

GP Bulletin

29th July 2016 / Issue 170

About this bulletin

This bulletin contains important information for practice managers, including requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website –

<http://www.england.nhs.uk/south/dcis-at/professionals/medical/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team for Bristol, North Somerset, Somerset, South Gloucestershire, Devon Cornwall and Isles of Scilly by emailing: england.primarycaremedical@nhs.net

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 - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
 - None

Key Deadlines

Directed Enhanced Services Claims	10/08/2016	Submission of DES Claim Forms should be sent to – england.pcfincancesw@nhs.net
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- **Items for all Practices**

General Practice Forward View Update

On Thursday 28th July, NHS England's Board was updated on progress against commitments set out in the General Practice Forward View, which was published in April. This included updates on GP indemnity proposals, General Practice Resilience Programme, General practice national development programme, Retained doctor scheme, and improving how hospitals work with general practice. Please see the briefing attached for more information.

Reminder - Extended Hours Monitoring Returns

Please could we remind Practices that a new procedure was put in place in April this year regarding the process for informing us of your Extended Hours figures. Please could Practices submit their quarterly Extended Hours figures using the Enhanced Services Claim Forms rather than sending this information to us separately. This year's claim form includes Extended Hours DES returns for each practice to complete and return. (All return details and deadlines are on the form). Therefore there is no requirement to send use this information separately to our generic account this year.

Childhood Immunisation Scheme – Target Payments

Practices are reminded that they need to submit information via Open Exeter in order to claim for their quarterly childhood immunisation uptake payments. In particular PMS practices are reminded that as of 01/04/16 payment for immunisation uptake is no longer included in their baseline. Instructions on how to complete this process are attached.

Open Exeter can be accessed here <https://nww.openexeter.nhs.uk/nhsia/index.jsp> and links to resources and other guides can be accessed here

<https://nww.openexeter.nhs.uk/nhsia/genhelp/links.jsp>

To claim payment practices are required to confirm the vaccination status of all children aged two and five years registered with the practice on the first day of each quarter. To meet payment deadlines statements must be submitted by the second month of the quarter in which the payment is due (e.g. for payments due on 31st December the deadline for submission will be 1st November for children who were aged two or five on 1st July).

Queries regarding payment should be addressed to PCSE pcse.enquiries@nhs.net in the first instance.

Updated Technical Requirements Guidance

Please be advised that the Technical Requirements Guidance for 2016/17 has been updated and can be found on the [NHS Employers](#) website (under 'Related Links' on the left-hand side of the page). This now includes the seasonal influenza vaccine Read Codes to be used as well as detailing the payment, management information and cohort count wording as it appears on CQRS.

Patient Online Access Services

We would like to thank practices for all the time invested in working with your clinical systems providers to enable the various patient online access systems and encourage anyone that has yet to enable any services to do so.

The next stage of the process will be to make patients aware of the benefits of using the facilities available and to increase the patient participation numbers. PPG's would be a useful communication route for this information.

Patient Participation Groups

Firstly we would like to thank all practices and their PPGs for such hard work. Hearing and responding to the patient and public voice is key to delivering all health/ social care and we would like to celebrate your local success. Every general practice should now have a Patient Participation Group (PPG), acting as a link with the local population it serves and as a 'critical friend'.

PPGs can play a key role to ensure that patients and carers influence their local care services and this includes patient online access systems. The next stage of the process will be to make patients and the public more aware of the benefits of using the facilities available. PPG's could be a useful communication route for this information.

There are 2 useful guides now available to support the development and sustainability of PPGs:

1. Patients Association and NHS England in the South West have co-produced a downloadable toolkit to help set up and run Patient Participation Groups, available here : <http://www.patients-association.org.uk/projects/projects-a-z/patient-participation-groups/>
2. NAPP have produced launched a new resource guide to help all GP practice Patient Participation Groups (PPGs) work effectively <http://www.napp.org.uk/bbp.html>

Nikki Thomas, Patient Experience Manager for NHS England, would like to hear about any examples of areas of good practice/ sharing of information for inclusion as part of a special bulletin celebrating the contribution of PPGs.

Please contact Nikki: nikki.thomas@nhs.net

PGDs for Hepatitis A

The PGDs for Hepatitis A due to take effect from 1st August 2016 will be available from <https://www.england.nhs.uk/south/info-professional/pgd/south-west/downloads/>. The previous PGDs for Hepatitis combination vaccinations will not be renewed, nor Hepatitis B (although that may be replaced by PHE next year), and so nurses using PGDs to administer NHS travel vaccines must be very careful to check that they are still valid. If not, a PSD will be needed.

Summer 2016 Immunisation Schedule

Please note the new complete Summer Immunisation Schedule which reflects the removal of MenC at 12 weeks and recent changes in pertussis immunisation for pregnant women, which is now available from 20 weeks. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/532787/PHE_Complete_Immunisation_Schedule_SUMMER2016.pdf

Minimising vaccine wastage – Zostervax (Shingles)

The Screening and Immunisation team are aware of a recent increase in the amount of Zostervax vaccine for Shingles that is being discarded due to product expiry. Information from GP Practices seems to indicate that recent batches of Zostervax have had a shorter than usual shelf life, and is expiring before patients are presenting for vaccination.

In order to minimise vaccine wastage we would advise ordering in large amounts of Zostervax **only** when pre-booked Shingles vaccination clinics have been organised and keeping a maximum stock of 1 – 3 doses at other times for ad hoc vaccination. We are not aware of any current supply shortages of this vaccine, and would like to remind GP Practices that the Green Book Guidelines Chapter 3 – Storage, distribution and disposal of vaccines advocates not keeping more than 2 to 4 weeks supply of vaccine at any one time to minimise vaccine wastage.

<https://www.gov.uk/government/publications/storage-distribution-and-disposal-of-vaccines-the-green-book-chapter-3>

E-learning programme to support improved care for serving personnel, veterans and their families

Health Education England e-Learning for Healthcare, with support from NHS England, has launched an e-learning programme for health and social care professionals to help increase understanding of the armed forces population and facilitate improved care and treatment. The programme is split across three areas of NHS care for current serving personnel, the families of serving personnel and veterans, and for veterans.

Whilst many aspects of health need are the same as the general public, there are sometimes significant differences, particularly in relation to conditions attributable to service life and the impact upon families. These differences can be reflected in the way in which healthcare is

delivered, the range and types of services provided and the long-term impact upon patients and families.

The e-learning programme is designed to highlight both the similarities and differences to help health and social care personnel to understand the context of military life and how to appropriately respond to patient need. Visit the [e-LfH website](#) to find out more (access is available from the 'Open access sessions' page on the left hand side and also via registering and logging in on the website).

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None