



Royal Berkshire  
NHS Foundation Trust



**Title: Battle Day Unit and last day in hospital: including the return of the discharge lounge**

**Speakers: Bernice Boore and Alison Drew**

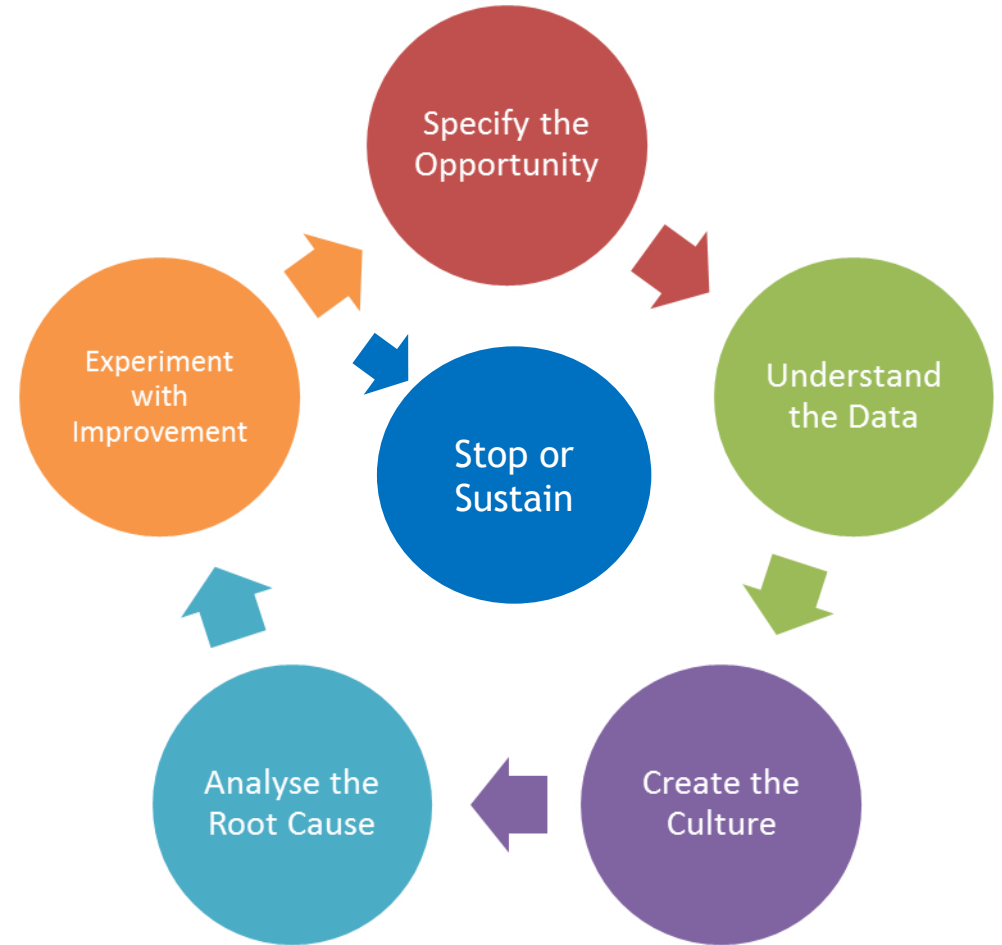


## Battle Day Unit

Previously known as Medical Infusion Unit or 'IMID' – day unit for patients requiring regular infusion of for example Biologics drugs or chemotherapy

Opened in January 2017 with an aim to avoid admissions, improve patient flow and reduce LOS

'Our vision is to deliver outstanding patient-centred care in a safe and supportive environment'





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## Specify the current situation/opportunity

Nurse-led unit

Restructuring and up-skilling of the staffing

New pathways being set up or scoped

Incorporating the 'discharge lounge' to provide 'last day of stay'

