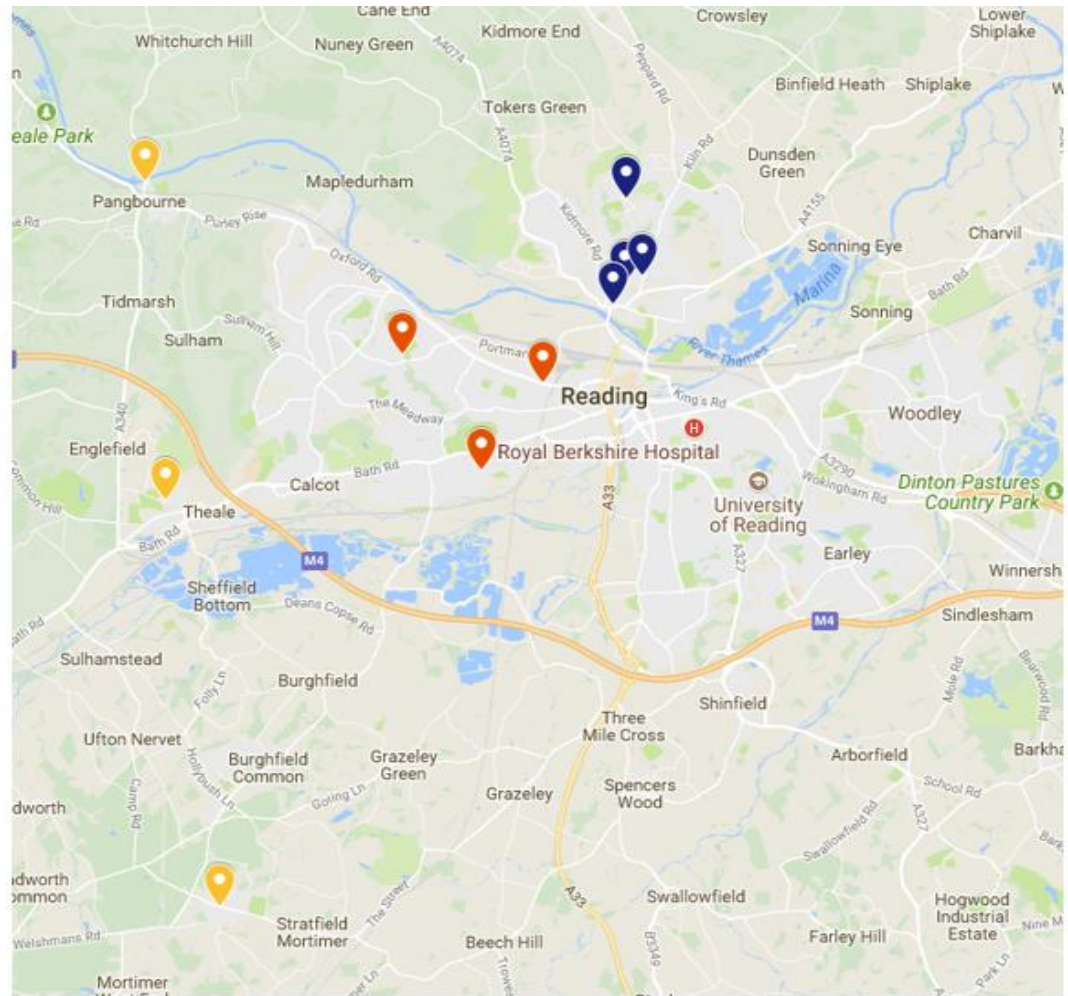
North & West Reading - West

- Boathouse
- Theale
- Mortimer

North & West Reading - Tilehurst

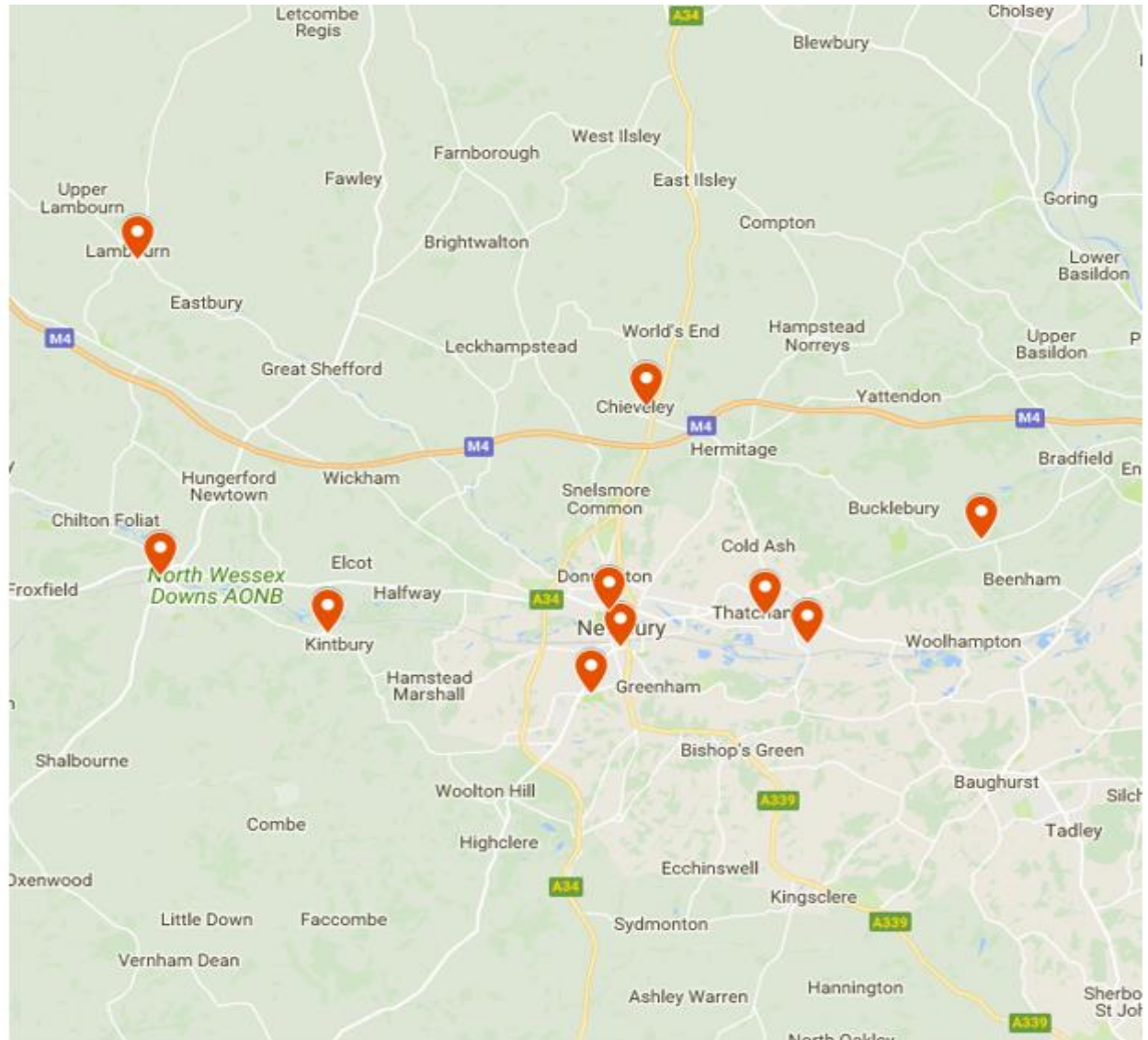
North & West Reading - Tilehurst

- Tilehurst
- Circuit Lane
- Western Elms



Newbury

-  Newbury
- Thatcham
- Burdwood
- Chapel Row
- 
- Eastfield
- Falkland
- Strawberry Hill
- Hungerford
- Lambourn
- Kintbury



Questions