

GP Bulletin

29 September 2017 / Issue 231

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 361 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

Contents

- Key Deadlines
- Items for all Practices
 - Hepatitis B vaccine shortage PHE FU letter to GPs
 - GP Registrar Grants from Health Education England
 - Public Health England Migrant Health Guide
 - Levies
 - General Practice Workforce Analysis Tool (GP WAT) update
 - Childhood Vaccinations
 - Third next appointment collection
 - Improving Access to General Practice: Communications Guide and Resource Pack
 - Improving Access to General Practice: Next Steps Webinars
 - Improving How GP Online Services can Support your Practice Flu Campaign
 - GP At-Scale Events
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
 - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
 - Cancer GP event - October 10th
 - Devon PMS Practices Ad-Hoc payments due 27/9/17
 - Health & Wellbeing Hubs - Have YOUR Say & Make YOUR Voice Count

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Submit Extended Access Data	between 1st September 2017 to 29th September 2017	Via Primary Care Web Tool

• Items for all Practices

Hepatitis B vaccine shortage PHE FU letter to GPs

Please find attached a letter from Public Health England regarding the shortage of Hepatitis B vaccines.

GP Registrar Grants from Health Education England

Practices that are receiving GP Trainer Grants from Health Education England will note that some corrections are being made in September. Following the transition of payments to PCSE many grants were paid incorrectly, and to the wrong practices. In order to rectify this, the correct amounts up to August have been paid in full, and the incorrect amounts will be retracted in the coming weeks. This will minimise any cash flow problems, and allow a cohesive audit trail. The NHAIS narrative should be explanatory. The September Grant payment request has been submitted to PCSE this week, and the planned October payment will be submitted in good time for October.

Apologies are offered for the inconvenience and confusion during the transition.

If there are queries regarding this transition, please get in touch using the email address below. If you have queries regarding the amount of grant paid please get in touch with your usual Health Education England contact.

England.pcfincasesw@nhs.net

Public Health England Migrant Health Guide

A resource is available to support practices in regards to migrant health:

<https://www.gov.uk/topic/health-protection/migrant-health-guide>

The resource includes a health needs assessment checklist for new migrant patients.

Levies

NHS England are aware that PCSE/NHAIS are deducting incorrect amounts with regard to Levies. NHS England are working closely with PCSE/Capita in order to assist them in resolving the issue. Thank you for your ongoing patience whilst PCSE/Capita address the problem.

General Practice Workforce Analysis Tool (GP WAT) update

The General Practice Workforce Analysis Tool (GP WAT) has just been updated on the Models of Care Portal, the latest version can be downloaded via <https://modelsofcare.co.uk/workforcetool>

Based on the latest NHS Primary Care Workforce Census data, improvements to the GP WAT include:

- Data tables showing detailed information breakdown per CCG or STP
- Practices grouped by cluster
- Practices identified by various quintiles including IMD, QOF and patients over 65 and 80
- Percentage of GPs and Nurses aged over 50 and 55 to indicate potential workforce retirement

The Models of Care Portal is a web platform developed as part of the programme to support workforce sustainability. The unique online resource is available across the NHS to aid learning, share tools and the achievements of health organisations. To register click [here](#).

If you would like to share examples of your good practice, have any improvement suggestions or **would like an overview of the portal individually or at a meeting, please get in touch with andrea.melluish@nhs.net**

Childhood Vaccinations

REMINDER: Please inform the Child Health Information Service (CHIS) of any vaccinations given to children within the GP practice that are part of the routine immunisation schedule including any of the routine immunisations given as travel vaccinations. Thank you for your help with this.

South West Screening and Immunisation Team (england.southwestscrimms@nhs.net)

Third next appointment collection

NHS England has commissioned the North of England CSU to collect third next appointment data from each general practice in England. The collection aims to better understand waiting times in general practice as well as quantify the pressure practice is under. The data collected will give an indication of the amount of time in days a patient would theoretically need to have waited for an appointment at the time a booking was made.

Every practice will receive a call during October 2017. The call will be no longer than three to four minutes. Please ensure your practice receptionists are aware.

Contact for further information:

Claire Parker, Programme Co-ordinator – GP Access

E-mail: england.gpaccess@nhs.net

Improving Access to General Practice: Communications Guide and Resource Pack (Publications Gateway Reference No.06613)

FAO: Regional colleagues

NHS England has published a [communications guide and resource pack](#) to support commissioners and general practice providers to advertise general practice services to patients. The guide includes practical advice on developing a range of communications activities and is accompanied by a variety of communications resources including poster templates, web banners and other advertising materials which can be downloaded for use locally.