Improve patient flow and avoid unnecessary overnight admissions

Successfully secured money from Transformation bid to reconfigure the unit

CELEBRATING PATIENT FLOW  
**SUCCESS**

Understand  
 the Data

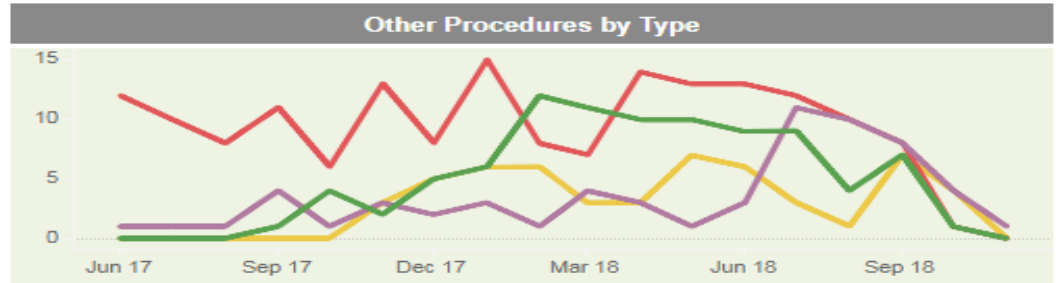
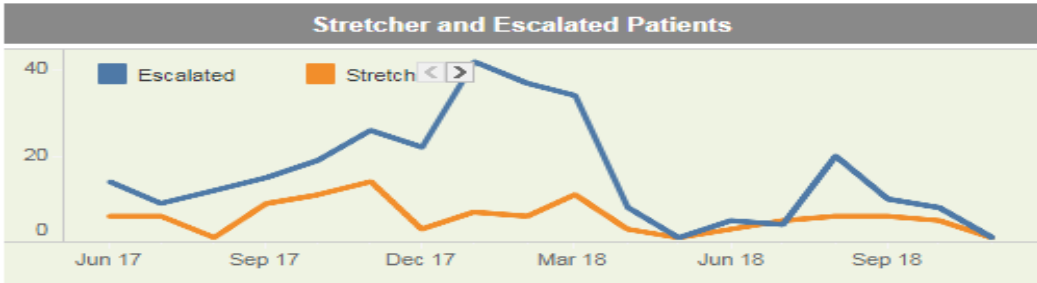
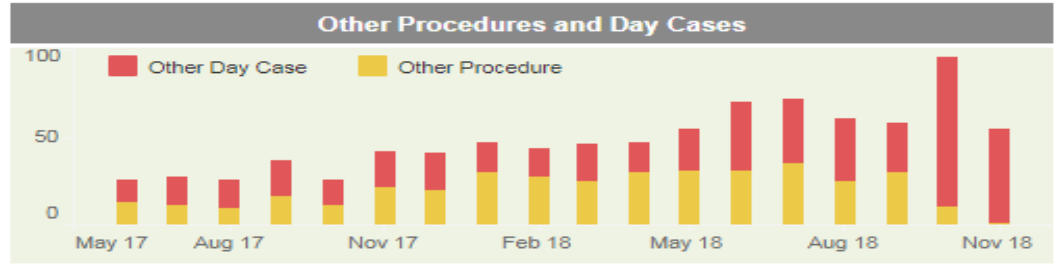
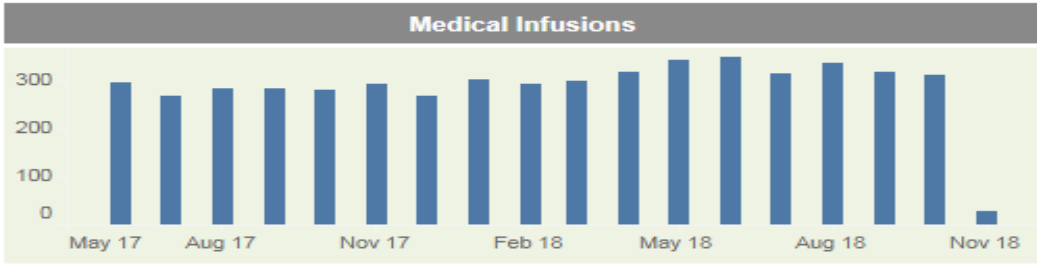


Understand what the Data is telling us

Royal Berkshire NHS Foundation Trust **R561 - Battleday Dashboard**

Time Period: Last 18 months

Total Activity (Infusions/Procedures/Day Cases)		Stretcher Patients		Escalated Patients	
FY 2018	FY 2019	FY 2018	FY 2019	FY 2018	FY 2019
3,199	2,818	74	30	235	53



**An escalated patient is an ordinary admission that has been admitted or transferred to and discharged from Battleday after at least one nights stay. A stretcher patient is an ordinary admission transferred to Battleday and discharged on the same day.**

- Drainage of Ascites NEC
- Short Synacthen Test
- Transfusion of Packed Cells
- Spinal Puncture

