

## Patient, Carer and/or Member of the Public Representative Patients and Public Cancer Champions

### Role description

Surrey and Sussex Cancer Alliance (SSCA) is committed to putting patients, carers who have lived experience, and members of the public who have an interest in improving cancer services, in the heart of our work and projects.

SSCA Patient and Public Engagement (PPE) Team are recruiting patients, carers, and members of the public representatives to help us to identify what matters to patients and carers and help us to make improvements together.

We would like to recruit active representatives and get them involved in specific projects, committees, and/or other PPE activities, as agreed with Patient and Public Engagement Manager and/or SSCA's Project/Pathway/other relevant Managers.

Role	Patient, Carer and/or a Member of the Public Representative
<b>Purpose</b>	To ensure that what matters to patients is at the heart of the SSCA with the patients, carers, and members of the public truly integral members in the SSCA PPE activities as equal partners in our work and projects. Improving patient and staff experience of cancer services.
<b>Base</b>	Flexible-across Surrey and Sussex-currently home-based due to Covid19
<b>Key roles</b>	<ul style="list-style-type: none"> <li>• Being able to use online communication platforms (i.e. Microsoft Teams, Zoom), as and when required (This is flexible, as we will use other methods to communicate with you i.e. telephone calls, letters, etc)</li> <li>• Being a true champion of inclusiveness, openness, honesty, and all other Nolan principles of Public Life (please see below)</li> <li>• Supporting               <ul style="list-style-type: none"> <li>○ Identifying the gaps and discussing the results of the Cancer Patient Experience Survey to identify an area for improvement that matters to patients</li> <li>○ Identifying the aim of the improvement and associated change ideas</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>○ Liaising with other patients/groups which reflect the diversity of the wider cancer patient community to understand what matters to them and feedback to the PPE Team/SSCA</li> <li>○ Sharing relevant and agreed on findings of our improvement and the experience both within the SSCA and across your respected community groups and organisations (as appropriate)</li> <li>○ Networking with other patients, carers, and members of the public representatives recruited by SSCA to share and learn</li> </ul>
<b>Person Specification and Requirements</b>	<ul style="list-style-type: none"> <li>● Recent (last 2-3 years) relevant lived experience of cancer services as a patient or carer</li> <li>● Curious and interested in improving experiences for people using cancer services and their families</li> <li>● Good communication skills or being able to communicate with adequate communication support provided by the SSCA PPE Team (BSL, interpreter, etc.)</li> <li>● Willingness to share your experience and interests</li> <li>● Enthusiastic</li> <li>● Able to speak up to ensure what matters to patients is at the heart of the improvement</li> <li>● Able to demonstrate empathy and compassion</li> <li>● Non-judgemental</li> <li>● Some knowledge of data-not essential (i.e. reading, analysis)</li> <li>● Able to see the wider picture</li> <li>● Adaptable and willing to learn</li> <li>● Able to participate independently and as part of a team</li> <li>● Flexible with time (as required)</li> <li>● Understanding of the need for confidentiality and conflict of interest</li> <li>● Commitment to uphold SSCA core values and NHS policies</li> </ul>
<b>Training and Support Needs</b>	<ul style="list-style-type: none"> <li>● Support from PPE Manager to enable you to fulfil your role and maintain your wellbeing e.g. feedback/supervision/support</li> <li>● Being able to attend relevant training online or face to face</li> <li>● Being able to attend at least 50% of meetings (virtually or face to face, as and when required)</li> <li>● Recognition of the time you commit to the project (i.e. travel expenses)</li> <li>● Regular communication, as agreed, between meetings/activities</li> </ul>

For more information about this role please contact SSCA Patient and Public Engagement Team on [rsch.sscappeteam@nhs.net](mailto:rsch.sscappeteam@nhs.net) or call 07790 989985.

**Thank you for your interest.**

## NOLAN PRINCIPLES OF PUBLIC LIFE

The principles apply to all aspects of public life.

The principles are:

### **1. Selflessness**

Holders of public office should take decisions solely in terms of the public interest.

### **2. Integrity**

Holders of public office must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships.

### **3. Objectivity**

Holders of public office must act and take decisions impartially, fairly, and on merit, using the best evidence and without discrimination or bias.

### **4. Accountability**

Holders of public office are accountable for their decisions and actions to the public and must submit themselves to the scrutiny necessary to ensure this.

### **5. Openness**

Holders of public office should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing.

### **6. Honesty**

Holders of public office should be truthful.

### **7. Leadership**

Holders of public office should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs.”