

GP Bulletin

12 May 2017 / Issue 211

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

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 - None

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Return form for Extended Hours	By 19 May 2017	Via Email to england.primarycaremedical@nhs.net
Enhanced Services Contract Variations	By 26 May 2017	Via Email to england.primarycaremedical@nhs.net
KO41b Complaints return to be submitted	between 9 May – 7 June	Via www.primarycare.nhs.uk

- **Items for all Practices**

National Performers Lists Change Notification Process and PCSE GP update

There are 2 documents attached regarding the National Performers Lists Change Notification Process and the latest updates for GP's about your PCSE services.

Bowel Cancer Screening invitation letters – GP endorsed banner

A recent ASCEND project published in early 2016 showed that by using a GP endorsed banner on Bowel Cancer Screening invitation letters a 0.7% percentage point increase could be achieved in overall uptake. The Bowel Cancer Screening Southern hub is contacting all Practices on an annual basis asking for consent to the banner being used. As part of this consent process the Practice will confirm what name they wish to have included on the banner. This piece of information is vital in the set up process as many practice names may not be recognisable to subjects themselves. Each practice's preference will be amended on BCSS so that the banner appears with the correct quoted practice name. We hope you will support this initiative designed to increase uptake in the programme.

Care needed with acute electronic prescriptions

Across the South West we have received several reports of patients not receiving their urgently needed medication (usually antibiotics) in a timely manner, due to poor communications about electronic prescriptions. In one case this contributed to the death of a nursing home patient after a four day delay in starting antibiotics for a chest infection. Another case involved significant worsening of a housebound patient's skin infection, when the district nurse visited a week after ordering an electronic prescription, to find that the antibiotics had still not arrived.

Community Pharmacies are not able to identify acute electronic prescriptions without opening them, and these can get lost amongst the much bigger group of routine electronic repeat prescribing. If a medicine is needed urgently, please phone the pharmacy to alert them if sending an electronic prescription, and check that they will be able to deliver it the same day if necessary.

How to Commission & Deliver Cost Effective Diabetes Care Workshops

There is a document attached regarding practical and interactive national workshops being held in four venues for primary and secondary care clinicians, commissioners, medicines management leads and pharmacists. There are limited places available.

SFE Claims

Following the 2017/18 contract changes relating to SFE claims, the application forms for parental leave and sickness leave have been updated and are attached along with a guidance document for your information.

Please continue to submit applications and claims to the generic mailbox england.primarycaremedical@nhs.net for processing.

Forms will also be made available on our website in the near future:
<https://www.england.nhs.uk/south/info-professional/medical/dcis/>

Claims for Pneumococcal and Hib / Men C vaccination to be submitted via CQRS

As of 1 April 2017 claims for Pneumococcal and Hib / Men C vaccination can and should be submitted via CQRS. This will require a manual submission to be entered onto CQRS and these fields have therefore been removed from the local enhanced service claim form and for activity from 01/04/17 any submissions for this programme received on a 2016/17 form will not be processed.

Previously, NHS England in the South West had a locally agreed claim process in place for payment for Pneumococcal and Hib / Men C vaccination as set out in Section 13 of the general medical Services of Financial Entitlements Directions (SFE) 2013. The SFE makes provision for Additional Service payment for the administration of PCV and Hib / Men C vaccine as part of the childhood immunisation schedule.

(This announcement does not affect the immunisations that are paid for under enhanced services at £9.80 per vaccine, already processed via CQRS, or the childhood immunisations and vaccinations target payments.)

This Additional Service is paid at the rate of £15.02 for each registered child who has received all three PCV vaccines and the Hib / Men C booster (SFE paragraph 13). There is also a payment of £15.02 for a registered child other than part of the routine childhood immunisation schedule where the child:

- Is in any of pneumococcal at risk groups and presents late for a vaccine (SFE Para 13.8 and 13.9)
- Is over the 12 months but under 5 years and who has previously had invasive pneumococcal disease (SFE Para 13.10)
- Has an unknown or incomplete immunisation status (SFE Para 13.11 and 13.12)

The number to be submitted is the total of the children that fit into each of the categories, as listed above and at sections 13.5, 13.8, 13.9, 13.10, 13.11, 13.12 in the SFEs, and have a completing dose in the reporting period.

Reminder: CQRS Service Offers for 2017/18

Please ensure that you have accepted all the services that have an 'Offered' status under the Participation Management tab on CQRS as soon as possible. Until you have accepted these services you are unable to claim for any care delivered as part of them. In addition, unless you accept the CQRS offer, the scheduled data collections will be completed without the Practice's activity being collected and calculated.

K041B Complaints Data Return

Important action required: 2016/17 NHS complaints procedure – K041b

For the attention of GP practice managers and Senior Partners:

The 2016/17 K041b complaints data return for general practice is now open and will be collected in the NHS England Primary Care Website www.primarycare.nhs.uk. This collection refers to complaints received between 1 April 2016 and 31 March 2017.

The K041b data return is now open and will be collected from general practice between: **9th May 2017 to 7th June 2017.**

The NHS collects service wide data on complaints so we can spot any significant trends and show that services are being responsive to patient feedback. Primary care providers are required, like all other service providers, to provide brief details of complaints associated with your NHS work and submit a K041b return. Your practice will have received a letter from NHS England with further details about the collection and changes to the content being collected this year. Please note that no personal information (information from which patients or others can be identified) is required. It is a statutory and contractual requirement to declare complaints information.

Practice staff who have the permission to submit the annual practice declaration to NHS England will inherit the permissions to submit the K041b.

A user guide to the K041b collection has been published by NHS Digital and is available here <http://content.digital.nhs.uk/datacollections/ko41b>

Should you have any queries relating to the new categorisation of complaints you have received during the year, please contact NHS Digital at enquiries@nhsdigital.nhs.uk .

For any other questions about submitting your practice declaration please contact Primary Care Website help desk by return email.

Thank you in advance for completing this return.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None