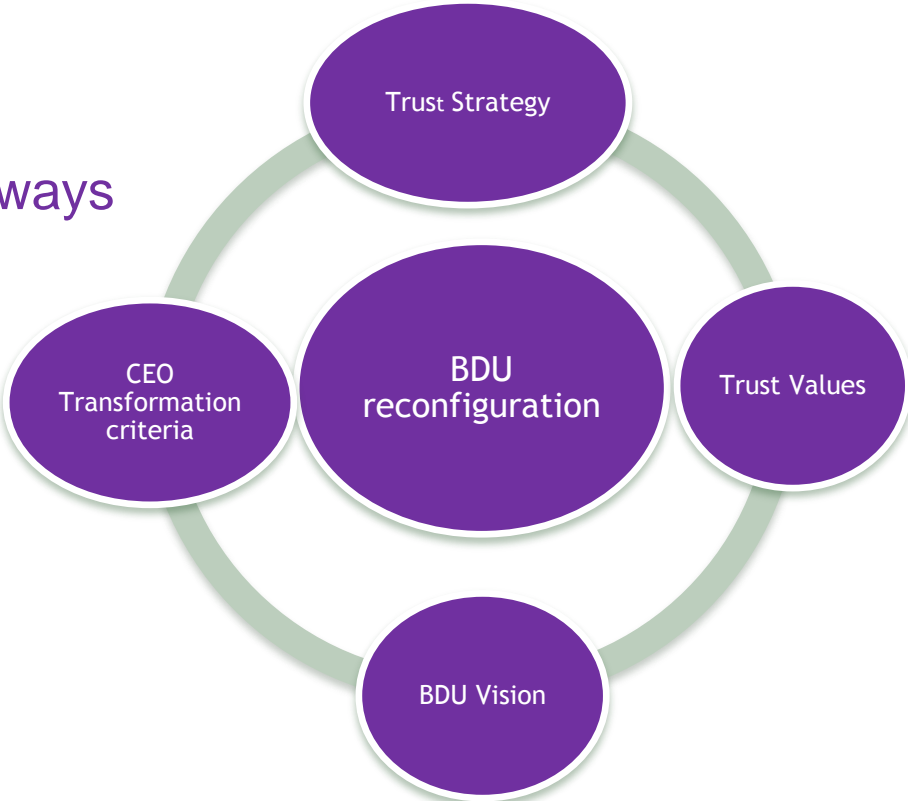


# Create the Culture

Attend board rounds and Clinical Governances to promote use

Use of a 'Pull' model to support the wards

Explore other opportunities to improve patient pathways





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## Analyse the Root Cause

Data from Matrons and Sisters workshops held with NHSi

Partnership working with key stakeholders

Patient involvement

Transformation team and EPR

KPI dashboard



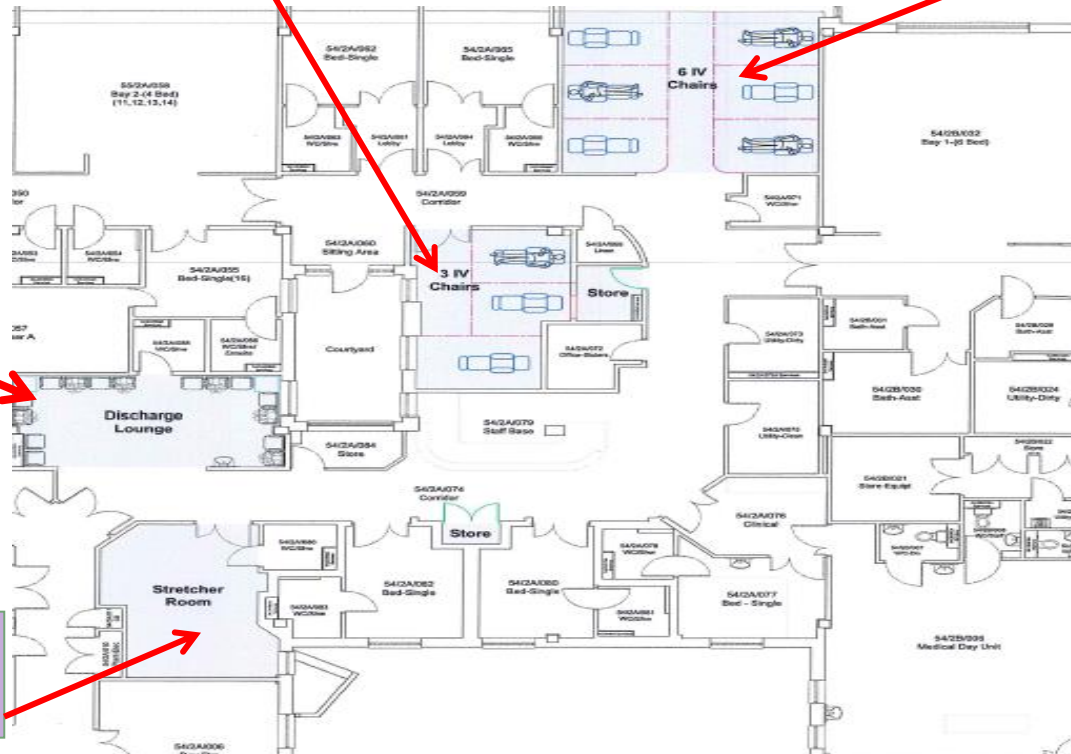


# Experiment with the improvement

Convert the 2-bedded bay at the back into a 3-chair space for day cases

Convert the 4-bedded bay into a 6 chair space for day cases

Convert the current store room and clinical room space into an ambulatory discharge lounge



Convert the 2-bedded bay at the Adelaide entrance by reducing the door size to accommodate stretchers only



## Decision - **S**ustain or **S**top

Analyse the data monthly including length of stay

Maximise use of the Unit

Patient and staff feedback

Complaints and compliments

