

Planned downtime of Exeter systems

NHS Digital will be carrying out essential NHAIS server maintenance in 28 specific areas over the coming months.

The work will affect access to the Exeter system and some PCSE services.

If your area is affected, the Exeter system will be unavailable for three days starting from 7pm on the start date until 12pm on the end date, when you will not be able to access the system for any screening administration tasks, including downloading the HMR101/5 form. The downtime will also have a small impact on timescales for PCSE processing new patient registrations and de-registrations for practices.

The timetable below lists the first five areas that will be affected:

Area	Start	Finish
Salford	25/10/2017	27/10/2017
Dorset	01/11/2017	03/11/2017
Stockport	08/11/2017	10/11/2017
Kent	15/11/2017	17/11/2017
Devon	22/11/2017	24/11/2017

Work will then be carried out in the areas listed in the table below. The exact start and end date for these areas will be confirmed on the PCSE website one month in advance.

***** Please go online to [check the latest schedule](#) one month before work is due to be carried out *****

Area	Proposed month that work will be carried out	Length of time Exeter will be unavailable
Nottinghamshire	Dec 2017	3 days
Hertfordshire	Jan 2018	3 days
Cambridge	Jan 2018	3 days
Humberside	Jan 2018	3 days
West Sussex	Feb 2018	3 days
East Sussex, Brighton & Hove	Feb 2018	3 days
Lincolnshire	Feb 2018	3 days

List Continues...

Area	Proposed month that work will be carried out	Length of time Exeter will be unavailable
Merton, Sutton & Wandsworth	Mar 2018	3 days
North Yorkshire	Mar 2018	3 days
Suffolk	Mar 2018	3 days
Bedfordshire	Apr 2018	3 days
Bexley & Greenwich	Apr 2018	3 days
Cornwall & Isles of Scilly	Apr 2018	3 days
Enfield and Haringey	May 2018	3 days
Sheffield	May 2018	3 days
Barnsley	May 2018	3 days
Croydon	Jun 2018	3 days
Doncaster	Jun 2018	3 days
Kingston and Richmond	Jun 2018	3 days
Rotherham	Jul 2018	3 days
Norfolk	Jul 2018	3 days
Leicester upgrade	TBC	3 days

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We apologise for any inconvenience this may cause.

Best wishes

Primary Care Support England