

SOUTH EAST REGION CONTACT INFORMATION

South East Region Commissioning Team Contact Details

Please send all enquiries to our generic email address: england.southeastoptometry@nhs.net

The team members are as follows:

Kevin Oliver	Commissioning Manager
Helen Wardle	Contract Manager
Julie Stewart	Contract Officer
Ellie Cripps	Contract Officer
Martin Jones	Contract Officer

Please do not send emails to the generic email addresses for the Wessex and Thames Valley Area Teams as these have now been deactivated.

NHSBSA Contact Details

Contract Administration

The NHSBSA process contract administration on our behalf as part of a GOS contract application pilot. This includes new applications, terminations and variations to the contract. Information on what the NHSBSA do and to obtain application forms can be found via the link:

<https://www.nhsbsa.nhs.uk/what-we-do/ophthalmic-provider-assurance/gos-contract-applications>

If you need to contact the NHSBSA please email:

nhsbsa.pao-contractadmin@nhs.net

GOS4 pre-authorisation

Ophthalmic contractors are required to seek pre-authorisation from the NHSBSA for all adult GOS4 claims. The process on how to do this can be found via the link:

<https://www.nhsbsa.nhs.uk/what-we-do/ophthalmic-provider-assurance>

To get authorisation, you should email the NHSBSA provider assurance team with the information as set out in the process to nhsbsa.paos@nhs.net

NHSmail Applications

The process to apply for an NHSmail account can be found via the link: <https://forms.office.com/r/SzaDjwpZxM>

PCSE

PCSE administer payments of GOS and CET forms. They also administer entry and changes to the performer list and provide stationary. The link contains more information on each subject:

<https://pcse.england.nhs.uk/organisations/opticians/>

The link below has further information, guides and help videos on eGOS, CET, Pre-visit notifications and statements.

<https://pcse.england.nhs.uk/services/ophthalmic-payments/>

Enquiries

If you have any enquiries regarding GOS claims, CET claims, pre-visit notification please contact PCSE via the online form that is available via this link: <https://pcse.england.nhs.uk/contact-us/>

