

GP Bulletin

27 October 2017 / Issue 235

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 360 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

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Key Deadlines

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| CQRS declarations for payment in the same month | 9 th of each month | Via CQRS |
| 2017/18 eDEC | Over a six week period: from 16 October to 29 November 2017 | primary care website: www.primarycare.nhs.uk |

- **Items for all Practices**

Regional workshop on improving access to general practice for CCGs and practice staff

A reminder that NHS England is hosting a regional engagement workshop on 9 November, aimed at supporting CCGs, GPs and Practice Managers to develop and rollout extended access to general practice services (in line with plans set out in NHS Operational Planning and Contracting Guidance 2017 and the General Practice Forward View).

The workshop will share learning from CCG areas across England that are already providing this service to their patients, as well as providing practical advice and guidance on several key areas, including addressing health inequalities in general practice and procurement. The day will offer you an opportunity to explore solutions for issues that are of particular concern in your area.

The workshop will take place between 12 and 5pm at the Penta Hotel in Reading.

CCG and GP practice colleagues from across the South are invited to attend the event and can register [here](#). Spaces are limited, so we would advise early booking.

New system for reporting CD incidents

We are very grateful to GPs and surgery staff for reporting controlled drugs incidents to us as required by the regulations. Our team work with all healthcare providers that use controlled drugs to share information that will prevent harm and improve quality of care.

Please note that you can now report controlled drugs incidents to the NHS England Controlled Drugs Accountable Officer via our online reporting system www.cdreporting.co.uk. This NHS website is used in other parts of England and is now live for the South West and is now our preferred method to receive controlled drug related incidents. You do need to set up an account before you use it but you can register on the site.

It would be much appreciated if all relevant staff could be made aware of this new reporting system and let them know that they should not hesitate to contact us if they have any concerns about the misuse of controlled drugs, or if there has been an incident involving controlled drugs. We can share the learning with others, or take action as appropriate to prevent further incidents or harm.

We look forward to hearing from you or your colleagues. The team can always be contacted at england.southwestcontrolledddrugs@nhs.net or by telephone for advice, but for incident reports we would be grateful if you could please use www.cdreporting.co.uk.

Improving Access to General Practice Webinars

NHS England have been hosting a series of webinars on the next steps for improving access to general practice, aimed at general practice staff and commissioners and have now announced

some additional dates. These will repeat content covered through earlier webinars, including the seven core requirements and what this means for those working in general practice, key messages and frequently asked questions, and will provide an update on the range of resources that have been made available nationally to support rollout.

The next webinar will take place on [Wednesday 1 November 2017 at 9 – 10.30am](#) with further webinars, repeating the same content, taking place on:

[Friday 3 November at 10 – 11.30am](#)

[Monday 6 November at 4 – 5.30pm](#)

[Thursday 16 November at 1 – 2.30pm](#)

[Friday 24 November at 9.30 – 11am](#)

NHS England will also be hosting a number of inequalities in access focused webinars as follows. The content of these webinars will focus on the recently published inequalities resource pack and allow you an opportunity to ask the team any questions you may have:

[Friday 3 November at 12.30 – 1.30pm](#)

[Friday 17 November at 9.30 – 10.30am](#)

[Friday 24 November at 2 – 3pm](#)

[Wednesday 6 December at 2 – 3pm](#)

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

For Somerset Practices – Immunisation/screening training dates for Receptionist/Admin Practice staff

As a result of a recent survey we have established there is likely benefit in offering immunisation/screening training for practice reception/admin staff. We are piloting this initially in Somerset with the view to rolling it out more widely later next year. Please see attached document for further information and booking details.

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None