Contact for further information:

Any questions can be directed to england.gpaccess@nhs.net

Improving Access to General Practice: Next Steps Webinars (Publications Gateway Reference No.07228)

FAO: Primary Care Leads and Commissioners

The Improving Access to General Practice team at NHS England will be hosting a series of webinars aimed at general practice staff and commissioners to consider the next steps for improving access to general practice and share information about the range of resources that have been made available nationally to support rollout. The dates and joining links for the webinars can be found on the [Improving Access pages](#).

Contact for further information:

Claire Parker, Programme Co-ordinator – GP Access

E-mail: england.gpaccess@nhs.net

Improving How GP Online Services can Support your Practice Flu Campaign (Publications Gateway Reference No.07224)

FAO: Regional colleagues

With the flu season starting soon, the Patient Online team has produced a short presentation and recorded webinar to explain how GP online services can be used to support GP practices to meet the demand. The presentation is 30 minutes long and also shares practical, advice tip and best practice and is accessible here:

[Play recording](#) (33 min)

Contact for further information:

John Stringer, Programme and Business Support Officer

E-mail: england.patient-online@nhs.net

GP At-Scale Events (Publications Gateway Reference No.07244)

FAO: Regional colleagues

We are pleased to announce two new GP At-Scale events that will be taking place in Newcastle (4 October) and Bristol (23 October). Presented by the RCGP-Nuffield Trust General Practice At-Scale programme, the event aims to bring people together to share individual and organisational experiences, including successes and lessons learned, and look to the future to discuss how bigger general practice organisations influences the wider system.

There will be a Q&A session, a chance to network and share individual experiences hear more from a system-level perspective and learn about what the RCGP and Nuffield Trust are doing to support people and organisations working at scale.

To register or for further information, please visit:

[Newcastle registration](#)

[Bristol registration](#)

Contact for further information:

Talyn Rahman-Figueroa, General Practice Development

E-mail: t.rahman-figueroa@nhs.net

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

Cancer GP event - October 10th

Please see the attached flyer regarding a GP cancer education evening on October 10th at Derriford Hospital.

Devon PMS Practices Ad-Hoc payments due 27/9/17

Due to PCSE neglecting to process a payment schedule, the Ad-hoc payments that should have been received by practices on the 27th September will be delayed until the 3rd October. All CQRS items are unaffected and will be paid on the 27th September as per the Open Exeter statements of the same date. It is only Devon PMS practices that are affected.

Health & Wellbeing Hubs - Have YOUR Say & Make YOUR Voice Count

On behalf of Plymouth City Council, Healthwatch Plymouth are hosting 10 public engagement events, inviting everyone in Plymouth to have their say about the proposed local Health & Wellbeing Hubs in their neighbourhoods and make their voice count.

This engagement opportunity is happening across Plymouth throughout September and October and our online survey closes on Tuesday, 31st October, where following this Healthwatch Plymouth will be reporting what has been shared with us to Plymouth City Council by 30th November.

The 10 proposed Hubs in neighbourhoods across Plymouth, will offer a **range of support, activities, advice and information within local neighbourhoods**, supporting people's ongoing health and wellbeing, as part of the 'One System One Budget' integrated health and social care commissioning within the city. This will allow integrated commissioning of health and social care to move forward from a funding reality, towards an integrated delivery of service: *reducing inequality, improving health and wellbeing outcomes, creating sustainability and improving people's experience of service provision; through offering 'the right care at the right time'*¹.

There are 3 main strands to our engagement as follows:

- 10 public have your say events in the neighbourhood locations
- talks with key community groups/organisations
- key locations street engagement (e.g. The Broadway, Mutley Plain, Whitleigh Green shops)

We invite people to comment on what support they want to access, which location/venue best serves collective neighbourhoods and what times work for them and their family.

In addition to the events, I welcome the opportunity to talk with key community groups/organisations and ask that they contact me if they are interested; where I can share an overview of the proposed Health & Wellbeing Hubs and give people the opportunity to have their say. I can be emailed at ally@healthwatchplymouth.co.uk or I can be called FREE (from a landline) on 0800 923 0039. Please note that both the public engagement events and talks with key community groups and organisations is the same presentation and questions; providing an understanding of the proposed hubs and an opportunity for people to have their say.

There is information about our full engagement programme across the city via our [website](#). This also provides a link to our [online survey](#), providing opportunity for those who cannot attend the events to still have their say and make their voice count.

<https://www.plymouth.gov.uk/sites/default/files/IntegratedCommissioningSystem.pdf>