

Version 5

## NHS England – for Dorset, Hampshire and the Isle of Wight (Wessex)

### Community Pharmacy Health Promotion Programme – Diary of Events

The terms of service for community pharmacies require that pharmacies participate in up to 6 health promotion campaigns in **each calendar year (January to December)**. The programme for NHS England – Dorset (inclusive of Bournemouth & Poole) and Hampshire & the Isle of Wight (inclusive of Southampton & Portsmouth) - Wessex is set out below and you are required to participate in these campaigns.

All pharmacies will be asked to submit a return after each campaign confirming that the pharmacy has participated and noting the number of people who were given advice etc., as part of the campaign. The return is submitted via PharmOutComes and we will advise you when to do this.

The purpose of these returns is twofold:

1. To provide assurance that the pharmacy is complying with this element of essential services
2. To help demonstrate the value that community pharmacy adds in terms of the health promotion role.

#### Forthcoming Mandatory Campaigns -

Campaign	Subject / Title	Period campaign running
For 2019		
1	<b>Help us to Help You - “Before It Gets Worse” (Pharmacy Advice)</b>	February / March 2019
2	Children’s Oral Health / Smile Month (This is in line with the training currently being *incentivised by QPS, (see below) but remains a campaign for all Community pharmacies to promote)	May / June 2019
3	Antimicrobial resistance	September 2019
4	Stoptober	October 2019
5	Help us to Help You – “Stay well this winter”	November / December 2019
6	TBC – there remains the ability to introduce a further campaign during 2019	TBC
For 2020		
1	Alcohol	January 2020

Note; unless status is “Confirmed” campaigns maybe subject to change.

Campaign details will be sent to you prior to commencement of each event.

**Campaign number 2 above - \*Children's Oral Health / Smile Month**

QPS in these circumstances refers to Quality Payments Scheme, this is part of the Community Pharmacy Contractual Framework, was introduced from 1st December 2016, it incentivises community pharmacies to meet the specified quality criteria. You can find more detail about the scheme here - <https://psnc.org.uk/services-commissioning/essential-services/quality-payments/> .

In relation to the planned pharmacy participation in the Oral Health Promotion Campaign for May/June, pharmacies under QPS will -

- 1) On the day of the QPS review, the pharmacy is a Healthy Living Pharmacy level 1 (self-assessment); and
- 2) **80% of staff working at the pharmacy (including pharmacy professionals) that provide healthcare advice to the public has successfully completed the CPPE children's oral health training assessment.'**

You can find more information here - <https://psnc.org.uk/services-commissioning/essential-services/quality-payments-healthy-living-pharmacy-hlp-self-assessment/>

CPPE referred to above is the – Centre for Pharmacy Postgraduate Education

*CPPE Children's oral health training*

*The CPPE Children's oral health video and e-assessment can be accessed on the [Pharmacy Quality Payments Scheme](#) page on the CPPE website, for convenience see <https://www.cppe.ac.uk/gateway/oralhealth> and <https://www.cppe.ac.uk/services/quality-payments>*

*Staff working at the pharmacy (including pharmacy professionals\*) that provide healthcare advice to the public are required to watch the e-learning video and successfully complete the e-assessment.*

*PSNC has created a [CPPE Children's oral health record sheet](#) which contractors can choose to use to keep a record of the pharmacy staff that have watched the CPPE e-learning video and successfully completed the e-assessment.*

*When a member of staff has watched the e-learning video and successfully completed the e-assessment, a certificate of completion will be stored in their personal record on the CPPE website. This can be printed to provide evidence of completion; contractors are advised to keep a copy of the certificate within the pharmacy.*

*Each member of staff that provides healthcare advice to the public who is working in the pharmacy on the day of the review (15th February 2019) count as one, regardless of how many hours they have worked.*

*For example, if five members of staff that provide healthcare advice to the public are working in the pharmacy on 15th February 2019, the contractor will need to ensure that at least four of them (80%) have watched the e-learning video and successfully completed the e-assessment*