

Signposting: Refer and Record

Pharmacy staff should provide information about other health and social care providers to people visiting the pharmacy who require further support, advice or treatment which cannot be provided by the pharmacy.

NHS.UK - Is the one stop resource for health information plus finding and sourcing local services.

Visit www.nhs.uk to:

- Search local services
- See a full directory of services

Other useful links can also be found at: <http://www.nhs.uk/Pages/LinkListing.aspx>

Healthier Together Wessex - Information for healthcare professionals, parents, carers, children & young people:

<http://www.what0-18.nhs.uk/>

Healthwatch - Provides information about support and local services, with local offices for Dorset, Hampshire, Isle of Wight, Portsmouth and Southampton. Visit: <https://www.healthwatch.co.uk/>

Charities & Voluntary Groups -

<http://www.charitychoice.co.uk/charities>

Space for local links:

RECORD

Where appropriate, keep and maintain a record of information given or a referral made.

Keep your records in a form that facilitates:

- Audit of the provision of the service
- Follow-up care for the person who has been given the information