About this bulletin
To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

Contents
• Key Deadlines
• Items for all Practices
  o Cyber-attack impact on the processing of EPS prescriptions in some GP Practices
  o New occupational health service for GPs and dentists
  o 2017/18 General Medical Services Digital Guidance
  o QOF 2016/17 Achievement Payment
  o Men ACWY CQRS Data Extraction Issue – TPP and Microtest Practices
• Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  o Message to All Practices in Bristol, North Somerset and South Gloucestershire who have their Clinical Waste Collected by TRADEBE
  o SPQS – Quarter 4 Payment and Reconciliation (for Somerset SPQS Practices only)
  o Reminder: Friday 26 May - Deadline for Immunisation Training Needs Reassessment – Somerset practices only
• Items for Devon, Cornwall and Isles of Scilly Practices only
  o None
Key Deadlines

<table>
<thead>
<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9&lt;sup&gt;th&lt;/sup&gt; of each month</th>
<th>Via CQRS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Return form for Extended Hours</td>
<td>By 19 May 2017</td>
<td>Via Email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>Enhanced Services Contract Variations</td>
<td>By 26 May 2017</td>
<td>Via Email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>KO41b Complaints return to be submitted</td>
<td>between 9 May – 7 June</td>
<td>Via <a href="http://www.primarycare.nhs.uk">www.primarycare.nhs.uk</a></td>
</tr>
<tr>
<td>Declarations of QOF 2016/17 Achievement to receive payment in June 2017</td>
<td>9 June 2017</td>
<td>Via CQRS</td>
</tr>
</tbody>
</table>

- **Items for all Practices**

  **Cyber-attack impact on the processing of EPS prescriptions in some GP Practices**

  The recent cyber-attacks have impacted the processing of EPS prescriptions in some GP Practices. This may have had an impact on local stock levels of blank FP10SS (and FP10NC for GPs and FP10PN for Practice Nurses) and the pre-printed FP10SS that GPs use for handwritten prescriptions. GP Practices and dispensing contractors are reminded that:

  1. The FP10SS (pre-printed pads) can be used for handwritten prescriptions. The minimum information to be included on a handwritten FP10SS is:

     - Legally required information, for example patient’s name and prescriber’s signature; and
• Information relating to the identification of the prescriber that the NHS BSA requires for remuneration/reimbursement and apportionment purposes (for more information please access the following link: https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/prescribing-and-dispensing/prescription-forms/prescription-form-overprint-specifications
Please note that batch issues of repeatable prescriptions must be computer generated.

2. GP Practices should note that:
• The FP10SS can be ordered from Primary Care Support England (PCSE) - http://pcse.england.nhs.uk/. Please note that standard delivery takes 6 working days upon receipt by Xerox and urgent delivery can take 2 working days upon receipt by Xerox. Please contact Simon McPartlin (Supplies and Archive Contracts Support) at simonmcpartlin@nhs.net if you have any specific issues in obtaining these forms.

New occupational health service for GPs and dentists
A new occupational health service is now available to NHS GPs and dentists working across the South of England.

The Heales Medical Group, an established provider of occupational health services, started work on 1 April 2017, following a procurement process led by NHS England’s regional team for the South.

The new arrangements include:
• A comprehensive occupational health service for all GPs and dentists delivering NHS services in the South of England
• Needlestick injury advice and support to NHS GPs, dentists and healthcare workers, including trainees
• Occupational health screening/clearance services for GPs and dentists wishing to join the National Performers List

Practices will need to register online to make referrals.

Further information is set out on NHS England’s website.

2017/18 General Medical Services Digital Guidance
NHS England has published the 2017/18 General Medical Services Digital Guidance. This can be found at the below link: https://www.england.nhs.uk/gp/gpfv/investment/gp-contract/

QOF 2016/17 Achievement Payment
For those Practices who declared the 31 March 2017 QOF submission by 9 May 2017, you will receive your achievement payment at the end of May 2017.
For those Practices who have not yet declared the submission, please note in order to receive your achievement payment at the end of June 2017, you will need to declare the submission by no later than 9 June 2017.

QOF achievement not showing under the ‘Achievement’ tab? Check that you have completed all of the four manual ‘Yes/No’ indicators (Palliative Care, Smoking and two under Cervical Screening), until these have been completed and submitted the achievement will not show for you to declare.

**Men ACWY CQRS Data Extraction Issue – TPP and Microtest Practices**

We have been advised that there has been a national issue with the automated extraction of the April 2017 data for Men ACWY and no data has been returned for TPP and Microtest Practices. There will be a re-run of this extraction, for the affected Practices only, at the beginning of June 2017 and the data should be available to view from 3 June 2017. Please note that any data entered manually into CQRS will be overwritten by the new automatic data.

**• Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

**Message to All Practices in Bristol, North Somerset and South Gloucestershire who have their Clinical Waste Collected by TRADEBE**

Dear Customer,

As a producer of Healthcare waste you are required to undertake a Waste Pre-Acceptance Audit to ensure your waste is disposed of correctly.

This information needs to be renewed on a scheduled basis dependent upon the producer and the quantity of waste you produce.

- every 12 months for each medical practice that produces five tonnes or more of healthcare waste in any calendar year (see point 9 below);
- every two years for each veterinary practice, dental practice, and laboratory that produces less than five tonnes of healthcare waste in any calendar year,
- every five years for other healthcare producers of healthcare waste.

Your audit is due to expire or has expired.

Please renew your audit as soon as possible by completing the online assessment which can be found by clicking the link below:

[http://www.tradebehealthcare.co.uk/audit](http://www.tradebehealthcare.co.uk/audit) you will need to undertake the “Small Quantity – Pre-Acceptance Audit Report”
Below is a link to the Environment Agencies Briefing Note on Healthcare waste management pre-acceptance, should you require any further information on this matter:


If you have any questions in relation to this please do not hesitate to contact me directly.
Your account manager will also be able to assist.

Kind Regards

Callum Ward
TRADEBE Healthcare
01977 622453
callum.ward@tradebe.com

SPQS – Quarter 4 Payment and Reconciliation (for Somerset SPQS Practices only)
Please be advised that the SPQS quarter 4 payment will be made to SPQS Practices at the end of May 2017.

Unfortunately, due the national issue with the calculation of prevalence and achievement on CQRS, the reconciliation calculation has been delayed. The issues have now been resolved and a recalculation has been undertaken on CQRS. This has meant that the 31 March 2017 submission, that you may have previously declared under the achievement tab, will need to be declared again.

Please note, that by declaring under the achievement tab, you are confirming the extracted data is correct (particularly the disease registers, which affect the prevalence calculation and the prevalence data will be used for the SPQS reconciliation). If the data is not correct, please send details of the correct register sizes prior to declaring.

Once all SPQS Practice have declared the 31 March 2017 submission, we will be able to undertake the SPQS reconciliation calculation.

Reminder: Friday 26 May - Deadline for Immunisation Training Needs Reassessment – Somerset practices only
As a result of additional funded immunisation training that was delivered across the South West last year, the Screening and Immunisation Team would like to reassess immunisation training needs in Somerset to be able to plan future training (other areas are being reassessed separately).

There are just 6 brief questions. Please forward to whoever in your practice is best placed to answer questions regarding immunisers’ training needs in your practice.
This survey is open until Friday 26th May 2017 and found at:

If you have any queries about this survey, please contact england.southwestscrimms@nhs.net

• **Items for Devon, Cornwall and Isles of Scilly Practices only**

  None