

GP Bulletin

9 June 2017 / Issue 215

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

Contents

- Key Deadlines
- Items for all Practices
 - QRISK2 TPP Incident
 - 2016/17 KO41b Complaints Data Return
 - GP Receptionist Brief Immunisation/Screening training
 - Procurement training for GP Practices
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
 - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
 - None

Key Deadlines

Declarations of QOF 2016/17 Achievement to receive payment in June 2017	9 th June 2017	Via CQRS
--	---------------------------	----------

QRisk2 TPP deadline for the submission of claims	by 5pm on 9 th June 2017	Via CQRS
2016/17 KO41b Complaints Data Return	by 5pm on Wednesday 14 th June 2017	Via the Primary Care Webtool: www.primarycare.nhs.uk
The Learning Disabilities 2017/18 service sign-up	by 5 th July 2017	Via CQRS
CQRS declarations for payment in the same month	9 th of each month	Via CQRS

- **Items for all Practices**

QRISK2 TPP Incident

The deadline for the submission of claims is close of play **TOMORROW 9th JUNE**.

The deadline has been set in negotiation with TPP and therefore this deadline is not moveable.

Practices should submit their claim based on the TPP search. – The claim shouldn't include those patients who have established CVD, or in those with type 1 diabetes, chronic kidney disease 3-5, familial hypercholesterolaemia and people over the age of 85. That is because these patients should be regarded as being at high CVD risk anyway and the QRISK2 tool is not appropriate.

Because the QRISK2 tool is dynamic, there will be some drift, and numbers may have increased compared to the numbers of patients initially captured in searches in June 16, however it is fine to submit claims based on this higher number. We will use the next 4-6 weeks to reconcile claims so practices are clear which patients they need to clinically review, prior to the October deadline prior to making the payment run in August.

These issues should not be affecting non-TPP practices, as the issue arises in relation to the TPP search engine, unless you have been previously contacted where a patient has moved practice.

If you have any queries, don't hesitate to email us on england.primarycareops@nhs.net but given the tight deadline, please make a submission and the national team will advise in the coming weeks on any adjustments or amendments required.

2016/17 KO41b Complaints Data Return

The 2016/17 KO41b complaints data return for general practice is currently being collected in the NHS England Primary Care Website www.primarycare.nhs.uk. This collection refers to complaints received between 1 April 2016 and 31 March 2017.

The data collection window was due to close on 7th June 2017, however we have agreed to a

discretionary extension and will now close at **5pm on Wednesday 14th June 2017**.

Please can all practices ensure that they have completed the return via the Primary Care Web Tool by the closing date as necessary.

GP Receptionist Brief Immunisation/Screening training

Public Health England's (South West) Screening & Immunisation Team would like to understand current levels of awareness about childhood immunisations and cancer screening amongst GP reception staff.

We are considering developing some brief training for reception staff to enable them to feel more confident in booking in and/or giving patients information about these services.

To help establish local need please use the link below to the survey which should take around 5-10 minutes to complete and will be open until Friday 30th June 2017.

The survey would best be completed by Receptionist/Admin staff themselves but can be completed by Practice Managers on their behalf.

[GP Receptionist imms training survey](#)

Procurement training for GP Practices

The NHS South, Central and West Commissioning Support Unit are kindly facilitating some procurement training aimed at GP Practices to provide information that they may find helpful if they wish to bid for any GP Contracts that are procured by NHS England.

The repeated session will take place here at Peninsula House, Kingsmill Road, Saltash PL12 6LE on Friday 16th June and will be booked on a first come, first served basis.

Session 1: 10.00 – 12.00

Session 2: 1.30 – 3.30

More details regarding the agenda will follow for participants.

Please e mail the generic account to book a place: england.primarycaremedical@nhs.net

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None